



Before You Start:

- Make sure you have a router and high-speed Internet access (not included).
- Connect your NVR to your router using an Ethernet cable (see the Quick Connection Guide for details).
- Upgrade your NVR firmware and client software or mobile app to the latest versions.
- Please note that an upload speed of 2 Mbps is required for remote video streaming (3 Mbps and above recommended). Up to 3 devices may connect to the system at the same time.

1 Find Your Device ID

The **Device ID** is printed on a label on the top panel of the NVR.



Record your information below:

DEVICE ID: _____

2

PC / Mac Setup

a Download and install the client software:

- **PC Users:** Download and install **FLIR Client 12 for PC** from lorextechnology.com/support.
- **Mac Users:** Download and install **FLIR Client 12 for Mac** from lorextechnology.com/support. Double-click to extract the software, then drag the software to **Applications**.

b Double-click the **FLIR Client 12 icon** () on the desktop or Applications list.

c Enter the following information:

Enter the NVR's Device ID recorded in section 1

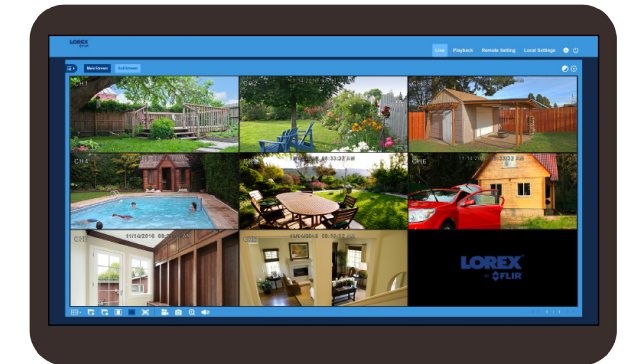
Enter the NVR's Client Port (default: **35000**)

Enter the NVR's user name (default: **admin**)

Enter the secure password you created for the NVR

d Click **Login**.

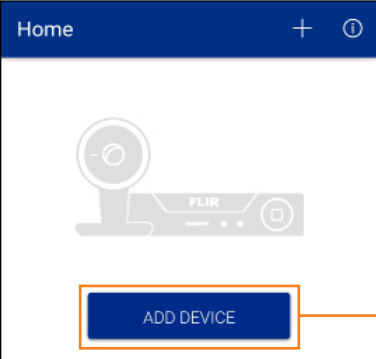
e All connected cameras are shown on screen in the FLIR Client 12 home screen.

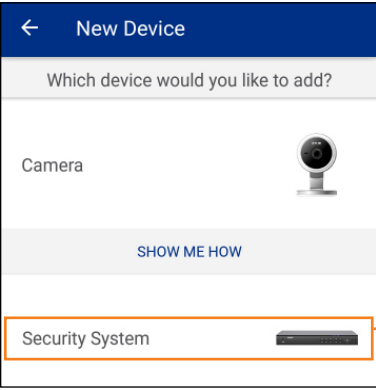


NOTE: For full instructions on how to use the FLIR Client 12 software for PC and Mac, see your NVR's instruction manual at lorextechnology.com.

3

Smartphone / Tablet Setup

- Install the free **FLIR Secure** app from the App Store or Google Play Store.
- Tap the **FLIR Secure** icon to open the app.
- Tap **Sign up** and enter your email address and password to create a new account.
- 

Tap **ADD DEVICE**
- 

Tap **Security System**



- Scan the QR code on the top of your NVR using the camera on your smartphone or tablet.

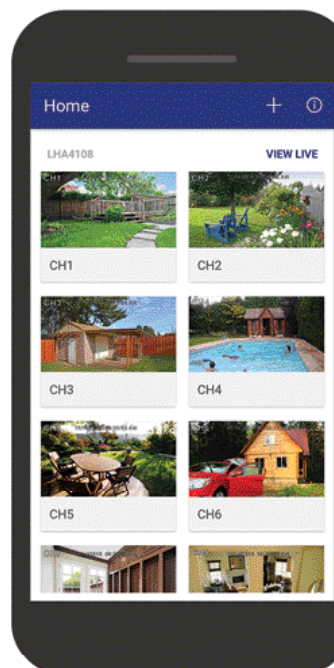


- Enter your NVR's user name (default: **admin**) and the secure password you recorded on the Quick Connection Guide. Tap **DONE** to connect.
- Tap **VIEW LIVE** to see video from all connected cameras, or tap one of the channels to see video from a single camera.

iOS



Android



Troubleshooting

If you are having trouble connecting, try the following:

- Restart the NVR by disconnecting the power adapter, then reconnecting it.
- Ensure the NVR is connected to the router using an Ethernet cable and then restart the NVR.
- Double check the Username, Password, and Client Port.
- Ensure your NVR has the latest firmware.
- Ensure your mobile app is up-to-date.
- For slower Internet connections, reduce bitrate settings to CIF, 10FPS, 96 or 128kbps. See instruction manual at lorextechnology.com/support

Quick Reference

Default access information:

- Default user name: **admin**
- Default password: **00000000**

See the label on top of your NVR for your Device ID

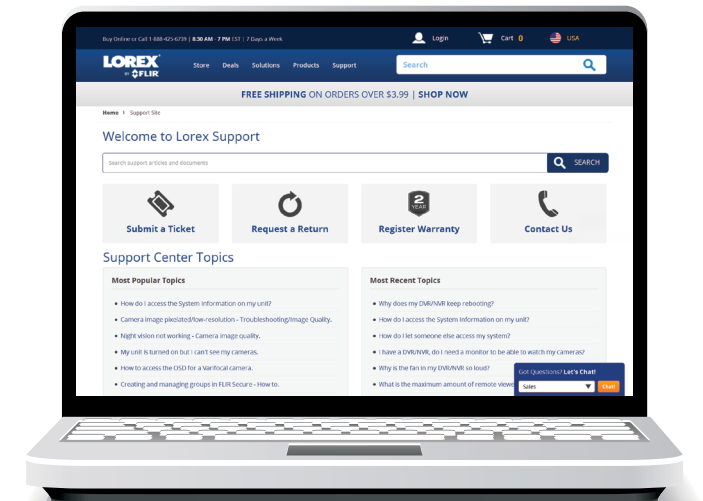
Default system ports:

- HTTP Port: **80**
- Client Port: **35000**

If you have forgotten your password, contact Lorex technical support.

Need Help?

Visit us online for up-to-date software and complete instruction manuals



- Visit lorextechnology.com
- Search for the model number of your product
- Click on your product in the search results
- Click on the **Downloads** tab

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Congratulations! You can now view video from your cameras on your smartphone or tablet.