

Cordial Cables USA EZ-Swap Limited Lifetime Warranty

Cordial GmbH warrants its products, when purchased from an authorized Cordial reseller, to be free of defects in material and workmanship for the life of the original purchaser. This limited warranty is enforceable by the original purchaser only and is void if the product is sold or transferred. This limited warranty applies to normal use/wear and tear and does not apply to any product that has been damaged by excessive abuse, misuse, failure of ancillary equipment, or other problem not directly attributable to a manufacturing defect.

During the warranty period, Cordial Cables USA or its authorized agent(s) shall, at its sole and absolute discretion, replace free of charge any Cordial Cables USA product determined to be defective upon examination by Cordial Cables USA or its authorized agent(s).

Either of the following procedures can be used to obtain a warranty replacement:

- 1) Return the cable to the original place of purchase (must be an authorized Retailer), along with dated proof of purchase. The replacement product will be provided to you directly out of store stock, if available. If unavailable, the Retailer may contact the distributor to arrange for a replacement to be shipped to the customer.
- 2) Request a Return Authorization Number by email to sales@halleonard.com. Please include the product name, date purchased, and a description of the failure. You will receive an RA# along with instructions for returning your product by U.S. Post.

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