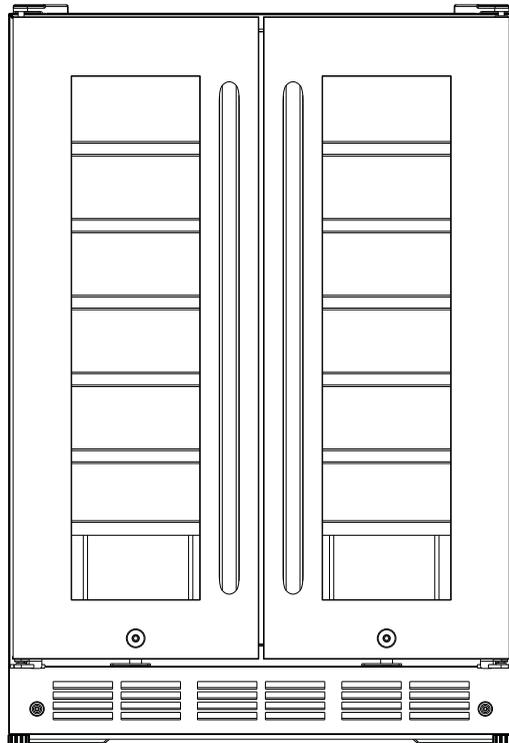


INSIGNIA™

**USER GUIDE**

# Dual-Zone Wine and Beverage Center

**NS-BC2ZSS8**



Before using your new product, please read these instructions to prevent any damage.

# Contents

- Introduction .....2
- IMPORTANT SAFETY INSTRUCTIONS .....3
- Features .....5
  - Package contents .....5
  - Components .....6
  - Control and display panels (both) .....7
- Setting up your wine cooler .....7
  - Before using your cooler .....7
  - Finding a suitable location .....7
  - Building in your wine cooler .....8
  - Leveling your cooler .....9
  - Grounding requirement .....9
  - Connecting to power .....9
- Using your wine and beverage center .....10
  - Turning on your cooler .....10
  - Setting the temperature .....10
  - Lighting your cooler .....11
  - Memory function .....11
  - Understanding the dual temperature zones .....10
  - Using the wine shelves .....11
  - Serving and storage tips .....12
- Maintaining your wine cooler .....13
  - Defrosting your cooler .....13
- Storing your cooler .....13
- Moving your wine cooler .....14
- Tips on saving energy .....14
- Troubleshooting .....14
  - Error codes .....14
- Specifications .....15
- ONE-YEAR LIMITED WARRANTY .....16

# Introduction

Congratulations on your purchase of a high-quality Insignia product. Your NS-BC2ZSS8 represents the state of the art in wine and beverage center design and is designed for reliable and trouble-free performance.

# IMPORTANT SAFETY INSTRUCTIONS



This symbol indicates that dangerous voltage constituting a risk of electric shock is present within your cooler.



This symbol indicates that there are important operating and maintenance instructions in the literature accompanying your cooler.

## WARNING

To reduce the risk of fire, electrical shock, or injury follow these basic precautions when using your refrigerator:

- Read all instructions before using the wine and beverage center.
- **DANGER or WARNING:** Risk of child entrapment.
- To avoid the possibility of child entrapment, please take the following precautions before throwing out the appliance:
  - Remove all doors from the unit.
  - Leave the shelves in place so that children may not easily climb inside.
- Never allow children to operate, play with, or crawl inside the appliance.
- **Refrigerants:** All refrigeration products contain refrigerants. Under the guidelines of federal law, refrigerants must be removed before the disposal of the product. It is the consumer's responsibility to comply with federal and local regulations when disposing of this product.
- Never clean the appliance parts with flammable fluids. The fumes can create a fire hazard or explosion.
- Do not store or use gasoline or any other flammable vapors and liquids in the vicinity of this or any other appliance. The fumes can create a fire hazard or explosion.

## SAVE THESE INSTRUCTIONS



## WARNING

### Electric Shock Hazard

**Failure to follow these instructions can result in electric shock, fire, or death.**

- 1 **WARNING**—Keep ventilation openings in the appliance enclosure or in the built-in structure clear of obstruction.
- 2 **WARNING**—Do not touch the interior of the chiller compartment with wet hands. This could result in frost bite.
- 3 **WARNING**—Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- 4 **WARNING**—Do not damage the refrigerant circuit when handling, moving, or using the cooler.
- 5 **WARNING**—Do not use electrical appliances inside the storage compartment of the cooler, unless they are of the type recommended by the manufacturer.
- 6 **WARNING—DANGER**—Never allow children to play with, operate, or crawl inside the cooler.  
Risk of child entrapment. Before you throw away your old cooler:
  - 1) Take off the door
  - 2) Leave the shelves in place so that children may not easily climb inside
- 7 Unplug the cooler before carrying out user maintenance on it.
- 8 This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- 9 If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similar qualified persons in order to avoid a hazard.
- 10 Please dispose of the refrigerator according to local regulations as the refrigerator contains flammable gas and refrigerant.
- 11 Follow local regulations regarding disposal of the cooler due to flammable refrigerant and gas. All refrigeration products contain refrigerants, which under the guidelines of federal law must be removed before disposal. It is the consumer's responsibility to comply with federal and local regulations when disposing of this product.



- 12** This cooler is intended to be used in household and similar environments.
- 13** Do not store or use gasoline or any flammable liquids inside or in the vicinity of this cooler.
- 14** Do not use extension cords or ungrounded (two prong) adapters with this refrigerator. If the power cord is too short, have a qualified electrician install an outlet near the refrigerator.
- 15** Use of an extension cord can negatively affect the refrigerator's performance. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.

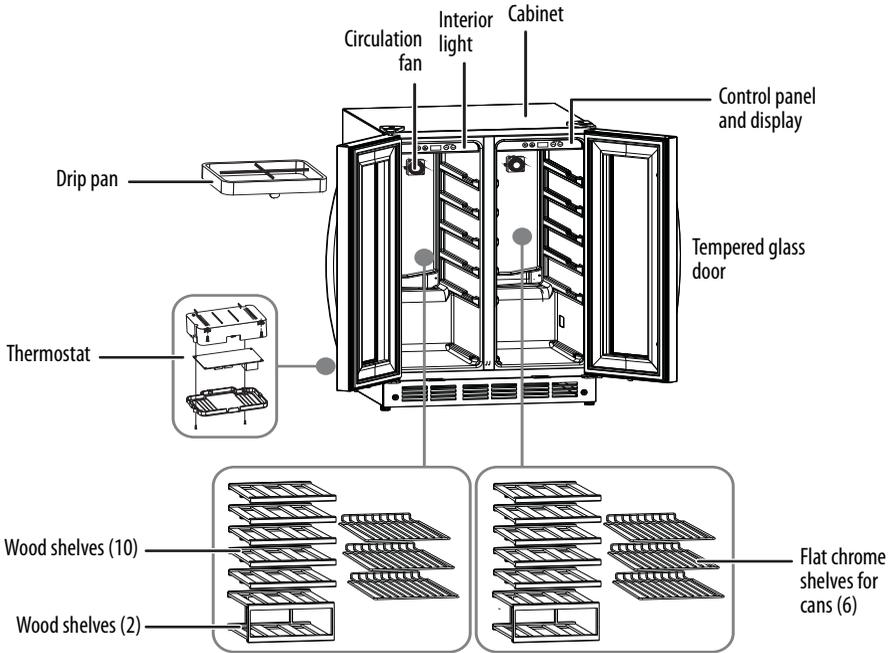
## Features

- 42 bottle or 114 can capacity
- Dual-zone cooling
- Electronic temperature control with LED display
- Glass door with single layer Low-E and lock
- Interior LED light
- Adjustable leveling feet (2)

## Package contents

- Dual-zone wine and beverage center
- Keys
- Wire shelves
- Wood shelves
- *User Guide*

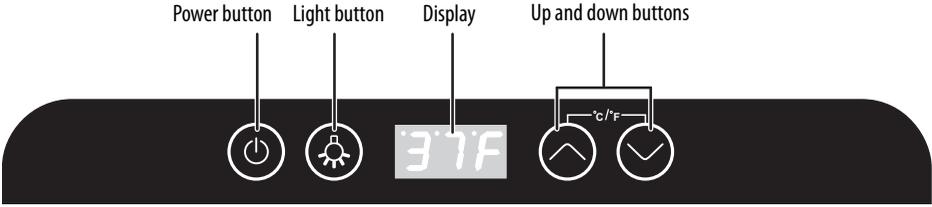
## Components



### Notes:

- For your cooler to operate normally, avoid placing it in areas with high magnetic fields or high humidity.
- When you put a lot of wine bottles in the cooler at one time, the temperature in the cooler may rise temporarily.
- To prolong the service life of the compressor, wait for at least five minutes before plugging the unit back in, after unplugging it.

## Control and display panels (both)



| BUTTON  | FUNCTION   |
|---|--|
|  | Press to turn the power on or off.   |
|  | Press to turn the interior light on or off.  |
|  | Press to raise the temperature in the selected zone.                                 |
|  | Press to lower the temperature in the selected zone.                                 |
|  | Press both buttons simultaneously to change the display from F° to C° or back again. |

### Notes:

- Touch the control panel lightly when pressing the keys.
- To avoid scratching the control panel, do not touch it with sharp objects.

## Setting up your wine cooler

### Before using your cooler

- Remove the exterior and interior packing.
- Let the cooler stand upright for approximately four hours before connecting it to power. This reduces the possibility of a malfunction in the cooling system from improper handling during transportation.
- Clean the interior surface with lukewarm water using a soft cloth.

### Finding a suitable location

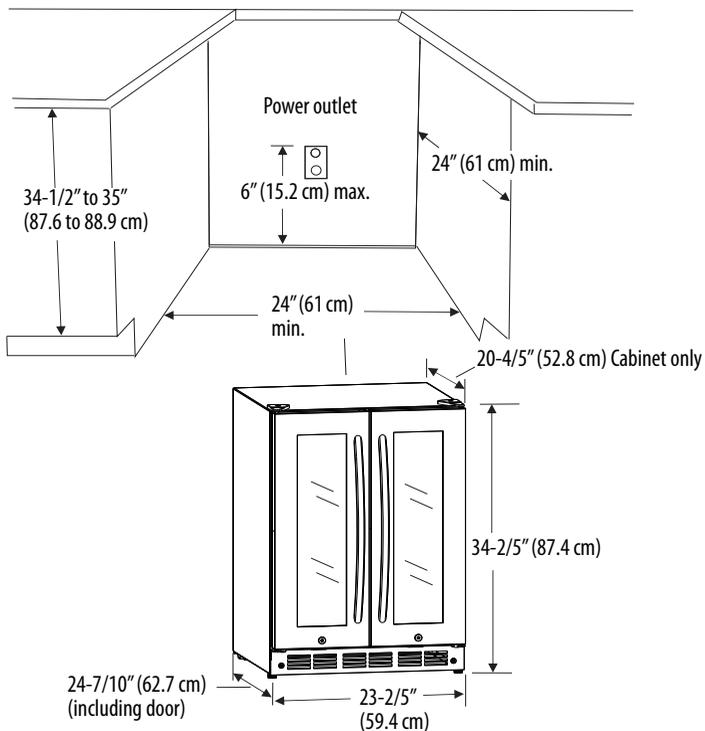
- This cooler is designed to be built-in or free standing.
- Place your cooler on a floor, countertop, or cabinet that is strong enough to support the cooler when it is fully loaded.
- Locate the cooler away from direct sunlight and sources of heat (stove, heater, radiator, and so on). Direct sunlight may affect the acrylic coating and heat sources may increase electrical consumption.

Ambient temperature below 68° F (20° C) or above 90° F (32° C) will hinder the performance of this cooler. This cooler is not designed for use in a garage or any other outside installation.

- Avoid locating the cooler in moist areas.
- This unit is not designed to be installed in an RV or used with an inverter.
- Do not stack beverage coolers.

## Building in your wine cooler

The cutout dimensions shown in the following graphic allow the door to swing open and provides access to the pull-out shelves when installed as a built-in unit.



If you are installing the unit between frameless cabinets, a 1/2" wide filler strip or side panel may be needed on the hinge side. The filler strip will act as a spacer between the appliance case and the adjacent cabinet door swing. The width of the opening must include the filler panels. The door should extend at least one inch beyond the surrounding cabinets.

## Leveling your cooler

- It is very important for the cooler to be level in order to function properly. If the cooler is not leveled during installation, the door may not close or seal properly, causing cooling, frost, or moisture problems.
- To level your cooler, you may either turn the leveling foot clockwise to raise that side to the cooler or turn it counter-clockwise to lower that side.

## Grounding requirement

This cooler must be grounded. This cooler is equipped with a cord having a grounding wire with a grounding plug. The plug must be inserted into an outlet that is properly installed and grounded.

Consult a qualified electrician or service person if the grounding instructions are not completely understood, or if doubt exists as to whether the cooler is properly grounded.

### **WARNINGS:**

- Improper use of the grounding plug can result in a risk of electric shock.
- Do not, under any circumstances, cut or remove the third ground prong from the supplied power cord.

## Connecting to power

- Plug the appliance into a dedicated, properly installed grounded wall outlet. This appliance should be operated on a separate electrical circuit from other operating appliances. Do not under any circumstances cut or remove the third (ground) prong from the power cord. Any questions concerning power and/or grounding should be directed toward a certified electrician or an authorized service center.

**CAUTION:** This unit is not designed to be installed in an RV or used with an inverter.

- Plug in and run your cooler for three to four hours before making any temperature adjustments and before adding wine. This allows your cooler to reach a stable temperature.

### **Notes:**

- Check your local power source. This cooler requires a 110 V-120 V, 60 Hz power supply.
  - Use a receptacle that accepts the grounding prong. The power cord is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this cooler.
- Do not use an extension cord with this cooler. If the power cord is too short, have a qualified electrician install an outlet near the cooler. Use of an extension cord can negatively affect the cooler's performance.

# Using your wine and beverage center

## Turning on your cooler

Press the  button to turn your cooler on. The display screen and indicators blink for three seconds and an audible beep will be heard, then the compressor starts working.

You can manually set your unit to “Standby” mode by touching the  button for approximately three seconds, provided that no other setting is in effect (the display is not blinking). Repeating this action restarts the unit.

## Setting the temperature

Under normal conditions, the temperature always shows the set temperature. When adjusting the temperature, the temperature display blinks to indicate that the temperature is being adjusted.

The temperature in the left and right zones can be set independently by using the control panel located in each zone. The temperature range of both zones can be set between 37° F to 64° F (3° C to 18° C) ± 5° F (± 3° C).

When the  or  buttons are pressed, the temperature will increase or decrease in increments of one degree. If the  or  buttons are pressed and held for two seconds, the temperature will increase or decrease at a speed of one degree per half second.

After you have adjusted the left and/or right zone to the temperature you want, release the button. The temperature display will blink for approximately three seconds to confirm the selected temperature. After the display stops blinking, the temperature display will indicate the set temperature of that zone.

### Notes:

- A large number of bottles will lower the cooling efficiency of the cooler.
- Adjust the thermostat setting by one increment at a time. Allow several hours for the temperature to stabilize between adjustments.

## Changing the temperature display

The temperature display can be exchanged between Celsius and Fahrenheit by simultaneously pressing and holding the  buttons for approximately three seconds.

## Understanding the dual temperature zones

There are two temperature zones in this appliance. They are divided by a partition.

- Each zone has its own independent temperature control and display.
- Each zone can be used to store wine bottles or beverage cans.
- Each zone can hold up to 21 bottles or 57 cans.

The temperature range in both zones is 37° F to 64° F (3° C to 18° C) ± 5° F (± 3° C).

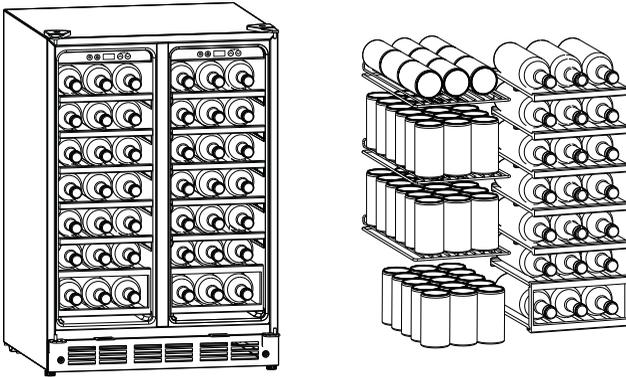
## Lighting your cooler

Each zone has its own interior light, which can be switched on or off by pressing the  button on the control panel. Energy-efficient LEDs are used for long-term durability.

## Memory function

If you experience a power outage while your cooler is on, when the power is restored, your cooler resumes the same temperature that was set when the power went off.

## Using the wine shelves



- All of the shelves have tabs to engage the cabinet on both sides.
- All of the shelves can be removed to accommodate larger bottles.
- The shelves can be interchanged (wooden or chrome) depending on whether you want to store wine bottles (wooden) or beverage cans (chrome).

### To remove a shelf

- 1 Remove all bottles from the shelves.
- 2 Lift the shelf upward and then gently pull out the shelf.

### To replace a shelf

- Place the sides of the shelf back onto the supporting guides of the cabinet and push back until the shelf tabs slide into place.

**CAUTION:** Make sure that the tabs are firmly engaged in the supporting guides before storing any bottles.

## Locking your cooler

Both doors of your cooler can be locked with a key (a separate lock for each side, located at the bottom of each door). The keys come prepackaged inside the cooler.

## Serving and storage tips

We suggest that you pour wine at a temperature below the ideal serving temperature, because the wine warms up quickly after it's been poured into a glass.

| WINE TYPE  | IDEAL SERVING TEMP |
|--|--------------------|
| Red Bordeaux   | 64.4° F (18° C)    |
| Côtes du Rhône red/Barolo Louis Family dry red wine/Barolo | 62.6° F (17° C)    |
| Burgundy red   | 60.8° F (16° C)    |
| Port   | 59° F (15° C)      |
| Young Burgundy Red   | 57.2° F (14° C)    |
| Young Red Wine   | 53.6° F (12° C)    |
| Young Beaujolais/All White Wines (low sugar)               | 51.8° F (11° C)    |
| Old White Wines/Chardonnay                                 | 50° F (10° C)      |
| Sherry   | 48.2° F (9° C)     |
| Young White Wines (late vintage)                           | 46.4° F (8° C)     |
| White Wines Loire/Entre-deux-Mers                          | 44.6° F (7° C)     |

- Strong beers (like barleywines, tripels, dark ales) will be their happiest at room temperature (55-60° F or 12.8-15.5° C). Most of your standard ales (like bitters, IPAs, dobbelbocks, lambics, stouts, etc.) should be at cellar temperature (50-55° F or 10-12.8° C). Lighter beers (like lagers, pilsners, wheat beers, milds, etc.) should be at a refrigerated temperature (45-50° F or 7.2-10° C).
- In order to maintain good air circulation in the cooler, do not let the bottles touch the back of the cooler.
- Do not store bottled wine by the box or case in the cooler.
- The cork of an opened bottle should always be moistened when returning it to the bottle.
- Red wine should be allowed to breath (oxygenate) before drinking. We suggest that you put pink/rose type wines onto the table two to five hours before drinking and red wine four to five hours before drinking. That also allows them to reach the suitable serving temperature. White wine, on the other hand, can be served right away.
- Champagne should always be stored in the cooler and taken out immediately before drinking.

## Maintaining your wine cooler

Your cooler is designed for year-round use with only minimal cleaning and maintenance.

When you first receive it, wipe the cabinet with a mild detergent and warm water, then wipe dry with a dry cloth. Do this periodically to keep your cooler looking new.

**CAUTION:** To prevent damage to the finish, do not use:

- Gasoline, benzene, thinner, or other similar solvents.
- Abrasive cleaners.

### Cleaning the interior of your cooler:

- 1 Turn off the cooler and unplug it from the wall outlet.
- 2 Remove all wine/beverages.
- 3 Wash the inside with a warm, damp cloth soaked in a solution of one quart of lukewarm water and two tablespoons of baking soda.
- 4 Be sure to keep the door gasket (seal) clean to keep the unit running efficiently.
- 5 Dry the interior and exterior with a soft cloth.

## Defrosting your cooler

The ice build-up on the inner back wall of your cooler will automatically be defrosted in a compressor-off cycle.

When the  button of one zone is pressed, the corresponding circulation fan will stop running and defrosting takes place.

When the  button of both zones are pressed, the compressor and circulation fans of both zones will stop running while defrosting takes place.

Defrost water will drain out of the cooler, passing through the drain outlet in the inner back wall into a drain pan located above the compressor. The water will evaporate from the drain pan on its own.

## Storing your cooler

- 1 Turn off the cooler and unplug it from the wall outlet.
- 2 Remove all wine/beverages.
- 3 Clean the cooler.
- 4 Leave the door open slightly to avoid possible formation of condensation, mold, or odor.

**CAUTION:** Use extreme caution with children. The unit should not be accessible to child's play.

## Moving your wine cooler

- 1 Turn off the cooler and unplug it from the wall outlet.
- 2 Remove all wine/beverages.
- 3 Securely tape down all loose items inside your cooler.
- 4 Tape the door shut.  
Make sure that the cooler stays in the upright position during transportation.

## Tips on saving energy

- Locate your cooler in the coolest area of the room, away from heat producing appliances or heating ducts and out of the direct sunlight.
- Overloading the cooler forces the compressor to run longer.
- Do not open the door too often, especially if the weather is very hot. Close the door as soon as possible to prevent cool air from escaping.
- Make sure that the appliance is sufficiently ventilated, with adequate air circulation behind it.

## Troubleshooting

**CAUTION:** Do not try to repair your cooler yourself. Doing so invalidates the warranty.

### Error codes

If a fault is detected, the display shows one of the following codes:

| Fault Code  | E1  | E2   | E3                                     | E4                                      |
|-------------|---|--|--|---|
| Description | Temperature sensor error in the left zone | Temperature sensor error in the right zone | DC electric fan error in the left zone | DC electric fan error in the right zone |

If any of these error codes appears on the display, please contact your local dealer or service center. Do not try to repair the cooler yourself.

| PROBLEM                      | SOLUTION  |
|------------------------------|---|
| The cooler does not operate. | <ul style="list-style-type: none"> <li>• Make sure that the cooler is plugged in and that the plug is pushed completely into the outlet.</li> <li>• Check the house fuse/circuit breaker box and replace the fuse or reset the circuit breaker.</li> <li>• If a power failure occurs, the cooler turns off. Wait until the power is restored, then turn it on again.</li> </ul> |

| <b>PROBLEM</b>   | <b>SOLUTION</b>   |
|--|---|
| The cooler door does not close completely.                                 | <ul style="list-style-type: none"> <li>• Adjust the shelf properly.</li> <li>• Clean the door gaskets.</li> <li>• Level the cooler with the leveling feet.</li> </ul>   |
| The cooler is not cold enough.   | <ul style="list-style-type: none"> <li>• Make sure that the door is closed properly.</li> <li>• Allow time for new beverages to cool, then check again.</li> <li>• Set the control to a colder setting.</li> <li>• If the cooler has been recently powered on, or the temperature has been recently lowered, allow several hours for the temperature to stabilize, then check again.</li> </ul> |
| The cooler makes unusual noises or vibrates.                               | <ul style="list-style-type: none"> <li>• Level the cooler with the leveling feet.</li> <li>• Move the cooler out from the wall.</li> <li>• This is normal.</li> </ul>   |
| Moisture is building up in the interior of the cooler.                     | <ul style="list-style-type: none"> <li>• Make sure that the door is closed properly.</li> <li>• Move the cooler to a dryer location.</li> </ul>   |
| The cooler turns on and off frequently.                                    | <ul style="list-style-type: none"> <li>• Cool the room or move the cooler to a cooler location.</li> <li>• Make sure that the door is closed properly.</li> <li>• Clean the door gaskets.</li> <li>• Set the control to a colder setting.</li> </ul>  |
| The display shows an "L".  | <ul style="list-style-type: none"> <li>• The temperature in the cooler is too low. Adjust the temperature to a higher setting.</li> </ul>   |
| The display shows an "H" and a buzzer sounds once a second for 30 seconds. | <ul style="list-style-type: none"> <li>• The temperature in the cooler is too high.</li> <li>• Make sure that the door is closed properly.</li> <li>• Allow time for the new beverage to cool, then check again.</li> <li>• Set the control to a colder setting.</li> <li>• Cancel the alarm by pressing any key.</li> </ul>  |

## Specifications

|                       |   |
|-----------------------|---|
| Dimensions (WxHxD)    | 23.4 × 34.4 × 24.7 in.<br>(59.4 × 87.4 × 62.7 cm) |
| Weight                | 109.2 lbs (49.5 kg)                               |
| Power requirements    | 115 V~60 Hz                                       |
| Current               | 2.5 A   |
| Operating temperature | 37° F to 64° F (3° C to 18° C) ± 5° F (±3° C)     |

# ONE-YEAR LIMITED WARRANTY

## Definitions:

The Distributor\* of Insignia branded products warrants to you, the original purchaser of this new Insignia-branded product ("Product"), that the Product shall be free of defects in the original manufacturer of the material or workmanship for a period of one (1) year from the date of your purchase of the Product ("Warranty Period").

For this warranty to apply, your Product must be purchased in the United States or Canada from a Best Buy branded retail store or online at [www.bestbuy.com](http://www.bestbuy.com) or [www.bestbuy.ca](http://www.bestbuy.ca) and is packaged with this warranty statement.

## How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. Your purchase date is printed on the receipt you received with the Product.

## What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

## How to obtain warranty service?

If you purchased the Product at a Best Buy retail store location or from a Best Buy online website ([www.bestbuy.com](http://www.bestbuy.com) or [www.bestbuy.ca](http://www.bestbuy.ca)), please take your original receipt and the Product to any Best Buy store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

To obtain warranty service, in the United States and Canada call 1-877-467-4289. Call agents may diagnose and correct the issue over the phone.

## Where is the warranty valid?

This warranty is valid only in the United States and Canada at Best Buy branded retail stores or websites to the original purchaser of the product in the country where the original purchase was made.

## What does the warranty not cover?

This warranty does not cover:

- Customer instruction/education
- Installation
- Set up adjustments
- Cosmetic damage
- Damage due to weather, lightning, and other acts of God, such as power surges
- Accidental damage
- Misuse
- Abuse
- Negligence
- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.

- Modification of any part of the Product, including the antenna
- Display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage or power supply
- Attempted repair by any person not authorized by Insignia to service the Product
- Products sold “as is” or “with all faults”
- Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.)
- Products where the factory applied serial number has been altered or removed
- Loss or Theft of this product or any part of the product
- Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally.)
- Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.

REPAIR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY FOR BREACH OF WARRANTY. INSIGNIA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS OR LOST PROFITS. INSIGNIA PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT, ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Contact Insignia:

**1-877-467-4289**

[www.insigniaproducts.com](http://www.insigniaproducts.com)

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