

# NuvōMed™

**ANS-6/0939**  
**Neck and Shoulder Wrap**



## **Instruction Manual**

Please read all instructions carefully before use and  
retain for future use

## GETTING STARTED

- Remove the unit from the box.
- Remove any packaging from the product.
- Read all instructions and retain all packaging until you have checked and counted all of the parts.

## PACKAGE CONTENTS

- Neck & Shoulder Wrap
- Instruction Manual

## HOW TO USE

### Warm Thermaltherapy



**WARNING:**  
**DO NOT OVERHEAT!**

- Place the wrap in microwave not rated more than 1100W.
- Heat for up to 1 minute. Make sure the turntable and wrap are rotating.
- Carefully shift the filling from side to side to check for even heating and desired temperature.
- If more heating is required use 30 second intervals to your desired temperature, but not more than 3 minutes total.

### Cold Thermaltherapy



- Place the wrap in plastic bag.
- Make sure plastic bag sealed.
- Freeze for 1-2 hours in freezer.

- Once the wrap heated/chilled, it is ready to use.
- Place the wrap over your shoulders and raise the collar around the back of your neck.
- Sit back and relax as the Neck & Shoulder Wrap soothes.

## HOW TO CLEAN

- Spot clean only
- DO NOT place in washing machine or dryer
- DO NOT iron
- DO NOT bleach
- DO NOT wet product

## LIMITED WARRANTY

This manufacturer's product warranty extends to the original consumer purchaser of the product. Neither the retailer nor any other company involved in the sale or promotion of this product is a co-warrantor of this manufacturer warranty.

**WARRANTY DURATION:** All materials and workmanship are warranted to the original consumer purchaser for a period of thirty (30) days from the original purchase date.

**WARRANTY COVERAGE:** This product is warranted against defective materials or workmanship. This warranty is void if the product has been damaged by accident, in shipment, unreasonable use, misuse, neglect, improper service, commercial use, repairs by unauthorized personnel or other causes not arising out of defects in materials or workmanship. This warranty is effective only if the product is purchased and operated in USA, and does not extend to any units which have been used in violation of written instructions furnished by manufacturer or to units which have been altered or modified or, to damaged products or parts thereof which have had the serial number removed, altered, defaced or rendered illegible.

**WARRANTY DISCLAIMERS:** This warranty is in lieu of all warranties expressed or implied and no representative or person is authorized to assume for manufacturer any other liability in connection with the sale of our products. There shall be no claims for defects or failure under any theory of tort, contractor commercial law including but not limited to, negligence, gross negligence, strict liability, breach of warranty and breach of contract. Under no circumstances will Manufacturer's / Distributor's maximum liability exceed the retail value of the product.

**WARRANTY PERFORMANCE:** During the above 30 days warranty period, a product with a defect will be either repaired or replaced with a reconditioned comparable model (at manufacturer's option). The repaired or replacement product will be in warranty for the balance of the 30 days warranty period and an additional one-month period. No charge will be applicable for such repair or replacement.

**SERVICE AND REPAIR:** If service is required for this product, you should first contact Nuvomed Inc. Customer Service at [info@nuvomed.us](mailto:info@nuvomed.us) or by calling 1 (877) 612-5619, Monday to Friday 10am to 6pm EST.

**NOTE:** Manufacturer cannot assume responsibility for loss or damage during incoming shipment. As a precautionary measure, carefully package the product for shipment, and insure it with the carrier. Be sure to enclose the following details with the product: your full name, return address and daytime phone number, a note describing the problem you experienced, a copy of your sales receipt or other proof of purchase to determine warranty status. C.O.D. shipments cannot be accepted.