

Kidamento Warranty Policy

Warranty Coverage

Kidamento offers a **limited one-year warranty** to the original purchaser against manufacturing defects. At our discretion, Kidamento will repair or replace any part of its products that prove to be materially defective due to improper workmanship or materials causing a malfunction during normal use. Repaired parts or replacement products will be provided on an exchange basis and may be either new or refurbished to be functionally equivalent to new. If a repair or replacement is not possible, Kidamento will substitute an equivalent product. Please note that shipping costs are not covered under this warranty.

Exceptions to the Warranty

This limited warranty does not cover damage resulting from:

- Improper installation
- Accident
- Abuse or misuse
- Natural disaster
- Insufficient or excessive electrical supply
- Abnormal mechanical or environmental conditions
- Unauthorized disassembly, repair, or modification

Additionally, this warranty does not apply to any product sold as second-hand or resold contrary to U.S. export regulations. Proof of purchase may be required.

Product Repair or Replacement

If you believe your product qualifies for warranty service, please visit www.kidamento.com or email us at support@kidamento.ca.

Proof of purchase is needed to claim the warranty. Shipping charges to return the product to Kidamento are the customer's responsibility. After completing the repair or replacement, Kidamento may cover the return shipping costs at our discretion. Our head office is located in Mississauga, ON, Canada.

Disclaimer and Limitation of Liability

Kidamento and its suppliers assume no responsibility for any damage, loss, or claims by third parties arising from the use of our products. Kidamento is not liable for, and does not cover under warranty, any loss of data or costs associated with damaged devices. In the event of a claim, Kidamento's sole obligation will be the replacement of the hardware. Under no circumstances will Kidamento be liable for any damages, including lost profits, lost savings, or incidental or consequential damages arising from the use or inability to use the product.

Kidamento shall not be liable for any incidental or consequential damages resulting from the breach of any warranty on this product. Some provinces/states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.