

## TWO YEAR LIMITED WARRANTY

The warranties provided by Bertazzoni SpA in this statement apply exclusively to Bertazzoni appliances and accessories sold as new products to the original owner by a Bertazzoni authorized distributor, retailer, dealer or service center and installed in the United States and Canada. The warranties provided in this statement are not transferable and have validity from the date of installation.

### Coverage information

Bertazzoni SpA will repair or replace any component part which fails or proves defective due to materials and/or workmanship within 2 years from the date of installation and under conditions of normal residential use. Repair or replacement will be free of charge, including labor at standard rates and shipping expenses. Repair service must be performed by a Bertazzoni Authorized Service Center during normal working hours.

### Cosmetic warranty

Bertazzoni will cover parts showing cosmetic defects in material and workmanship for a period of thirty (30) days from date of installation of the unit. This coverage will include scratches, stains, surface imperfections on stainless steel, paint and porcelain, with the exclusion of slight differences in color due to materials and painting/enamelling technologies.

**Exclusions are labor costs, B stock items, out-of-box appliances and display units.**

### How to obtain service

To obtain warranty service please contact Bertazzoni Customer Service at the numbers below and provide model number, serial number and date of purchase.

**ENGLISH 866 905 0010**

if located in the US, BC, B, Sk and MB

**FRANCAIS 800 561 7265**

if located in ON, QC, PE, NU, NS, NL, NB

Save proof of original purchase or of original installation to establish warranty period. Copy of the product serial tag is affixed to the back cover of the instruction manual.

### What is not covered

The product used in any commercial application  
Repair service provided by other than a Bertazzoni authorized service agency.  
Damage or repair service to correct service pro-

vided by an unauthorized agency or the use of unauthorized parts.

Installation not in accordance with local electrical codes, gas codes or plumbing codes

Defects or damage due to improper storage of the product.

Defects or damage or missing parts on products sold out of the original factory packaging or from displays.

Service calls or repairs to correct the installation of the product and/or related accessories.

Service calls to connect, convert or otherwise repair the electrical wiring and/or gas line to properly use the product.

Service calls to provide instructions on the use of a Bertazzoni product.

Repair service due to product usage in manner other than what is normal and customary for home use.

Replacement of wear and tear parts

Replacement of glasses and light bulbs if they are claimed to have failed later than 30 days after installation and in no case later than 4 months after date of purchase

Defects and damages arising from accident, alteration, misuse, abuse, improper installation.

Defects and damages arising from transportation of the product to the home of the owner.

Defects and damage arising from external forces beyond the control of Bertazzoni SpA such as fire, flood, earthquakes and other acts of God.

**In case the product will be installed in a remote area, where certified trained technicians are not reasonably available, the customer will be responsible for the transportation costs for the delivery of the product to the nearest authorized service center or for the displacement costs of a certified trained technician.**

**Bertazzoni does not assume any responsibility for incidental or consequential damages.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state or province to province.