en - LIMITED WARRANTY - VACUUM CLEANERS USA

What This Warranty Covers and For What Period The Coverage Extends

Miele, Inc. (hereinafter "Miele") warrants to the original purchaser of this product, living in the United States of America, who purchased their vacuum from a Miele Authorized Dealer:

- a. That this product, including all of its Miele authorized parts is free of defects in material and workmanship.
- b. That this product, if found to be defective within the stated warranty period, will be repaired free of charge to the consumer (both parts and labor) by an authorized Miele service agent.
- c. The warranty period for vacuum cleaners, with the exception of "HomeCare" sub-models, is as follows:

| Vacuum Series | Term |
|--|---------|
| Classic Series Canister Vacuums | 1 year |
| Swing Series H1 Vacuums | 1 year |
| Compact Series Canister Vacuums | 2 years |
| Scout Robotic Vacuums | 2 years |
| Triflex HX1 Series Cordless Vacuums | 2 years |
| Complete Series Canister Vacuums | 3 years |
| Dynamic Series Upright Vacuums | 3 years |
| Blizzard Bagless Series Canister Vacuums | 3 years |

- d. The warranty period for all "HomeCare" sub-model types is 5 (five) full years from the date of purchase, while the Triflex HX1 HomeCare is 3 (three) full years from the date of purchase.
- e. This warranty only applies while the product remains within the United States, and is null and void in any other US territories, possessions, or foreign countries.

Commercial Use

Vacuum cleaners other than the Scout RX1 and Scout RX2 used for commercial purposes will be warranted for a period of six (6) months from the date of purchase. There is no warranty for the Scout RX1 or Scout RX2 used for commercial purposes. Thereafter this Limited Warranty shall be null and void.

What is not covered by this Warranty

This warranty does not cover damage or defects caused by or resulting from repairs, service or alterations to the product or any of its parts or accessories which have been performed by service centers or repairmen not authorized by Miele, or damage or defects caused by negligence, accident, abuse, misuse, improper or abnormal usage or maintenance of the product, its parts or accessories, or damages caused by the use or installation of non-genuine Miele parts. Ordinary wear and tear or cosmetic damage (scuffs, scratches, gouges, dents, etc.) shall not be considered a defect in materials or workmanship.

Exclusion of Other Warranties

Except for the limited warranty provided herein, Miele disclaims any and all other express warranties with respect to the product. Any warranty of merchantability or fitness for a particular purpose is limited in its duration to the term of the limited warranty provided herein.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

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Limitation of Liability for Special, Incidental or Consequential Damages

Miele will assume no liability, or other obligation with respect to any personal injury or property damage resulting from the use of a vacuum cleaner, or its accessories, replacement parts, etc., which has not been purchased from, or serviced by an Authorized Miele Dealer. Any purchaser who obtains a vacuum cleaner, accessories, replacement parts, etc., from someone other than an Authorized Miele dealer proceeds at their own risk.

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Milele specifically disclaims any and all liability, whether directly or by way of indemnity, for special incidental, consequential or other damages, whether based on breach of contract, tort, strict or product liability, or any other legal theory.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

Special State Laws

This Limited Warranty gives you specific legal rights; you may have other rights, which vary, from state to state.

Service

For service under this Limited Warranty, or to find an Authorized Miele Dealer in your area, please visit the "Find a Miele Partner Near You" section at Mieleusa.com.

Effective Date: July 20, 2020 ©2020 Miele, Inc.