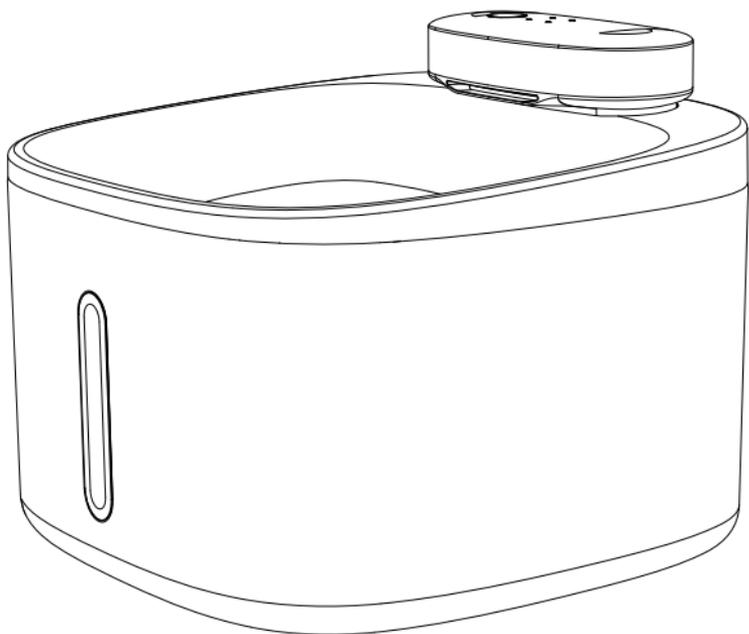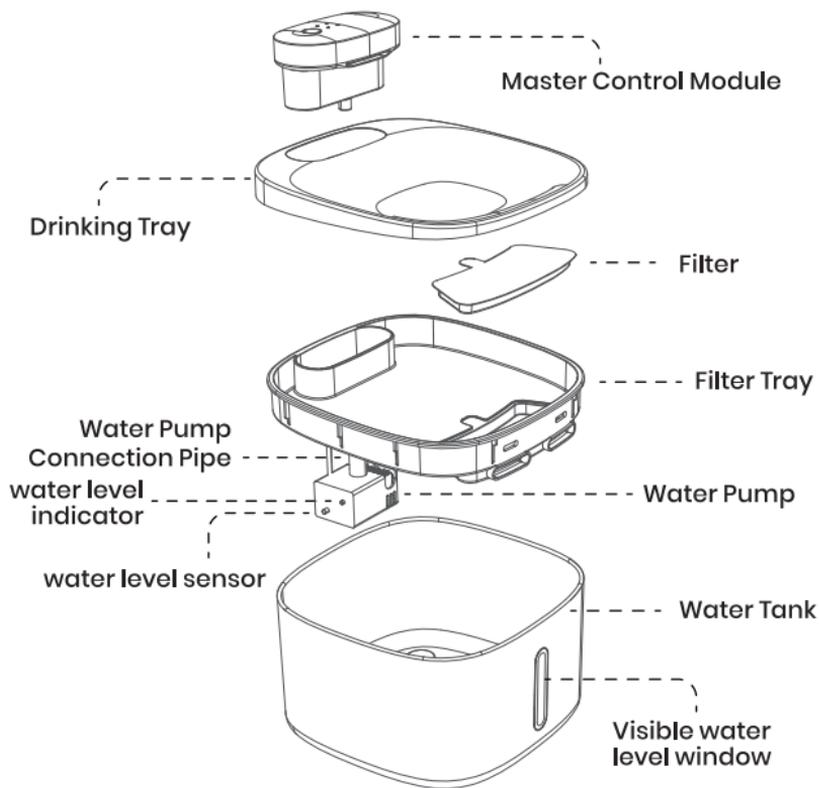# Wireless Pet Water Fountain

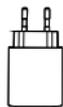## Model: PW04

User Manual

ON-D149

Safety Warning

1. Please use it indoors, avoid placing it in direct sunlight, and keep it away from any potential fire source.

2. Please use the 5V/1A adapter provided with this product to charge the water fountain. Using any other adapter may cause the machine to malfunction or be damaged.

3. Before installing or replacing the filter, please rinse the filter by soaking it in water for 5 minutes.

4. When using the machine for the first time, the water pump has a 30-second air-exhausting process, the water flow is relatively small; After 30 seconds, the water flows out normally.

5. In order to prevent pets from knocking over the water fountain, it is recommended to place it against the wall or placed in a safe location.

6. Please replace the filter element regularly and thoroughly clean the pump.

7. When cleaning the whole machine, please disconnect the power supply and turn off the product.

8. Do not rinse or soak the master control module with water; if accidentally getting wet during the cleaning process, please dry it in time to avoid damage to the equipment.

9. When you go out for vacation, please ensure the water fountain is fully charged and check the remaining amount of water.

Package List

Master Control Module

Drinking Tray

Filter

Filter Tray

Water Pump
Connection Pipe

water level
indicator

Water Pump

water level sensor

Water Tank

Visible water
level window

Accessories

5V/1A adapter

Type-C cord

User Manual

Small Brush

Filter x 3

Specifications

Product Name	oneisall Wireless Pet Water Fountain
Model	PW04
Product Size	7.87*7.87*6inch/20*20*15.3cm
Rated Voltage/Current	DC 5V ⎓1A
Battery	5000mAh
Capacity	3.5L
Material	304 Stainless Steel+ABS

Sensor Water Mode Indicator
(Steady white light: water flows;
light off: water stops)

Intermittent Water Mode Indicator
(Steady white:actived in intermittent mode)

ON/OFF button
Long press the button for 3 seconds
to switch on and off; Short press
button to switch the water modes.

Battery Indicator
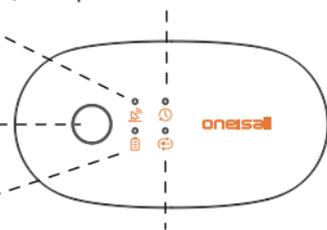Steady red: low battery
Blinking white: being charged
Steady white: fully charged

Filter Replacement Indicator
When the indicator is in steady red, which is
reminding you to change the filter; Just click the
power button twice to cancel the filter
replacement indicator.

Water Level Indicators Introduction

Steady Blue light:
water is sufficient

Steady Red light:
Water shortage, please
replenish water

Operating Instructions

1.Fully Charged Before Using the New Fountain

Remove the Master Control Module from water fountain(or just plug in without removing). Connect the Type-C cable to the power port and the adapter(5V/1A adapter included), then turn on the power. The charging time is about 7 hours.

Note :

1. Please charge to it by using the 5V/1A adapter we provided.
2. After charged, please unplug the cable and cover the power port with the silicone lid.

2.Assemble the Fountain

1.Install the water pump to the filter tray, then fixed the filter tray on the top of stainless water tank, and put the filter in place.

Cover the stainless steel drinking tray to the filter tray.

2.Plug in the Master Control Module.

3.Fill in water to the tank, switch on, it starts to work.

Please scan QR code to check the video about How to Install.

Note:

The filter must be fully soaked for 5 minutes before using the fountain. Otherwise, the water may not be able to expand through the filter into the tank to create circulation, which may result in overflow directly from the drinking tray.

3.Star to Work

Constant Mode:

Plug in the power cable, the water fountain enter constant water mode in default; it flows without interruption while in charging.

Please Note: constant water mode only works when plugged in, wireless mode does not support constant water outlet.

Sensor Mode:

Short press the on/off button to switch to sensor water mode. When pets move within 1m/39in in front of the water fountain (induction angle 120°), it triggers the sensor mode and water flows for 30 seconds.
Sensor mode works both when plugged in, and unplug after battery charged.

100cm/39in

120°
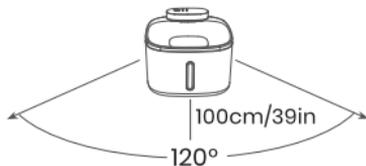
Intermittent Mode

Short press on/off button to switch to intermittent water mode.The water fountain flows 30 seconds every 30 minutes.
Intermittent mode works both when plugged in, and unplug after battery charged.

Cleaning & Maintenance

1. Daily cleaning and maintenance

Turn off the fountain and unplug the power before cleaning.
Take out the Master Control Module of the water fountain, drinking tray, filter and the filter tray. Put the stainless steel tank, stainless steel drinking tray and PP filter tray into the water, rinse them (also could be put into dishwasher to clean except the Master Control Module and pump).
Do not immerse the Master Control Module into water nor in the dishwasher, keep it dry.
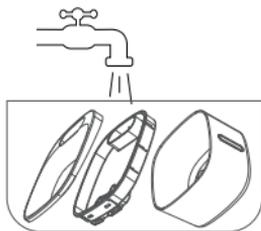
2.Filter Replacement

①For the health of your pet, it is recommended to change the filter every 15 days. When filter replacement indicator lights up in red, please replace the filter. Double-click the power button to cancel the filter indicator light.
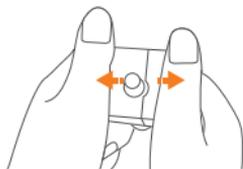
②Before replacing the filter, please soak the new filter in water for 5 minutes to remove the powder produced by the activated carbon during transportation.

5 minutes

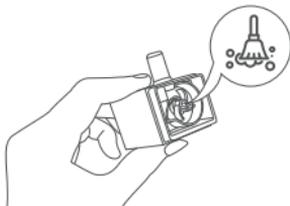# 3. Cleaning and maintenance of the water pump

Step 1. Gently break open the pump cover

Step 2. Remove the pump cover. Then open the impeller cover with a small hard tool.

Step 3. Use the included small brush with soap to clean it under running warm water.

Note:

Cleaning the pump is essential to the longevity of the fountain. Please clean the pump at least every once a week.

Please scan QR code to check the video about how to clean water pump.

Troubleshooting

1.Where to find the replacement filter and pump.

Here is the replacement filter with ASIN: B0DDT58LNN, and pump with ASIN: B0DDT4XR5N.

2.Water fountain not working

Please check if the water pump is be clogged. Please clean the pump thoroughly;
Or check if the pump connection pipe is connected tightly. Please re-insert it tightly.

3.Red indicator lights up through the water level window

The water volume is below the minimum level or runs out of water, please refill water in time.

4.Charging indicator does not light up after plugging in the Type-C charger.

Check the adapter is full connected with the outlet, ensure they are in a good power connection.

5.Pump noise increases and water output decreases.

The pump may be clogged, please disassemble the pump and clean it thoroughly.

Warm Tips

If your cats are wary of new things and it's their first time using a flowing water fountain, here are some tips to help them adjust:

1. Start by placing the new fountain a few inches away from their usual water dish.

2. When refilling the old dish, add slightly less water each day instead of filling it to the previous day's level.

3. Gradually move the old water dish closer to the new fountain each day until they're side by side.

4. Keep the old water dish in its spot for a few days to let your cats get used to the fountain's features like lights, sounds, and moving water.
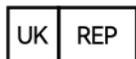
5. Over time, your cats will grow comfortable with the fountain and begin drinking from it. Be patient and allow both yourself and your cats time to adapt. :)

GPSR Product information

Product Name: Wireless Pet Water Fountain
Brand: oneisall
Product Model: PW04
Rated Voltage/Current: DC 5V⎓ 1A

Made in China

Warranty Information

WE ARE READY TO HELP

oneisall offers a standard 2-year warranty. If you have any issues with your oneisall product, please do not hesitate to contact us. Be sure to include your proof of purchase, model number, and any relevant photos or videos in your message to expedite the process. Our oneisall support team is available 7 days a week and will respond to your inquiry within 24 hours. Thank you for choosing oneisall.

Please note that the oneisall warranty does not apply to used products or purchases made from unauthorized sellers. It's important to be aware that the warranty also does not cover consumable parts such as blades, guards, filters, brushes, and similar items. These parts may require regular replacement or maintenance.

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