Connected Equipment Guarantee

Rocketfish provides the Initial Customer with limited additional protection in the event that the Surge Suppressor is defective in materials or workmanship provided it is returned to the Authorized Repair Facility designated by Rocketfish as damaged. This Limited Warranty and Connected Equipment Guarantee gives you, the Initial Customer, the following rights and responsibilities, which vary from State to State or Province to Province. To be covered under the Connected Equipment Guarantee: (a) you must notify Rocketfish within fifteen (15) days of the initial event for which you are making the Connected Equipment claim; (b) the Surge Suppressor must be defective in material or workmanship; (c) the Surge Suppressor must have been damaged by a transient, spike, or surge (a "Power Disturbance") on an AC Power Line on properly installed, grounded, and code compliant 120 volt power lines in the United States and Canada, or by a Power Disturbance on standard telephone land lines, PBX telephone equipment lines, ethernet lines, or coaxial cables that are properly installed and connected; and (d) it is directly plugged into and properly connected to the Surge Suppressor (in its original configuration), loss of profits, business interruption, or damage to other equipment. When a Power Disturbance passes through the Surge Suppressor and (i) it operates in compliance with Rocketfish operating instructions and manuals, or (ii) the Surge Suppressor's are designed to eliminate disrupting and damaging effects of momentary (less than 1m) voltage spikes or impulses from lightning or similar causes. This exclusion of other express warranties applies to written and oral express warranties. Rocketfish reserves the right to inspect the Surge Suppressor, the Connected Equipment and the Initial Customer’s power utility supplier for the location of the Connected Equipment. The Connected Equipment Guarantee is not "first dollar" coverage. Rocketfish’s liability is reduced by any amounts that the Initial Custom- er is entitled to recover from other sources regarding the Connected Equipment, including insurance, other warranty, or extended warranty coverage, whether or not the Initial Customer makes a claim for recovery, including but not limited to a claim under any applicable insurance, other warranty, or extended warranty.

Aggregate Limit for Connected Equipment

RF-HTS4018: Up to a maximum of $600,000
RF-HTS4218: Up to a maximum of $500,000
RF-HTS4418: Up to a maximum of $1,000,000

Three-year limited warranty

For a list of Rocketfish products, please see: 1-800-620-2790.
www.rocketfishproducts.com
Contact Rocketfish:
For customer service, please call: 1-800-620-2790.
www.rocketfishproducts.com
Contact Information:
Rocketfish, 7601 Penn Avenue South, Richfield, MN 55423-3545.
(800) 620-2790 (toll free). Rocketfish is the warrantor under this Limited Warranty and Connected Equipment Guarantee. You may also visit Rocketfish on the Internet at www.rocketfishproducts.com.

Made in China
THREE-YEAR LIMITED WARRANTY

Definitions:
The Distributor* of Rocketfish branded products warrants to you, the original purchaser of this new Rocketfish-branded product ("Product"), that the Product shall be free of defects in the original manufacture of the material or workmanship for a period of three (3) years from the date of your purchase of the Product ("Warranty Period"). For this warranty to apply, your Product must be purchased in the United States or Canada from a Best Buy branded retail store or online at www.bestbuy.com or www.bestbuy.ca and is packaged with this warranty statement.

How long does the coverage last?
The Warranty Period lasts for 3 years (1095 days) from the date you purchased the Product. Your purchase date is printed on the receipt you received with the Product.

What does this warranty cover?
During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Rocketfish repair center or store personnel, Rocketfish will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge to you. Products and parts replaced under this warranty become the property of Rocketfish and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Rocketfish Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

How to obtain warranty service?
To obtain warranty service, in the United States call 1-888-BESTBUY or in Canada call 1-866-BESTBUY. Call agents may diagnose and correct the issue over the phone. To obtain warranty service, you must provide proof of purchase, including the purchase date and product code. You will be responsible for the cost of shipping the Product to the authorized Rocketfish repair center or store personnel. Rocketfish will pay return shipping to a location in the country where the original purchase was made.

What does the warranty not cover?
This warranty does not cover:
• Customer instruction/education
• Installation
• Set up adjustments
• Cosmetic damage
• Damage due to weather, lightning, and other acts of God, such as power surges
• Accidental damage
• Misuse
• Abuse
• Negligence
• Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.
• Modification of any part of the Product, including the antenna
• Display panel damaged by static (non-moving) images applied for lengthy periods (burn in)
• Damage due to incorrect operation or maintenance
• Connection to an incorrect voltage or power supply
• Attempted repair by any person not authorized by Rocketfish to service the Product
• Products sold “as is” or “with all faults”
• Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.)
• Products where the factory applied serial number has been altered or removed
• Loss or Theft of this product or any part of the product
• Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally)
• Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.

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