TITLE: ELO PHASE IEU	FILE NAME: ELO_009	REV: 01	MATERIAL: N/A	DRAWN BY: RR	SCALE: 1:	SHEET: 1 OF 1	UNITS: MM
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ELO

PHASE

140W GaN Gaming Travel Adapter

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Thank You For Joining ELO

Dear Customer,

Thank you for your trust in us at ELO. We want to ensure that you have an ultimate experience that is unparalleled. If something is off with your ELO gear, please reach out to us at support@elo-gear.com. We are here to make your life hassle-free and fun-filled, and they're here to solve problems fast.

Reach us anytime through the Ultimate Ears Mobile App. Expect clear answers, lightning-fast replies, and real, human help—no bots, no endless loops, just solutions.

We design for serious play, and we stand behind what we build. Your feedback shapes our next product. Your satisfaction matters.

- **E:** hello@elo-gear.com
- support@elo-gear.com
- **P:** +2 213-90-920

What's In The Box

- 1 x Phase - 140W GaN Gaming Travel Adapter

ELO Shield™ 2-Year Limited Warranty

This Warranty is provided by ELO and applies only to the original purchaser of the product.

Warranty Registration

Register your product within **30 calendar days** of purchase to activate your warranty. Visit **www.elo-gear.com/warranty** and enter your **Order Number**, **Email**, and **Serial Number**.

Failure to register does not void your warranty, but it may delay support. Keep your receipt as proof of purchase.

What's Covered

If a defect occurs during the covered period:

- **Replacement** — We will send a replacement unit.
- **Repair** — Select repairs or units may be repaired instead of replaced.

We may use refurbished or equivalent-quality parts or units at our discretion.

What's Not Covered

- Normal wear and tear, cosmetic damage, or damage caused by misuse, abuse, or improper handling.
- Damage caused by third-party accessories or chargers.
- Unauthorized repairs or modifications.
- Damage from exposure to liquids, extreme temperatures, or environmental conditions outside specified limits.
- Loss of data or software.
- Shipping costs for returns.

Claims & Service Costs

Covered Units:
Shipping costs for covered units are **$10 per side of Phase units** (one side if only one unit is purchased). Customs and duties are not included. Proof of shipping and customs is required for reimbursement.

Non-Covered Units:
Shipping costs are the customer's responsibility.

Replacement Units:
Shipping costs for replacement units are the responsibility of the recipient.

Warranty Limitation:
Shipping costs are not covered under the warranty.

Liability:
ELO's liability is limited to the repair or replacement of the product. We are not liable for any other damages, including but not limited to incidental or consequential damages, to the extent permitted by law.

Governing Law:
This warranty is governed by the laws of the State of California, USA, without regard to conflicts of law principles.

Contact:
support@elo-gear.com
+2 213-90-920 (Mon–Fri, 9 AM–5 PM PST)

Product Overview

1. Universal Travel Adapter (US, EU, UK, AUS)
2. 1 x USB3.2 Rechargeable Underside Cable (TX Line + 5 Line)
3. Rechargeable Underside Cable Port (Left or Right Underside)
4. Removable Left Cap (Blue)
5. Fuse and Spare Fuse
6. 1 x USB-A
7. 2x USB-C (L)
8. Left Underside
   - 20 Volts Output Power (Laptop)
   - 20 Volts Input Power (Charging)
9. Right Underside
   - 20 Volts Output Power (Laptop)
   - 20 Volts Input Power (Charging)
10. Removable Right Cap (Blue)

Replacement of the Fuse

1. Take off the Left Cap (Blue).
2. Take out the Fuse and Spare Fuse (Fuse Spare is located in the Left Cap).
3. Replace the Fuse.
4. Put back the Left Cap (Blue).

Notes

- Use only the fuse with the same specifications as the original fuse. Using an incorrect fuse may damage the device.
- Please contact Ultimate Ears or visit Elo-gear.com for more information or assistance if you are unsure about the correct fuse.
- Ensure the Left Cap is securely in place before operating the device.
- Do not attempt to remove the fuse while the device is in use.

Power Specifications

Power Output (Total): 140W (Max)

Port	Voltage Range	Max Power
USB-C (PD 3.1)	5V-20V, 5V-3A, 9V-3A, 15V-3A, 20V-7A	140W
USB-C (PD 3.0)	5V-20V, 5V-3A, 9V-3A, 15V-3A, 20V-5A	100W
USB-A	5V-3A	15W

Port Input Voltage: 100-240V AC

Port	Voltage / Current	Max Power
USB-C(PD 3.1)	5V-3A, 9V-3A, 15V-3A, 20V-5A	100W
USB-C(PD 3.0)	5V-3A, 9V-3A, 15V-3A, 20V-5A	100W
USB-A	5V-3A	15W

Port Output Voltage: 5V-20V

Port	Voltage / Current	Max Power
USB-C(PD 3.1)	5V-3A, 9V-3A, 15V-3A, 20V-5A	100W
USB-C(PD 3.0)	5V-3A, 9V-3A, 15V-3A, 20V-5A	100W
USB-A	5V-3A	15W

Applicable Outlets

Phase can output Type A, B, C, D, E, G, H, I, L, N, O plug.

Please notice that type E and G plugs are not accepted.

Phase can plug into Type A, B, C, D, E, G, H, I, L, N, O plug.

- Please make sure the plug is in good condition and fully inserted into the socket to ensure a stable connection.
- Avoid using damaged or worn-out plugs or sockets to prevent potential hazards.
- If the plug or socket is not compatible, use a high-quality travel adapter that meets local standards.
- Do not force a plug into a socket that does not fit properly.
- Ensure you know the voltage and frequency requirements of your device before plugging it in.

Safety Guide

General Precautions

- Avoid use in wet or extreme weather conditions.
- Do not place the device on unstable surfaces or near heat sources.
- Keep away from children and pets.
- Do not disassemble or modify the device. Doing so may cause damage, electric shock, or void warranty.

Charging & Cleaning

- Do not charge while the device is in use.
- Unplug the device before cleaning. Wipe only with a dry cloth. Do not immerse in liquids.

Storage & Disposal

- Store in a cool, dry place away from direct sunlight.
- Dispose of in accordance with local laws and regulations.

Warning Do not attempt to open, modify, or repair the device. This may void your warranty.

Compliance & Regulatory

General Compliance

- Meets or exceeds all international safety and environmental standards.
- Complies with Federal Communications Commission (United States).
- Meets CE requirements (Europe).
- Meets UKCA requirements (United Kingdom).

Environmental Safety Declaration

- **RoHS** Restriction of Hazardous Substances compliant.
- **WEEE** Waste of Electrical and Electronic Equipment. Recycle according regulations.
- **Prop 65 Warning** California Proposition 65 Warning.
- **Prop 65 Cancer Risk** Cancer risk: 0.0000 mg/day. Lead: 0.0000 mg/day.

Warning Do not attempt to open, modify, or repair the device. This may void your warranty.

California Proposition 65 Warning: This product can expose you to chemicals known to the State of California to cause cancer, birth defects, or other reproductive harm. For more information, visit www.P65Warnings.ca.gov.

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