

# Warranty

## What is Austin's warranty coverage?

### **60-Day Money Back Guarantee**

If Austin isn't the right fit for you, you can return him within 60 days for a full refund.

### **2-Year Standard Warranty**

Covers: Cost of non-consumable parts and labor.

Does not cover: Postal charges.

Duration: 2 years from the date you receive Austin.

### **2-Year Battery Warranty**

Covers: Cost of Austin's battery.

Does not cover: Postal charges.

Duration: 2 years from the date you receive Austin.

### **5-Year Subsidized Repair Plan**

Covers: 25 – 50% of the cost of non-consumable parts.

Does not cover: Labor and postal charges.

Duration: 5 years from the date you receive Austin.

### **Lifetime of Customer Service**

Even after Austin's 5-year warranty expires, we will continue to provide troubleshooting and assistance.

## Am I covered?

Every Austin purchased from an authorized seller is covered by our warranty.

For a full list of authorized sellers, go to [bobsweep.com/authorized](https://bobsweep.com/authorized).

## How can I claim my warranty?

Register online at [bobsweep.com/warranties](https://bobsweep.com/warranties).

## Whom can I contact about my coverage?

If you have any questions or concerns, feel free to contact our helpful support team at [support@bobsweep.com](mailto:support@bobsweep.com).