

Warranty & RMA Policy

Dear Customers:

Thank you for purchasing TP-Link products. In order to protect your rights and interests, please read the following Warranty Policy carefully. PLEASE NOTE THAT THIS WARRANTY POLICY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

1. **Limited Warranty**
2. **Warranty Period**
3. **Replacement Procedure**
4. **Appendix**

Limited Warranty

TP-Link USA Corp. ("TP-Link USA") provides a limited warranty on all eligible TP-Link products purchased in the United States. The limited warranty covers failures due to defects in material or workmanship on devices, antennas and accessories*. Packaging, software products and technical data are not covered under the limited warranty. The limited warranty is only applicable to the original purchaser of the product. Proof of purchase and a complete product serial number are required to receive any services guaranteed as part of the limited warranty.

The limited warranty does not apply to refurbished products or products that were resold by unauthorized resellers. For TP-Link Refurbished Product Warranty Policy, please visit <http://www.tp-link.com/us/support/refurbished/>

TP-Link USA does not provide refunds under the limited warranty in any conditions. TP-Link will replace defective units with factory refurbished products. If a factory refurbished unit is not available, then the defective unit will be replaced with a brand new product. If the defective unit is discontinued, TP-Link will replace it with product(s) of equivalent value and features. Product warranty periods do not renew with replacement units. The original purchase date and warranty period will apply to replacement products.

[Click here](#) to view "**Conditions that Disqualify Products from the Limited Warranty**"

CloseClose***Accessories: Please refer to TP-Link Home Accessories and TP-Link Business Accessories for Warranty Period.**

Warranty Period

For the warranty period of products purchased before January 1, 2016, please use the links below.

Product type	Warranty Period
TP-Link Home Products	2-Year
TP-Link Business Products	5-Year
Other TP-Link Products	1-Year

Close

Wireless LAN**Wireless Router**

Archer C7	TL-WDR4300	TL-WDR3600
TL-WDR3500	TL-WR2543ND	TL-WR1043ND
TL-WR1042ND	TL-WR941ND	TL-WR940N
TL-WR843ND	TL-WR842ND	TL-WR841N(D)
TL-WR841HP	TL-WR840N	TL-WR743ND
TL-WR741ND	TL-WR740N	TL-WR720N
TL-WR710N	TL-WR702N	TL-WR700N
TL-WR642G	TL-WR543G	TL-WR542G
TL-WR541G	TL-WR340G(D)	Archer C20i
Archer C8	Archer C2	Archer C5
Archer C9		

Wireless AP

TL-WA901ND	TL-WA801ND	TL-WA701ND
TL-WA850RE	TL-WA830RE	TL-WA750RE
TL-WA730RE	TL-WA890EA	TL-WA7510N
TL-WA7210N	TL-WA5210G	TL-WA5110G

Wireless LAN		
TL-WA500G	TL-WA501G	TL-WA854RE
TL-WA860RE	CPE510	CPE210
RE200	RE210	
Wireless Adapter		
TL-WDN4800	TL-WDN3800	TL-WDN3200
TL-WN951N	TL-WN881ND	TL-WN861N
TL-WN851N(D)	TL-WN823N	TL-WN822N
TL-WN821N(C)	TL-WN8200ND	TL-WN781ND
TL-WN751ND	TL-WN727N	TL-WN725N
TL-WN723N	TL-WN722N(C)	TL-WN721N(C)
TL-WN7200ND	TL-WN422G(C)	TL-WN350G(D)
TL-WN321G	TL-WN310G	TL-WN2581ND
UC100	TL-WDN4200	Archer T4U
Archer T2U	Archer T2UH	Archer T4UH
Archer T8E	Archer T9E	
3G Mobile Wifi		
M5350		

Wireless LAN		
USB Hub		
UH700	UH720	
3G Router		
TL-MR3020	TL-MR3420	TL-MR3220
TL-MR3040		
ADSL		
ADSL Modem & Modem Router		
TD-8840T	TD-8817	TD-8816
ADSL Wireless Modem Router		
Archer D2	Archer D7	Archer D9
TD-VG3631	TD-W8980	TD-W8970
TD-W8968	TD-W8961ND	TD-W8960N
TD-W8951ND	TD-W8950ND	TD-W8901G
TD-W8101G		
Powerline Adapter		
AV200 Powerline		
TL-PA2010KIT	TL-PA2010	TL-PA211KIT
TL-PA211	TL-PA210KIT	TL-PA210

Powerline Adapter		
AV200 Wireless N		
TL-WPA281KIT	TL-WPA281	TL-WPA271KIT
TL-WPA271		
AV500 Powerline		
TL-PA511KIT	TL-PA511	TL-PA4010KIT
TL-PA4010	TL-PA411KIT	TL-PA411
TL-WPA4220KIT	TL-WPA4220	TL-WPA4220NET
AV600 Powerline		
TL-PA6010KIT		
SOHO Router		
TL-R402M	TL-R460	TL-R860
SOHO Switch		
Gigabit Switch		
TL-SG1008D	TL-SG1005D	
Fast Ethernet Switch		
TL-SF1016D	TL-SF1008D	TL-SF1005D
PoE		
TL-PoE150S	TL-PoE10R	TL-PoE200

Network Adapter & 56K Modem**Gigabit Ethernet Adapter**

TG-3468

TG-3269

Fast Ethernet Adapter

TF-3239D(L)

TF-3200

56K Modem

TM-IP5600

CloseClose

Managed Switch**L3 Managed Switch**

T3700G-28TQ

L2 Managed Switch

TL-SG5428

TL-SL5428

TL-SL5428E

TL-SG5412F

TL-SL3452

TL-SL3428

TL-SG3424P

TL-SG3424

TL-SG3216

TL-SG3210

Smart Switch

TL-SG2452

TL-SL2428

TL-SG2424

TL-SG2424P

TL-SL2218

TL-SG2216

Managed Switch		
TL-SL2210	TL-SL2452	TL-SG2210P
Web Smart Switch		
TL-SL2452WEB	TL-SL2428WEB	TL-SG2224WEB
TL-SL2218WEB	TL-SG2216WEB	TL-SL2210WEB
Easy Smart Switch		
TL-SG105E	TL-SG108E	TL-SG1016DE
TL-SG1024DE		
Unmanaged Rack Mount Switch		
Gigabit Switch		
TL-SG1048	TL-SG1008P	TL-SG1024D
TL-SG1024	TL-SG1016D	TL-SG1008
TL-SG1016	TL-SG1008PE	
10/100Mbps Switch		
TL-SF1048	TL-SF1024	TL-SF1024D
TL-SF1016DS	TL-SF1016	
Gigabit Uplink Switch		
TL-SL1226	TL-SL1351	

Unmanaged Rack Mount Switch

Desktop Switch

TL-SG105	TL-SG108	TL-SF1008P
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SMB Router

TL-ER6120	TL-ER6020	TL-ER5120
TL-ER604W	TL-R600VPN	TL-R4299G
TL-R480T+	TL-R470T+	

CloseClose

IP Camera

Wired IP Camera

TL-SC3430	TL-SC3230	TL-SC3171
TL-SC3130	TL-SC2020	

Wireless IP Camera

TL-SC4171G	TL-SC3430N	TL-SC3230N
TL-SC3171G	TL-SC3130G	TL-SC2020N

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Print Server

Wired Print Server

TL-PS110U	TL-PS110P	
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Print Server		
MFP Print Server		
TL-PS310U		
Wireless Print Server		
TL-WPS510U		
Antenna & Accessories		
Omi-directional Antenna		
TL-ANT2403N	TL-ANT2405C(L)	TL-ANT2408C(L)
TL-ANT2412D	TL-ANT2415D	
Directional Antenna		
TL-ANT5830B	TL-ANT5823B	TL-ANT2424B
TL-ANT2414A	TL-ANT2414B	TL-ANT2409A
TL-ANT2409B	TL-ANT2406A	
Accessories		
TL-ANT24EC3S	TL-ANT24EC5S	TL-ANT24EC6N
TL-ANT24EC12N	TL-ANT24PT	TL-ANT24PT3
TL-ANT24SP	TL-ANT200PT	

Media Converter & Module		
Media Converter		
MC100CM	MC200CM	MC110CS
MC210CS	MC111CS	MC112CS
MC220L	TL-MC1400	
Module		
TL-SM221A	TL-SM221B	TL-SM321A
TL-SM321B	TL-SM311LM	TL-SM311LS
TX432		
Power Bank		
TL-PB10400		
SFP+ Cable		
TXC432-CU1M	TXC432-CU3M	
SFP+ LC Transceiver		
TXM431-SR	TXM431-LR	

CloseAs of January 1, 2016, TP-Link USA will provide a 2-Year Limited Warranty on our Home Products and a Limited Lifetime Warranty on our Business-Class Products.

Product type	Warranty Period
TP-Link Home Products	2-3Years
TP-Link Home Accessories	1 or 2 Years
TP-Link Business Products	Limited Lifetime Warranty*

Product type	Warranty Period
TP-Link Business Accessories	1 or 2 Years
TP-Link Outdoor Products	2-Years

Close

Wireless LAN		
802.11ad Tri Band Wireless Router		
Talon AD7200		
802.11ac Tri Band Wireless Router		
Archer C5400	Archer C5200	Archer C3200
Archer C3000		
802.11ac Dual Band Wireless Router		
Touch P5	Archer C3150	Archer C2600
Archer A2300	Archer C2300	Archer C1900
Archer C1200	Archer C900	Archer C59
Archer C50	Archer C9	Archer C8
Archer C7	Archer C5	Archer C2
TGR1900BLK	TGR1900BLU	
802.11ac Dual Band Wireless Adapter		
	Archer T9E	Archer T8E

Wireless LAN		
Archer T6E	Archer T9UH	Archer T4UHP
Archer T4UH	Archer T4U	Archer T2UHP
Archer T2UH	Archer T2U	Archer T1U
2.4G/5Ghz Dual band Wireless Gigabit Router		
TL-WDR4300	TL-WDR3600	
2.4G/5Ghz Wireless Dual band Router		
TL-WDR3500		
2.4G/5Ghz Dual band Wireless Adapter		
TL-WDN4800	TL-WDN4200	TL-WDN3200
N Wireless Router		
TL-WR1043ND	TL-WR1043N	TL-WR941ND
TL-WR940N	TL-WR841ND	TL-WR841N
TL-WR840N	TL-WR741ND	TL-WR740N
Mini Pocket Wireless Router		
TL-WR902AC	TL-WR810N	TL-WR802N
TL-WR710N	TL-WR702N	TL-WR700N
High Power Wireless Router		

Wireless LAN

TL-WR841HP

Wireless Access Point

AP500

AP300

TL-WA901ND

TL-WA801ND

TL-WA701ND

Wireless Range Extender -- Powerline Edition

TL-WPA7510 KIT

TL-WPA8630P KIT

TL-WPA8630 KIT

TL-WPA4530 KIT

TL-WPA4226 KIT

TL-WPA4220NET

TL-WPA4220 KIT

TL-WPA4220

Wireless Range Extender

RE650

RE590T

RE580D

RE500

RE450

RE400

RE380D

RE370K

RE360

RE355

RE350K

RE350

RE305

RE270K

RE210

RE200

TL-WA860RE

TL-WA855RE

TL-WA854RE

TL-WA850RE

TL-WA830RE

Wireless USB Adapter

Wireless LAN		
TL-WN821N	TL-WN823N	TL-WN727N
TL-WN723N	TL-WN725N	
Wireless USB Adapter (High Gain)		
TL-WN822N	TL-WN722N	
Wireless PCI Adapter		
TL-WN951N	TL-WN851ND	TL-WN751ND
Wireless PCI Express Adapter		
TL-WN881ND	TL-WN781ND	
High Power Wireless Adapter		
TL-WN8200ND	TL-WN7200ND	
3G		
3G Wireless Router		
TL-MR3420	TL-MR3220	
Mini Pocket 3G Wireless Router		
TL-MR3040	TL-MR3020	
ADSL		
ADSL2+ Modem		

ADSL		
TD-8616		
ADSL2+ Router		
TD-8816	TD-8817	
Wireless ADSL2+ Router		
TD-W8951ND	TD-W8960N	TD-W8968
TD-W8970	TD-W8980	Archer D9
Archer D7		
Cable Modem / Router		
Archer CR700	Archer CR500	TC-W7960
TC7650	TC-7620	TC-7610
Powerline Communication		
Powerline Ethernet Adapter		
TL-PA2010KIT	TL-PA4010	TL-PA4010KIT
TL-PA4010 TKIT	TL-PA4020	TL-PA4026 KIT
TL-PA4016P KIT	TL-PA4020P KIT	TL-PA4020P TKIT
TL-PA6010KIT	TL-PA7020 KIT	TL-PA7020
TL-PA8010 KIT	TL-PA8010	TL-PA8030P KIT

Powerline Communication		
TL-PA8010P KIT	TL-WPA8730 KIT	TL-WPA8630P KIT
TL-WPA8630	TL-PA4010P KIT	TL-PA9020P KIT
Smart Switches		
HS200	HS210 KIT	
Smart Plug		
HS100	HS110 KIT	HS110
HS105	HS105 KIT	HS100 KIT
HS103		
Cloud Camera		
TL-NC200	TL-NC220	TL-NC230
TL-NC250	TL-NC450	KC120
Smart Bulb		
LB130	LB120	LB110
LB100 TKIT	LB100	LB200 *3-year warranty
LB230 *3-year warranty		
Router		
SOHO Broadband Router		

Router

TL-R860	TL-R460	TL-R402M
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Switch

Unmanaged Pure-Gigabit Switch

TL-SG1005D	TL-SG1008D	
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Unmanaged 10/100M Switch

TL-SF1005D	TL-SF1008D	TL-SF1016D
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TL-SF1024M		
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Network Adapter

Gigabit Network Interface Card

TG-3468	TG-3269	
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10/100M Network Interface Card

TF-3239DL	TF-3200	
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Power Bank	1 year
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TL-PB15600	
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TL-PB10400	
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TL-PB5200	
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TL-PB2600	
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Power Bank	1 year
TL-PBG6700	
PB50	
TL-PBG13400	
TL-PBG3350	
TL-PBB10000	
TL-PBB6000	
TL-PBB3000	
Print Server	1-year
TL-PS110P	
TL-PS110U	
TL-PS310U	
TL-WPS510U	
Wireless Antennas	2-year
TL-ANT2405CL	
TL-ANT2408CL	
TL-ANT2405C	
TL-ANT2408C	

Wireless Antennas	2-year
TL-ANT2409A	
USB Cradle	2-year
UC100	
USB Hub	2-year
UH720	
UH700	
UH400	
Bluetooth Speaker & Music Receiver	2-year
HA100	
BS1001	
USB 3.0 to Gigabit Ethernet Adapter	2-year
TL-UE300	
UE200	
UE330	
Apple MFi Lightning to USB Cable	1-year
TL-AC210	
TL-AC220	
TL-AC210M	

USB Charger	1-year
UP220	
UP525	
UP540	
USB Car Charger	1-year
CP220	
CP230	
USB-C to USB 3.0 Adapter	1-year
UC400	
Ethernet Cable	1-year
TL-EC515EF	
TL-EC525EF	
TL-EC550EF	
TL-EC5100EF	

CloseClose

Ceiling Access Point		
EAP220	EAP120	EAP110
EAP330	EAP320	EAP115

Router		
Multi-Wan Router		
TL-R470T+	TL-R480T+	TL-ER5120
VPN Router		
TL-R600VPN	TL-ER604W	TL-ER6020
TL-ER6120		
Switch		
L3 Managed Switch		
T3700G-28TQ	T2700G-28TQ	
L2 Management Switch		
TL-SG5428	TL-SL5428E	TL-SG5412F
TL-SG3210	TL-SG3216	T2600G-52TS
T2600G-28TS	TL-SG3424	TL-SL3428
TL-SL3452	T2600G-28MPS	T2600G-28TS
T2600G-52TS	T2500G-28TC	T2700G-28TQ
Smart Switch		
TL-SG2008	TL-SG2216	T1600G-28TS
T1600G-52TS	TL-SG2452	TL-SL2210

Switch		
TL-SL2218	TL-SL2452	T1700G-28TQ
T1700X-16TS	T1500G-10MPS	TL-SL2428
Easy Smart Switch		
TL-SG105E	TL-SG108E	TL-SG1016DE
TL-SG1024DE		
Unmanaged Pure-Gigabit Switch		
TL-SG105	TL-SG108	TL-SG1016D
TL-SG1024D	TL-SG1008	TL-SG1016
TL-SG1024	TL-SG1048	
Unmanaged Gigabit-Uplink Switch		
TL-SL1226		
Unmanaged 10/100M Switch		
TL-SF1016DS	TL-SF1024D	TL-SF1016
TL-SF1024	TL-SF1048	TL-SF1024M
TL-SF1016D		
PoE (Power Over Ethernet)		
T1600G-52PS	T1600G-28PS	T1500-28PCT

Switch		
TL-SG3424P	TL-SG2424P	TL-SG2210P
TL-SG1008PE	TL-SG1008P	TL-SF1008P
TL-SG108PE	TL-SG1016PE	

CloseClose

Switch Accessories	
Media Converters	2 year
MC100CM	
MC110CS	
MC111CS	
MC112CS	
MC200CM	
MC210CS	
MC220L	
SFP+/SFP Module	2 year
TL-SM311LM	
TL-SM311LS	
TL-SM321A	
TL-SM321B	

Switch Accessories	
TX432	
TXM431-LR	
TXM431-SR	
TL-MC1400	
Power Over Ethernet Adapter	2 year
TL-POE10R	
TL-POE150S	
TL-POE200	
Power Supply Module	2 year
PSM150-AC	
RPS2	
RPS150	
SFP+/SFP Cable	1 year
TXC432-CU1M	
TXC432-CU3M	
Outdoor Antennas	
Outdoor Antennas	2 year

Outdoor Antennas	
TL-ANT2409B	TL-ANT2409A
TL-ANT2414A	TL-ANT5819MS
TL-ANT2414B	TL-ANT2415MS
TL-ANT2412D	
TL-ANT2415D	
TL-ANT2424B	
TL-ANT2424MD	
TL-ANT5823B	
TL-ANT5830B	
TL-ANT5830MD	
Antenna Accessories	1 year
TL-ANT24EC3S	
TL-ANT24EC5S	
TL-ANT24EC6N	
TL-ANT24EC12N	
TL-ANT24PT3	
TL-ANT200PT	

Outdoor Antennas	
TL-ANT24SP	

CloseClose

Outdoor High Power Wireless Access Point		
CPE510	CPE210	TL-WA7510N
TL-WA7210N	TL-WA5210G	WBS510
WBS210	EAP110-Outdoor	

Close*Limited Lifetime Warranty:

a. Products with a Limited Lifetime Warranty are covered as long as the original purchaser owns the product, and for discontinued products the Limited Lifetime Warranty will be limited to five (5) years from the end of sale date.

b. TP-Link USA will honor the Limited Lifetime Warranty for all Business-Class Products purchased on or after January 1, 2016.

c. Internal fans and internal power supplies are covered under the Limited Lifetime Warranty. External power supplies, modules and other accessories may be covered under a different warranty coverage than the host device. Please refer to TP-Link Business Accessories for more information.

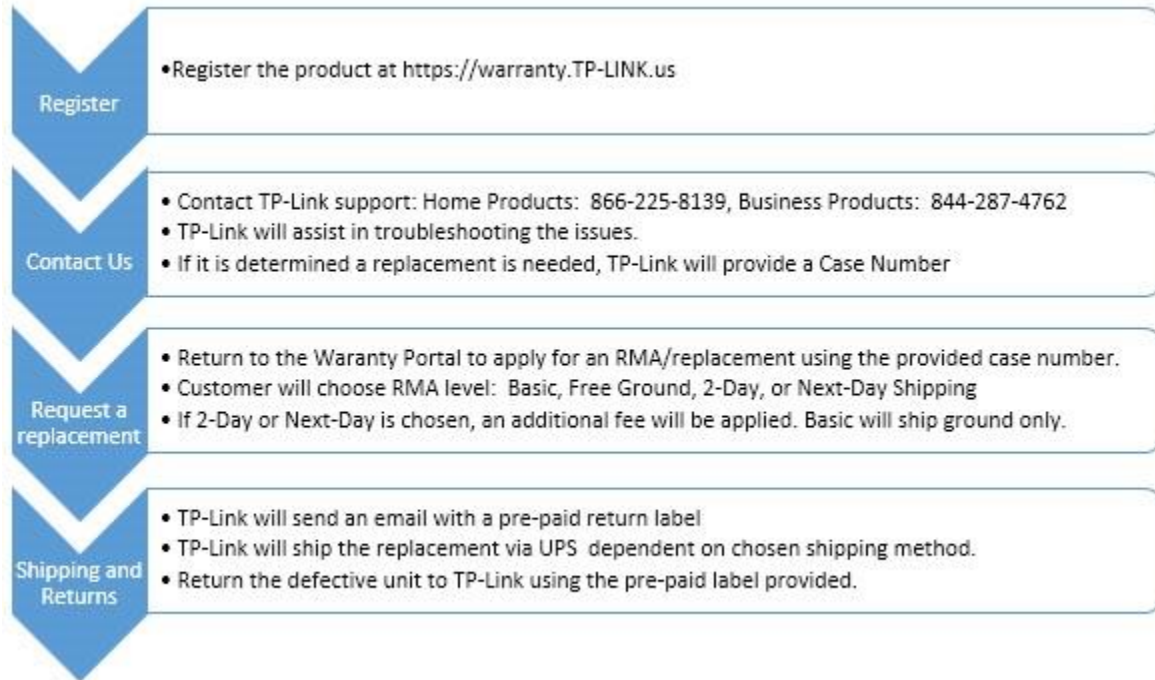
Product type	Warranty Period
Discontinued Business Product List	Five (5) years from the end of sale date

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The end of sale date: 7/1/2016		
TL-SL5428E	TL-SL3428	TL-SG2452
TL-SL2218	TL-SL2452	TL-SG2424P
TL-SG2424	TL-SL1351	TL-SL2452WEB
TL-SG3109	TL-SL2428WEB	TL-SG3424
TL-SL2428		

CloseReplacement Procedure

If the product(s) are found to be defective and is still covered under the TP-Link replacement policy, the customer may have a replacement processed by following the steps listed below:



[Click here](#) to view the detailed **TP-Link RMA Process**

CloseClosePlease Note:

- TP-Link USA may reject or return product(s) returned without accessories or an assigned case number.
- If proof of purchase can't be provided, a warranty period start date will be assigned by TP-Link. The assigned warranty period will start three months after the product's manufacturing date.
- The three digits that make up the second to fourth digits of the Serial Number (SN) represent the manufacturing date (year and month). For example, a product with SN: 2171XXXXXXXX, "171" represents the year of 2017 (17) and month of January (1). "17A" represents the year of 2017 (17) and month of October (A). (B) represents the month of November and (C) represents the month of December. The warranty period ends on the last day of the corresponding month.
Note: For products manufactured before 2014, the first three digits of the Serial Number (SN) represent the manufacturing date (year and month), for example SN: 14XXXXXXXXXX.
- Customers will receive a free return label with the replacement to ship the defective product to TP-Link USA Customer Service Center. Customers who do not provide a credit card number must first send the defective unit to TP-Link USA before TP-Link USA will ship the replacement unit. Customers are responsible for the one-way shipping fee when sending the defective product(s) to TP-Link USA Customer Service Center. Once received, please allow approximately one business week for your RMA to be processed and a replacement to be shipped.
- TP-Link USA is not responsible for any damages that may occur during shipping.
- TP-Link USA has no obligation to replace any products that are no longer covered under warranty. If TP-Link USA, in its sole and absolute discretion, chooses to replace your product that is not covered by warranty, TP-Link USA may charge a service fee.

Appendix:

1. The limited warranty stated above is only valid for products sold in the Continental U.S. by TP-Link USA or its authorized resellers. Any additional warranty service agreed upon during purchase shall only be effective based on a contract signed by TP-Link USA.
2. None of any warranty service made by a distributor is covered by this warranty policy, and TP-Link USA shall not be held liable. In order to receive any benefits from the distributor's warranty and/or other policies, please keep any documents obtained during the purchase.
3. No employee or representative of TP-Link USA or its affiliates or any third party is authorized to make any modification, extension or addition to this warranty policy. If any term of this warranty policy is held to be illegal or unenforceable, the remaining terms of this warranty policy will remain in full force and effect.
4. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE LIMITED WARRANTY WRITTEN ABOVE IS THE ONLY EXPRESS WARRANTY TP-LINK USA PROVIDES FOR THE APPLICABLE TP-LINK PRODUCTS, AND THE ABOVE REMEDY IS YOUR SOLE REMEDY. TP-LINK USA EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS OF ANY KIND, WHETHER STATUTORY OR IMPLIED, ARISING FROM COURSE OF CONDUCT OR OTHERWISE, REGARDING THE APPLICABLE TP-LINK PRODUCTS, EXCEPT THAT ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT ARE LIMITED IN DURATION TO THE APPLICABLE WARRANTY PERIOD STATED ABOVE. CUSTOMER ASSUMES ALL RISK WHATSOEVER AS TO THE RESULT OF THE USE OF THE PRODUCTS PURCHASED, WHETHER USED SINGULARLY OR IN COMBINATION WITH ANY OTHER PRODUCTS OR SUBSTANCES.
5. YOU EXPRESSLY UNDERSTAND AND AGREE THAT, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, TP-LINK USA AND ITS SUBSIDIARIES AND AFFILIATES (COLLECTIVELY, "TP-LINK PARTIES") SHALL NOT BE LIABLE TO YOU UNDER ANY THEORY OF LIABILITY (WHETHER CONTRACT, TORT (INCLUDING NEGLIGENCE) OR FAILURE OF ANY WARRANTY OR OTHERWISE) FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES THAT MAY BE INCURRED BY YOU IN CONNECTION WITH ANY TP-LINK PRODUCTS OR THESE TERMS, INCLUDING ANY LOSS OF DATA, WHETHER OR NOT A TP-LINK USA PARTY OR ITS REPRESENTATIVES HAVE BEEN ADVISED OF OR SHOULD HAVE BEEN AWARE OF THE POSSIBILITY OF ANY SUCH LOSSES ARISING.
6. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

Remarks: TP-Link USA reserves the right, at its sole discretion, to interpret, modify and amend this warranty policy at any time.