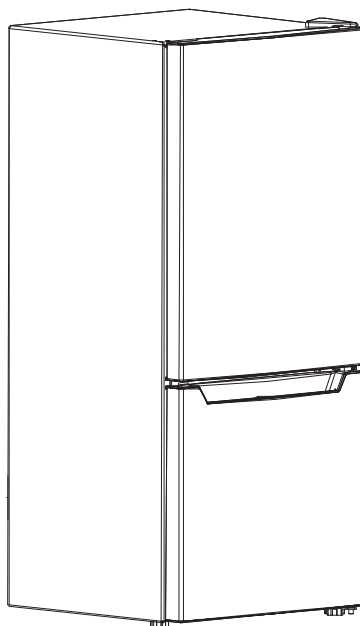


INSIGNIA™

**USER GUIDE**

# 4.1 Cu. Ft. Bottom Mount Compact Refrigerator

**NS-CFBM41SS1/NS-CFBM41SS1-C**



Before using your new product, please read these instructions to prevent any damage.

## Contents

IMPORTANT SAFEGUARDS .....	3
Grounding requirement .....	5
Features .....	5
Package contents .....	5
Dimensions .....	6
Refrigerator parts .....	6
Installing your refrigerator .....	7
Before using your refrigerator .....	7
Finding a suitable location .....	7
Providing correct ventilation .....	8
Connecting power .....	9
Reversing the door .....	10
Leveling your refrigerator .....	13
Using your refrigerator .....	13
Turning on your refrigerator for the first time .....	13
Setting the thermostat .....	14
Adjusting the shelf .....	15
Adjusting the door racks .....	16
Removing the crisper .....	16
Maintaining your refrigerator .....	17
Cleaning your refrigerator .....	17
Defrosting your refrigerator .....	17
Shutting down your refrigerator .....	17
Moving your refrigerator .....	18
Tips on saving energy .....	18
Troubleshooting .....	18
Specifications .....	21
ONE-YEAR LIMITED WARRANTY - INSIGNIA .....	22

# IMPORTANT SAFEGUARDS



**CAUTION**  
**RISK OF ELECTRIC SHOCK**  
**DO NOT OPEN**



This symbol indicates that dangerous voltage constituting a risk of electric shock is present within your refrigerator.



This symbol indicates that there are important operating and maintenance instructions in the literature accompanying your refrigerator.

## WARNING

- 1 Read these instructions.
- 2 Keep these instructions.
- 3 Heed all warnings.
- 4 Follow all instructions.
- 5 Do not use your refrigerator near water.
- 6 Clean only with a damp cloth.
- 7 Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8 Do not install near any heat sources, such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9 Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10 Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where it exits from your refrigerator.
- 11 Do not attempt to modify or extend the power cord of your refrigerator.
- 12 Unplug your refrigerator during lightning storms or when it will not be used for long periods of time.
- 13 Make sure that the available AC power matches the voltage requirements of your refrigerator.
- 14 Do not handle the plug with wet hands. This could result in an electric shock.
- 15 Unplug the power cord by holding the plug, never by pulling the cord.
- 16 Turn off your refrigerator before unplugging it.

- 17 Refer all servicing to qualified service personnel. Servicing is required when your refrigerator has been damaged in any way, such as the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into your refrigerator, your refrigerator has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 18 To reduce the risk of fire or electric shock, do not expose your refrigerator to rain, moisture, dripping, or splashing, and no objects filled with liquids should be placed on top of it.
- 19 Do not use extension cords or ungrounded (two prong) adapters. If the power cord is too short, have a qualified electrician install an outlet near your refrigerator. Use of an extension cord can negatively affect your refrigerator's performance.
- 20 Your refrigerator is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of your refrigerator by a person responsible for their safety.
- 21 Children should be supervised to ensure that they do not play with your refrigerator.
- 22 If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified person, in order to avoid a hazard.
- 23 In order to avoid electric shock, lamp replacement shall be operated by the manufacturer's designated service agency or qualified personnel, and before operation, unplug the power cord and wear personal protection.



## WARNING

### Electric Shock Hazard

#### **Failure to follow these instructions can result in electric shock, fire, or death.**

- 1 **WARNING**—Keep ventilation openings, in both your refrigerator enclosure and the built-in structure, clear of obstruction.
- 2 **WARNING**—Do not touch the interior of your refrigerator with wet hands. This could result in frostbite.
- 3 **WARNING**—Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- 4 **WARNING**—Do not use electrical appliances inside the food storage compartment of the refrigerator, unless they are of the type recommended by the manufacturer.
- 5 **WARNING**—Do not damage the refrigerant circuit when handling, moving, or using your refrigerator.
- 6 **WARNING—DANGER**—Never allow children to play with, operate, or crawl inside your refrigerator.  
**Risk of child entrapment.** Before you throw away your old refrigerator:
  - Take off the door.
  - Leave the shelves in place so that children may not easily climb inside.
- 7 Unplug your refrigerator before carrying out user maintenance on it.
- 8 If a component part is damaged, it must be replaced by the manufacturer, its service agent, or similar qualified persons in order to avoid a hazard.

- 9 Follow local regulations regarding disposal of your refrigerator due to flammable refrigerant and gas. All refrigeration products contain refrigerants, which under the guidelines of federal law must be removed before disposal. It is the consumer's responsibility to comply with federal and local regulations when disposing of this product.
- 10 Your refrigerator is intended to be used in household and similar environments.
- 11 Do not store or use gasoline or any flammable liquids inside or in the vicinity of your refrigerator.

### **Grounding requirement**

Your refrigerator must be grounded. Your refrigerator is equipped with a cord having a grounding wire with a grounding plug. The plug must be inserted into an outlet that is correctly installed and grounded.

Incorrect use of the grounding plug can result in a risk of electric shock. Consult a qualified electrician or service person if the grounding instructions are not completely understood, or if doubt exists as to whether your refrigerator is correctly grounded. See [Connecting power](#) on page 2.

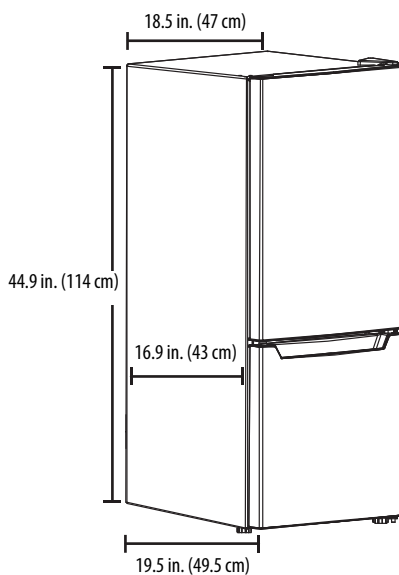
## **Features**

- 4.1 cu. ft. (.11 cu. m) storage capacity provides space for all your essentials
- Two shelves (one adjustable) help organize your items
- Separate lower freezer compartment stores frozen snacks, entrees, and more
- Two adjustable feet allow for better placement

### **Package contents**

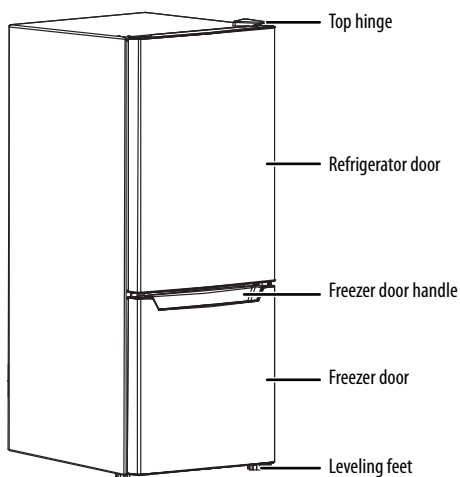
- 4.1 Cu. Ft. Bottom Mount Compact Refrigerator
- *User Guide*

## Dimensions

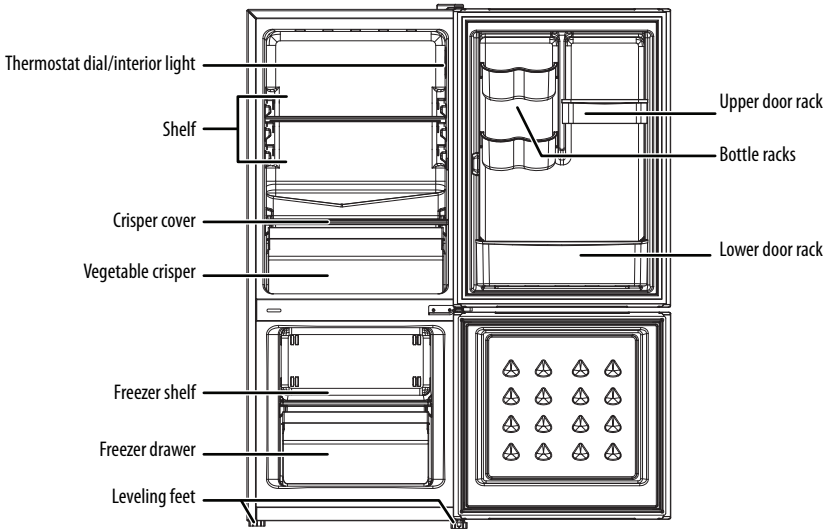


## Refrigerator parts

### Outside



## Inside



## Installing your refrigerator

### Before using your refrigerator

- Remove the exterior and interior packaging.
- Wash the inside with a damp, warm cloth and a baking soda solution (two tablespoons in a quart of water), then wipe dry with a dry cloth. Do this periodically to keep your refrigerator looking new.

### Finding a suitable location

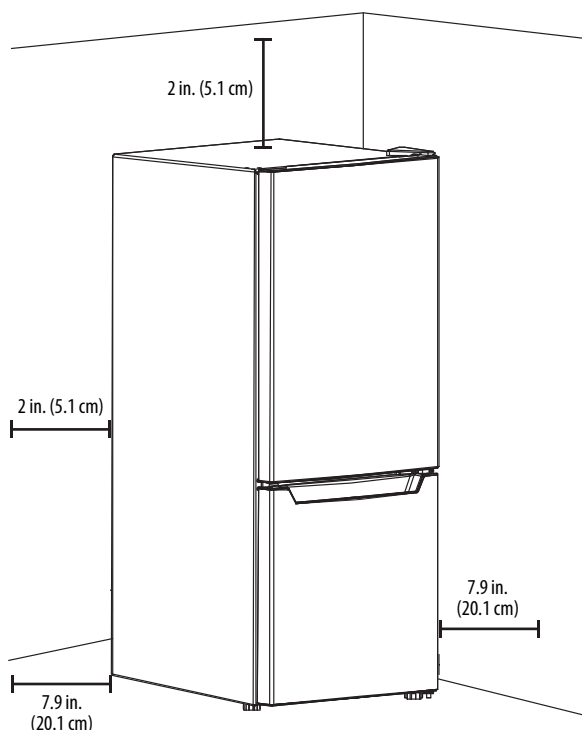
**CAUTION:** Your refrigerator is not designed for a recessed installation.

- Place your refrigerator on a floor that is strong enough to support it when fully loaded.
- Do not install your refrigerator on carpeting or a rug.
- Your refrigerator is designed to be free standing and should not be recessed or built-in.
- Do not install your refrigerator in a garage or any other outside installation.
- Level your refrigerator using the leveling feet. If you do not level your refrigerator, the door may not close or seal correctly, causing cooling, frost, and moisture problems. Turn the leveling feet clockwise to raise or counterclockwise to lower a side.
- If you locate your refrigerator next to a fixed wall, allow sufficient space on the hinge side for the door to swing open.
- Position your refrigerator away from direct sunlight and sources of heat, such as a stove, heater, or radiator. Direct sunlight may affect the acrylic coating and heat sources may increase electrical consumption. Extremely cold temperatures may also prevent your refrigerator from performing correctly.

- Avoid locating your refrigerator in moist areas.
- Your refrigerator is designed to operate in a temperature range of 50° F (10° C) and 109° F (43° C). If you operate your refrigerator outside this temperature range, your refrigerator may not work correctly.

## Providing correct ventilation

Allow at least 7.9 in. (20.1 cm) between the left and right sides of your refrigerator and surrounding walls and at least 2 in. (5.1 cm) between the back and top of your refrigerator and the surrounding wall and ceiling.

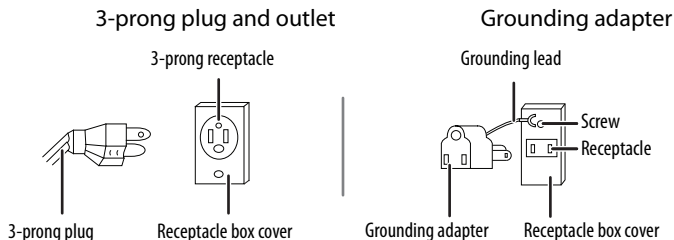




## Connecting power

Check your local power source. Your refrigerator requires a 115 V, 60 Hz power supply.

Use a receptacle that accepts the grounding prong. The power cord is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from your refrigerator.



### Notes:

Make sure that:

- The power outlet accepts a 3-prong grounding plug. The third prong on the power cord plug grounds your refrigerator to minimize the possibility of electric shock. Do not modify the power plug.
- You do NOT plug anything else into the same power outlet as your refrigerator. You may overload the circuit which can cause a fire.
- You do NOT use an extension cord. If your refrigerator is too far from the power outlet, move your refrigerator or have a electrician install a plug closer to your refrigerator.
- The power outlet cannot be turned off with a switch or pull string.

## Reversing the door

**CAUTION:** If you lay your refrigerator on its back or side for any length of time, wait for six hours after you stand it up again before you plug it in. Otherwise, you may damage internal components.

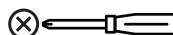
You need the following tools to reverse the door:



5 mm nut driver



8 mm nut driver

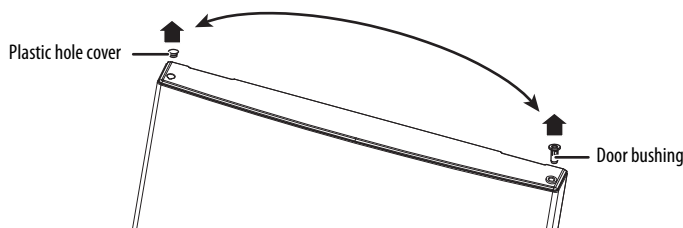


Phillips screwdriver

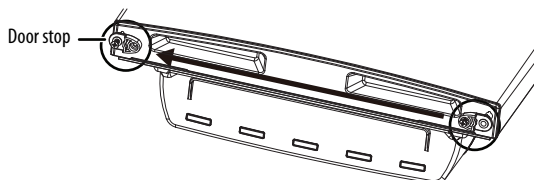
- 1 Remove the hinge cover and the three screws that secure the hinge to the top right of the refrigerator compartment. Remove the screw hole covers on the top left side.



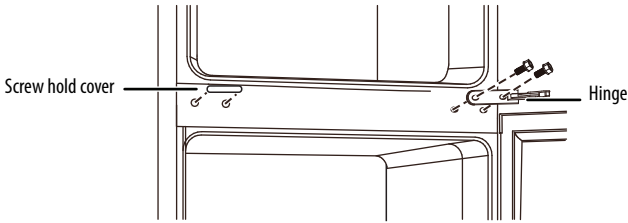
- 2 Lift the refrigerator door up and remove it.
- 3 Move the door bushing from the right side of the door to the left, then move the plastic hole cover from the left side of the door to the right.



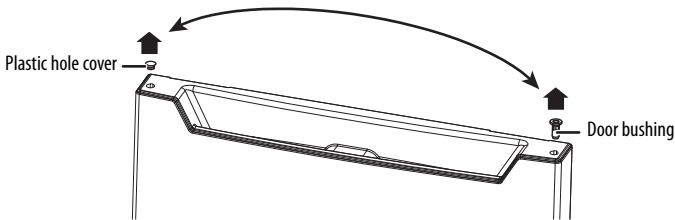
- 4 Remove the screw that secures the door stop to the bottom right side of the refrigerator door. Use the screw to secure the door stop to the bottom left side of the door.



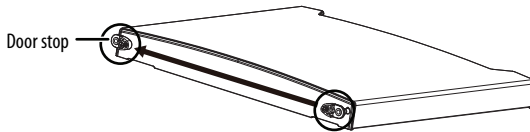
- 5 Remove the center hinge from the right side of the refrigerator. Remove the screw hole covers from the left side of the refrigerator.



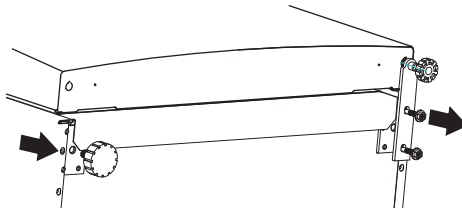
- 6 Lift the freezer door up and remove it.
- 7 Move the door bushing from the right side of the door to the left and the plastic hole cover from the left side of the door to the right.



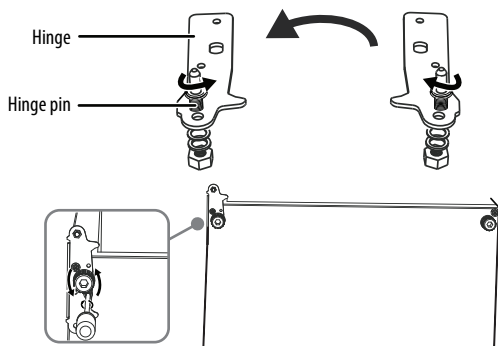
- 8 Remove the screw that secures the door stop to the bottom right side of the freezer door. Use the screw to secure the door stop to the bottom left side of the door.



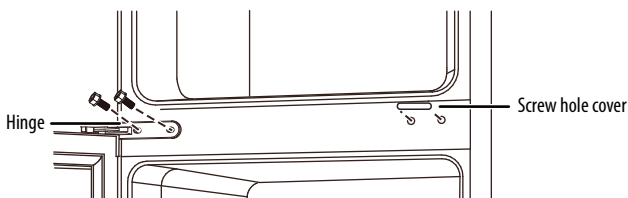
- 9 Unscrew and remove the lower hinge and leveling feet from the bottom front of the cabinet.



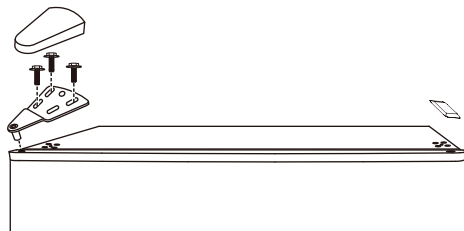
- 10** Use a nut driver to remove the lower hinge pin from the hinge, then flip the hinge over and install the hinge pin in the opposite side.



- 11** Use the two screws you removed earlier to secure the lower hinge to the bottom left side of the freezer compartment. Install both adjustable feet.
- 12** Install the freezer door. Install the center hinge on the left side of the refrigerator. Install the screw hole covers on the right side.



- 13** Install the refrigerator door. Install the upper hinge and the hinge cover on the top left side of the refrigerator compartment. Install the screw hole cover on the top right side of the compartment.

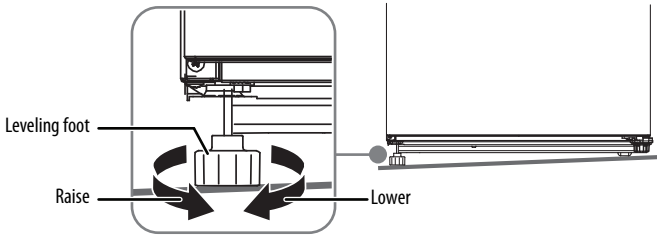


**Note:** Make sure that the rubber gaskets make a good seal with the cabinet all the way around the doors before tightening the hinge screws.

## Leveling your refrigerator

Your refrigerator must be level in order to function correctly. If your refrigerator is not leveled during installation, the door may not close or seal correctly, causing cooling, frost, or moisture problems.

- Rotate the leveling feet clockwise (to raise) your refrigerator or counterclockwise (to lower).



**Note:** To make it easier to adjust the feet, have someone push against the top of your refrigerator to tilt it slightly.

## Using your refrigerator

### Turning on your refrigerator for the first time

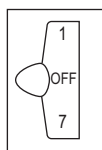
#### CAUTIONS:

- If you run your refrigerator below the coldest temperature, it may not operate consistently. For example, the freezer temperature may become too warm and the contents may defrost.
- Internal temperatures can vary based on the location of your refrigerator, the ambient room temperature, and how often you open the doors.
- Do not store carbonated drinks in the freezer compartment. They may break and damage your refrigerator.
- Do not exceed the storage times recommended by the food manufacturers for any kind of food.

When you plug in your refrigerator for the first time, the temperature indicator lights solid for two seconds, then your refrigerator runs at the **3** setting by default.

Before storing foods in your refrigerator, turn on the refrigerator and freezer compartments, then wait for 24 hours to make sure that they are working correctly and to let both compartments reach the correct temperatures.

## Setting the thermostat



You can adjust the temperature of your refrigerator by turning the thermostat dial.

- The thermostat can be set between **1** and **7**.
- **1** is the warmest setting.
- **7** is the coldest setting.
- The recommended setting is 4.
- Set the dial to **OFF** to turn off the cooling function.

The internal temperature of your refrigerator can vary based on ambient temperature, the quantity of items stored, and how frequently the door is opened.

## Fast freezing

Fast freezing makes the water in food form into fine ice crystals. This helps prevent food from being damaged in the freezer (freezer burn) and helps retain freshness when the food is thawed. You should fast freeze fresh food and fish you plan to store for a long time.

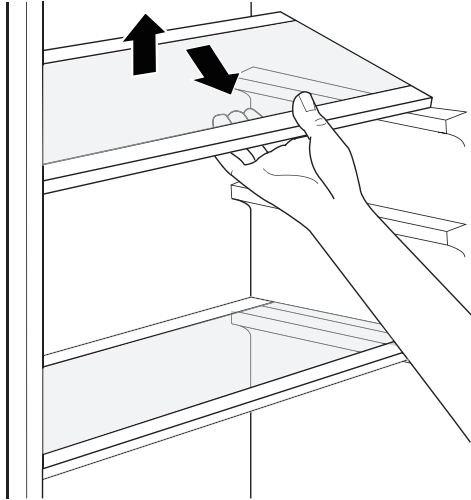
<b>Note:</b> In general, the fast freezing time should not take more than four hours.
---

- 1 Turn the thermostat to **7** before adding the food.
- 2 After fast freezing, turn the thermostat back to its original setting.

## Adjusting the shelf

Your refrigerator has two shelves. The top shelf is adjustable. The bottom shelf is fixed.

- 1 Open the refrigerator or freezer compartment door all the way.
- 2 Lift the back of a shelf, then pull it out.

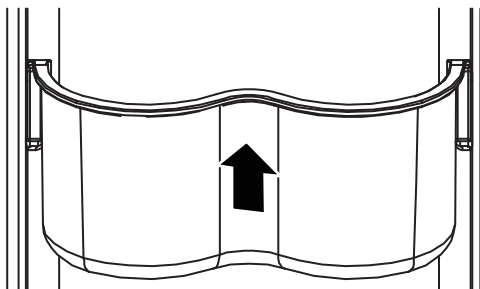


- 3 To reinstall the shelf, align the shelf above the shelf rails with the back of the shelf tilted up. Slide the shelf on to the rails, then lower the back.

## Adjusting the door racks

**CAUTION:** Do not put too many heavy items in the door racks. You may break the racks.

- 1 Remove all items from a refrigerator door racks.
- 2 While holding the rack with one hand, use the other hand to tap the bottom of the rack up several inches.



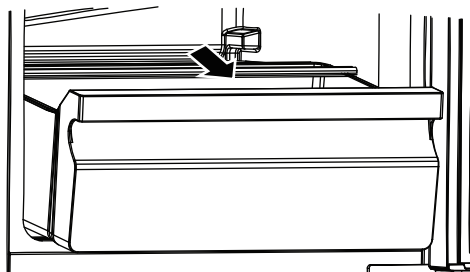
- 3 Remove the rack from the door.
- 4 To reinstall the rack, align the rack in the door, then press down to lock the rack in place. You hear a click when the rack is locked in place.

## Removing the crisper

**Note:** You can remove the freezer drawer in the same way that you remove the crisper drawer.

The crisper is designed to store fruits and vegetables. Putting fruits and vegetables inside the crisper helps avoid losing moisture and prevents flavor from getting into other foods.

- 1 Open the refrigerator compartment door all the way.
- 2 Lift the crisper drawer with its glass cover up, then pull the crisper out.



- 3 To replace the crisper, slide it into the compartment, then lower it into place.



## Maintaining your refrigerator

### Cleaning your refrigerator

**CAUTION:**

To prevent damage to the finish:

- Do not use gasoline, benzine, thinner, or other similar solvents.
- Do not use abrasive cleaners.
- Do not use sharp objects because they are likely to scratch the surface.

We recommend that you do the following every time you clean your refrigerator to keep it running odor-free and efficiently:

- 1 Unplug your refrigerator from the power outlet.
- 2 Remove all food.
- 3 If you want to remove the door racks, shelves, crisper, or freezer shelf, see:
  - [Adjusting the shelf](#) on page 15
  - [Adjusting the door racks](#) on page 16
  - [Removing the crisper](#) on page 16
- 4 Clean the doors, handles, and cabinet surfaces with a mild detergent, then rinse with warm water using a wrung-out sponge or cloth.
- 5 Wash the inside with a damp warm cloth soaked in a solution of one quart of lukewarm water to two tablespoons of baking soda solution, then rinse with warm water using a wrung-out sponge or cloth.
- 6 Clean the baskets, shelves, and drawers with a mild detergent and soft cloth, then rinse with warm water.
- 7 Make sure that you keep the door gaskets (seals) clean so that the door seals tightly. This helps your refrigerator run efficiently.

**CAUTION:** Make sure that the door gaskets are completely dry before you plug your refrigerator into the power outlet.

- 8 Dry all surfaces and removable parts before putting them back into place.
- 9 Plug your refrigerator into the power outlet.

### Defrosting your refrigerator

Your refrigerator is "frost-free" and does not require defrosting.

## Shutting down your refrigerator

- 1 Turn off your refrigerator and unplug it from the power outlet.
- 2 Remove all food.
- 3 Clean your refrigerator.
- 4 Leave the door open slightly to avoid possible formation of condensation, mold, or odor.

**CAUTION:** Use extreme caution with children. Your refrigerator shouldn't be accessible to child's play. If a child is trapped inside your refrigerator, the child may suffocate.

## Moving your refrigerator

- 1 Turn off your refrigerator and unplug it from the power outlet.
- 2 Remove all food.
- 3 Securely tape down all loose items inside your refrigerator.
- 4 Tape the doors shut.
- 5 Make sure that your refrigerator stays in the upright position during transportation.

## Tips on saving energy

- Locate your refrigerator in the coolest area of the room, away from heat producing appliances or heating ducts and out of direct sunlight.
- Let hot foods cool before placing them in your refrigerator. Overloading your refrigerator forces the compressor to run longer. Foods that freeze too slowly may lose quality or spoil.
- Wrap foods correctly and wipe containers dry before placing them in your refrigerator. This cuts down on frost build-up inside your refrigerator.
- Organize and label food to reduce door openings and extended searches.
- Do not use aluminum foil, wax paper, or paper toweling to line shelves. Liners interfere with cold air circulation and make your refrigerator less efficient.

## Troubleshooting

**CAUTION:** Don't try to repair your refrigerator yourself. Doing so invalidates the warranty.

PROBLEM	SOLUTION
My refrigerator does not work.	<ul style="list-style-type: none"><li>• Make sure that your refrigerator is securely plugged into a working outlet.</li><li>• Make sure that your power source has the correct voltage. Your refrigerator's voltage rating is on a label on the back of your refrigerator.</li><li>• Check the house fuse or circuit breaker box and replace the fuse or reset the circuit breaker.</li></ul>
The refrigerator compartment has a bad odor.	<ul style="list-style-type: none"><li>• Make sure that all food with a strong odor (like onions) is wrapped or stored in airtight packaging.</li><li>• Certain containers and wrapping materials (such as paper, foil, or plastic) can cause odors. If you think this might be the case, try using different containers or a different brand of wrapping material.</li><li>• Check for spoiled food and remove it.</li><li>• Clean the inside of your refrigerator. See <a href="#">Cleaning your refrigerator</a> on page 17.</li></ul>

PROBLEM	SOLUTION
The refrigerator doors do not close completely.	<ul style="list-style-type: none"> <li>• Make sure that no food packages are in the way.</li> <li>• Make sure that the door gaskets (seals) are clean. See <a href="#">Cleaning your refrigerator</a> on page 17.</li> <li>• If the door gasket does not seal, try heating then cooling the gasket. You can use an electric hair dryer to heat the gasket.</li> <li>• Make sure that your refrigerator is level. See <a href="#">Leveling your refrigerator</a> on page 13.</li> </ul>
The temperature is too hot.	<ul style="list-style-type: none"> <li>• You may have left the doors open too long or opened them too frequently.</li> <li>• Make sure that no obstacle is keeping the doors from closing correctly.</li> <li>• Adjust the refrigerator or freezer compartment temperature. See <a href="#">Setting the thermostat</a> on page 14.</li> <li>• Your refrigerator may not have enough clearance from walls or the ceiling. See <a href="#">Providing correct ventilation</a> on page 8.</li> </ul>
The temperature is too cold.	<ul style="list-style-type: none"> <li>• Adjust the refrigerator or freezer compartment temperature. See <a href="#">Setting the thermostat</a> on page 14.</li> </ul>
A layer of frost occurs in one of the compartments.	<ul style="list-style-type: none"> <li>• If the freezer is opened frequently or kept open too long, a layer of frost may occur on the compartment's interior walls.</li> <li>• Make sure that the air outlets are not blocked by food.</li> <li>• Make sure that the doors are fully closed.</li> </ul>
The refrigerator door is hard to open or close.	<ul style="list-style-type: none"> <li>• When you open the refrigerator door, warm air rushes inside. When you close the door, the warm air rushes to the condenser which causes a vacuum. This causes the door to be hard to open for about 10 to 15 seconds after closing.</li> <li>• If the door is hard to open at other times, try rubbing paraffin wax or petroleum jelly along the edges of the entire gasket. Paraffin wax is used for canning and is safe for use around food.</li> <li>• If the door is hard to close, try slightly loosening the tension on the door hinges.</li> </ul>
The compressor runs for a long time or turns on and off frequently.	<p>The compressor runs longer if:</p> <ul style="list-style-type: none"> <li>• The room temperature is high.</li> <li>• You just added a large amount of food. Wait for the food to freeze, then check again.</li> <li>• You open and close the door frequently.</li> <li>• The door gasket is dirty. Clean the gasket. See <a href="#">Cleaning your refrigerator</a> on page 17.</li> <li>• Your refrigerator has been disconnected for a period of time. Wait for your refrigerator to cool (about four hours) before adding food.</li> <li>• You have the temperature set too low.</li> </ul>

PROBLEM	SOLUTION
My refrigerator makes unusual noises or vibrations.	<p>The following noises are normal:</p> <ul style="list-style-type: none"><li>• Compressor running noises.</li><li>• Air movement noises from the small fan motor in the freezer compartment or other compartments.</li><li>• Popping noises during automatic defrosting.</li></ul> <p>Other unusual noises or vibrations may occur:</p> <ul style="list-style-type: none"><li>• If you have items on the top of your refrigerator. Remove the items.</li><li>• If your refrigerator is not level. See <a href="#">Leveling your refrigerator</a> on page 13.</li><li>• If your refrigerator is touching walls. Move it away from the walls.</li><li>• If the shelves or drawers are installed incorrectly.</li></ul>
The outside of my refrigerator is hot.	<p>Heat dissipation from the condenser may make the outside feel hot. This is normal and happens if:</p> <ul style="list-style-type: none"><li>• The room temperature is high.</li><li>• You have too much food in your refrigerator.</li><li>• You open and close the doors excessively.</li></ul>
Water condenses on the outside of my refrigerator.	<ul style="list-style-type: none"><li>• Condensation on the exterior surface and door seal is normal when the room humidity is high.</li><li>• When you open the door, warm, moist outside air meets the cold dry air inside your refrigerator. This is normal.</li></ul>

## Specifications

External dimensions (H × W × D)	44.9 × 18.5 × 19.5 in. (114 × 47 × 49.5 cm)
Internal dimensions (H × W × D)	<b>Refrigerator compartment:</b> 22.7 × 15.2 × 14.9 in. (57.7 × 38.5 × 37.8 cm) <b>Freezer compartment:</b> 13.7 × 12.7 × 14 in. (34.8 × 32.2 × 35.6 cm) <b>Refrigerator shelf (W × D):</b> 15 × 9.6 in. (38.1 × 24.5 cm) <b>Freezer shelf (W × D):</b> 12.5 × 7.2 in. (31.8 × 18.3 cm) <b>Crisper (H × W × D):</b> 5.8 × 14.4 × 9.8 in. (14.8 × 36.5 × 24.8 cm) <b>Depth with open door at 90°:</b> 36.3 in. (92.1 cm)
Weight	<b>Gross Weight:</b> 70.5 lbs (32 kg) <b>Net Weight:</b> 63.9 lbs (29 kg)
Temperature ranges	<b>Refrigerator:</b> 32° F to 46° F (0° C to 8° C) <b>Freezer:</b> -11° F to 10° F (-24° C to -12° C)
Power requirements	AC115 V ~ 60 Hz
Current	1.3 A
Power cord length	6 ft. (1.8 m)
Power consumption (yearly)	324.8 kwh
Certifications	UL approved

# ONE-YEAR LIMITED WARRANTY - INSIGNIA

## Definitions:

The Distributor\* of Insignia branded products warrants to you, the original purchaser of this new Insignia-branded product ("Product"), that the Product shall be free of defects in the original manufacturer of the material or workmanship for a period of one (1) year from the date of your purchase of the Product ("Warranty Period").

For this warranty to apply, your Product must be purchased in the United States or Canada from a Best Buy branded retail store or online at [www.bestbuy.com](http://www.bestbuy.com) or [www.bestbuy.ca](http://www.bestbuy.ca) and is packaged with this warranty statement.

## How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. Your purchase date is printed on the receipt you received with the Product.

## What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

## How to obtain warranty service?

If you purchased the Product at a Best Buy retail store location or from a Best Buy online website ([www.bestbuy.com](http://www.bestbuy.com) or [www.bestbuy.ca](http://www.bestbuy.ca)), please take your original receipt and the Product to any Best Buy store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

To obtain warranty service, in the United States and Canada call 1-877-467-4289. Call agents may diagnose and correct the issue over the phone.

## Where is the warranty valid?

This warranty is valid only in the United States and Canada at Best Buy branded retail stores or websites to the original purchaser of the product in the country where the original purchase was made.

## What does the warranty not cover?

This warranty does not cover:

- Food loss/spoilage due to failure of refrigerator or freezer
- Customer instruction/education
- Installation
- Set up adjustments
- Cosmetic damage
- Damage due to weather, lightning, and other acts of God, such as power surges
- Accidental damage
- Misuse
- Abuse
- Negligence
- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.
- Modification of any part of the Product, including the antenna

- Display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage or power supply
- Attempted repair by any person not authorized by Insignia to service the Product
- Products sold "as is" or "with all faults"
- Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.)
- Products where the factory applied serial number has been altered or removed
- Loss or Theft of this product or any part of the product
- Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally.)
- Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.

REPAIR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY FOR BREACH OF WARRANTY. INSIGNIA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS OR LOST PROFITS. INSIGNIA PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT, ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Contact Insignia:

For customer service please call 1-877-467-4289

[www.insigniaproducts.com](http://www.insigniaproducts.com)

INSIGNIA is a trademark of Best Buy and its affiliated companies.

Distributed by Best Buy Purchasing, LLC

7601 Penn Ave South, Richfield, MN 55423 U.S.A.

©2020 Best Buy. All rights reserved.

INSIGNIA™

[www.insigniaproducts.com](http://www.insigniaproducts.com)  
1-877-467-4289 (U.S. and Canada) or 01-800-926-3000 (Mexico)

INSIGNIA is a trademark of Best Buy and its affiliated companies.  
Distributed by Best Buy Purchasing, LLC  
7601 Penn Ave South, Richfield, MN 55423 U.S.A.  
©2020 Best Buy. All rights reserved.

V1 ENGLISH  
20-0201