

Firmware Update Process for Insignia TV's

- 1. IMPORTANT: Please completely read these instructions prior to starting your update process. You will also need a 512MB USB drive in size or larger.**
- Determine the proper Rev id by looking at the sticker on the side of the TV (see example photo below) and write down the Model and Rev id for use later in this process.

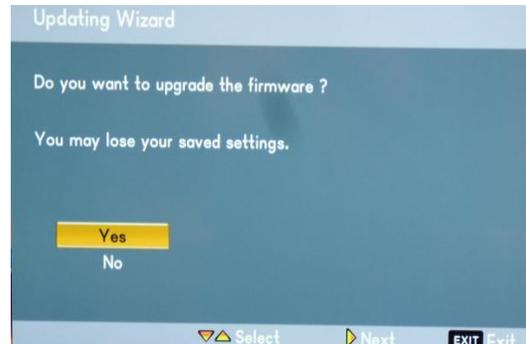
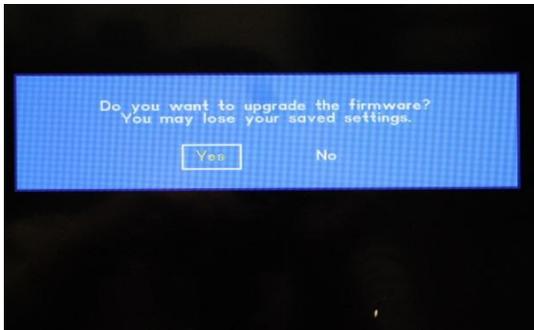


- Insert USB drive to your PC or Mac
- 4. USB drive being used must not have any folders or additional files on the device.**
- 5. USB needs to be formatted in FAT32**
- To download firmware:
 - Locate the firmware that matches the Model and Rev id of your TV.
 - Click on the applicable firmware link, a pop up box appears select "Save" and choose a destination other than your USB drive (i.e. desktop).
 - Note: Do **NOT** change the name of the file.
 - Note: The file is <6 Megs in size; download time should be less than 2 minutes.
- Verify the file has downloaded to on your selected destination.
- Open the folder; copies the .BIN file from the folder to the root directory of your USB drive.
- Once the file move is complete, safely remove your USB drive.
- Power off your TV.
- Insert USB device into the SERVICE or USB PORT; located in one of 3 places, back, side or bottom. The correct port will be labeled either Service or USB. See photo below



Insert USB device here

12. Power on the TV with your remote control or by using the power button on the TV.
13. The TV will automatically start the firmware upgrade process follow the instructions that the TV displays.
 - a. Note: **do not** press any buttons on the remote or TV while the update is processing.



14. During the upgrade process, you will see displays similar to the photos below. The update may take 15 seconds up to 3 minutes to complete.

Examples of screens while update is in progress:



15. After completion, continue to follow the instructions on the TV screen.
 - a. Note: If the process takes more than 5 minutes, that means the upgrade failed. Please remove the file from the USB drive and repeat the process.
 - b. If the upgrade fails again contact Insignia at 1-877-467-4289.
 - c. The TV may reset to factory standards which will require you to redo your settings and channels.



The process is now complete.