



Brookstone®

S4 Shiatsu Massaging Seat Topper
WITH SHIATSU, ROLLING AND VIBRATION MASSAGE

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CAUTION

- TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER. THERE ARE NO SERVICEABLE PARTS INSIDE.
- TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE.



The lightning flash with arrow-head symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated "dangerous voltage" within the unit's enclosure that may be of sufficient magnitude to constitute a risk of electric shock.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the unit.

IMPORTANT SAFETY INSTRUCTIONS

All of the safety and operating instructions should be read, adhered to and followed before the unit is operated.

SAFETY AND HANDLING INFORMATION

For maximum product life, do not drop, throw, or crush the massager. Do not expose it to humidity, dust, or operating temperatures outside 32°F to 113°F (0°C to 45°C).

SAVE THESE INSTRUCTIONS!

DANGER

To reduce the risk of electric shock, burns, fire or injury:

1. Always unplug this massager from the electrical outlet immediately after use and before cleaning.
2. Do not use while bathing or in a shower.
3. Do not place or store unit where it can fall or be pulled into a tub or sink.
4. Do not place, drop or submerge in water or other liquid.
5. Do not reach for unit that has fallen into water. Unplug it immediately.
6. Care should be taken so that objects do not fall and liquids are not spilled onto the unit.
7. Never use pins or other metallic fasteners with this appliance.
8. Carefully examine the covering before each use. Discard the appliance if there are any signs of deterioration such as cracking or blistering.
9. Keep dry—do not operate in a wet or moist environment.
10. Do not use wet hands to connect or disconnect the power plug from the electrical outlet.

WARNING

1. Close supervision is necessary when this appliance is used by, on or near children, invalids or disabled individuals.
2. An appliance should never be left unattended while plugged in. Unplug when not in use.
3. Use this massager only for its intended use as described in this manual. Do not use attachments not recommended by manufacturer.
4. For adult use only.
5. Consult your physician before using this massager.
6. This product is not intended for self-treatment of conditions that should be managed by a qualified health care provider.
7. Do not use the product if you are not feeling well.
8. The massager is designed as a non-professional massager to soothe tired and aching muscles. It is not intended to be a substitute for medical attention. If your ailments and symptoms persist or worsen after use, contact your physician immediately.
9. Do not use the massager in combination with other therapeutic equipment or electric blanket, etc., as this may result in ineffectiveness or injury.
10. Unplug massager during lightning storms.
11. Never drop or insert an object into any opening.
12. Protect the power cord from being walked on or pinched, particularly at plug outlets, convenience receptacles and the point where it exits the unit.
13. Keep cord away from heated surfaces. Wrap cord loosely around the unit when storing.
14. Do not operate under blanket or pillow. Excessive heating can occur and cause electric shock or injury to persons.
15. IMPORTANT: Any individual who may: be pregnant or recently gave birth, has a heart condition or a pacemaker, suffers from diabetes or other sensory impairment, phlebitis and/or thrombosis, joint dysfunction, inflammation or injuries, weak bones, osteoporosis, a high fever, an abnormal or curved spine, is at an increased risk of developing blood clots, has pins/screws/artificial joints or other medical devices implanted in his/her body, is being treated for a medical condition or physical injury or is under a doctor's care should consult with a medical professional before using a massaging device designed for home use.
16. Do not use massager in close proximity to loose clothing or jewelry.
17. Keep long hair away from the massager while in use.
18. Do not use on an infant or invalid or on a sleeping or unconscious person.
19. Do not use on insensitive skin or on a person with poor blood circulation.
20. The unit should be situated away from direct sunlight or heat sources such as radiators, electric heaters, heat registers, stoves, or other units.
21. Never block the air openings of the unit with materials such as clothing, plastic bags or papers, or place it on a soft surface such as a bed, where the air openings may be blocked. Keep the air openings free of lint, hair and the like.
22. Do not overload electrical outlet. Use only the power source as indicated.
23. Do not carry this unit by cord or use cord as handle.
24. Do not crush—avoid sharp folds.
25. Never operate this unit if it has a damaged cord or plug, if it is not working properly, or if it has been dropped or damaged, or dropped into water. If the

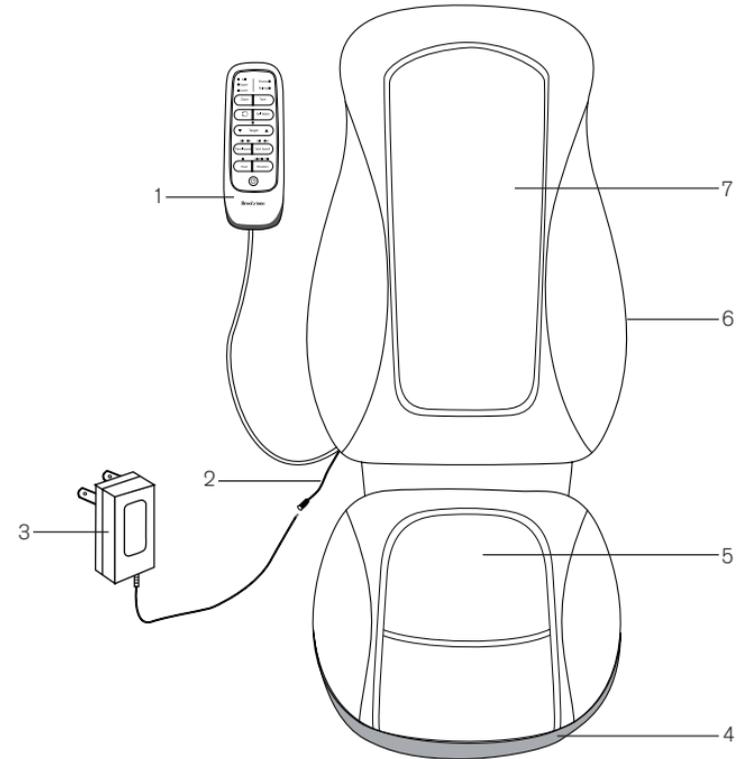
- unit's power supply cord or plug is damaged, do not attempt to fix it yourself.
26. To avoid the risk of electric shock, do not disassemble or attempt to repair the unit. Incorrect repair can cause risk of electric shock or injury to persons when unit is used.
 27. This product is intended for household use only. Do not use this unit outdoors.
 28. Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
 29. Do not operate in the presence of explosive and/or flammable fumes.
 30. Never remove the plug from the socket by pulling the power cord.
 31. To disconnect, ensure all controls are off and remove the plug from the electrical outlet.
 32. Do not stand on the massager. Use only while seated.
 33. Do not insert your hand or foot along the paths of the massage rollers during use as this may cause injury.
 34. Stop operation immediately if you experience any discomfort.
 35. The product is not intended for use by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the product by a person responsible for their safety.
 36. Do not operate for more than 20 minutes continuously. It is recommended to turn off the massager and allow it to rest (cool) for 40 minutes before re-using. This will prolong the life of the massager.
 37. Do not perform continuous massage on the same spot of your body for more than 5 minutes at a time as this may result in excessive stimulation and may have adverse effects.

38. Children should be supervised to ensure that they do not play with the product.
39. Use heated services carefully. May cause serious burns. Do not use over sensitive skin areas or in the presence of poor circulation. The unattended use of heat by children or disabled persons may be dangerous.
40. Temperatures sufficiently high to cause burns may occur regardless of the control setting. Check the skin in contact with the heated area of the massager frequently to reduce the risk of blistering.
41. Never use the massager on open skin eruptions, swollen or inflamed areas.
42. Do not operate after taking pain killers, sedatives or alcohol.
43. Do not apply massage rollers directly on the head, elbow or knee joints, torso or abdomen.
44. Burns may result from improper use.
45. DO NOT WET – DO NOT USE PINS. Do not use the massager when your body is wet. Do not operate the massager with wet hands.
46. NEVER REMOVE COVER. Do not use the massager when the upholstery is removed. This may cause injury or malfunction.

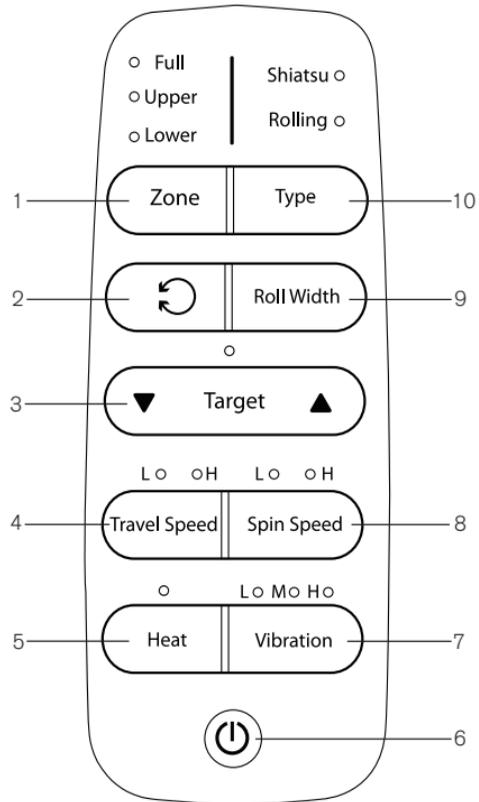
LOCATION OF PARTS AND CONTROLS

1. Control Panel
2. AC Adapter
3. AC Power Input
4. Seat Cushion Insert
5. Vibration Massage
6. Rear Strap (not shown)
7. Rolling and Shiatsu Massage Mechanism/Heated Bulbs

LOCATION OF PARTS AND CONTROLS



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LOCATION OF PARTS AND CONTROLS

1. **ZONE:** Press the ZONE BUTTON to select Full, Upper or Lower massage coverage.
2. **MESSAGE NODE DIRECTION:** Press the MESSAGE NODE DIRECTION BUTTON to change the direction of the message nodes when using Shiatsu massage.
3. **TARGET:** Press the TARGET BUTTON turn the target function on and off. Press and hold the ▼ and ▲ BUTTONS to focus massage to a targeted area.
4. **TRAVEL SPEED:** Press the TRAVEL SPEED BUTTON to select Low or High traveling speed for the massage mechanism.
5. **HEAT:** Press the HEAT BUTTON to turn heat on and off. The heat can only be used when the massager is powered on.
6. **POWER:** Press the POWER BUTTON to turn the massager on and off.
7. **VIBRATION:** Press the VIBRATION BUTTON to select Low, Medium or High vibration massage.
8. **SPIN SPEED:** Press the SPIN SPEED BUTTON to select Low or High spin speed for the massage mechanism.
9. **ROLL WIDTH:** Press the ROLL WIDTH BUTTON to adjust the width of the roller massage.
10. **TYPE:** Press the TYPE BUTTON to select Shiatsu or Roller massage.

MASSAGER OPERATION

1. Place the massager on a sturdy chair. Use the REAR STRAP to secure the massager to the chair.
2. Insert AC ADAPTER into AC POWER INPUT. Push until "click" sound is heard.
3. Plug the AC ADAPTER into an electric outlet.
4. Press the POWER BUTTON to turn the massager on.
5. Press the POWER BUTTON to turn the massager off. When the massager is powered off, all the LEDs on the remote will blink while the massager nodes move to the home position.

Note: The massager will automatically shut off after 20 minutes of operation.

USING THE SEAT CUSHION INSERT

1. To decrease the seat cushion height, open the zipper on the seat cushion and remove the SEAT CUSHION INSERT. Close the zipper
2. To increase the seat cushion height, open the zipper on the seat cushion and add the SEAT CUSHION INSERT. Close the zipper.

STORING THE MASSAGER

1. Fold the massager and secure with the REAR STRAP.
2. Store in a cool, dry place.

CARE AND MAINTENANCE

Unplug and spot clean soiled surface with a soft, damp cloth.

TROUBLESHOOTING

ISSUE	SOLUTION
Frictional sound of rollers against backrest cover.	Sounds are the result of mechanical structure during normal operation and not a malfunction.
Motor and/or air sounds during operation.	Sounds are the result of mechanical structure during normal operation and not a malfunction.
Can not activate massage operation.	Ensure that the Power is on. Ensure that the AC adapter is firmly connected to the electrical outlet. Ensure AC adapter is firmly connected to AC power input. Confirm the electrical outlet voltage is adequate. After prolonged use, massage motors may need to cool down to prevent overheating. Wait 30 minutes and power on massager.
The massage mechanism stops during operation.	The massage mechanism may stall when subjected to excessive force. Release excessive force on massage mechanism.
The heated bulbs on the massage nodes turned off during operation.	The heated bulbs have a built-in safety feature to prevent overheating. After prolonged use, the safety feature will turn out the bulbs, allowing them to cool down for approximately 5 minutes. The bulbs will turn on when safe to operate.

SPECIFICATIONS

Power Supply	AC 120V~240V, DC 12V 3A
Power Output	36W
Power Frequency	50/60Hz
Weight	Approximately 15 lbs
Cover	Synthetic Leather

ONE (1) YEAR LIMITED WARRANTY

Brookstone® warrants this product against defects in materials and/or workmanship under normal use for a period of ONE (1) YEAR from the date of purchase by the original purchaser ("Warranty Period"). If a defect arises and a valid claim is received within the Warranty Period, at its option, Brookstone will either 1) repair the defect at no charge, using new or refurbished replacement parts, or 2) replace the product with a new product that is at least functionally equivalent to the original product, or 3) provide a store credit in the amount of the purchase price of the original product. A replacement product or part, including a user-installable part installed in accordance with instructions provided by Brookstone, assumes the remaining warranty of the original product. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Brookstone's property. When a store credit is given, the original product must be returned to Brookstone and becomes Brookstone's property.

Obtaining Service: To obtain warranty service, call Brookstone Limited Warranty Service at 1-800-292-9819. Please be prepared to describe the product that needs service and the nature of the problem. A purchase receipt is required. All repairs and replacements must be authorized in advance. Service options, parts availability and response times will vary. You are responsible for delivery and the cost of delivery of the product or any parts to the authorized service center for replacement, per our instructions.

Limits and Exclusions: Coverage under this Limited Warranty is limited to the United States of America, including the District of Columbia and the U.S. Territories of Guam, Puerto Rico, and the U.S. Virgin Islands. This Limited Warranty applies only to products manufactured for Brookstone that can be identified by the "Brookstone" trademark, trade name, or logo affixed to them or their packaging. The Limited Warranty does not apply to any non-Brookstone products. Manufacturers or

suppliers other than Brookstone may provide their own warranties to the purchaser, but Brookstone, in so far as permitted by law, provides these products "as is." This warranty does not apply to: a) damage caused by failure to follow instructions relating to product's use or the installation of components; b) damage caused by accident, abuse, misuse, fire, floods, earthquake or other external causes; c) damage caused by service performed by anyone who is not a representative of Brookstone; d) accessories used in conjunction with a covered product; e) a product or part that has been modified to alter functionality or capability; f) items intended to be periodically replaced by the purchaser during the normal life of the product including, without limitation, batteries or light bulbs; g) any product sold "as is" including, without limitation, floor demonstration models and refurbished items; or h) a product that is used commercially or for a commercial purpose.

BROOKSTONE SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, BROOKSTONE DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF BROOKSTONE CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS WARRANTY.

Some states disallow the exclusion or limitation of incidental or consequential damages or how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

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