



PreSonus Manufacturer Warranty

WARRANTY:

PreSonus Audio Electronics Inc. warrants this product to be free of defects in material and workmanship for a period of one year from the date of original retail purchase. This warranty is enforceable only by the original retail purchaser. To be protected by this warranty, the purchaser must complete and return the enclosed warranty card within 14 days of purchase.

First 30 days, contact Parts Express. After 30 days:

If you need to have your unit repaired, please submit an online technical support request to receive a return authorization number and shipping information. This will enable us to correctly identify your unit and ensure timely repair and return. You are responsible for shipping and insurance cost to our facility. Please make sure to write your RA# on the outside of the package. We will return the unit back to you via Federal Express Ground Delivery prepaid. In sending your unit, please ship back only the unit (no cables, power supplies, discs, manuals, etc.), and return it to us in the original box and packing material if possible.

CONTACT:

support.presonus.com

RETURN PROCESS:

Call manufacturer contact for RA number. Pack merchandise carefully to avoid further damage, and include a copy of the original invoice or receipt. Ship merchandise back to the manufacturer prepaid.

This warranty only applies to products sold and used in the United States of America. For warranty information in all other countries please refer to your local distributor.