



# ThinkSmart

## ThinkSmart View User Guide for Microsoft Teams

Version 1.0  
06/13/2020

**Note:** Visit <http://support.lenovo.com> for additional information

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## Introduction

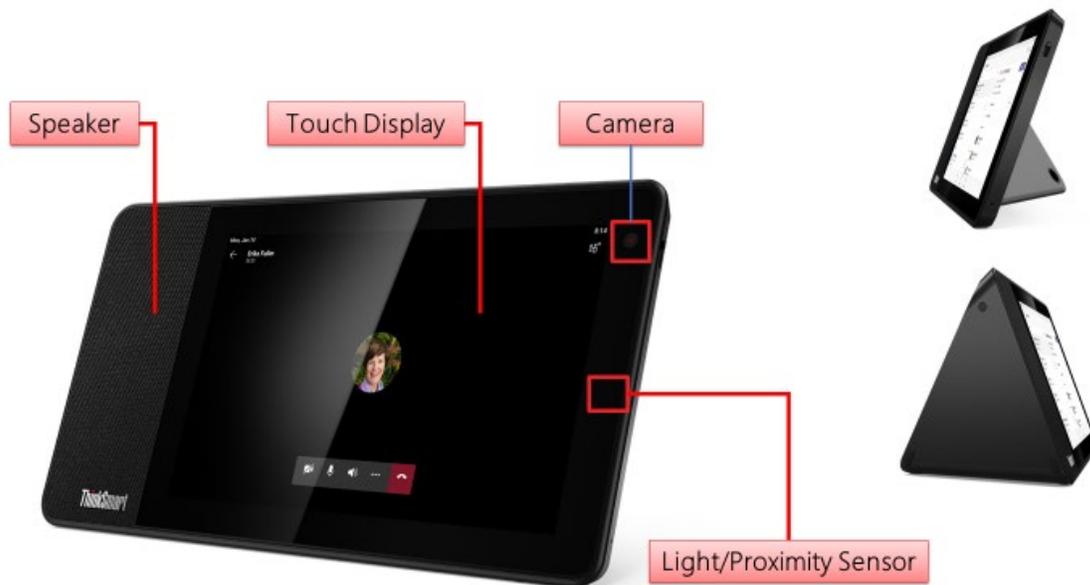
The Lenovo View is an all-in-one (compute + microphones + camera + speaker + display) device purpose-built for personal meetings and collaboration. It's design features an 8" touch panel with a unique design capable of rotating from landscape to portrait. No other hardware is needed to operate a ThinkSmart View.

Microphones are integrated into the top of the device and a speaker is located on the left hand side of the display (in landscape orientation). The microphone array on the ThinkSmart View is tuned to clearly capture voice audio and filter out ambient noise. The camera and privacy shutter are on the right hand side. This enables audio, video and content sharing capabilities from a desk or tabletop.

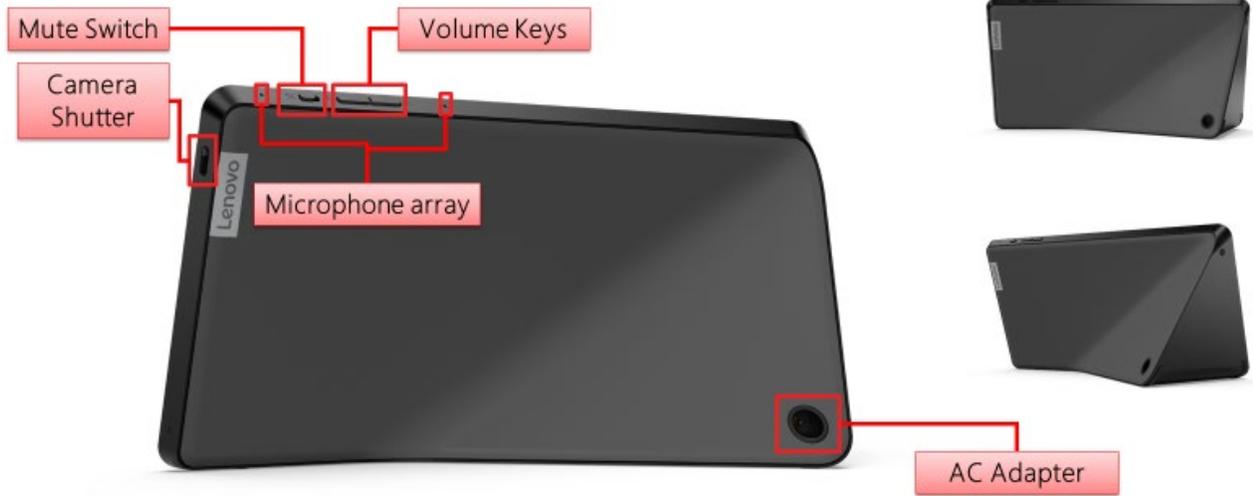
## Target Use Cases

ThinkSmart View can be used in many different uses cases in the modern workplace. Out of the box, it is ideal for a desk or office. The device can also be used in huddle rooms and phone booths. View is best used as a personal device for calls and meetings.

## Front & Side Views



## Rear View



## Portrait Side View



## Integrated Touch Display

ThinkSmart View has a multi-touch 8" 1280 x 800 multi-touch wide angle viewing display. The design of the device allows it to rest in landscape and portrait orientations. This touch display is where the Microsoft Teams phone user interface will be displayed. All meeting content, such as video from remote participants and desktop or slide sharing content will be seen on display.

## View Technical Specifications

<b>Display</b>	8" touch display Anti-glare and Anti-fingerprint coating
<b>Microphone</b>	integrated microphone array built into the top of the device
<b>Speakers</b>	1.75" 10W Full-size speaker, Two passive tweeters
<b>Ports</b>	USB Type-C (Service and Support only)
<b>Processor</b>	Qualcomm® Snapdragon™ 624, Octa-Core A53 1.8 GHz, 14 nm
<b>Operating System</b>	Android Open Source Project 8.1
<b>Sensors</b>	G, P, and L sensors
<b>Software</b>	Microsoft Teams for IP Phones
<b>Buttons / Switches</b>	Volume Rocker, Microphone Mute Switch, Camera Shutter Switch
<b>RAL Color</b>	Iron Gray (Lenovo)

## What's Inside the Box

1. Lenovo ThinkSmart View
2. Lenovo Power Adapter
3. Quick Start user guide

## Hardware Setup

1. Remove the ThinkSmart View from its packaging and place it on a flat surface
2. Plug one end of the AC adapter into the ThinkSmart View and the other end into a wall outlet

## Software Setup

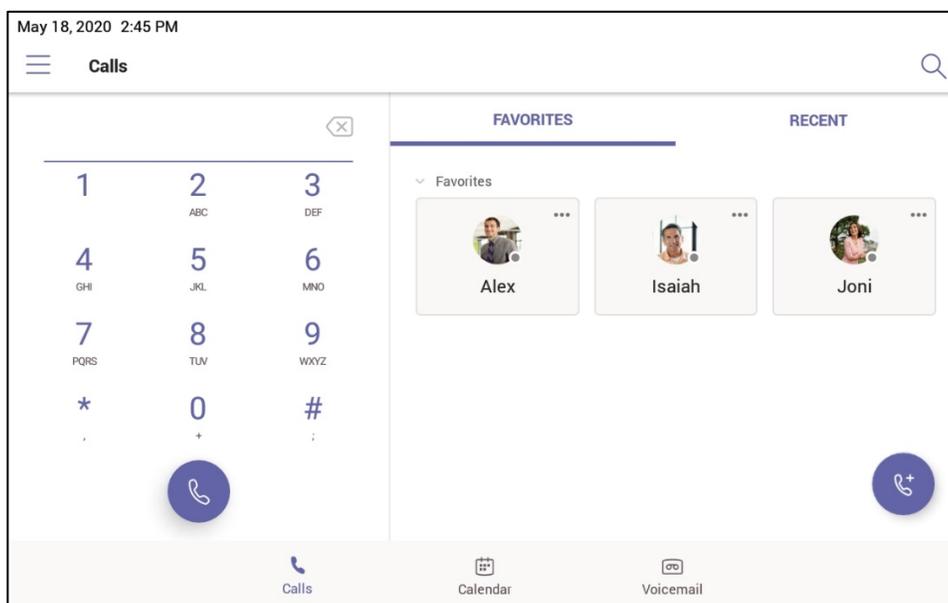
1. Select the system language from the menu
2. Select your WLAN network from the list and login (if protected)  
TIP: Turn the device to portrait mode when logging into a network to see more settings on screen
3. Pair to Bluetooth headset or select **Skip**

## Signing into Microsoft Teams

1. Tap **Sign in**
2. **Enter your credentials** or select **Sign in from another device**
  - a. You will be connected to the Company Portal automatically
3. By selecting **Sign in from another device** a code will be displayed on screen
4. Go to <https://microsoft.com/devicelogin> on another device and enter the code
5. View will register with the Company Portal (and Microsoft Intune, if enabled in your organization) and then take you to the Microsoft Teams home screen.

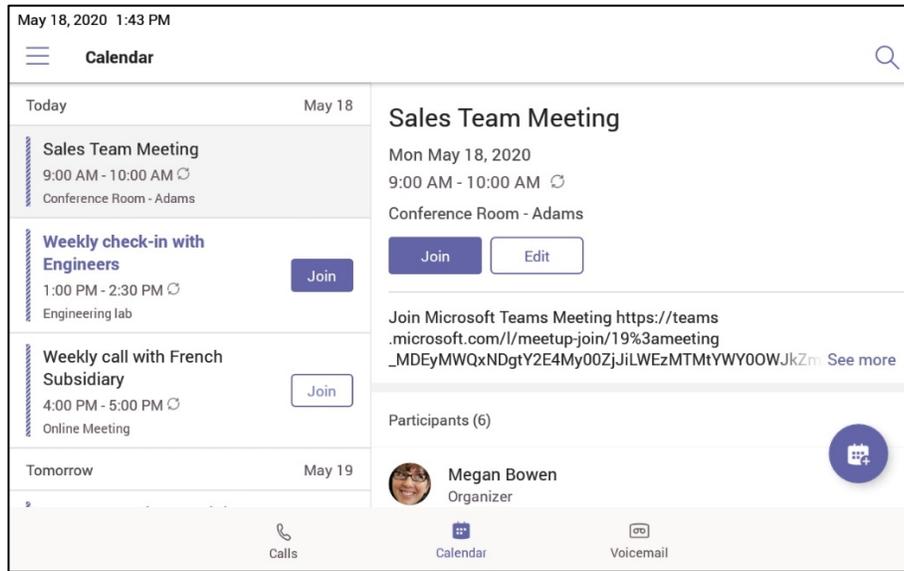
## Using Microsoft Teams on ThinkSmart View

1. Calls view  
Each of the UI screens work equally well in portrait or landscape mode.



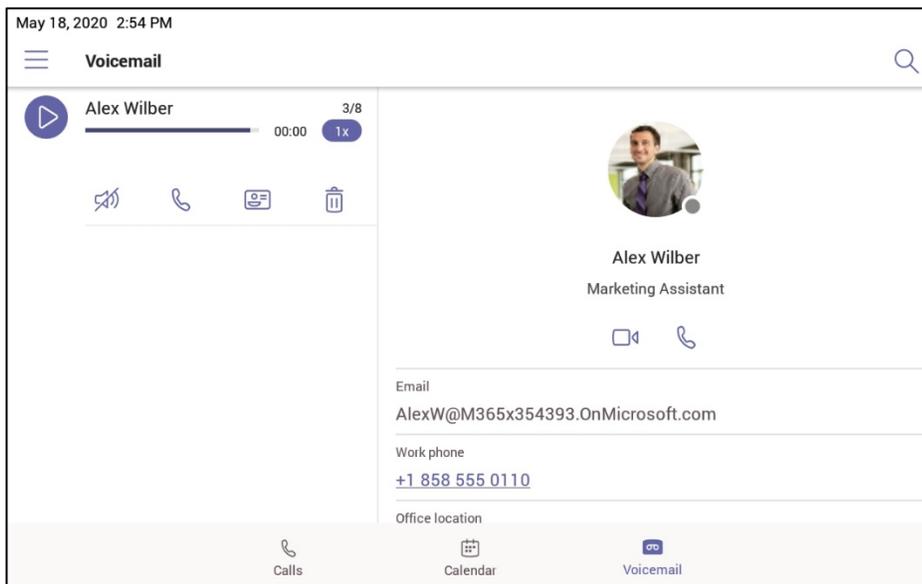
The Calls UI displays a configurable list of favorites as well as made, received and missed calls, both audio and video on the Recent tab. This UI is where calls are made by selecting the “Phone” icon and either typing the name of a contact or dialing a phone number on the keypad to make an audio call if the user’s account is enabled with a Microsoft PSTN calling plan.

2. Calendar view



The Calendar UI displays a list of scheduled meetings. From this screen, scheduled meetings can be joined with one touch by selecting the “Join” icon next to the appropriate meeting. Scheduling calls are performed by selecting the “Calendar” icon from this UI (covered later in Scheduled Meeting Workflow section)

3. Voicemail view



The Voicemail UI displays any voicemails that the user receives. Tapping an individual voicemail presents a text transcription of it along with options to listen to the message, call the user back, view caller information, and delete the voicemail.

## Settings

Settings can be accessed from the home screen by tapping  icon > Settings

### Microsoft Teams application settings:

	Item	Description
1	Dark Theme	Changes the default black text and white background to white text on a black background
2	Calling	Allows the user to change options for incoming calls, ringtones, and call blocking
3	Help & feedback	“Help” opens the Microsoft Teams help & learning website “Report an Issue” opens a form to file a bug
4	About	Displays Microsoft Teams application and Calling versions
5	Sign Out	Signs the user out of the device
6	Device Settings	Opens a menu of device specific settings and options
7	Company Portal	Allows the user to register the device with Microsoft Company Portal (if unregistered) or displays device details (if registered)

### Device settings works in landscape orientation and includes the following:

	Item	Description
1	Language Settings	Choose the system language
2	Time and Date	Options to manually or automatically set the time, change the time zone, time format, and date format
3	Display	Options for brightness level, screen timeout, and a toggle to enable / disable adaptive brightness using the ambient light sensor
4	Accessibility	Access to accessibility features, including high contrast text, large text, color correction, and downloaded services: Select to Speak to hear selected text read aloud, Switch Access to control the device with connected switches, and TalkBack to hear all items on the screen read aloud
5	WLAN	Viewing and logging into available WiFi networks
6	Bluetooth	Connecting a Bluetooth headset
7	About	displays networking and connectivity information, IP address, firmware and application versions, and model and serial numbers
8	Legal information	shows licenses, agreements, and the Lenovo Privacy Policy
9	Lenovo User Experience Program	opt in or out of anonymous device data collection to help Lenovo improve its products and experiences
10	Phone Lock	security options to lock the device after a period of time and set a four-digit PIN
11	Reboot Phone	Restart the device
	Admin Settings	Password protected area for administrator’s settings
12	Debug	Options to enable low-level logging and reset the View to a custom configuration or factory defaults
13	Network Configuration	Client-side network status and static IP configuration options
14	Password/Sign out	Option to sign-out of the admin settings area and to change the Admin password

## Using ThinkSmart View as a Common Area Phone

Your View can be setup as a Common Area Phone (CAP). CAP devices are typically placed in an area like a lobby, huddle room, phone booth, or another area that is available for many people to make a call.

Types of Common Area Phone Licenses:

CAP account	You have calls capability. You also have the searching capability if your system administrator enables it on the Microsoft Teams Admin Center
Resource account	You have calls capability and can join a scheduled meeting

### CAP Account

You have access to certain features for the common area phones:

- CAP account: You have calls capability. You also have the searching capability if your system administrator enables it on the Microsoft Teams & Skype for Business Admin Center.
- Meeting account: You have calls capability and can join the scheduled meeting.

## Device Management

ThinkSmart View is a managed device for IT organizations. As an admin, you can manage Teams devices in your organization from the Microsoft Teams admin center. You can view and manage the device inventory and do tasks such as update, restart, and monitor diagnostics for devices. You can also create and assign configuration profiles to a device or groups of devices.

Here are some examples of how you can manage ThinkSmart View devices in your organization.

- Change device information
- Manage software updates
- Restart a device
- View device history
- View diagnostics

You can find more information about the Teams Admin Center and managing Teams devices [here](#).

Microsoft Intune, also known as Microsoft Endpoint Manager, is the supported device management platform for Teams devices. If you have Microsoft Intune in your organization, devices are automatically enrolled in Intune. After a device is enrolled, device compliance is confirmed, and conditional access policies are applied to the device. You can find more information about Microsoft Intune [here](#).

When devices are enrolled and managed in Intune, administrators can:

- See the devices enrolled and get an inventory of devices accessing organization resources.
- Configure devices so they meet your security and health standards. For example, you probably want to block jailbroken devices.
- Push certificates to devices so users can easily access your Wi-Fi network, or use a VPN to connect to your network.
- See reports on users and devices that are compliant, and not compliant.
- Remove organization data if a device is lost, stolen, or not used anymore.

## ThinkSmart View User Guide for Microsoft Teams phones

There may be specific configurations that need to be enabled in the customer's tenant for the phones to successfully enroll into Intune.

If all the following conditions below are true, you will need to enable a specific configuration setting in the Intune admin console to allow for a successful enrollment:

- You are deploying a ThinkSmart View which is running Android OSP version 8.1
- You have connected your Intune tenant with managed Google Play in order to manage Android Enterprise devices.
- You have configured your enrollment restrictions such that Android work profile enrollment restrictions are applied to the end user account that you are using to enroll.

The recommended deployment configuration is (only one of these two are necessary):

- Adjust your enrollment restrictions settings in Intune so that the user you are enrolling the IP phone is not targeted with Android work profile. This approach is recommended if you are managing Android Enterprise work profile devices in the same Intune tenant as your Teams device.
- If you are not actively using Android Enterprise in your Intune tenant, you can remove the connection to managed Google Play following the directions here under "[Disconnect your Android enterprise administrative account](#)". Disconnecting your Intune tenant from managed Google Play will disable Android Enterprise enrollment entirely for your tenant. Therefore, this option is only recommended if you are not managing any Android Enterprise devices in your Intune tenant.

Enabling [Android device administrator enrollment](#) in Intune will also allow ThinkSmart View devices to be enrolled and managed, including assigning policies.

## Version History

Date	Version	Comments
06/13/2020	v 1	First release