

# TO OUR VALUED CUSTOMER

THANK YOU FOR PURCHASING THIS JVC PRODUCT.  
WE WANT TO HELP YOU ACHIEVE A PERFECT EXPERIENCE.

**NEED HELP ON HOW TO HOOK UP ?  
NEED ASSISTANCE ON HOW TO OPERATE ?  
NEED TO LOCATE A JVC SERVICE CENTER ?  
LIKE TO PURCHASE ACCESSORIES ?**

**JVC IS HERE TO HELP!**  
**TOLL FREE: 1(800)252-5722**  
**<https://www.us.jvckenwood.com>**

Remember to retain your Bill of Sale for Warranty Service.  
**Do not attempt to service the product yourself**

**Caution**

To prevent electrical shock, do not open the cabinet.  
There are no user serviceable parts inside.  
Please refer to qualified service personnel for repairs.

**PRODUCT REGISTRATION**

We suggest that you register your product since it will enable us to contact you directly if it is ever necessary to correct a safety related condition in your product. You can register at [www.us.jvckenwood.com](http://www.us.jvckenwood.com)  
Please note that failure to register does not diminish any of your rights during the warranty period.

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**JVC LIMITED WARRANTY** 1-1 **USA ONLY**

**ONLY FOR PRODUCT PURCHASED IN U.S.A.**

JVCKENWOOD USA Corporation (JVC) warrants this product and all parts thereof, except as set forth below ONLY TO THE ORIGINAL RETAIL PURCHASER to be FREE FROM DEFECTIVE MATERIALS AND WORKMANSHIP from the date of original purchase for the period shown below. ("The Warranty Period")

PARTS	<b>1 YR</b>	LABOR	<b>1 YR</b>
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**THIS LIMITED WARRANTY IS VALID ONLY IN THE FIFTY (50) UNITED STATES, THE DISTRICT OF COLUMBIA AND IN THE COMMONWEALTH OF PUERTO RICO.**

**WHAT WE WILL DO:**  
If this product is found to be defective within the warranty period, JVC will repair or replace defective parts with new or rebuilt equivalents at no charge to the original owner. Such repair and replacement services shall be rendered by JVC during normal business hours at JVC authorized service centers. Parts used for replacement are warranted only for the remainder of the Warranty Period. All products may be brought to a JVC authorized service center on a carry-in basis.

**WHAT YOU MUST DO FOR WARRANTY SERVICE:**  
***Please do not return your product to the retailer***  
Instead, return your product to the JVC authorized service center nearest you. If shipping the product to the service center, please be sure to package it carefully, preferably in the original packaging, and include a brief description of the problem(s). Please call 1-800-252-5722 to locate the nearest JVC authorized service center. Service locations can also be obtained from our website <https://www.us.jvckenwood.com>.

If you have any questions concerning your JVC Product, please contact our Customer Care Center at 800-252-5722

**WHAT IS NOT COVERED:**  
This limited warranty provided by JVC does not cover:

1. Products which have been subject to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, or if repaired or serviced by anyone other than a service facility authorized by JVC to render such service, or if affixed to any attachment not provided with the products, or if the model or serial number has been altered, tampered with, defaced or removed;
2. Initial installation, installation and removal from cabinets or mounting systems.
3. Operational adjustments covered in the Owner's Manual, normal maintenance, video and audio head cleaning;
4. Damage that occurs in shipment, due to act of God, and cosmetic damage;
5. Signal reception problems and failures due to line power surge;
6. User Removal Memory Devices/Video Pick-up Tubes/CCD Image Sensors are covered for 90 days from the date of purchase;
7. Accessories;
8. Batteries (except that Rechargeable Batteries are covered for 90 days from the date of purchase);
9. Products used for commercial purposes, including, but not limited to rental.
10. Loss of data resultant from malfunction of hard drive or other data storage device;

There are no express warranties except as listed above.

**THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN.**

**JVC SHALL NOT BE LIABLE FOR ANY LOSS OF USE OF THE PRODUCT, INCONVENIENCE, OR ANY OTHER DAMAGES, WHETHER DIRECT, INCIDENTAL OR CONSEQUENTIAL (INCLUDING, WITHOUT LIMITATION, DAMAGE TO TAPES, RECORDS OR DISCS) RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE WARRANTY PERIOD SET FORTH ABOVE.**

Some states do not allow the exclusion of incidental or consequential damages or limitations on how long an implied warranty lasts, so these limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

**JVCKENWOOD USA Corporation**  
PO Box 22745 Long Beach, CA 90801 (mail)  
4001 Worsham Avenue Long Beach, CA 90808  
<https://www.us.jvckenwood.com>

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REFURBISHED PRODUCTS CARRY A SEPARATE WARRANTY, THIS WARRANTY DOES NOT APPLY. FOR DETAIL OF REFURBISHED PRODUCT WARRANTY, PLEASE REFER TO THE REFURBISHED PRODUCT WARRANTY INFORMATION PACKAGED WITH EACH REFURBISHED PRODUCT.

**For customer use:**  
Enter below the Model No. and Serial No. which is located either on the rear, bottom or side of the cabinet. Retain this information for future reference.

Model No. : \_\_\_\_\_ Serial No. : \_\_\_\_\_  
Purchase date : \_\_\_\_\_ Name of dealer : \_\_\_\_\_