lodge^{TM} Outdoor
Product Warranty

lodge Product Warranty (Crowdfunding Product)

The lodge warranty covers defects in materials and workmanship for a period of <u>90 days</u> after the date of original purchase. The lodge warranty is not a guarantee that lodge products will operate and be error-free at all times, or that all errors can and will be corrected.

If you have submitted a claim under the warranty period, and you have returned the product to us according to our specifications, we will repair or replace the product at no cost to you.

If the product issue is not covered under the lodge warranty, or the warranty has expired, we will inform you of your options for service and/or replacement and the fee associated with that.

The warranty period is not extended if we repair or replace your product.

Limitations - The foregoing warranty does not extend to problems in the Product that result from:

- use of the Product in a way for which it was not designed.
- use of the Product with other products, hardware or products not supplied by, and inconsistent with the documentation provided by lodge.
- failure to update the product with firmware fixes made available by lodge.
- Issues arising from external causes such as accident, abuse or misuse.
- Product that has been tampered with and/or modified.

Disclaimer – Except as set forth above, lodge makes no warranties, other than those implied by statute, with respect to the product. lodge and its suppliers disclaim all other such warranties and conditions. The user of the product assumes all responsibilities for selection of the product to achieve intended results, and for the installation and use of the product. No oral or written information or advice given by lodge, or a lodge authorized representative shall create a warranty.

Lodge Product Warranty (Retail Product)

The lodge warranty covers defects in materials and workmanship for a period of <u>1 year</u> after the date of original purchase (proof of purchase date required). The lodge warranty is not a guarantee that lodge products will operate and be error-free at all times, or that all errors can and will be corrected.

If you have submitted a claim under the warranty period, and you have returned the product to us according to our specifications, we will repair or replace the product at no cost to you.

If the product issue is not covered under the lodge warranty, or the warranty has expired, we will inform you of your options for service and/or replacement and the fee associated with that.

The warranty period is not extended if we repair or replace your product.

Limitations - The foregoing warranty does not extend to problems in the Product that result from:

- use of the Product in a way for which it was not designed.
- use of the Product with other products, hardware or products not supplied by, and inconsistent with the documentation provided by lodge.
- failure to update the product with firmware fixes made available by lodge.
- Issues arising from external causes such as accident, abuse or misuse.
- Product that has been tampered with and/or modified.

Furthermore, Lodge sells its Products directly from lodgesound.com and through select authorized dealers and authorized online resellers. Purchase of a Product from or through anyone (including any retailer, reseller, or any online source) other than lodge, an authorized Lodge dealer, or authorized Lodge online reseller VOIDS the applicable warranty offered by Lodge on such Product, regardless of the condition of such Product or whether the Product is "new" or "used."

Disclaimer – Except as set forth above, lodge makes no warranties, other than those implied by statute, with respect to the product. lodge and its suppliers disclaim all other such warranties and conditions. The user of the product assumes all responsibilities for selection of the product to achieve intended results, and for the installation and use of the product. No oral or written information or advice given by lodge, or a lodge authorized representative shall create a warranty.