

# User Guide

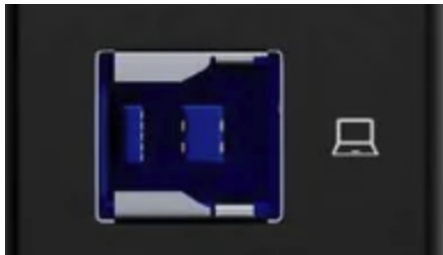
## UD-3900

### Before You Begin

Please ensure you have received all of the components in the box with your UD-3900 docking station. Along with the UD-3900 unit, you should also have a power adapter and a 'hybrid' USB 3.0 cable. The hybrid USB 3.0 cable can be connected to either USB-A or USB-C ports. There is no performance difference between the two connection options.

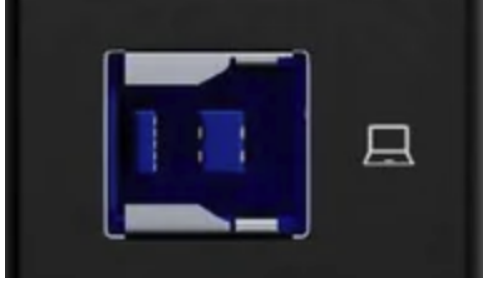
### Getting Started on Windows

1. Download and install the [DisplayLink software](#)
2. Connect the power adapter to your UD-3900 docking station
3. Connect the power adapter to an electrical power outlet
4. Connect the displays to the UD-3900 docking station
5. Using the USB 3.0 cable provided, connect the UD-3900 to the host computer. Connect the opposite end of the USB cable to the dock's host USB port labelled with a Laptop icon:



### Getting Started on macOS

1. Download and install [DisplayLink Manager for macOS](#)
2. Detailed installation and configuration instructions can be found by clicking on the 'INFO' button
3. Please follow the detailed instructions to install and configure the DisplayLink software for your version of macOS
4. Connect the displays to the UD-3900 docking station
5. Using the USB 3.0 cable provided, connect the UD-3900 to the host computer. Connect the opposite end of the USB cable to the dock's host USB port labelled with a Laptop icon:



## Compatibility

### Host Computer Requirements

Most modern computers running Windows, macOS, and ChromeOS that have an available USB-A or USB-C port are compatible with the UD-3900.

### Supported Operating Systems

Windows 11 & 10, macOS 26, 15, 14 and ChromeOS version 100 or later

### Software Compatibility

DisplayLink software must be installed on a Windows or Mac computer in order for the dock's video outputs to function. This process is typically automatic on Windows, but must be manually installed on macOS. No driver installation is required on ChromeOS.

### Monitor Compatibility

The UD-3900 supports up to two 1920x1200 resolution 60Hz refresh rate monitors. The UD-3900 provides two HDMI video output ports. Monitors that offer a HDMI video input and have a maximum resolution of 1920x1200 are compatible. Lower resolutions such as 1920x1080 are also compatible.

### Power and Charging

The UD-3900 docking station does NOT charge the host computer.

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Looking for more information? Additional information for getting started and product details are available on the Plugable product page: [LINK](#)