



2-way HDMI Splitter (RF-G1182) FAQ

October 2014

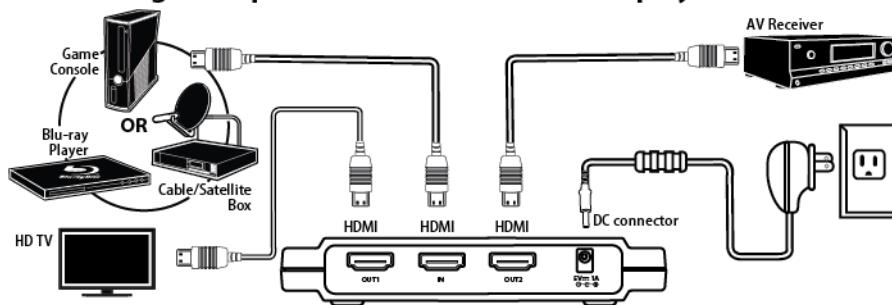
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Setup Questions

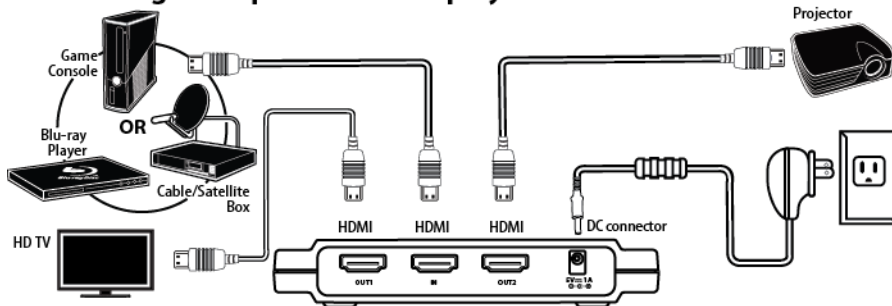
Question 1: How do I setup my HDMI splitter?

1. Connect a high-speed HDMI cable (not included) from your video source (such as a gaming console, DVD or Blu-ray player, or cable box) to the **IN** port on the splitter.
2. Connect another high-speed HDMI cable from an AV receiver, projector, or TV to your HDMI splitter's **OUT1** port.
Note: The destination device with the lowest resolution must be connected to the **OUT1** port.
3. Connect another high-speed HDMI cable from a second AV receiver, projector, or TV to your HDMI splitter's **OUT2** port.
4. Connect the AC adapter from the DC jack on the HDMI splitter to a standard power outlet. The power LED lights green.
5. Turn on all your connected devices and use them as indicated in the manufacturer's instructions.

Connecting 1 component to AV receiver and display



Connecting 1 component to 2 displays



Power Questions

Question 2: The LED is not ON or lit.

- Make sure that the AC power adapter is securely plugged into the splitter and a standard power outlet.
- Make sure that all connected devices are plugged in and turned ON.

Audio Questions

Question 3: What should I do if there is no sound coming from my TV or AV receiver?

- Make sure your TV and/or AV receivers are set to the proper input.
- Make sure that the destination device with the lowest resolution is connected to **OUT 1** port to make sure audio is heard.
Note: The splitter uses the resolution, timing information, and audio formats of the destination device with the lowest resolution for both devices.
- Make sure the TV is connected to **OUT 1** on the splitter, and the AV receiver is connected to **OUT 2**
- Make sure that your DVD movie is original. HDMI includes HDCP copy protection, which prevents playback of illegally copied movies.
- Make sure that the HDMI cables are not broken and are securely connected.
- Make sure that the audio and video formats of the content being used (i.e., Blu-ray disc) are supported by all connected devices.
- Make sure that you are using high-speed HDMI cables for all connections.
- Unplug the HDMI splitter's AC power adapter, then plug it back in again.
- Make sure the TV and the sources are set to HDMI.
- If you are connected to an AV receiver, try changing the ports the cables are plugged into.

Question 4: What should I do if the audio has some static?

- Make sure that the destination device with the lowest resolution is connected to **OUT 1** port to make sure audio is heard.
Note: The splitter uses the resolution, timing information, and audio formats of the destination device with the lowest resolution for both devices.
- Make sure that you are using high-speed HDMI cables for all connections.
- Make sure that the TV's or AV receiver's audio resolution supports the source device's output resolution.

Video Questions

Question 5: What should I do if I have no video on my display?

- Unplug the HDMI splitter's AC power adapter, then plug it back in again.
- Make sure your TV(s) are set to the proper input.
- Make sure that the destination device with the lowest resolution is connected to **OUT 1** port to make sure video is displayed.
Note: The splitter uses the resolution, timing information, and audio formats of the destination device with the lowest resolution for both devices.
- Make sure that your DVD movie is original.
Note: HDMI includes HDCP copy protection, which prevents playback of illegally copied movies.
- Make sure that the HDMI cables are not broken and are securely connected.
- Make sure that the audio and video formats of the content being used (i.e., Blu-ray disc) are supported by all connected devices.
- Make sure that you are using high-speed HDMI cables for all connections.

Question 6: What should I do if the video has some discoloration or flickers?

- Make sure that the destination device with the lowest resolution is connected to **OUT 1** port to make sure video is displayed.
Note: The splitter uses the resolution, timing information, and audio formats of the destination device with the lowest resolution for both devices.
- Make sure that the HDMI cables are not broken and are securely connected.
- Make sure that you are using high-speed HDMI cables for all connections.
- Make sure that the TV's video resolution supports the video source's output resolution.

Question 7: What should I do if I cannot view both displays simultaneously?

- Make sure your TV and/or AV receivers are set to the proper input.
- Make sure that the destination device with the lowest resolution is connected to **OUT 1** port to make sure video is displayed.

Note: The splitter uses the resolution, timing information, and audio formats of the destination device with the lowest resolution for both devices.

- Make sure that the HDMI cables are not broken and are securely connected.
- Make sure that the audio and video formats of the content being used (i.e., Blu-ray disc) are supported by all connected devices.
- Make sure that you are using high-speed HDMI cables for all connections.
- Unplug the HDMI splitter's AC power adapter, then plug it back in again.

Question 8: If I turn off a display or AV receiver, why do other devices turn off too?

- This is a normal function when the Consumer Electronic Control (CEC) function is enabled on your display device or AV receiver.
- If you would like to turn off each device independent of one another, make sure the CEC function is disabled on all connected devices. Refer to the documentation included with your display device or AV receiver on how to turn off the CEC function.

Note: The CEC function may be called something else in your manual.

General Questions**Question 9: What is an HDMI splitter used for?**

- The HDMI splitter will send the HDMI audio and video signals from a single source (such as a Blu-ray/DVD player or cable/satellite box) to two destinations, such as a TV and AV receiver.

Question 10: Can I watch 3D on a 3D TV when also connected to an AV receiver that doesn't support 3D?

- Yes, the 2-Way HDMI Splitter is ideal for sending the audio signals from a 3D Blu-ray player to an AV receiver that does not support 3D video pass-through.

Note: You must use a high-speed HDMI cable to watch in 3D.

Question 11: Can I get more information about the 2-Way HDMI Splitter?

- See the documentation that came with your HDMI splitter. Or, visit www.rocketfishproducts.com, then search for **RF-G1182**.

Question 12: Where can I find more information about my warranty?

- Visit www.rocketfishproducts.com, then search for **RF-G1182**.