

OWNER'S MANUAL

MAXIM



bObsweep

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OWNER'S MANUAL

Model MAX-25-2050
Version 2025.b



Congratulations!

Congratulations on your new intelligent floor cleaner!
Maxim is now at your service.
To see Maxim at his best, please read the
Quick Start Guide and this manual thoroughly.

Welcome to the bObsweep family and Happy Sweeping!

If you have any questions or concerns, feel free to contact our
helpful support team at support@bobsweep.com or 1-888-549-8847.
Business Hours: Monday – Friday, 9 a.m. – 5 p.m. Pacific Time.

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Important Safety Instructions

- Maxim (hereafter referred to as Maxim, bot, device, or robot) is not intended for use by persons (including children) with reduced physical or mental capabilities, or lack of experience and knowledge, unless under the close supervision of a person responsible for their safety.
- Maxim is composed of electronic components that in rare and unintended cases can cause hazards of heating, fire, and other malfunctions. And, because Maxim is capable of autonomous movement, his use poses the risk of collision with property, pets, and persons. Unintended removal of articles — such as small valuables, jewelry, or hair of persons or pets lying on the floor — may also occur.
- Maxim is not a toy. Small children and pets should be supervised when Maxim is operating.
- Be aware that Maxim moves on its own. Take care when walking in the area that Maxim is operating in to avoid stepping on it or tripping over it.
- If Maxim or his charging station has been damaged in any way, do not operate them. Contact our support team for further assistance.
- Do not let Maxim drop. The impact from a drop can damage the SLAM LiDAR.
- Do not use Maxim outdoors. And, do not store Maxim in a car.
- Do not expose Maxim or his charging station to temperatures outside 39-113°F (4-45°C), moisture, or humidity
- Store and operate in room temperature environments only.
- Only use Maxim with a 110-120v electric plug. Do not use with a voltage converter or transformer. Note: Using Maxim with a power converter will immediately void the warranty. Use of Maxim outside of the country where it was initially purchased voids the warranty.
- Maxim comes with a North American region approved power supply cord and is designed to be plugged into a standard household AC power outlet only. Do not use any other power supply cord or power strip.
- Do not use unauthorized cords or chargers. Use of an unauthorized charger could cause the battery to generate heat, smoke, catch fire, or explode.
- Risk of electric shock, use indoors in dry location only. Do not handle Maxim or his charging station with wet hands; use only on dry surfaces. Do not use a broken or damaged power inlet/wire.
- The charging station may be protected with a surge protector in the event of electrical storms or fluctuations.
- Do not pull or carry the charging station by the cord, close a door on the cord, or pull the cord around sharp edges or corners. Keep the cord away from heated surfaces. To unplug the cord, grasp the plug, not the cord.
- Power Maxim OFF and remove him from a power source when you are not using him and before conducting maintenance.
- Do not open or handle Maxim's charging station when plugged into the wall. Unplug first.

Important Safety Instructions

When using an electrical appliance, basic precautions should always be followed, including the following:

WARNING – To reduce the risk of fire, electric shock, or injury: Use only as described in this manual. Use only manufacturer's recommended attachments.

Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.

Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.

Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.

Do not handle plug or appliance with wet hands.

This device is for indoor household use only. Not for commercial use and not for outdoor use.

Read all instructions before using Maxim. Save these instructions.

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

Place the cords from other appliances out of the area to be cleaned.

Do not operate the vacuum in a room where an infant or child is sleeping.

Do not operate the vacuum in an area where there are lit candles or fragile objects on the floor to be cleaned.

Do not operate the vacuum in a room that has lit candles on furniture that the vacuum may accidentally hit or bump into.

Do not allow children to sit on the vacuum.

Declaration of Conformity

This device complies with Part 15 of the FCC rules.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to this equipment. Such modifications or changes could void the user's authority to operate the equipment.

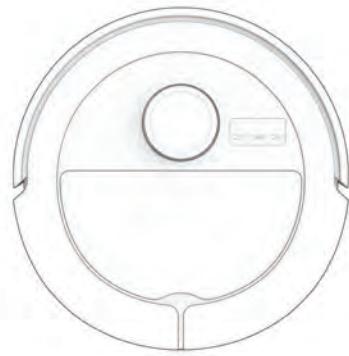
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Contact Us

If you have any questions or concerns, please contact our helpful support team at support@bobsweep.com or toll-free at **1-888-549-8847** | Hours: Monday – Friday, 9 a.m. – 5 p.m. Pacific Time. Additional troubleshooting information and how-to guides can be found on the bObsweep app and at www.bobsweep.com/maxim-support.

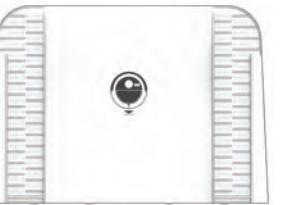
Box Contents



Maxim™



Charging Station



Charging Station Ramp



Mop Attachment (2)



Microfiber Mop (2)



Heavy-duty Mop (2)



Filter (Spare)



Dust Bag (Spare)



Cleaning Solution



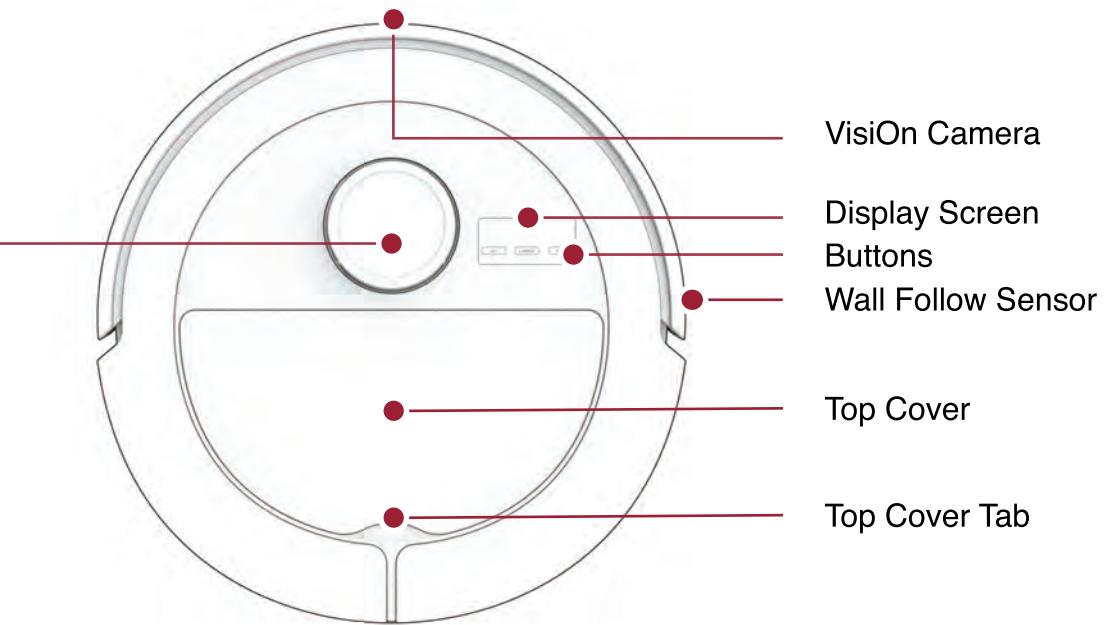
Cleaning Tool



Side Brush (2)

Anatomy

Maxim



SLAM LiDAR

VisiOn Camera

Display Screen

Buttons

Wall Follow Sensor

Top Cover

Top Cover Tab

FloorSense™ Sensor
Front Wheel
Side Brush

Edge Sensors

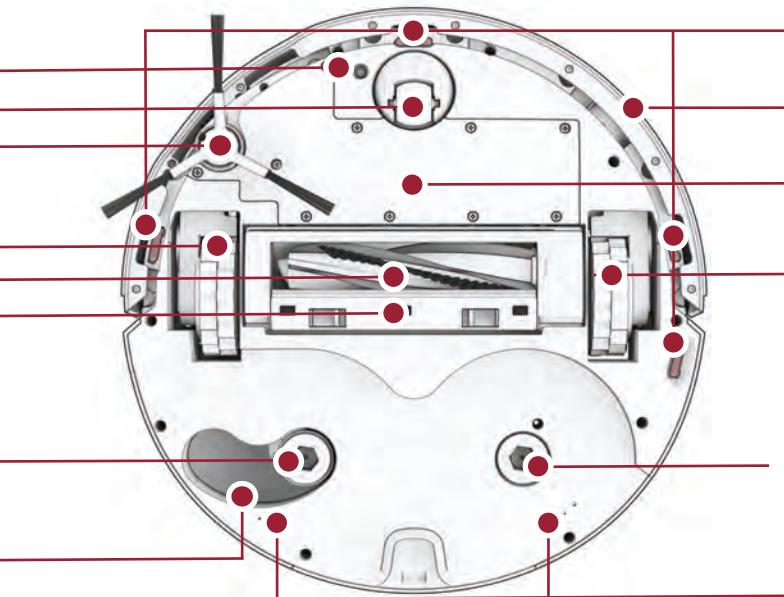
Speaker

Battery

Right Wheel
Main Brush
Main Brush Gate

Left Wheel

Right Mop Connector /
EdgeReach™ Mop Arm/
EdgeReach™
Mop Arm Socket



Left Mop Connector

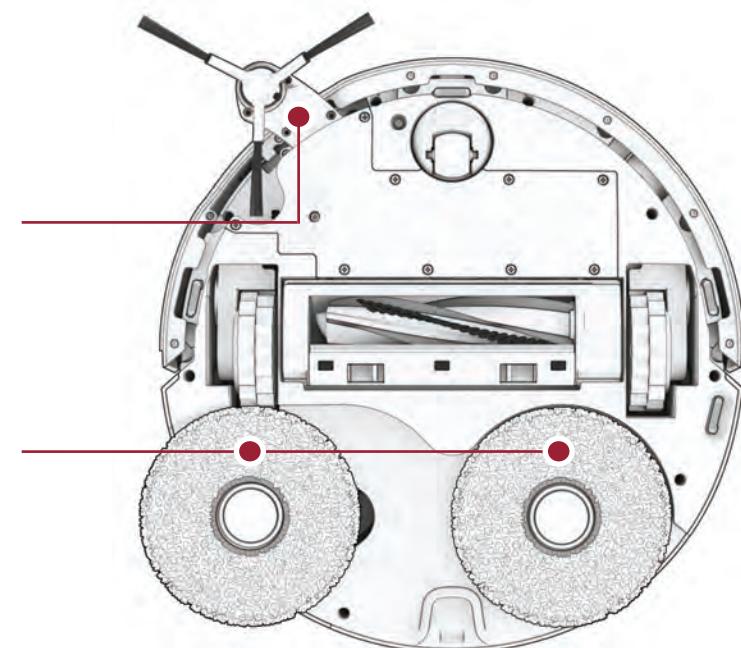
Mop Water
Dispenser

Anatomy

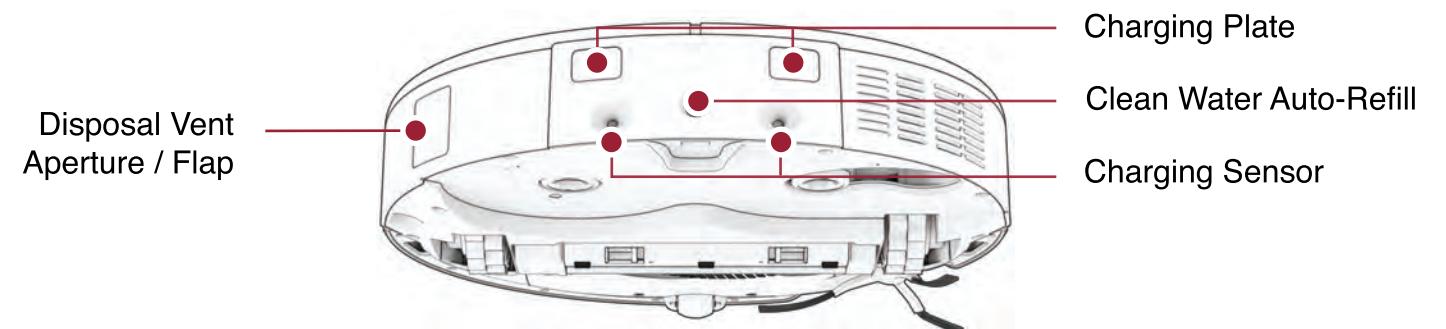
Maxim

EdgeReach™
Side Brush Arm

Microfiber Mop



Disposal Vent
Aperture / Flap



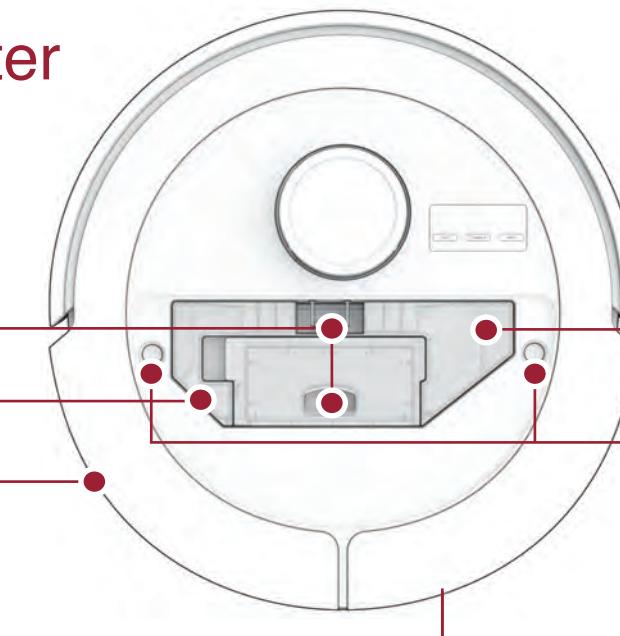
Anatomy

Dustbin & Filter

Dustbin Release Tabs

Disposal Vent

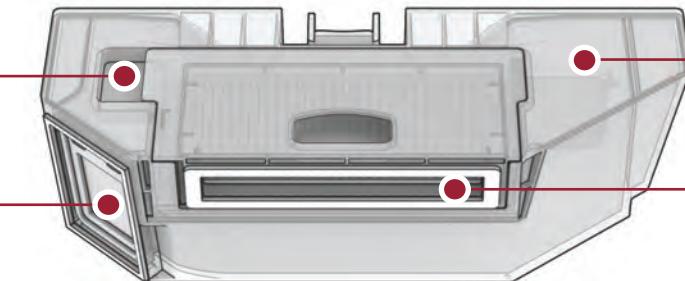
Disposal Vent
Aperture / Flap



Filter Release Tab

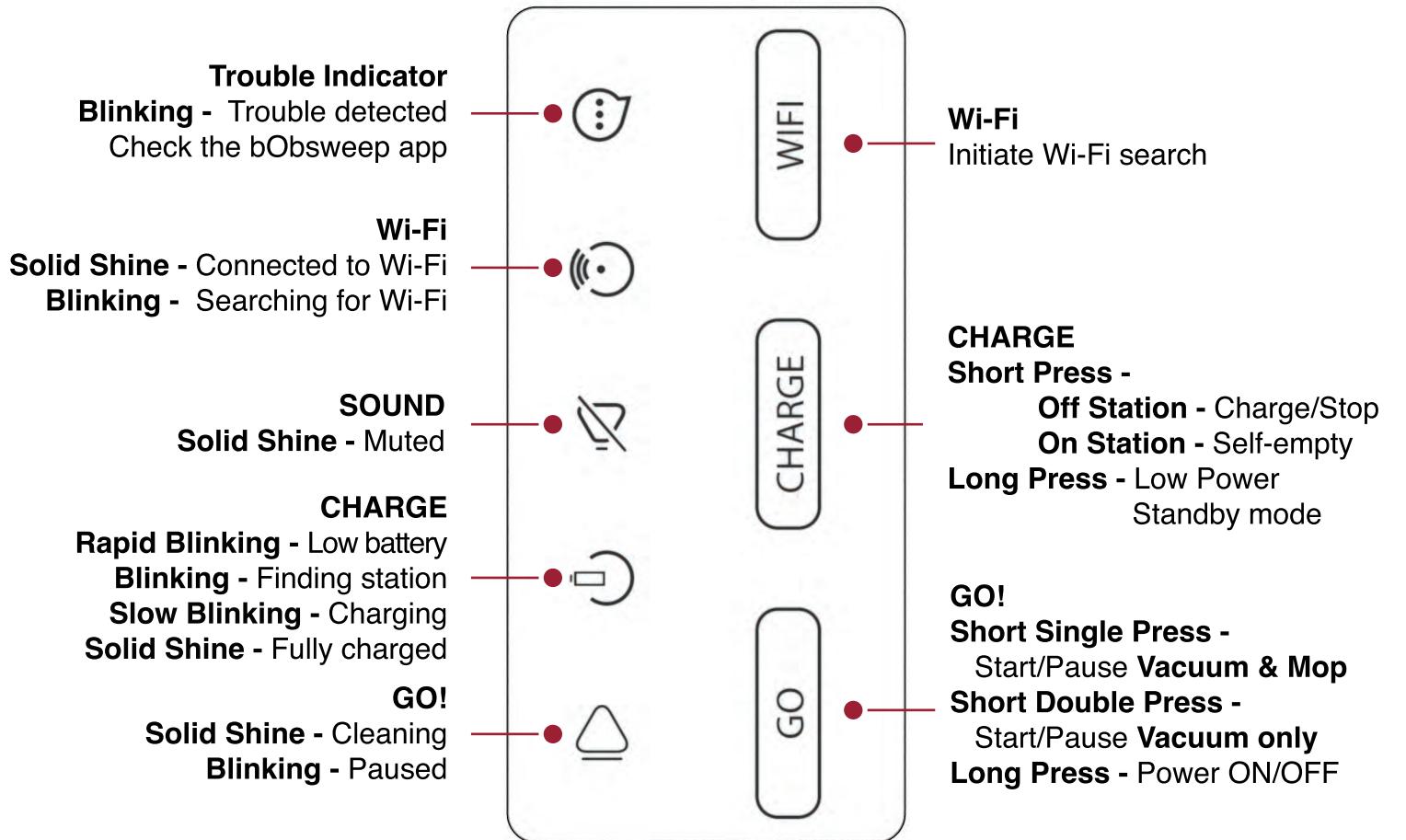
Dustbin Disposal
Port

Filter



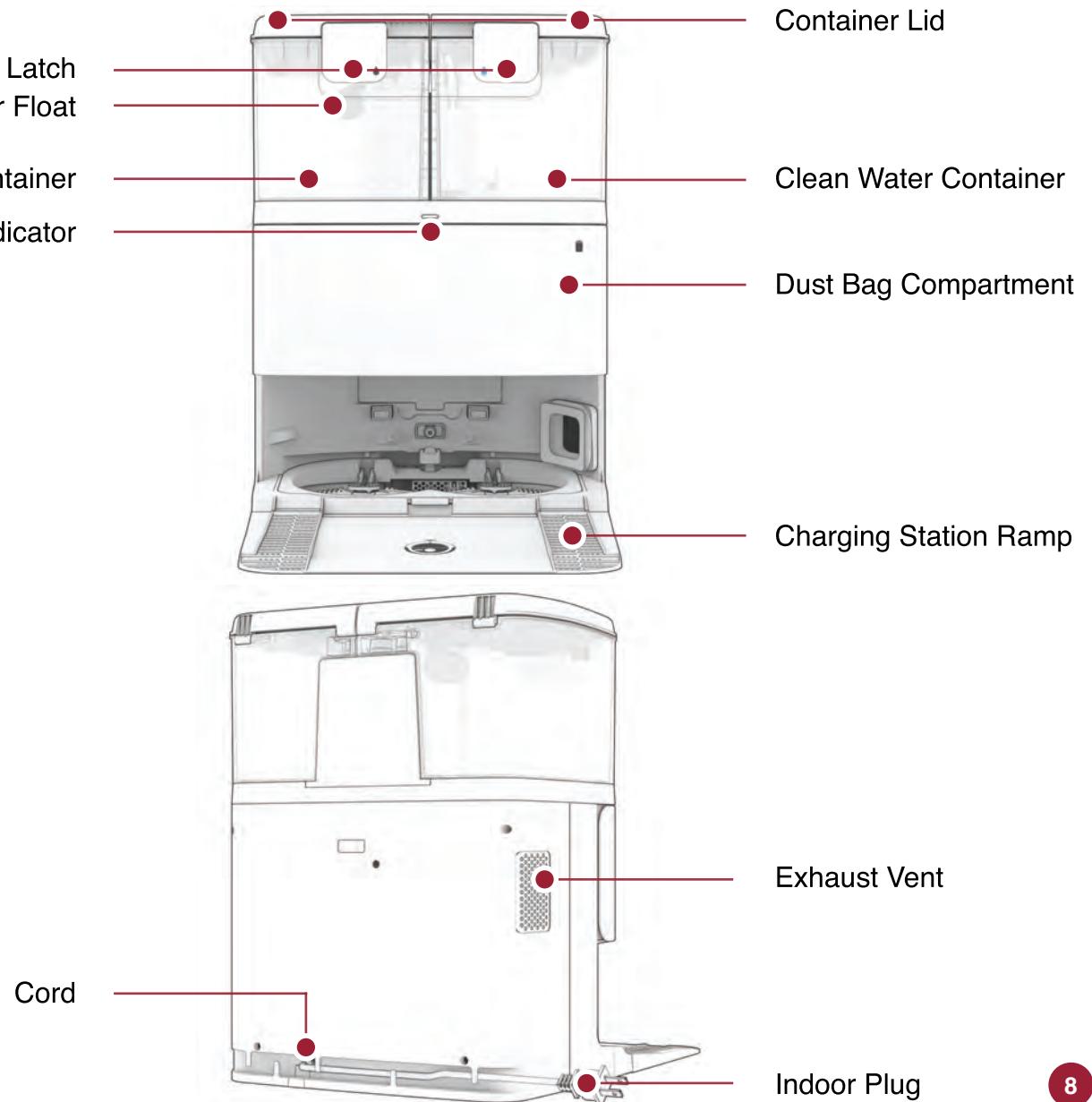
Anatomy

Display Screen & Buttons

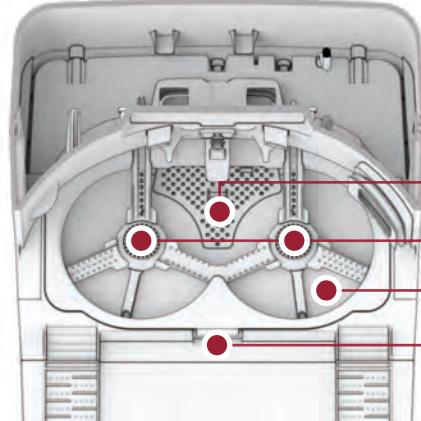
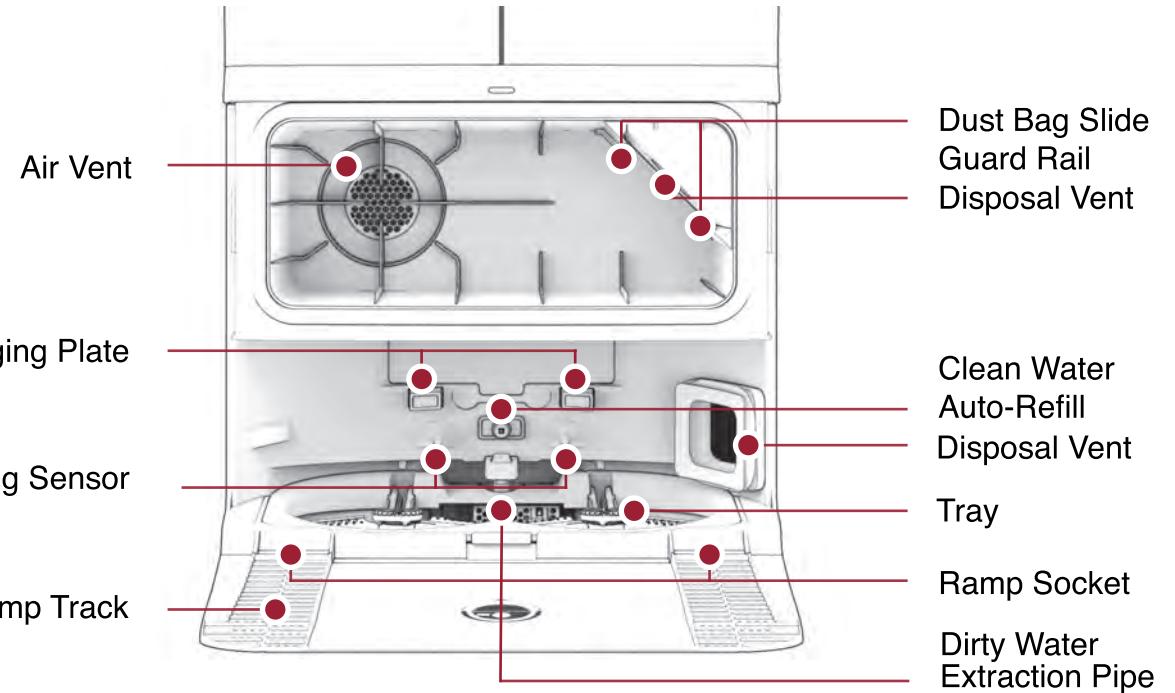


Anatomy

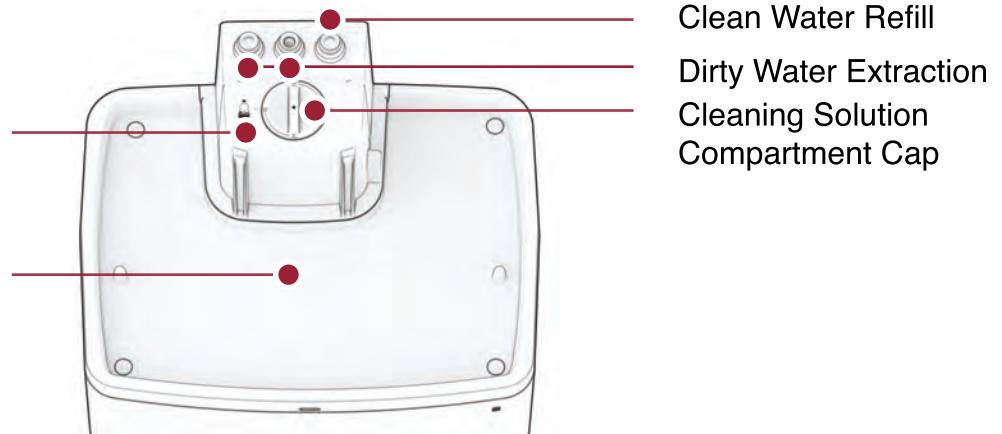
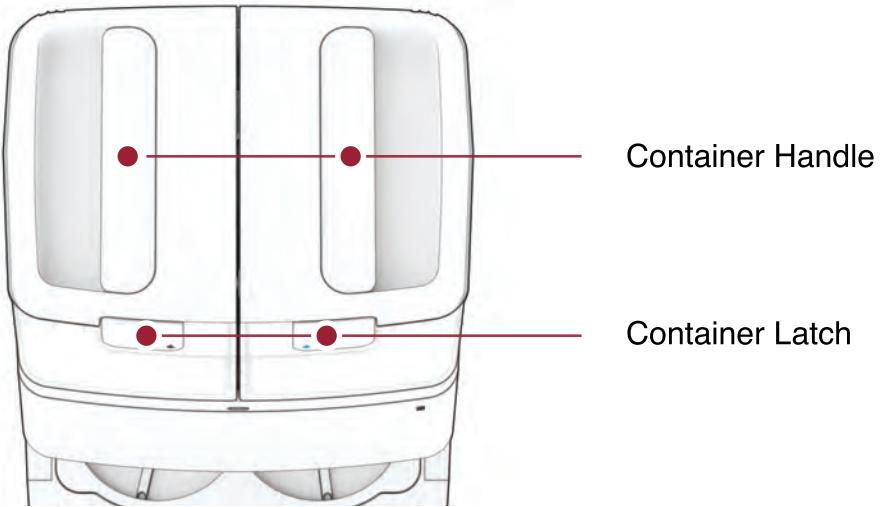
Charging Station



Charging Station



Charging Station



Getting Started

Who is Maxim?

Maxim is an autonomous robotic vacuum cleaner, at your service! Connect Maxim to Wi-Fi and use the bObsweep app to create a customized cleaning plan. Maxim will clean your home, your way.

How does Maxim find his way?

Maxim uses laser vision, a network of sensors, and a state-of-the-art QSLAM® mapping and localizing technology to detect walls, furniture, and obstacles.

As Maxim cleans, he simultaneously creates a map of the areas he can access and clean. You can view this map by tapping the Map Icon in the bObsweep App and customize it as needed. Using the map and the app's customization tools, Maxim efficiently cleans your home throughout a full cycle.

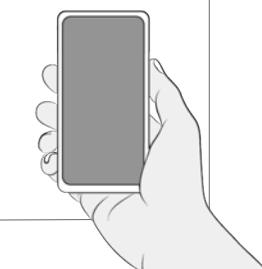
Equipped with dual scrub mops, Maxim vacuums and mops simultaneously while avoiding carpets and rugs. His EdgeReach extendable arms reach tight corners for an immaculate, thorough clean.

After cleaning, Maxim returns to his charging station to empty his dustbin and to wash and dry his mops. Enjoy truly hands-free, automated vacuuming and mopping with Maxim.

Learn about Maxim's map and his features:



More how-to videos and instructions:



Getting Started

Who is Maxim?

Specialty furniture, such as desk chairs with wheels or stools with circular bases, may take longer for Maxim to clean around; he may get stuck on a ledge for a few minutes, and then decide to clean somewhere else. Allow him to continue cleaning and finding his own way around.

Stairs and Edges

Remove small objects such as shoes, toys, or mats near stairs, as Maxim may fall while trying to avoid them. To prevent an accidental fall caused by objects left near stairs or edges, draw a **NoSweep™ Zone** on the map to block the entire stair width.

NoSweep™ Zones

Maxim respects your limits and boundaries! Using the bObsweep App, draw **NoSweep™ Zones** on the map — perfect for marking off-limit or hard-to-navigate areas. Maxim will avoid these zones, whether vacuuming, mopping, or both.

Dark-Colored Carpet

If Maxim backs up repeatedly or a trouble message appears

when he's on dark carpets, try turning off Edge Detection in the app: Settings > Cleaning Preferences > Edge-detection. **Warning:** With the edge sensors off, Maxim cannot detect stairs. Be sure to draw a **NoSweep™ Zone** on the map to block the entire stair width.

FloorSense™

With **FloorSense™** toggled ON (default), Maxim detects carpets and lifts his mop automatically. To force mop an area, turn off FloorSense in the app: Settings > Cleaning Preferences > FloorSense.

Caution: Maxim can't detect rugs and carpets with the **FloorSense™** sensor turned off.

NoMop™ Zones

If you have non-carpet areas

in your home that you would like vacuumed but not mopped, draw a **NoMop™ Zone** on the map before sending Maxim to clean.

Shag Carpet

Maxim detects and avoids mopping carpeted areas. When his mop is lifted, he can cross rugs of up to 1 inch (2.5 cm) high. For high-pile carpets taller than 1 inch, simply draw **NoSweep™ Zones** on the map to keep Maxim from climbing into those areas.

Spacious Spaces

If Maxim can't finish the job in one charge, turn on **Auto-Resume** in the app: Settings > Cleaning Preferences > Auto-Resume. Maxim will recharge, and pick up right where he left off after recharging.

EdgeReach™

Maxim is equipped with two extendable side brush and mop arms to help him reach into corners & along walls. In order to enable them, turn on EdgeReach in the bObsweep App: Settings > Cleaning Preferences > EdgeReach.

You can activate the side brush, the mop arm, or both, depending on your cleaning needs.

Object Detection

Turn on Maxim's VisiOn camera, and he will detect small, very low-height objects and will mark them directly on the map. To enable Object Detection, go to: Settings > Cleaning Preferences > Object Detection.

Vacuum Power

By default Maxim cleans in his energy-efficient, low power mode, providing

quieter operation for everyday cleaning. To experience Maxim's maximum suction power of 20,000 Pa, switch the setting to High in the app. Note that Maxim will use more battery when operating on the High setting.

Mop Intensity

Define Maxim's mop intensity in the bObsweep App: Settings > Cleaning Preferences > Mop Intensity. Higher mop intensities use more water, require more frequent refills, and consume more battery.

Refresh Cycle

Depending on your vacuum and mop settings and the size of your space, Maxim may need to freshen up mid-cleaning. When this happens, Maxim will pause cleaning for a few minutes and return to his station to refill his water reservoir and refresh his mops. Choose the mode that best suits your household, and set the desired water temperature for mop cleaning in the app.

Deep Clean Cycle

At the end of each cleaning session, Maxim automatically empties his dustbin, then deep-cleans the mops using heated water (140 °F) and detergent, and finally dries them. This ensures the mops are refreshed and hygienic.

Self-empty Intervals

When Maxim docks, a short but loud vacuuming process empties his bin into the dust bag. Adjust the self-emptying frequency in the app, keeping in mind that if the dustbin becomes too full, its contents may not be emptied properly. For the first few days, allow default more frequent self-empties to prevent the bin from getting too packed, ensuring proper airflow.

Multi-floor Homes

Want to clean multiple floors? Maxim can handle them all—he saves up to 3 separate floor maps. To save a map, click the dropdown menu next to Map at the top of the map page, tap "+", and give your map a name.

Maxim's First Clean

Install the Side Brush

Install Maxim's side brush to help him reach the corners and edges of rooms.

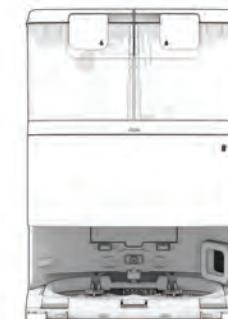


Side brush

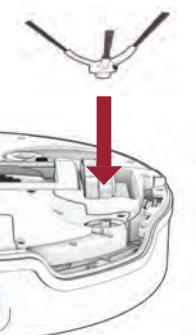
Parts You'll Need:

Before Using Maxim

Remove all protective foam pieces and invisible films from Maxim's bottom, bumper, and the charging station before use.



Place the side brush over the empty socket on Maxim. Press down to click and lock in place.



Attach the Mops

Attach Maxim's mop attachments and mops.

Parts You'll Need:



Mop attachment (x2)



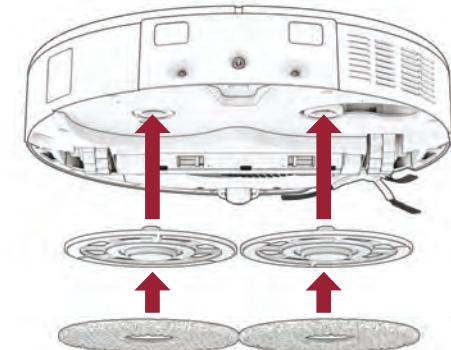
Mop cloth (x2)

Before Using Maxim

Look inside the charging station containers and remove any anti-moisture packs before use.



Place the mop cloths over the mop attachments and secure them on the Velcro side. Then, insert the mop attachments into the connection slots under Maxim. The magnets will connect and hold the mop attachments in place firmly.



Set up the Charging Station

Bright sunlight, shiny surfaces, and reflective objects can interfere with Maxim's docking signals. Set up Maxim's station in a central area away from uncovered windows, mirrors, and shiny objects.

Parts You'll Need:



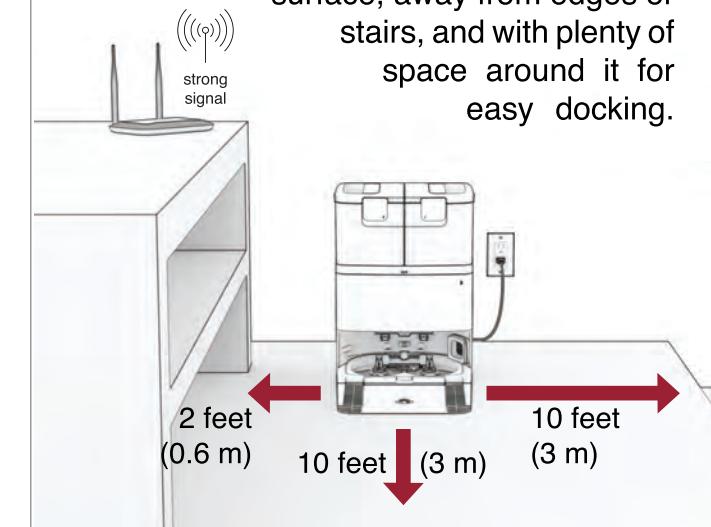
Charging station



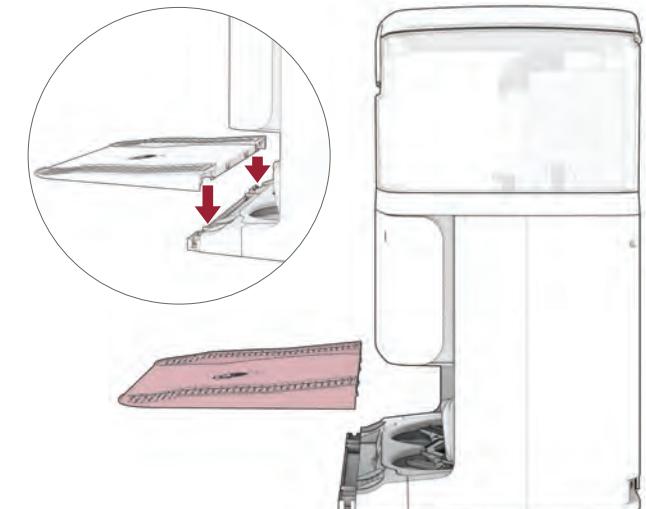
Charging station ramp

Positioning

Place the charging station in a central area with a strong Wi-Fi signal, on a hard, flat surface, away from edges or stairs, and with plenty of space around it for easy docking.



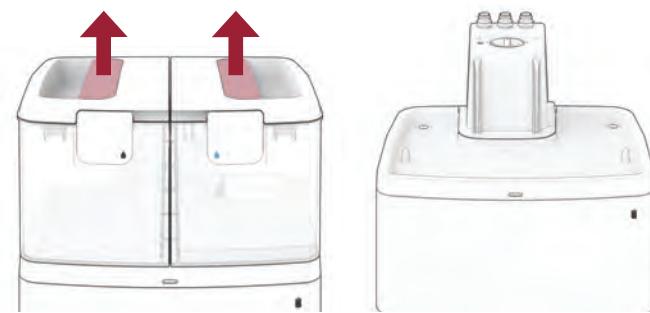
Align the ramp with the front of the charging station and press down until it snaps and locks into place.



Add Cleaning Solution

Pour compatible cleaning solution directly into the compartment inside the charging station.

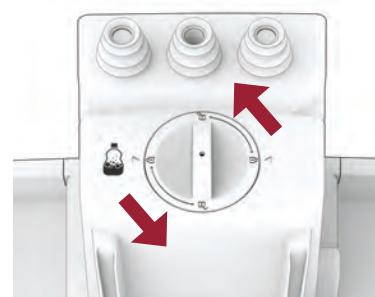
1. Using the handle on top, lift and remove the clean and dirty water containers from the station.



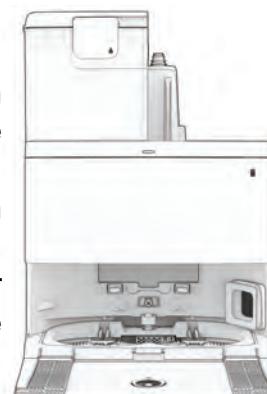
3. Pour Maxim's cleaning solution into the compartment. Close the cap by turning it clockwise.



2. Twist the cleaning solution compartment cap counterclockwise to open.



4. Secure the dirty water container back onto the station.



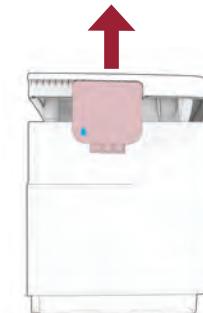
Quick Tip: Only certain cleaning solutions can be safely used with Maxim. Compatible solutions can be found on bobsweep.com/maxim-parts, or on the shop page of the bObsweep app.

Add Water

Add water to the clean-water container. In hard-water areas, use distilled water to prevent scale on pumps, lines, and motors. If distilled water isn't available, use pre-boiled filtered water.

1. Pull the latch straight up to open the clean water container.

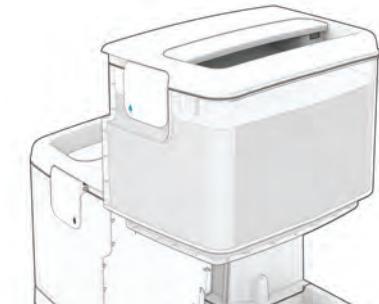
Important Note:
Do not use force.
The latch is fixed and
does not flip or hinge
open.



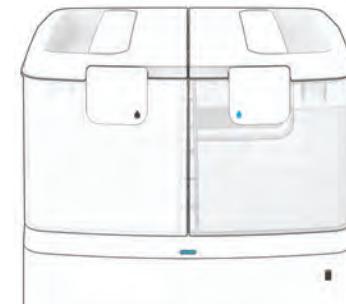
2. Fill the container with clean water up to maximum fill line.



3. Close the lid and press down to lock the latch securely in place. Before lifting, test to ensure the container is shut tight.



4. The station's LED indicator shines blue to confirm it is ready for Maxim to dock. secured on the station.



Maxim's First Clean

Power ON and Charge Maxim

Press and hold the GO! button until the screen lights up. Maxim chimes to confirm he's powered on. Press the CHARGE button on Maxim to send him to his charging station.

Parts You'll Need:

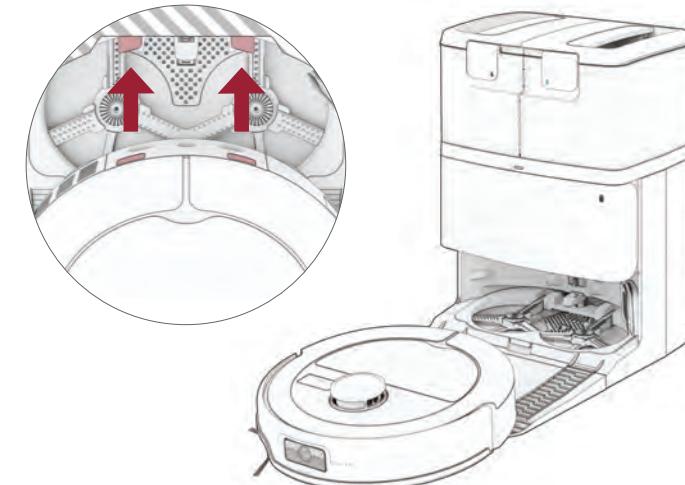


Charging station

Charging Indicator



Low Battery: blinks rapidly.
Finding Station: blinks.
Charging: blinks slowly.
Fully Charged: shines white.



Quick Tip: Maxim comes with a partial charge, but we recommend charging him for up to 4 hours before his first cleaning cycle.

Maxim's First Clean

Download the bObsweep App

Connect Maxim to Wi-Fi to unlock his full suite of features and receive important software updates. Follow the instructions in the bObsweep App to connect Maxim to Amazon Alexa or Google Home devices for voice control.

Items You'll Need:



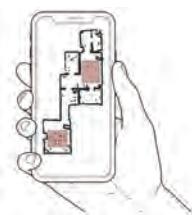
Smart phone



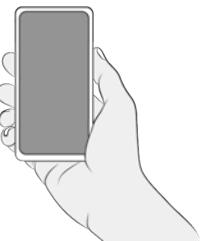
2.4GHz Wi-Fi connection

Swift Map™

Maxim maps the floor at first glance. Choosing Swift Map™ makes Maxim start a map-only run. Maxim returns to his charging station after mapping the entire floor. Leave doors open and remove clutter before initiating a Swift Map.



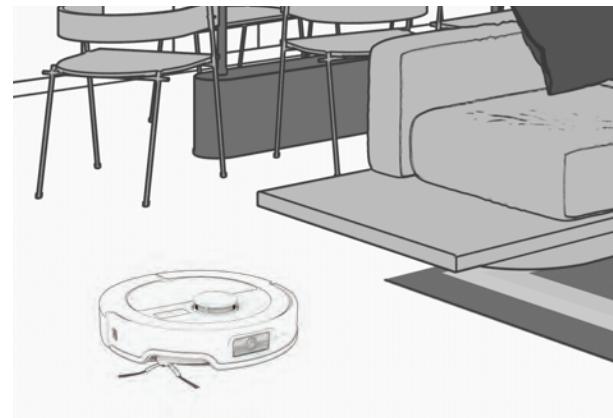
Quick Tip: For best results, remove mop attachments before starting a Swift Map™, if installed.



Let Maxim GO!

Maxim is now ready to clean. Clear away any clutter, cords, or loose objects, then press GO! on Maxim or in the app. He will automatically explore, map, and clean your floors in straight lines. At the end of the cleaning routine—or whenever needed—Maxim will return to his charging station to refill water, refresh his mops, or empty his dustbin.

Lifting & Moving



Avoid picking up Maxim while he is cleaning, as this may disrupt his map. Do not move the charging station after Maxim has completed mapping. If the station is moved, initiate a new Swift Map™ to remap the area.

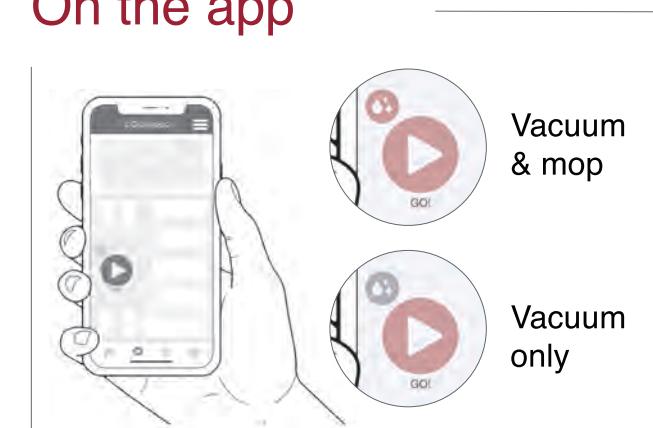
As Maxim cleans, he simultaneously creates a map of the areas he can access and clean. You can view this map by tapping the Map Icon in the bObsweep App. From there, you can customize the map, assign room names, and set cleaning schedules directly in the app. With the map and scheduling tools, you can set Maxim up once and enjoy weeks of hands-free clean home.



Cleaning Modes

Use 'Vacuum only' mode when mopping is not needed, and 'Vacuum & mop'—default mode—for homes that benefit from both suction and a fresh wipe. You can select your preferred mode in the bObsweep App or directly on Maxim before starting a cleaning session.

On the app



Mop On, tap GO!: Vacuum & mop
Mop Off, tap GO!: Vacuum only

Quick Tip: Turn mopping off anytime in the app under Settings > Cleaning Preferences > Mop Intensity.

On Maxim



Short press GO!: Vacuum & mop
Double-click GO!: Vacuum only

Quick Tip: Remove Maxim's mop attachments in Vacuum only mode.

Refresh Cycle

Depending on your vacuum and mop settings and the size of your space, Maxim may need to freshen up mid-cleaning. When this happens, Maxim will pause cleaning for a few minutes and return to his station to refill his water reservoir and refresh his mops. Choose the refresh cycle type that best suits your household, and set the desired water temperature for mop cleaning in the app.

Default, Light, or Heavy

Default Mode: Maxim decides when to refresh automatically.

Light Mode: Maxim focuses on faster cleaning and refreshes only after completing a full session. If his water runs out, he will pause to refill before continuing.

Heavy Mode: Maxim refreshes every 15 minutes for deeper cleaning performance.

Self-Emptying Frequency: Adjust how often Maxim empties his dustbin during the refresh cycle if you do not want him to self-empty everytime he docks.



To change Maxim's refresh cycle, open the bObsweep App and go to: Settings > Mop Auto-Clean. Scan for a step-by-step video guide of the charging station's refresh and deep clean cycles.

Deep Clean Cycle

After each cleaning session, Maxim automatically returns to his charging station, empties his dustbin and begins the deep clean cycle, rinsing his mop cloths with heated water and detergent.

1. Mop washing takes anywhere from 2 to 6 minutes, depending on how dirty the mop cloths are. Maxim's dirt sensors measure the soil level and automatically adjust the wash time as needed.

Important Note: Do not interrupt Maxim while the mops are being washed. It is normal to hear noises throughout this process as the mops and mop scrapers spin and water is pumped in and drained out.

3. Empty and wash the dirty water container before it becomes full. Once the container is full, water can no longer be drained. If stale water remains undrained in the tray, you will need to manually empty and clean it before the station can operate again.

Important Note: Leaving dirty water sitting in the container or tray is unhygienic, as it can produce odors and bacteria buildup. Clean with soap regularly and use warm water, soap, and a sponge to remove stubborn debris.

2. After washing, Maxim enters the auto-drying phase where the station will proceed to dry the mop cloths by blowing heated air over them. this process takes about 3.5 hours.

Quick Tip: You may hear a low hum coming from the charging station while the dryer is active. If the default mode is too loud, switch to Quiet for a quieter drying operation in the app. Go to: Settings > Mop Auto-Clean > Air-dry.

4. If the tray contains water or debris, remove it and wash all its parts. Wipe the bottom of the station clean and dry. Ensure the dirty water extraction pipe is free of obstructions and positioned correctly, perpendicular to the bottom of the charging station. For stubborn debris, clean the area with a sponge and mild soap.

For Best Performance

To maximize Maxim's efficiency, it is best to keep his station, brushes, filters, and sensors clean.

Item	Part	Maintenance Frequency	Replacement Frequency
Maxim	Brushes	Weekly	Every 6 – 12 months
	Sensors	Monthly	
	Dustbin	Monthly	
	Filter	Weekly	Every 4 – 6 months
	Mop Cloths	Monthly	Every 2 – 3 months
	Front Wheel	Monthly	
	Battery		24 – 36 months
Charging Station	Dirty Water Container	Monthly	
	Auto-Wash Tray	Monthly	
	Sensors	Monthly	
	Dust Bag		1 – 2 months

Quick Tips: Wipe clean the charging plates on Maxim and his station.

Regularly clear debris out of nooks and crannies on the robot and charging station.

Use tweezers to remove congestion/ debris build from the brush ends and main and side brush compartments. Use scissors or the included cleaning tool to cut hair wrapped around the brushes.

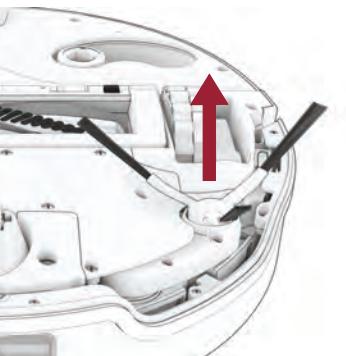
Scan for a step-by-step video guide:



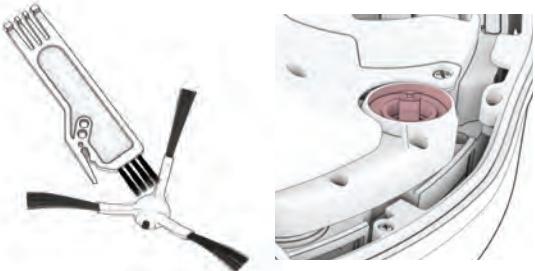
Brushes

Clean the side and main brush on a weekly basis for best performance.

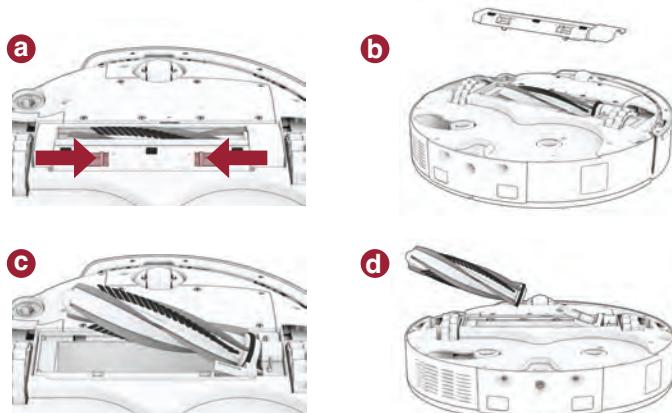
1. Pull up to remove the side brush.



2. Remove debris from the side brush and its socket.



3. Pinch the tabs on the main brush gate and lift. Tilt the brush upward and slide it off the rod.



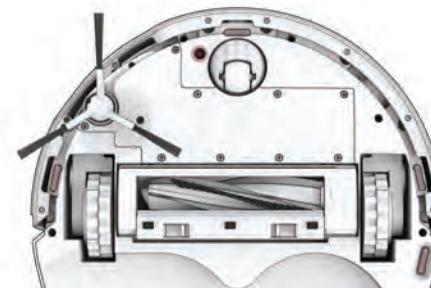
4. Clean the main brush and its components, including the main brush gate and brush compartment on Maxim.



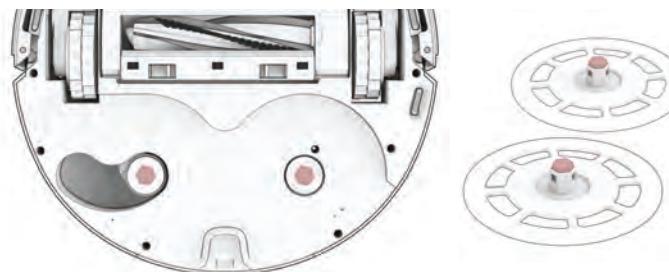
Sensors

Use a soft, clean, dry, lint-free cloth to wipe the sensors. Do not spray cleaning solution or water on the sensors or sensor openings.

1. Wipe the 4 edge sensors and the FloorSense sensor.

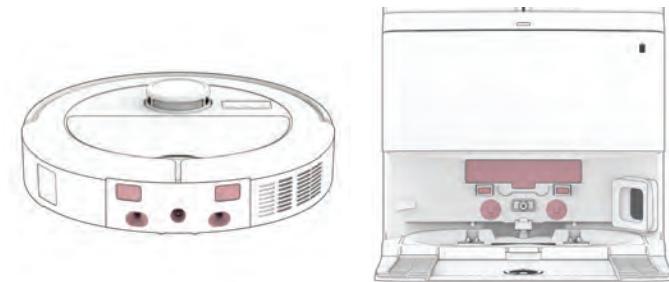


3. Wipe the metal connectors on the bot and wet mop attachments.

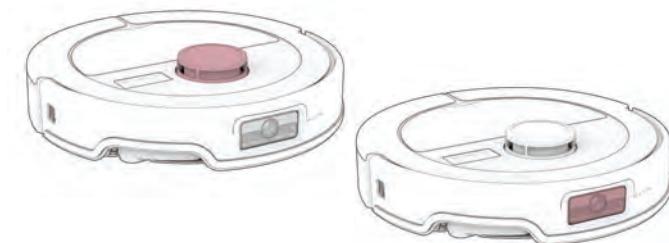


Important Note: Maxim's SLAM LiDAR is a sensitive sensor. Do not apply force, insert objects, or adjust the SLAM LiDAR. Do not sit on Maxim or place items on top of him.

2. Wipe the charging plates and charging sensors on Maxim and his station.

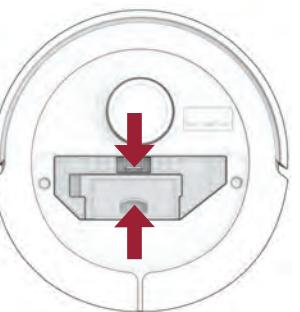


4. Wipe the VisiOn camera and the SLAM LiDAR. Check for debris and gently remove it to maintain clear vision and localization.

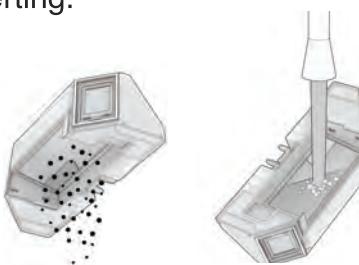


Dustbin and Filter

1. Remove Maxim's top cover. Press the dustbin release tabs to remove the dustbin.

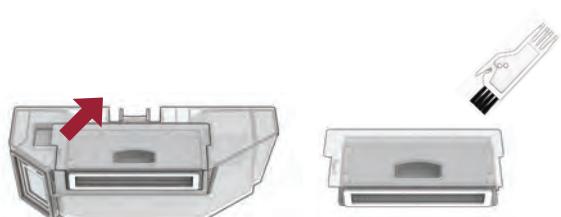


3. Empty the contents of the dustbin and wipe the inside clean. You may also wash the dustbin. Allow it to dry completely before reinserting.



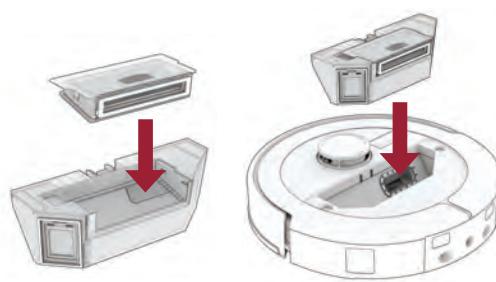
Important Note: The dustbin is not dishwasher safe.

2. Remove the filter and dust it off using the cleaning tool. For heavy debris, use suction device like a handheld vacuum.



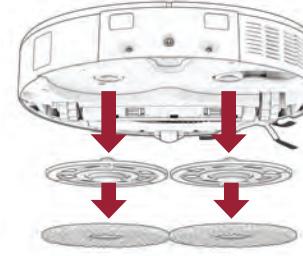
Important Note: The filter compartment is fixed and does not open.

4. Replace the filter and dustbin. Place Maxim's top cover back in place.

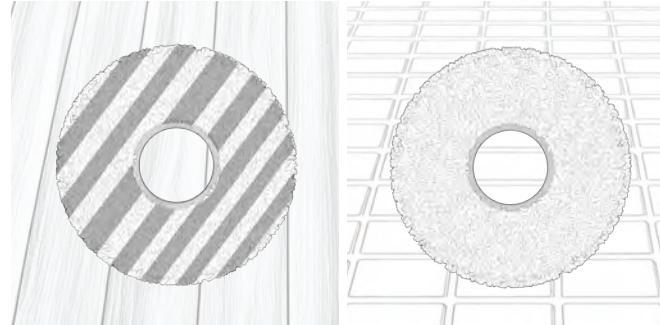


Mop Cloths

1. Remove the mop attachments and separate the mop cloths from the mop attachments.



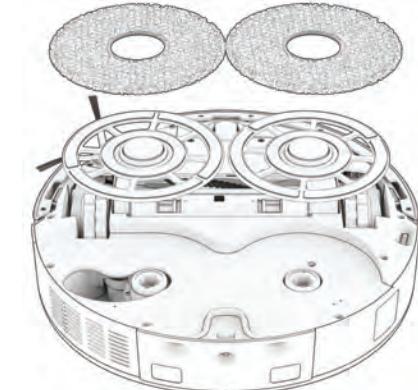
3. Use striped microfiber mops on hardwood floors and for light mopping. Use solid-color heavy-duty mops for extra scrubbing on textured floors like tile.



2. Shake off any loose dust or debris before washing. Wash the cloths by hand or in a washing machine with mild detergent. Air dry the mop cloths. Do not place them in a dryer, as the heat may damage the Velcro strips.



4. Attach the mop cloths back onto the mop attachments and connect the mop attachments to Maxim.



Front Wheel

1. Using a flat head screwdriver for leverage, grip the wheel firmly and pull. Remove debris from the wheel and its socket.



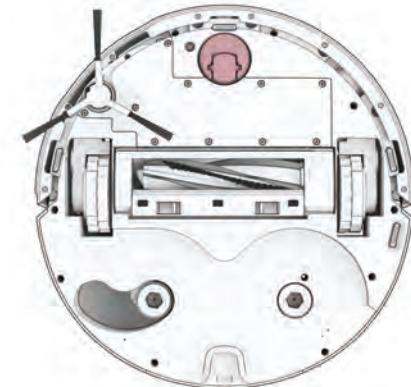
3. Pry out the wheel assembly with the screwdriver to clean the wheel socket and all its components.



2. If there's debris inside the wheel's socket, open the wheel assembly to clean it. Rotate the socket to remove the two screws on the left and right sides.



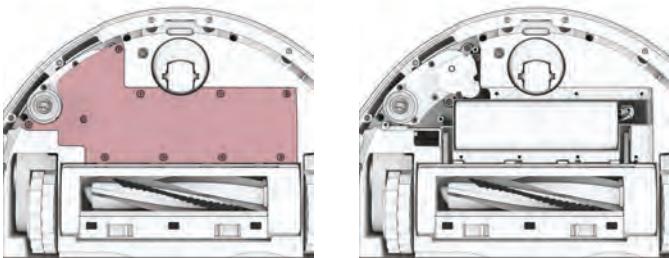
4. Replace the socket and screws when done. Press down to lock the wheel into place.



Battery

Press and hold the GO! button until Maxim is powered OFF before replacing the battery.

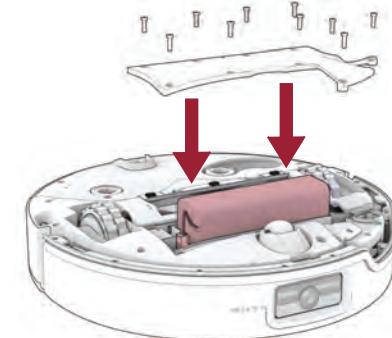
1. Use a Phillips head screwdriver to open the battery compartment's 10 screws.



2. Unplug the battery and plug in a new battery.



3. Slide the new battery into Maxim.



Important Note: Do not dispose of batteries in household garbage or recycling bins. Old batteries should be recycled safely through your local battery recycling program.

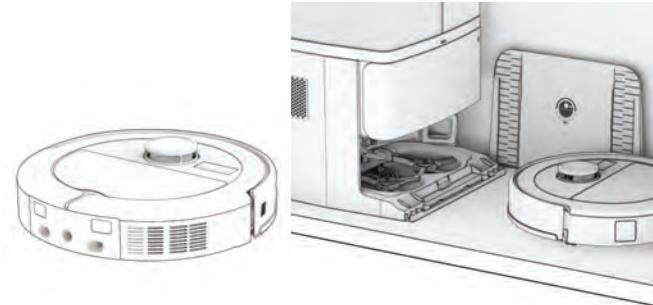
Battery Conservation

High-power modes increase Maxim's battery consumption exponentially, reducing overall runtime. For everyday cleaning, use low-power modes to conserve energy and extend battery life.

Not using Maxim for a few weeks? Activate Low Power Standby (LPS) mode. To do so, place Maxim on his charging station. Press and hold the CHARGE button on Maxim for 5 seconds. You'll hear "low power mode", confirming Maxim is in LPS mode. To exit this mode, press GO! on Maxim while he's on the charging station, or remove him from the station.



Storing Maxim



If you are not using Maxim for an extended period of time (over a month), power him OFF, remove his battery, and unplug his charging station. Store everything in a dry room, away from direct sunlight or extreme temperature.

Important Note: In this mode, Maxim is offline and the bObsweep app is not able to connect to Maxim. Furthermore, any scheduled cleanings will be paused.

Charging Station LED Indicator

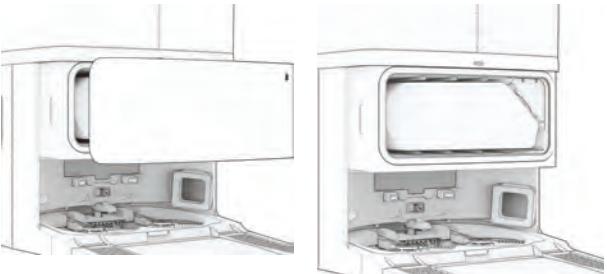
Light Status	Station Status	What to do
●	Maxim docked, or station powered off	<ul style="list-style-type: none"> When Maxim is successfully docked and there's no station trouble, the light on the station turns off to avoid unnecessary distractions. Maxim's charge status can be viewed on his display. Alternatively, if Maxim is not docked and the light is off, the station has no power. Plug the charging station into a live 110 V indoor outlet. Do not use transformers or outdoor outlets.
●	Ready	<ul style="list-style-type: none"> Station is powered on and ready for Maxim to dock. As soon as Maxim docks and starts charging, the blue light turns off. If Maxim is docked on the station and the light is blue, adjust Maxim's position on the dock until the light goes off to ensure proper charging contact.
●	Water container trouble	<ul style="list-style-type: none"> Make sure the clean water container is filled and properly sealed. Empty the dirty water container and reinstall it correctly.
●	Tray trouble	<ul style="list-style-type: none"> Remove the charging station tray, empty any water and debris, wipe all parts dry, then reinstall.
●	Dust bag not detected / dust bag opening closed	<ul style="list-style-type: none"> Insert the dust bag fully into the slide and push the tab all the way down to open and align with the air pathway. Place Maxim on the station and press Charge to begin self-emptying.
●	Congestion in the air pathway	<ul style="list-style-type: none"> Remove and open the dustbin; clear any heavy congestion. Clean the Disposal Vent Aperture on the back of the dustbin; ensure the flap moves freely. Dock Maxim and press Charge to self-empty. <p>If the light still blinks:</p> <ul style="list-style-type: none"> Unplug the station. Open the Air Pathway Access Window and remove any blockages. Dock Maxim again and press Charge.
●	Station overheated / hardware trouble	<ul style="list-style-type: none"> Unplug and allow the station to cool down Open and clean the station's air pathway and mop tray If the issue persists, contact Customer Support.

Learn more about troubleshooting station issues:



Charging Station: Dust Bag

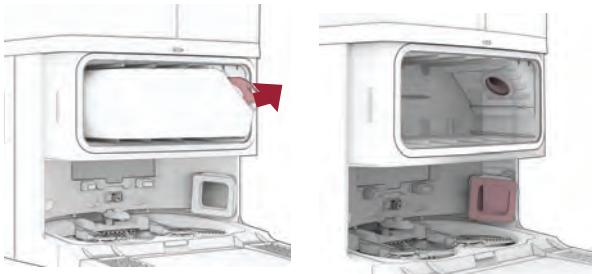
1. Pull the dust bag compartment panel toward you to remove.



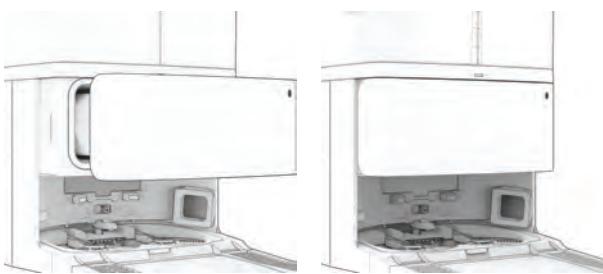
3. Install a new bag by sliding the card into the guide rails, then push the tab all the way in to ensure a secure fit.



2. Slide the dust bag out by pulling the tab to seal it. Remove and discard the bag. Clean the disposal vent from end to end and remove any obstructions.



4. Replace the dust bag compartment panel. The station's indicator light will turn blue (or remain off if Maxim is docked) to confirm it is ready for use.



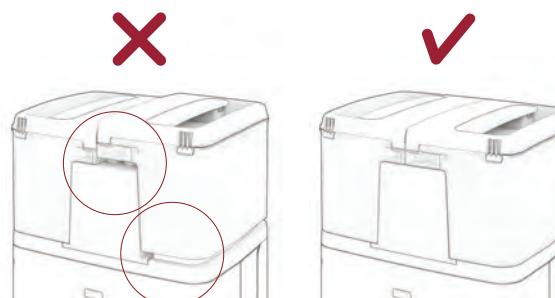
Charging Station: Dirty Water Container

Dirty water sitting in the container is unhygienic, as it can lead to odors and bacteria buildup.

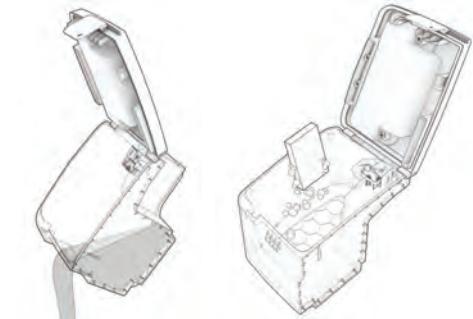
1. Before lifting, test to ensure the container is shut tight. Lift the handle to remove the dirty water container.



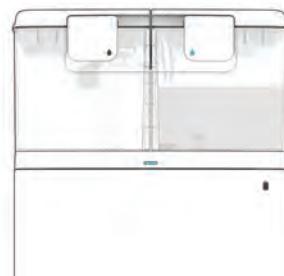
3. Allow the container to air dry. Close the lid and press down to lock the latch securely in place. Replace the container moving it all the way down and leaving no gap in the front or back.



2. Pour out the contents. Wash the inside with warm water, mild soap, and a sponge. Rinse thoroughly.



4. The station's indicator light will turn blue (or remain off if Maxim is docked) if everything is correctly installed and there is enough clean water to confirm it is ready for use.

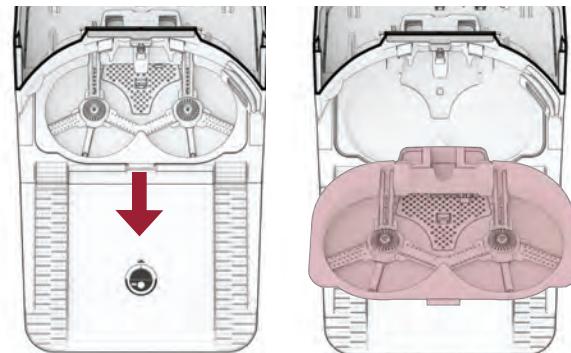


Important Note: Maxim's washable parts including his water containers are not dishwasher safe.

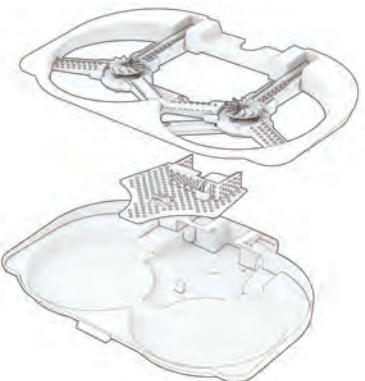
Charging Station: Tray

Clean the tray regularly to maintain hygiene and ensure reliable operation of the station.

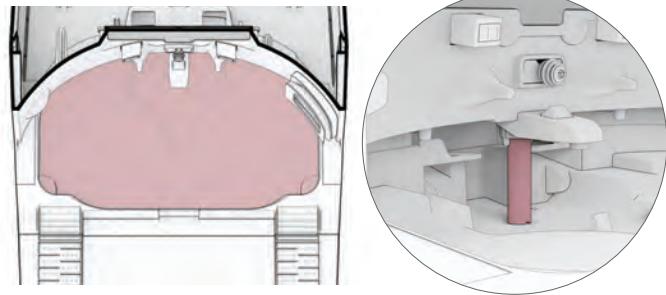
1. Lift the tray out of the station using the tab at the front. Then, lift the drain out.



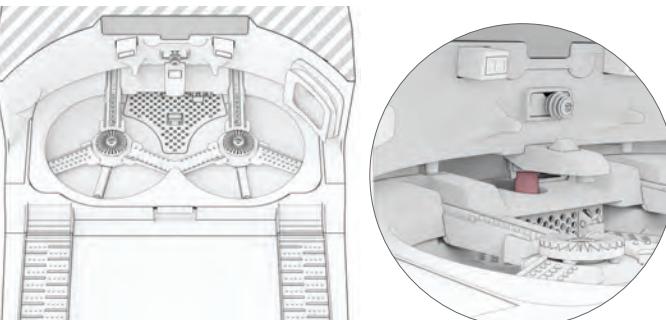
3. Separate and wash components of the tray with warm water, mild soap, and a sponge. Rinse thoroughly and allow them to dry completely before reassembly.



2. Wipe the bottom of the charging station. The dirty water extraction pipe should be clean and properly positioned, perpendicular to the bottom of the station.



4. Reassemble the tray and place it back into the charging station, ensuring the dirty water extraction pipe is straight inside the drain.



Troubleshooting

Whenever Maxim runs into trouble, he will stop and his trouble indicator will blink. Check the bObsweep app for trouble details.

Trouble	Solution
Battery	Low or disconnected battery. Check connection. Reset, and charge Maxim.
Left/Right Wheel	Left/Right wheel is jammed. Check for obstruction and clean.
Main Brush	Main brush is jammed. Remove and clean.
Side Brush	Side brush is jammed. Remove and clean.
EdgeReach: Side Brush	Side brush extendable arm can't extend/retract. Remove the side brush and check for debris around the arm and clean it. If already clear, run a Home Checkup Motor Test.
Dustbin	Dustbin is disconnected or contact points are dirty. Clean contact points and reinsert.
Vacuum Motor	Debris is accumulated in the air vent or motor housing. Remove the dustbin. Then remove obstruction and debris from the vacuum motor's air vent and housing to allow free flow of air.
Camera	Camera component error. Reset Maxim (Power OFF and back ON).
Missing Left/Right Mop	One of the mop attachments is missing or disconnected. Ensure both mop attachments are connected. If already attached, remove and clean the contact points on both the bot and mop attachment(s), then reinstall. If the issue persists, restart the bot.
Left/Right Mop Movement	Left/right mop attachment can't move/rotate. Check for debris around the rotating mop and clean it. If already clear, run a Home Checkup Motor Test.
EdgeReach: Mop	Mop's extendable arm can't extend/retract or the right mop attachment can't move/rotate. Check for debris around the rotating mop and clean it. If already clear, run a Home Checkup Motor Test.
Edge Sensors	Maxim is stuck near a cliff, is off ground, or the edge sensors are dirty. Move Maxim to safety and clean edge sensors. Small objects near the edge can cause a fall. Draw a NoSweep line or zone along the width of stairs to prevent a fall.
FloorSense	Wipe the FloorSense sensor window clean of debris and dust. Restart the bot.
Bumper	Bumper is dirty or jammed. Wipe and remove any obstruction on/under bumper.

Troubleshooting

Important Note: Software updates may change the exact trouble messages displayed on Maxim or the dock. Always check the bObsweep App for the most current message details and follow the troubleshooting guidance provided there.

Trouble	Solution
LiDAR Bumper	SLAM LiDAR's bumper is jammed. Check for obstruction and clean.
LiDAR	LAM LiDAR is not clean/lost visibility. Clean the SLAM LiDAR and move Maxim away from mirrors/metallic surfaces/walls and to the center of the room.
User Interface	Maxim's UI/USB port is not responding. Reset Maxim & ensure the USB port is empty.
Electronic	Electronic component error. Reset Maxim (Power OFF and back ON).
Stuck	Maxim is stuck. Clear away obstacles/clutter/wires & reset Maxim.
Navigation	Maxim is not able to navigate. Clear away any clutter/wires & reset Maxim.
Localization	Maxim can't self locate on map. Load the correct saved map/erase for remapping.
Settings	Current room settings don't match Maxim's. Change map settings/schedules.
Charging Station	Can't locate the charging station. Replug the charging station and charge Maxim.

⚠ The charging station is equipped with a thermal protector to prevent damage from overheating. When the protector is activated, the motor will stop running. If this occurs, unplug the station and allow it to cool for 30 minutes. Once cooled, inspect the station and remove any obstructions from the disposal vent, air vent, dirty water tube, dirty water container, and tray. After inspection and cleaning, plug the station back in.

⚠ Maxim is also equipped with safeguards to prevent damage from overheating. If Maxim becomes unresponsive, allow him to cool for 30 minutes. Once cooled, open the battery compartment and unplug the battery. Then remove the dustbin and inspect the vacuum motor opening and fan for any obstructions. Clean as needed before reassembling and powering Maxim back on.

Learn more about trouble-shooting Maxim:



Home Checkup Test

If Maxim is not performing as well as he should, you can diagnose the problem with a simple home checkup test. Scan for a step-by-step video guide of Home Checkup Test:

Important Note: Software updates may change the exact audio messages played on Maxim or the steps of the test. Always check Maxim's support pages for the most current message details and test procedures.

To put Maxim in Checkup mode:

Press and hold the "GO!" "CHARGE" and "WI-FI" buttons simultaneously for a few seconds until the bot says: "Home Checkup Mode Activated". In this mode, Maxim's LiDAR sensor rotates.

To exit the Checkup mode:

Press the "GO!" "CHARGE" and "WI-FI" buttons together again. You'll hear "Exiting Home Checkup Mode" and Maxim's LiDAR sensor stops rotating.

Important Notes:

- During the test, if Maxim's left idle for over a minute, he'll automatically exit the Home Checkup Test.
- To move between Steps in the Checkup test, press the Wi-Fi button.
- To start / stop the tests in each Step, press the GO! button until you hear "Begin Test" and "Stop Test". Always stop a test before moving to the next step.



Battery Safety and Shipping

Important Note:

Lithium-ion batteries and products that contain them are subject to strict transportation regulations. If you need to ship Maxim for service, travel with him, or transport him for any reason, please follow these instructions:

- Maxim MUST be powered OFF before shipping.
- To power off Maxim, remove him from the station and hold down the GO! button for 5 seconds. All indicators will turn off and Maxim will chime to confirm shutdown.
- Package Maxim securely before shipping to prevent damage.

For questions and further assistance, visit the bObsweep App and contact our Support team.

Contact Us

If you have any questions or concerns, please contact our helpful support team at support@bobsweep.com or toll-free at 1-888-549-8847 | Hours: Monday – Friday, 9 a.m. – 5 p.m. Pacific Time.

Additional troubleshooting information and how-to guides can be found on the bObsweep app and at www.bobsweep.com/maxim-support.

Step	Part(s) Tested	Description
1	Battery	After a full charge, test Maxim's battery.
2	Edge Sensors	Test edge sensors individually.
3	Charging Station	Test charging sensors individually.
4	Bumpers, Wi-Fi, and Camera	Test the Wi-Fi module, touch sensors, and camera.
5	Motors (wheels, brushes, vacuum, mop)	Test each of Maxim's motors individually.
6	SLAM LiDAR, Charging and Self-empty	Test Maxim's SLAM LiDAR, charging contact points, and self-empty function.
7	Hard Resetting Maxim	Factory reset Maxim and erase all data.

Maxim won't turn ON no matter what.

If Maxim is not responding to his buttons, then his battery has likely drained too low for him to operate. Place him on his charging station for a full charge overnight. Ensure contact between the charging nodes on the back of Maxim's dustbin and the station. Scan for more tips.



Maxim ran out of battery before he finished mapping.

Use the Swift Map feature on the bObsweep app to ask Maxim for fast mapping of the entire floor. If the floor is too large for Maxim to fully clean in one charge, toggle on Auto-Resume under **Settings > Cleaning Preferences** on the bObsweep app. Maxim will pickup where he left off after recharging.



Maxim is not picking up as well.

Maxim will have trouble picking up if his dustbin or vacuum motor is clogged, or if his main brush is clogged or tangled with hair. Remove and clean the main brush. Open the dustbin, and clean the dustbin and vacuum motor for free flow of air.



Maxim is not self-emptying.

Every time Maxim docks, a loud vacuuming process empties his dustbin into the station's dust bag. If Maxim's dustbin or the station's air passage gets clogged, contents cannot be vacuumed out. Remove and open the dustbin and empty its contents. Unplug the station and open the air passage to remove anything clogging it. Scan for instructions.



Maxim is having trouble finding his station.

Ensure the charging station's ramp is properly installed and nothing obstructs Maxim or the station. You may need to move the station to an accessible, central location. Place it on a hard, flat surface, away from stairs, direct sunlight, mirrors, and reflective surfaces. Make sure there's plenty of open space around it. Once the station is in its new spot, erase the old map and let Maxim remap the house from the new location.

Can I pick Maxim up?

It's not recommended to pick up or move Maxim during a cleaning session, as it can disrupt his localization and map. Additionally, once Maxim has mapped the environment, it's best not to relocate the charging station. If you do need to move it, be sure to erase the old map and allow Maxim to remap the house from the new location.

I can't connect Maxim to Wi-Fi.

Once Maxim is fully charged, you can connect him to a 2.4GHz Wi-Fi network. Bring Maxim and your phone close to your modem or router. Scan for step-by-step instructions.



Maxim is offline.

Maxim may be hibernating, getting weak Wi-Fi signal, or powered OFF. To bring Maxim back online, place him on the charging station and let him charge and power ON. Bring him closer to the router or modem where there is strong signal.

What map-related actions and edits can I make?

Maxim's map is fully customizable and easy to edit. Draw NoSweep or NoMop zones, divide, merge, and name rooms, and erase or save maps. Scan for step-by-step instructions.



Can Maxim clean my multi-floor house?

Maxim can save up to 3 different floor maps. Scan for step-by-step instructions.



Maxim stopped cleaning and the trouble indicator is flashing.

When Maxim is in trouble and needs your help, he will stop and the trouble indicator blinks. Open the bObsweep app and find the trouble details at the top of the Control page.

How can I diagnose Maxim's exact problem?

You can check Maxim's sensors, motors and more by running a Home Checkup Test. Scan for step-by-step instructions.



Maxim is getting stuck.

If Maxim repeatedly gets stuck or stops in certain areas, draw No-Sweep Zones on the map to help him avoid those trouble spots. Scan for step-by-step instructions.



Does Maxim work with Google and Alexa devices?

Yes! Maxim can be connected to Google Home and Alexa apps / devices. For more information, visit: bobsweep.com/maxim-support

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TERMINATION: This Agreement becomes effective on the date you accept this Agreement and will continue until terminated as provided for in this Agreement. You may terminate this Agreement voluntarily at any time. Bobsweep may terminate this Agreement at any time if you are in breach of any of its terms and conditions, and may refuse to license the Bobsweep Software or the bObsweep to you after termination. Upon termination by either party, you will immediately return to bObsweep or destroy the Bobsweep Software and the bObsweep and all your copies thereof. Articles 5 and 7 through 17 of this Agreement shall survive such termination. **U.S. GOVERNMENT RESTRICTED RIGHTS:** The Bobsweep Software and the bObsweep are provided with “RESTRICTED RIGHTS.” Use, duplication or disclosure by the Government is subject to restrictions set forth in FAR52.227-14 and DFAR252.227-7013 et seq. or its successor. Use of the Bobsweep Software or the bObsweep by the Government constitutes acknowledgment of Bobsweep’s rights in them.

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INTERPRETATION PROVISION: The provisions of this Agreement are severable. If any provision of this Agreement is held to be unenforceable, such provision shall be reformed only to the extent necessary to make it enforceable. Any law or regulation which provides that the language of a contract shall be construed against the drafter shall not apply to this Agreement.

INTEGRATION: This Agreement represents the complete agreement concerning the subject matter hereof, and any and all understandings, conversations and communications, proposals, and counterproposals, oral and written (including any draft of this Agreement) are merged into and superseded by this Agreement and shall be of no force or effect, except as expressly provided herein. No such understandings, conversations, communications, proposals, counterproposals or drafts shall be

referred to in any proceeding concerning this Agreement. Further, no understanding contained in this Agreement shall be modified, altered or amended, except by a writing signed by the party against whom enforcement is sought.

ARBITRATION: All disputes relating to this Agreement (excepting any dispute relating to intellectual property rights) shall be subject to final and binding arbitration, with the losing party paying all costs of arbitration. Any arbitration relating to this Agreement shall be held in California, under the auspices of an arbiter selected by Bobsweep. Any litigation relating to this Agreement shall be subject to exclusive venue and jurisdiction in the federal and state courts of California, with the losing party responsible for costs, including without limitation, court costs and reasonable attorneys fees and expenses.

APPLICABLE LAWS: Any claim arising under or relating to this Agreement shall be governed by the internal substantive laws of the Commonwealth of California, without regard to its principles of conflict of laws. The application of the United Nations Convention on Contracts for the International Sale of Goods is expressly excluded.