

RIDE AVENTON, INC.-LIMITED WARRANTY TERMS

This Limited Warranty ("Warranty") is issued by Ride Aventon, Inc., a Delaware corporation ("Aventon"). It applies to the products listed below purchased in the U.S. or Canada on or after March 15, 2023 (the "Product(s)") and is provided at no extra charge. Your rights under this Warranty are in addition to and separate from your legal rights as a purchaser of the Product which may vary state in the United States. This Warranty does not affect these rights.

Before your first ride, please read the manual(s) provided with each Product. They contain important safety information and information about assembly, use, and maintenance. Aventon also recommends registering your Aventon bicycle upon purchase at www.aventon.com. While registration is not required to take advantage of this Warranty, it will allow Aventon to provide you with better service in the future.

As explained in more detail below, Aventon warrants the Products for a limited time from the date of original retail purchase against defects in materials and workmanship when used normally in accordance with Aventon's published guidelines. The guidelines include, but are not limited to, information contained in technical specifications, user manuals and service communications. "Original retail purchase" means the Product was purchased new for the first time from an Authorized Aventon Retailer or directly from Aventon. Partial warranty coverage can be transferred to subsequent owners, as detailed below.

Products Covered

If you are the original retail purchaser of the Products, the following applies:

1. **Aventon-branded frames and framesets**: Aventon warrants the structural integrity of the frame or frameset to the original retail purchaser for a period of two (2) years* from the date of original retail purchase. Paint and graphics are not included in this definition. Frameset means an Aventon-branded frame equipped with a Aventon-branded rigid fork. Suspension forks and suspension parts are not included in the definition of frame or frameset.
 - a. ***REGISTER FOR LIFETIME WARRANTY**: Provided you register your bicycle with Aventon within ninety (90) days from the date of original retail purchase, Aventon will warrant the structural integrity of the frame or frameset to the original retail purchaser for as long as the original retail purchaser owns the product. Visit www.aventon.com for registration.
2. **Aventon-branded components, equipment and paint and graphics on Aventon-branded frames and framesets**: 2-year Warranty from the date of original retail purchase. This includes, for example, parts such as motors and other drive system components on electric bicycles.
3. **Aventon-branded batteries equipped on electric bicycles**: 2-year Warranty from the date of original retail purchase or up to 300 charging cycles, whichever occurs first. The batteries are designed to retain up to 75% of their original capacity during that time.
4. **Aventon-branded accessories and items not otherwise specifically covered**: 1-year Warranty from the date of original retail purchase.

If you are a subsequent owner, meaning you are the second or later owner, and not the original retail purchaser, the following applies:

1. **2-year Warranty from the date of original retail purchase for the following Aventon-branded Products**: frames and framesets, including paint and graphics, components, equipment. This also includes parts such as motors and other drive system components on electric bicycles.
2. **Aventon-branded batteries equipped on electric bicycles**: 2-year Warranty from the date of original retail purchase or up to 300 charging cycles, whichever occurs first. The batteries are designed to retain up to 75% of their original capacity during that time

3. **Aventon-branded accessories and items not otherwise specifically covered**: 1-year Warranty from the date of original retail purchase.

Third-party components on Aventon-branded bicycles

There may be an applicable warranty from the third-party manufacturer for non-Aventon components, such as drivetrain, brakes, or suspension parts. For Warranty information for third-party components please visit the manufacturer's website for more information of these products. Third-party components are not covered by this Warranty. Your Authorized Aventon Retailer will be able to provide you with more information.

Subsequent Owner Conditions

Yes. The warranty period is always calculated from the date of original retail purchase and Aventon needs to be able to determine when and where the Product was purchased originally. Proof of purchase should be obtained from the original owner or the Authorized Aventon Retailer who sold the Product.

Warranty Labor

You will not be charged for labor incurred in the processing of Warranty for one year from the original retail purchase date.

Terms of Warranty

To take advantage of this Warranty, a dated proof of original retail purchase must be presented to Aventon. Proof of original retail purchase is needed whether you are the original retail purchaser or subsequent owner. In all events, Aventon reserves the right to limit warranty service to the country where the Product was purchased. During the duration of the Warranty, Aventon will either repair the Product or, at Aventon's option, replace it with the same or most similar Product then available. That is because we do not keep inventory forever, so we may not have the exact replacement part or exact color available. If the Product is replaced, it needs to be returned to Aventon before the replacement is provided unless otherwise agreed to by Aventon in writing. You will not be charged for shipping the Product to Aventon or receiving any replacement product incurred in processing the Warranty.

Uncovered Items

This Warranty is void under the following circumstances and does not apply to damage caused by any of the following occurrences:

1. Improper assembly or installation
2. Crash, neglect, improper repair, improper maintenance, or other abnormal, excessive, or improper use
3. Corrosion
4. Improper alteration or installation of components, parts or accessories not originally intended for or compatible with the Product; or
5. Failure to perform maintenance or service at appropriate intervals in accordance with the written instructions provided with the Product

If you are unsure if it covered, please contact customer experience.

Wear and Tear

Wear and tear refers to damage that naturally and inevitably occurs as a result of normal riding. For example, your cassette and chain will, even if properly maintained, eventually wear out requiring replacement. The same applies to scratches and other potential damage to the paint or graphics of your bicycle that can result from normal use and exposure to the elements. Your bicycle may over time also develop minor creaks or other noises while riding which usually means it requires maintenance. Wear and tear items are not covered by this Warranty. The following is a non-exhaustive list of other typical wear and tear items not covered by this Warranty:

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| <ul style="list-style-type: none">• Bearings• Brake Pads• Chains• Free Hub Bodies | <ul style="list-style-type: none">• Handlebar Grips• Rubber moving parts | <ul style="list-style-type: none">• Shifter, brake cables and casings• Spokes• Sprockets | <ul style="list-style-type: none">• Stripped threads/bolts• Tools• Transmission gears |
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Warranty Process Initiation

The first step is to contact customer experience or an Authorized Aventon Retailer, depending on where the original purchase occurred. Your retailer or representative will inspect the Product and contact you for next steps. Contact your original Authorized Aventon Retailer or if purchased online, a form can be filled out ([Warranty Form](#)).

Shipping Damage Coverage

Damage to a Product during shipping is not covered by this Warranty. Notwithstanding such limitation, Aventon agrees to replace such damaged Products if you:

1. Notify Aventon of damage to a Product in the shipping process within thirty (30) days of the date of your receipt of the Product
2. Promptly provide Aventon with dated pictures and/or a video of the damaged Product
3. Return all original packaging and paperwork included with the Product
4. Inspect the Product immediately upon receipt of the Product; or
5. Note in clear detail any immediately recognizable damage to the Product on the shipper's Bill of Lading prior to signing off on the shipment of the Product

If you choose to set up your own independent shipping method, such as use of a freight forwarder or other similar service, Aventon will not be responsible for the replacement of any Products damaged during such shipping method.

DISCLAIMER OF IMPLIED WARRANTIES

THIS IS A FULL AND COMPLETE STATEMENT OF AVENTON'S WARRANTY FOR THE PRODUCT. NO OTHER REPRESENTATION OF ANY KIND BY ANYONE SHALL CREATE ANY WARRANTY REGARDING THE PRODUCT. AVENTON'S LIABILITY UNDER THIS WARRANTY SHALL TO THE FULLEST EXTENT PERMITTED BY LAW BE NO GREATER THAN THE AMOUNT OF THE ORIGINAL PURCHASE PRICE AND IN NO EVENT SHALL AVENTON BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSSES. THIS LIMITATION DOES NOT EXCLUDE LIABILITY FOR DEATH OR PERSONAL INJURY CAUSED BY AVENTON'S NEGLIGENCE.

TO THE EXTENT PERMISSIBLE UNDER APPLICABLE LAW, AVENTON HEREBY DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF

MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE FOR THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

Some states, provinces, or countries do not allow the exclusion or limitation of incidental or consequential damages or warranties, so the above limitations or exclusions may not apply. If it is determined by a court of competent jurisdiction that a certain provision of this Warranty does not apply, all other provisions shall remain in full force and effect.

For questions concerning warranty, contact your Authorized Aventon Retailer or Aventon. You can find up-to-date contact information for your market at www.Aventon.com.

**Ride Aventon, Inc.
3040 Saturn St
Suite 202 Brea, CA 92821
(866) 300-3311**