

Thank you for purchasing a Manfrotto product.

The following warranty applies to Manfrotto Photo Accessories.

Manfrotto products are warranted to be fit for the purpose for which they have been designed, and to be free from latent defects in materials and workmanship for two (2) years after their initial purchase.

Manfrotto offers two periods of Warranty coverage:

- An initial Warranty period referred to as the "Standard Limited Warranty", for a period of two (2) years or as otherwise required by the law applicable in the country in which the product is sold (if longer), and

- A second period of Warranty cover referred to as the "Standard Limited Warranty Extension", offered by Manfrotto as a special extension to the "standard" Warranty. Manfrotto's "Standard Limited Warranty Extension" is free of charge but does require registration and contains some limitations as are more fully described below.

"Standard Limited Warranty".

The validity period of the Standard Limited Warranty is either two (2) years or as otherwise required by applicable law in the country, state or region where the product is sold (if longer).

For example, retail sales in Italy are covered by a standard warranty valid two years from the original date of purchase for a private purchaser and consumer and for one year if the purchaser is a company or a VAT registered professional (Italian consumer goods legislation D.Lgs 206/2005 – Consumer Code).

The Standard Limited Warranty (or the Extension described below) does not cover any defects, damage or costs caused by:

- misuse of the product and any subsequent damage. Misuse is defined by, but not limited to, the cases described here below, in the additional documentation and in the instruction manual included with the product;
- modification, alteration, repair or service of the product by anyone other than Manfrotto;
- physical abuse to, overload of, or misuse of, the product or operation thereof in a manner contrary to the instructions accompanying the product;
- any use of the product other than that for which it was designed;
- shipment of the product to Manfrotto for service;
- failure to comply with care and maintenance instructions accompanying the product.

"Standard Limited Warranty Extension"

The Standard Limited Warranty Extension (the "Extension") is a free warranty extension up to ten (10) years from the date of purchase subject only to the registration requirements and the additional limitations described below.

The Extension (except for the additional limitations described below) provides the same coverage and operates with the same exclusions (as described above) as our Standard Limited Warranty but provides for an extended period of coverage. The length of that extension is

dependent upon the type and model of the product being registered (see below).

The Extension is only offered if the country of (shipping)/purchase/registration is the same.

To take advantage of the Extension, you must register your product with us within 12 months from the original date of purchase.

Registration may be accomplished in the following manner:

Products with a QR Code Label (the QR code is a two dimensional barcode on the packaging label which identifies the product and its origin):

- Scan the QR code on the product package using your smartphone. You will be redirected to the product page where you will find the link to the registration form. Please enter all the required information.

or

- Go to <http://www.manfrotto.com/warranty> (If you purchased a product from our website, you will receive an email from us containing a link to register your product). Please enter all the required information. (Please note we require the QR code number to complete registration. This number is displayed below the QR code).

Please ensure that you keep your receipt as proof of purchase for the warranty to be valid: you will need to send us your receipt when you service or repair your product under warranty.

Warranty Coverage, Terms and Conditions

The Standard Limited Warranty is offered for the period described above to the owner of the product while the "Extension" is offered exclusively to the original purchaser. Both warrant that the Manfrotto product, when used for its intended purpose and properly maintained, to be free of latent defects in material or workmanship.

In the event of a claim under either the Standard Limited Warranty or the Extension, Manfrotto's obligation is limited to replacing or repairing, at Manfrotto's discretion, the product(s) or part(s) determined by Manfrotto to be defective in materials or workmanship.

If the original product has been superseded, a replacement may be made with a current model of the same quality and equivalent function. Warranty on any replacement parts is limited to 90 days or the unexpired portion of the warranty period of the product on which the parts are being used, whichever is longer.

The Extension, where available, provides the following periods of additional Warranty coverage (from the initial date of product purchase):

- 2 years for Electronic and electro-mechanical parts, glued rubber components;
- 5 years for hydrostatic mechanisms, rubber parts, gaskets and shock absorbers;

- 7 years for surface treatments;
- 10 years for mechanical product functionality;

This Extension does not cover labor costs.

Unless local law in the country, state or region of purchase dictates otherwise, Manfrotto will under no circumstances be liable for any special incidental or consequential damages, including, but not limited to, personal injury, property damage, damage to or loss of equipment, lost profits or revenue, costs of renting replacements and other additional expenses, even if Manfrotto has been advised of the possibility of such damages.

To obtain service under the Standard Limited Warranty or the Extension (where applicable), the purchaser will be responsible for carefully packing and returning the product or the defective part(s) accompanied by proof of purchase to the official Manfrotto distributor in the country of purchase (up to date addresses can be found on www.manfrotto.com/distributors/) or to the shop/store where the product was purchased. All shipping expenses are the purchaser's responsibility.

In accepting the Standard Limited Warranty and the Extension you agree that these terms and conditions constitute the entire agreement between you and Manfrotto relating to any warranty cover of the products purchased.

No other express or implied warranties will be given by Manfrotto as the product manufacturer to the purchaser.

Storage, use and distribution of personal information provided by the purchaser/consumer.

By completing the registration form and the questionnaire and by checking the relevant box on the form, you authorize Manfrotto and the companies directly involved in the fulfilment of Extension to use the personal information you have provided us for the following purposes:

- to fulfill our obligations under the Extension and offer our customers a better service;
- to keep track of product sales, production batches and any defects in order to improve existing products;
- to perform statistical research and analysis of market trends in order to improve new products.

The information you provide us will be stored electronically by Manfrotto, and may be shared with Manfrotto distributors for service or repair of your product under the Extension.

You can write to us at any time to request a copy of the information that we store for you and you can also request that we cancel all information held about you.

However, without your personal information, registration details and explicit consent that your information be used for the above purposes (by checking the relevant box), we will be unable to grant you the Extension.