

Face Recognition

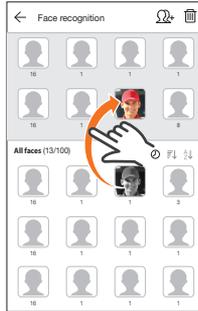
SmartCam D1 recognize human faces and automatically saves the images in the app. (up to 100 faces)

Merging / Deleting faces

“Merge” allows for more accurate face recognition.

1. Tap [🔗] or [🗑️] icon.
2. Select the face(s) you want to save or delete.

- ! Face recognition is not available in Illinois, US.
- Recommend the use of face recognition as additional information when an image shows for detected events.

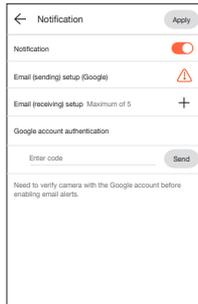


Notification

Set up to 5 email recipients to receive alerts when an event occurs.

1. Go to Setting ⚙️ → Notifications 📧
2. Tap the toggle to enable/disable e-mail notifications.
3. Configure an e-mail server to send out notifications.
4. Press [+] to enter the e-mail address(es) for receiving notifications of detected events.
 - You can add up to 5 e-mail addresses.
5. Receive an authentication code from the email address used by your account.
6. Copy the verification code provided to you and paste it into the "enter code" field.

- ! Recommended to copy the full verification code in landscape mode.



Wireless Chime

1. Connect a compatible SmartCam model to enable the wireless chime through the camera.
2. Select a chime tone for the doorbell.



SmartCam D1

Installation Guide Part 2: App Setup



Pre-Setup Check List

Before you start the SmartCam App set up, make sure to:

- ✓ Check that your SmartCam D1 is properly wired and installed, and connected to a 16-24V AC Transformer.
- ✓ Have your smartphone or tablet ready to download the Wisenet SmartCam+ app
- ✓ If the SmartCam D1 is not within range of your Wi-Fi network, consider using a Wi-Fi extender to extend the coverage of your Wi-Fi network.
- ✓ Have your Wi-Fi network password handy
- ✓ Check the system requirements located on the back of the packaging

In-App Features (No SmartCloud Subscription)

Be in control of your home with a full breath of in-app features included with the SmartCam D1.

- Push Notifications
- Human Detection
- Motion Zone Select
- Face Recognition
- Abnormal Sound Detection
- Live Feed On-Demand
- Two-Way Talk

Motion Zone Select

1. Go to Setting ⚙️ → Event Ⓐ
2. Tap the toggle switch to turn On/Off Human Detection.
3. Select "**Motion Zone**".
4. Draw boxes in areas of interest within the SmartCam D1's view (Select up to 3 areas of interest).
5. Tap "**Apply**" when done.

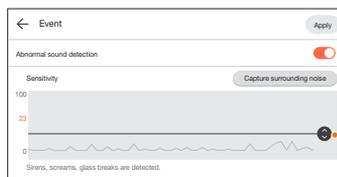


- ✍️ ▪ Motion Zone Select only detects events in the highlighted boxes.

Abnormal Sound Detection

Recognizes three different types of sounds (Glass Shattering/Sirens/Screams), and sends push notifications to the user.

1. Go to Setting ⚙️ → Event Ⓐ
2. Tap the toggle switch to turn ON/OFF Abnormal sound detection.
3. Tap 'Capture Surrounding Noise'. Camera will detect the current noise and show it in the chart.
4. Adjust the noise sensitivity level based on the surrounding noise level.



- ✍️ ▪ Drag down if the camera is in quiet surrounding.
- Drag up if the camera is in noisy surrounding.

Download & Install App

1



Go to the App Store or Play Store on your iOS or Android device.

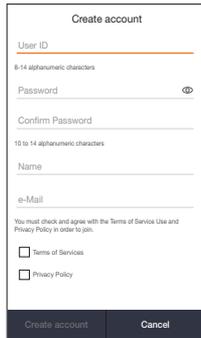
Create User Account

1



Tap "Create account".

2



Enter in the information requested and tap "Create account".

Live Video



Home Page

1 Tap to exit out of the current live feed and return to the main page.

Manual Recording (Cloud)

2 Records video for 30 sec. when enabled.

Capture

3 Saves images captured from a live video.

Events

4 Tap to access events and recordings.

Select Video Quality

5 Shows the quality of the currently connected video. Press to change between video quality levels: Low, Medium, High.

Speaker

6 Adjust the SmartCam D1 speaker volume.

Two-Way Talk

7 Activate the microphone to enable Two-Way Talk between the doorbell and your smartphone.

Basic Features Guide

General

Refer to the steps below for quick access to the main features of the app.

Time Setting

1. Tap **"Time zone"** and select your time zone.
2. Set the current time.

Status LED

Turn LED On/Off.

Chime Type Setting

1. Tap **"Chime bell type"**.
2. Select the chime type used with the SmartCam D1.

- ! Chime type **MUST** match the actual chime used. Selecting a Mechanical or Electrical without actually having that type installed may damage the SmartCam D1.

Camera Default

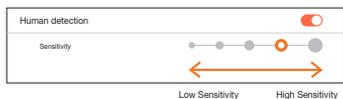
Initializes the doorbell to its default settings except for the network settings, which will remain the same.

- ✎ Face information remains on the server when restoring the doorbell to its default setting.

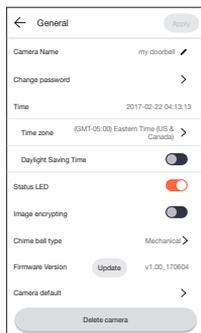
Human Detection

Human detection minimizes false push notifications of events.

1. Go to Setting ⚙️ → Event Ⓜ️
2. Tap the toggle switch to turn ON/OFF Human detection.
3. Adjust sensitivity level.



- ✎ Adjust to higher sensitivity levels to trigger more alerts.
- ✎ Adjust to lower sensitivity to reduce false alerts.



SmartCloud Features:

Our cloud service include the in-app features and the following below. These features are only available with a SmartCloud paid subscription plan.

- Event Recording
- 30 sec. Manual Recording
- Export videos to your phone

Free 15-day SmartCloud trial are available for first time subscribers only. For more information about SmartCloud subscription plans, visit <http://mysmartcamcloud.com>.

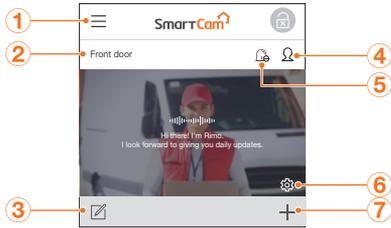
For more information about your product, please download the user manual from wisenetlife.com.

Need Help?

Contact our Technical Support Team:
 Phone: 844 - WISENET (844-947-3638)
 Email: cs@wisenetlife.com
 Open 7 days a week, 9AM – 9PM EST

User Interface

Overview



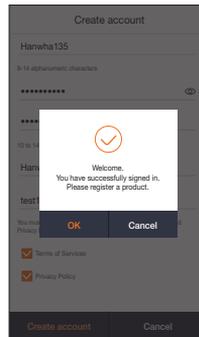
- 1 Menu** Access account and cloud information.
- 2 Camera Name** Displays the camera name.
- 3 Camera List Editor** Edit (Delete) Cameras.
- 4 Face Recognition** Register your friends and family as Interested Faces. It recognizes and sends alerts when it detects a familiar face, and enables Two-Way Talk.
- 5 Do not Disturb** Disable push notifications for events occurred during a selected period of time except for doorbell push notifications.
- 6 Camera Setup** Configure your doorbell.
- 7 Add Camera** New product set up.

2



Search for "Wisenet SmartCam+"; install and then open the app.

3



Tap "OK" once you have successfully registered. You will then be directed to the product setup.

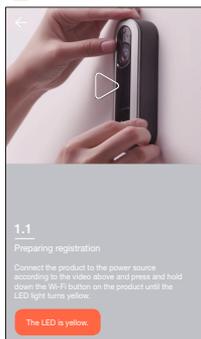
SmartCam App Setup

1



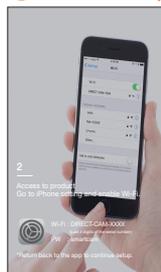
Tap "Doorbell".

2



Press and hold down the Wi-Fi button on the product until the LED light turns yellow.

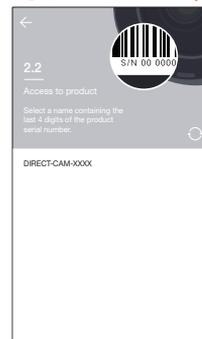
3 (iOS device only)



Go to your iPhone Settings > Wi-Fi. Turn On Wi-Fi and select "Direct-Cam" containing the last 4 digits of the product's serial #, and then enter the default password: "smartcam". Select connect.

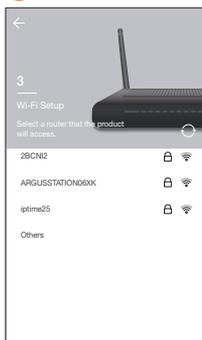
*Return back to the app to continue setup.

4 (Android device only)



Select the name containing the last 4 digits of the product's serial #.

5



Select your home Wi-Fi network and enter the password.

6



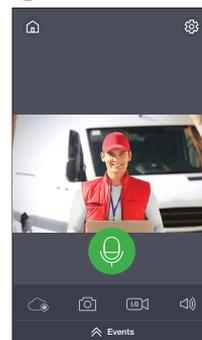
Create a name and password for the SmartCam D1. (e.g. Front door, take1's home)

7



Tap "OK" to finish. You will be redirected to the Face Recognition page before the live feed is displayed.

8



Congratulations! You've completed the setup and can now access your SmartCam D1's live feed.