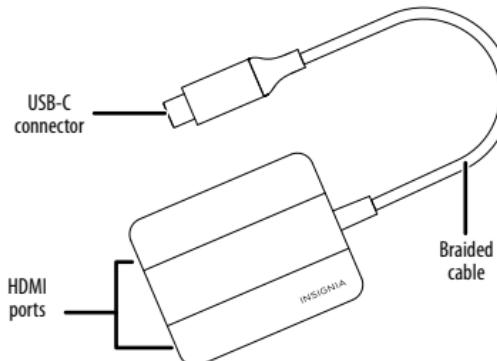


INSIGNIA™

QUICK SETUP GUIDE

USB-C to Dual 4K HDMI Adapter

NS-PA5C2HMS23 / NS-PA5C2HMS23-C



PACKAGE CONTENTS

- USB-C to Dual 4K @ 60Hz HDMI Adapter
- *Quick Setup Guide*

FEATURES

- Dual HDMI ports mirror or extend your screen to help you work more efficiently
- 4K resolution at 60 Hz displays true-to-life images
- Plug-and-play technology requires no additional drivers for an easy hookup
- Built-in braided cable adds long-lasting durability
- Compatible with Windows 11, Windows 10, macOS, iPadOS, ChromeOS, Android OS

SYSTEM REQUIREMENTS

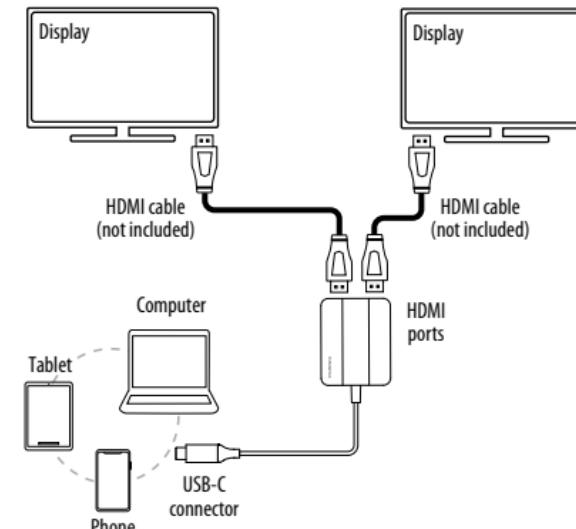
Compatible operating systems:

- Windows® 11 and Windows® 10
- macOS
- ChromeOS
- iPadOS
- Android
- Device with a USB-C port

Note: Make sure that your computer supports USB-C DisplayPort (DP ALT Mode) to transfer video signals.

CONNECTING YOUR DISPLAYS

- 1 Plug the adapter's USB-C cable into your device's USB-C port.
- 2 Connect an HDMI 2.0 cable (not included) from the adapter to your display.
- 3 If needed, connect a second HDMI cable (not included) from the adapter to a second display.



Before using your new product, please read these instructions to prevent any damage.

ADJUSTING DISPLAY SETTINGS

Windows

- 1 Right-click your computer's desktop, then select **Display** from the pop-up menu.
- 2 Use the available options to change your displays' settings, including mirroring or extending your display, changing position, and screen resolution.

macOS

- 1 Click the Apple menu in the upper left corner and select **About This Mac**.
- 2 Select **More Info** and then select **Displays**.
- 3 Select the extended display to be used in the extended mode, and then adjust the resolution and refresh rate.

ChromeOS

- 1 Open **Settings**, then select **Device**.
- 2 Use the available options to change your display's settings, including mirroring or extending your display and changing position.

TROUBLESHOOTING

My device does not detect the adapter.

- Make sure that all of the cables are connected securely and correctly.
- Make sure that the cables are not damaged.
- Try connecting to another USB-C port.
- Make sure that your device supports USB-C DisplayPort (DP ALT Mode) to transfer video signals.
- Make sure the driver of the connected device is up to date.

My display won't extend or mirror my device's display.

Change the display settings on your device.

My display doesn't show anything.

- Unplug and replug the display adapter.
- When connected to a MacBook laptop, you can do the following for video transfer:
 - Swap the cable from the HDMI-1 to HDMI-2 Port.
 - Manually adjust the resolution and refresh rate to 1920 x1080 @60Hz when one of the two monitors only supports 2K resolution.

My device won't go to sleep when no content is playing.

Unplug the adapter when you are not using it.

SPECIFICATIONS

Dimensions (H x W x D):

2.36 x 1.89 x .47 in. (6 x 4.8 x 1.2 cm)

Weight: 0.112 lbs. (50.8 g)

Audio output: computer, monitor (with available speaker), or TV

Operating current: 500mA

Static current: 119mA

Input voltage: 5V

Output voltage: 5V

Cable length: 4.53 in. (115 mm)

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

ICES Statement
CAN ICES-003 (B) / NMB-003 (B)

ONE-YEAR LIMITED WARRANTY

Visit www.insigniaproducts.com for details.

QUEBEC AVAILABILITY GUARANTEE

For Quebec Residents Only: No guarantee of replacement parts, repair services, or maintenance/repair information. Visit www.insigniaproducts.com for details.

CONTACT INSIGNIA:

For customer service, call
1-877-467-4289 (U.S. and Canada)
www.insigniaproducts.com

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