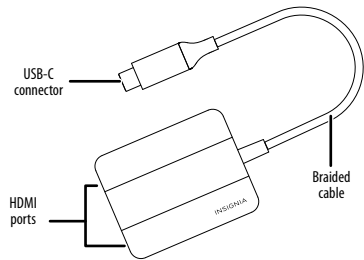


INSIGNIA™

## QUICK SETUP GUIDE

# USB-C to Dual 4K HDMI Adapter

NS-PA5C2HMS23 / NS-PA5C2HMS23-C



Before using your new product, please read these instructions to prevent any damage.

## PACKAGE CONTENTS

- USB-C to Dual 4K @ 60Hz HDMI Adapter
- Quick Setup Guide

## FEATURES

- Dual HDMI ports mirror or extend your screen to help you work more efficiently
- 4K resolution at 60 Hz displays true-to-life images
- Plug-and-play technology requires no additional drivers for an easy hookup
- Built-in braided cable adds long-lasting durability
- Compatible with Windows 11, Windows 10, macOS, iPadOS, ChromeOS, Android OS

## SYSTEM REQUIREMENTS

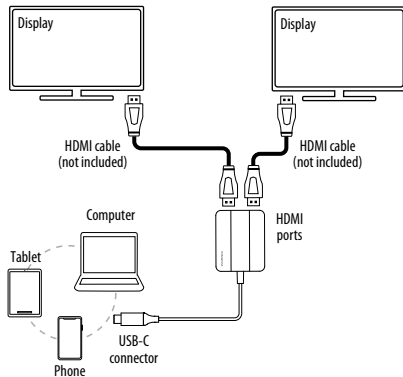
### Compatible operating systems:

- Windows® 11 and Windows® 10
- macOS
- ChromeOS
- iPadOS
- Android
- Device with a USB-C port

**Note:** Make sure that your computer supports USB-C DisplayPort (DP ALT Mode) to transfer video signals.

## CONNECTING YOUR DISPLAYS

- 1 Plug the adapter's USB-C cable into your device's USB-C port.
- 2 Connect an HDMI 2.0 cable (not included) from the adapter to your display.
- 3 If needed, connect a second HDMI cable (not included) from the adapter to a second display.



## ADJUSTING DISPLAY SETTINGS

### Windows

- 1 Right-click your computer's desktop, then select **Display** from the pop-up menu.
- 2 Use the available options to change your displays' settings, including mirroring or extending your display, changing position, and screen resolution.

### macOS

- 1 Click the Apple menu in the upper left corner and select **About This Mac**.
- 2 Select **More Info** and then select **Displays**.
- 3 Select the extended display to be used in the extended mode, and then adjust the resolution and refresh rate.

### ChromeOS

- 1 Open **Settings**, then select **Device**.
- 2 Use the available options to change your display's settings, including mirroring or extending your display and changing position.

## TROUBLESHOOTING

### My device does not detect the adapter.

- Make sure that all of the cables are connected securely and correctly.
- Make sure that the cables are not damaged.
- Try connecting to another USB-C port.
- Make sure that your device supports USB-C DisplayPort (DP ALT Mode) to transfer video signals.
- Make sure the driver of the connected device is up to date.

### My display won't extend or mirror my device's display.

Change the display settings on your device.

### My display doesn't show anything.

- Unplug and replug the display adapter.
- When connected to a MacBook laptop, you can do the following for video transfer:
  - Swap the cable from the HDMI-1 to HDMI-2 Port.
  - Manually adjust the resolution and refresh rate to 1920 x 1080 @60Hz when one of the two monitors only supports 2K resolution.

### My device won't go to sleep when no content is playing.

Unplug the adapter when you are not using it.

## SPECIFICATIONS

- **Dimensions (H × W × D):**  
2.36 × 1.89 × .47 in. (6 × 4.8 × 1.2 cm)
- **Weight:** 0.112 lbs. (50.8 g)
- **Audio output:** computer, monitor (with available speaker), or TV
- **Operating current:** 500mA
- **Static current:** 119mA
- **Input voltage:** 5V
- **Output voltage:** 5V
- **Cable length:** 4.53 in. (115 mm)

## LEGAL NOTICES

### FCC Information

This device complies with Part 15B of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### ICES Statement

CAN ICES-003 (B) / NMB-003 (B)

## ONE-YEAR LIMITED WARRANTY

Visit [www.insigniaproducts.com](http://www.insigniaproducts.com) for details.

## QUEBEC AVAILABILITY GUARANTEE

For Quebec Residents Only: No guarantee of replacement parts, repair services, or maintenance/repair information. Visit [www.insigniaproducts.com](http://www.insigniaproducts.com) for details.

## CONTACT INSIGNIA:

For customer service, call  
1-877-467-4289 (U.S. and Canada)  
[www.insigniaproducts.com](http://www.insigniaproducts.com)

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