LG ELECTRONICS, INC. LG Refrigerator Limited Warranty - USA



Your LG Refrigerator will be will repaired or replaced, at LG's option, if it proves to be defective in material or workmanship under normal use, during the warranty period ("Warranty Period") set forth below, effective from the date ("Date of Purchase") of original consumer purchase of the product. This warranty is good only to the original purchaser of the product and effective only when used in the United States, including Alaska, Hawaii, and U.S. Territories.

WARRANTY PERIOD:

REFRIGERATOR/FREEZER

LABOR: One Year from the Date of Purchase.

PARTS: One Year from the Date of Purchase.

SEALED SYSTEM (Compressor, Condenser, and Evaporator)

LABOR: One Year from the Date of Purchase.

PARTS: Seven years from the Date of Purchase.

Replacement Units and Repair Parts are warranted for the remaining portion of the original unit's warranty period.

HOW SERVICE IS HANDLED:

In-Home Service (Except Model GR051):
Please retain dealer's dated bill of sale or delivery ticket as evidence of the Date of Purchase for proof of warranty, and submit a copy of the bill of sale to the service person at the time warranty service is provided.

Please call 1-800-243-0000 and choose the appropriate option to locate your nearest LG Authorized Service Center. (Phones are answered 24 hours a day, 365 days per year.)

Or visit our website at: http://www.lgservice.com

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. NEITHER THE MANUFACTURER NOR ITS U.S. DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

THIS LIMITED WARRANTY DOES NOT APPLY TO:

- Service trips to your home to deliver, pick up, and/or install the product, instruct, or replace house fuses or correct wiring, or correction of unauthorized repairs.
- Damages or operating problems that result from misuse, abuse, operation outside environmental specifications or contrary to the requirements of precautions in the Operating Guide, accident, vermin, fire, flood, improper installation, acts of God, unauthorized modification or alteration, incorrect electrical current or voltage, or commercial use, or use for other than intended purpose.
- Repairs when your LG refrigerator is used in other than normal, single-family household use.
 The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

CUSTOMER INTERACTIVE CENTER NUMBERS

To obtain Customer Assistance, Product Information, or Dealer or Authorized Service Center location:

Call 1-800-243-0000 (24 hours a day, 365 days per year) and select the appropriate option from the menu.

Or visit our website at: http://www.lgservice.com

TO CONTACT LG ELECTRONICS BY MAIL:

LG Customer Interactive Center P. O. Box 240007 201 James Record Road Huntsville, Alabama 35824 ATTN: CIC