OPENFIT PRO

User Guide

SHOKZ T010

App

Download the Shokz App

The Shokz App allows you to switch EQ modes, adjust noise reduction level, use MultiPoint Pairing, customize controls, upgrade firmware, find lost earbuds, and more! Take control of your music and personalize your listening experience. Download it now.

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Shokz

Download on the App Store

GET IT ON Google Play

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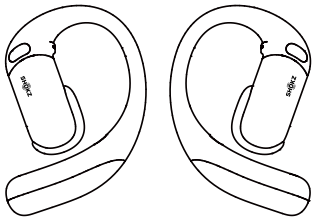
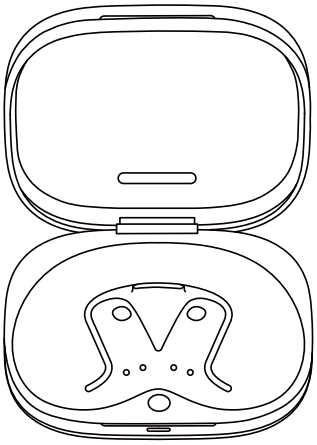
In the Box

In the Box

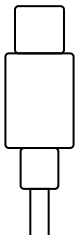


OpenFit Pro
True Wireless Earbuds *2

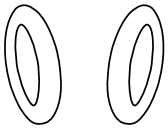


OpenFit Pro
Charging case *1

OpenFit Pro
Packaging box *1



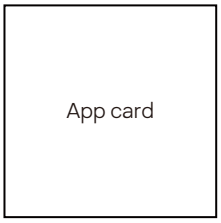
USB-C
Charging cable *1



Support accessories *2

User Guide *1

Legal
statement *1



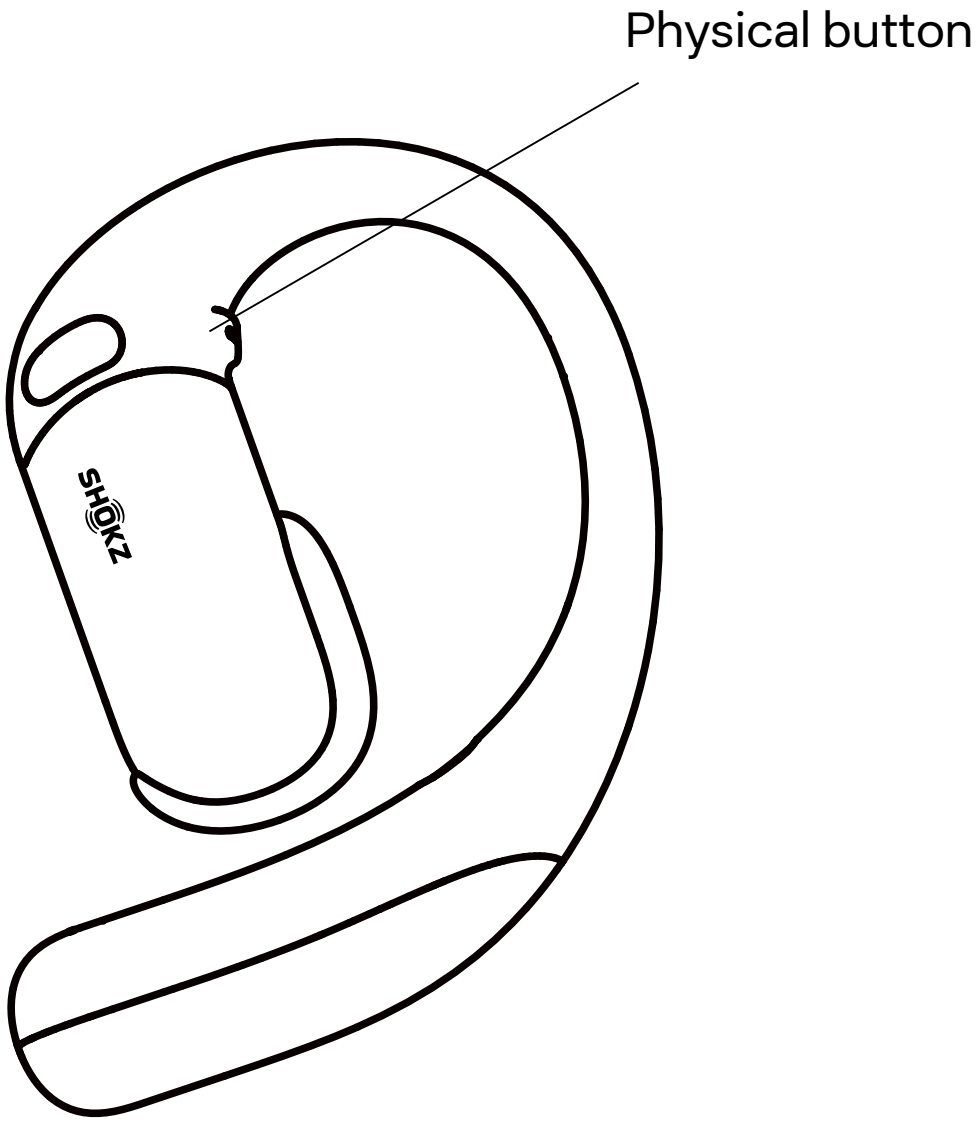
App card *1

Warranty card *1

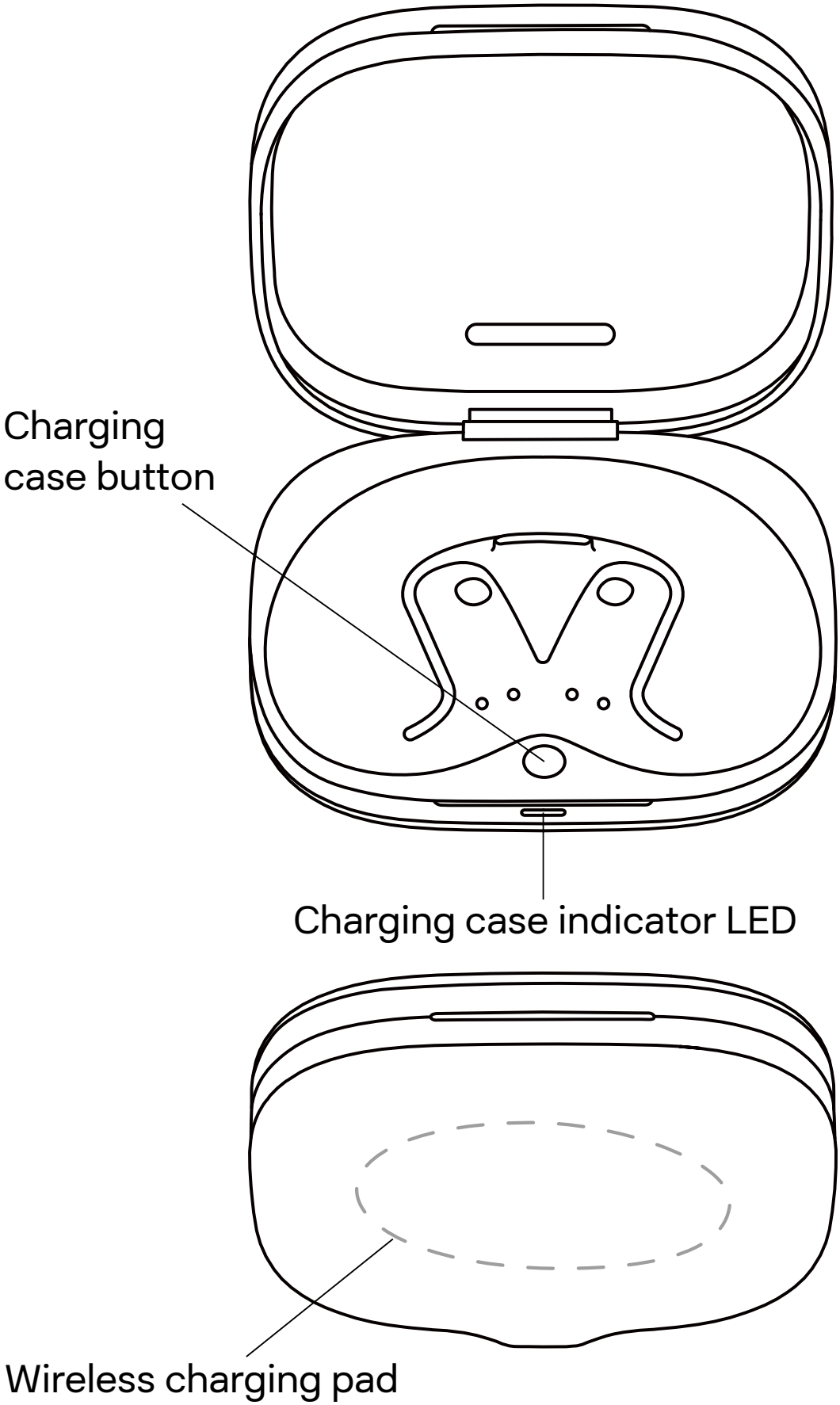
*Note: Do not use the product if any of the above items are missing or the product is damaged. Please contact your retailer, or reach out to us immediately.

Wear and Use

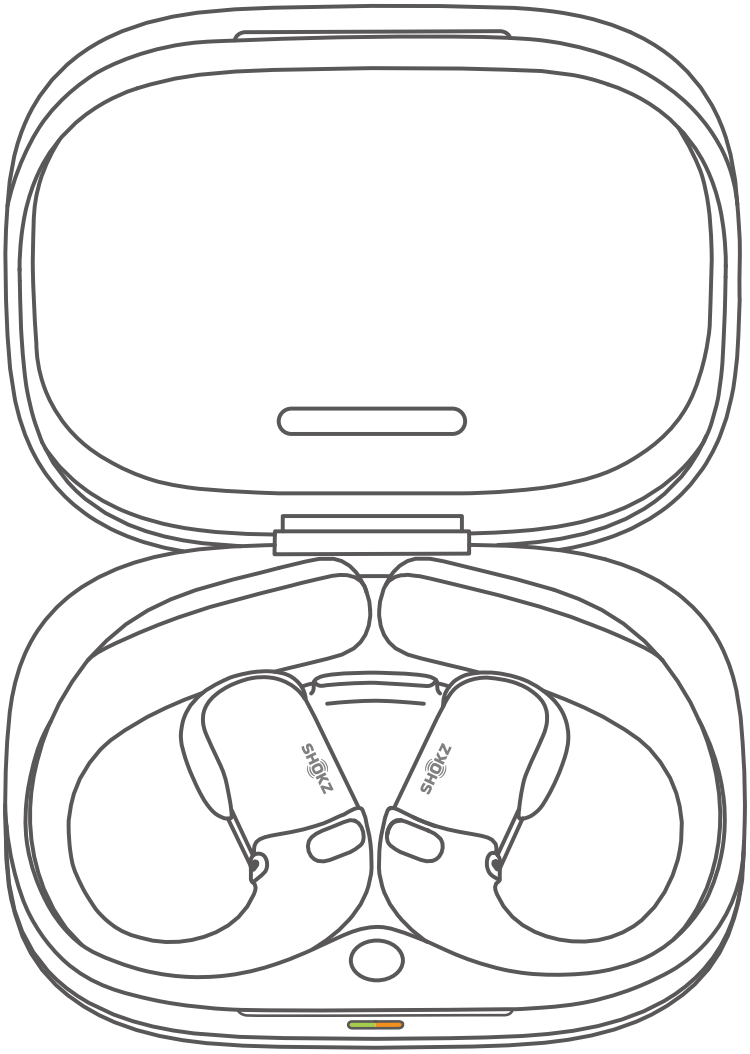
Earbuds



Charging Case



Pairing

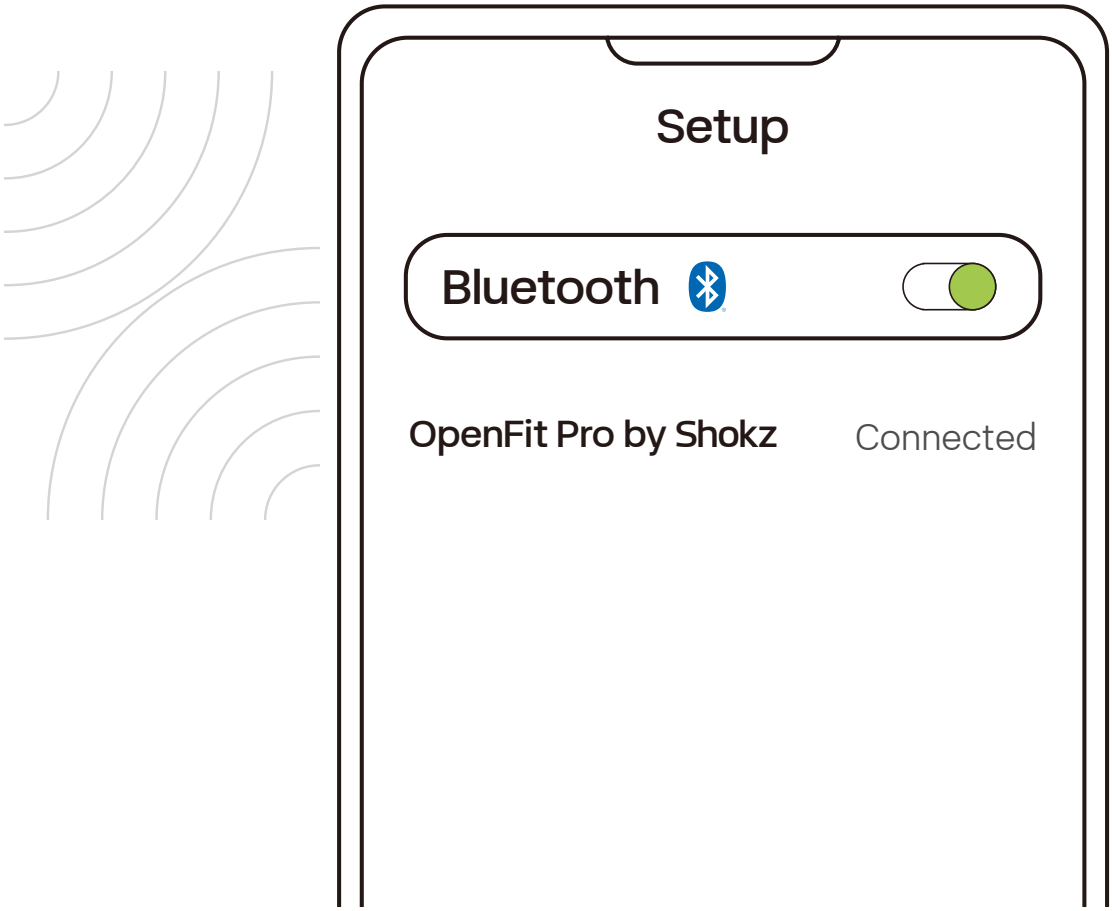


First-time use

Open the charging case to automatically enter Bluetooth pairing mode. The indicator light will flash orange and green.

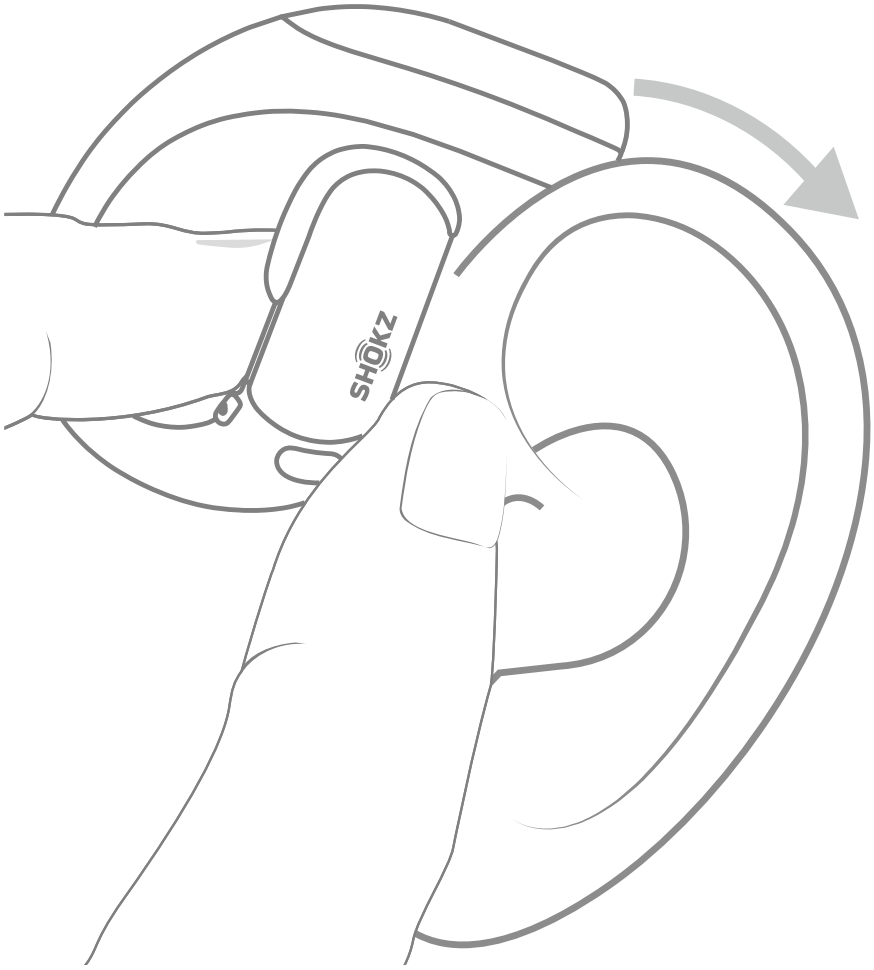
For future pairings

1. Place both earbuds in the charging case.
2. Press and hold the button inside the charging case for 3 seconds. The indicator light will flash orange and green, indicating that the earbuds are in pairing mode.

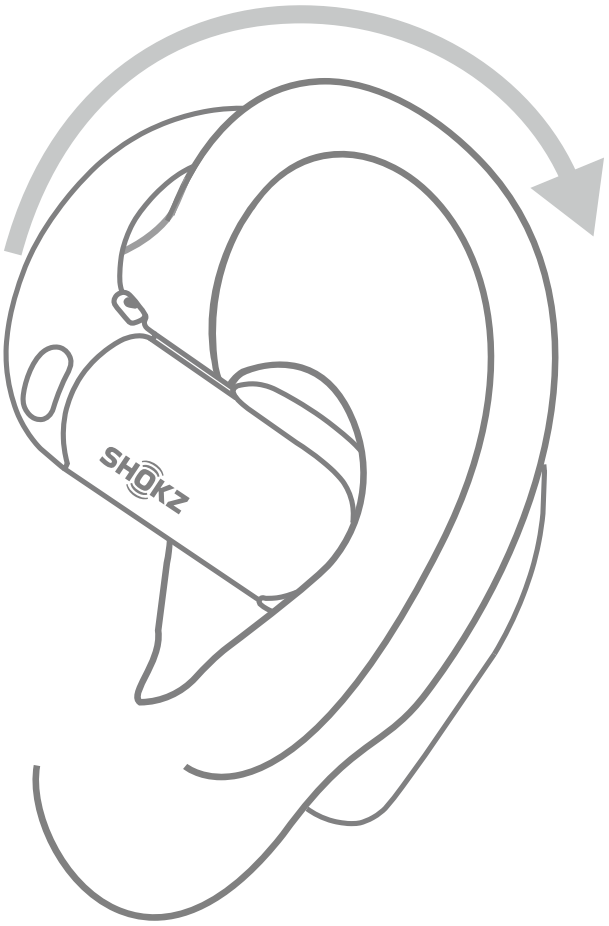


3. Enable Bluetooth on your device and select “**OpenFit Pro by Shokz.**” Once paired, your device will confirm the connection.

Wearing



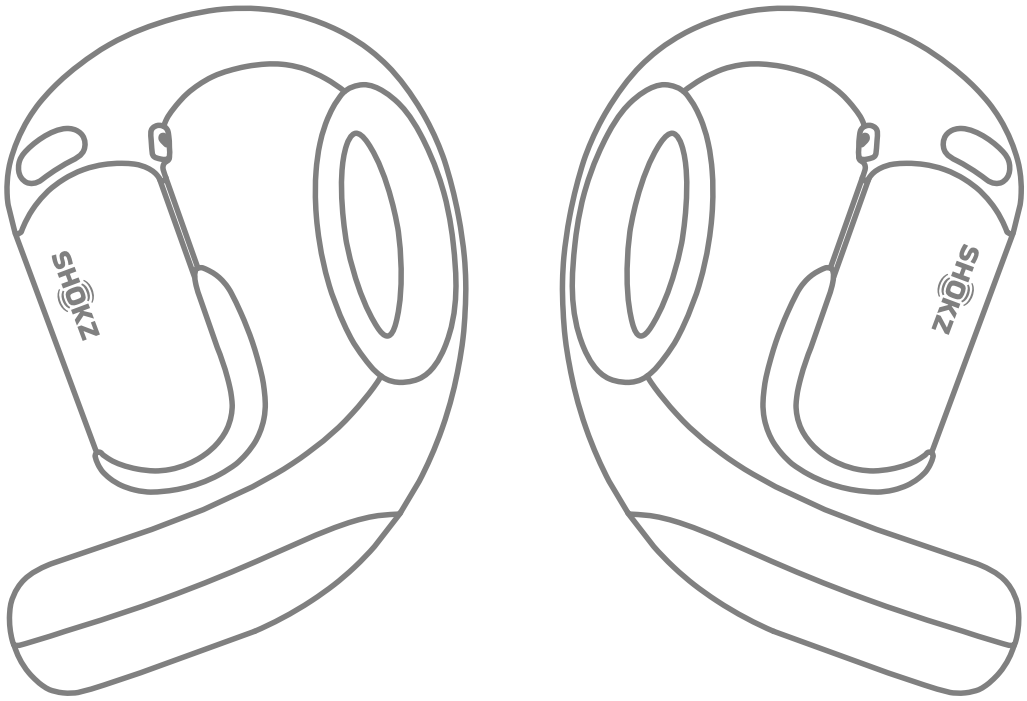
1. Take the earbuds out of the case.
2. Position them above your ears.



3. Gently rotate the earbuds backward, allowing the hook to curl around your ears.
4. You're ready to go.

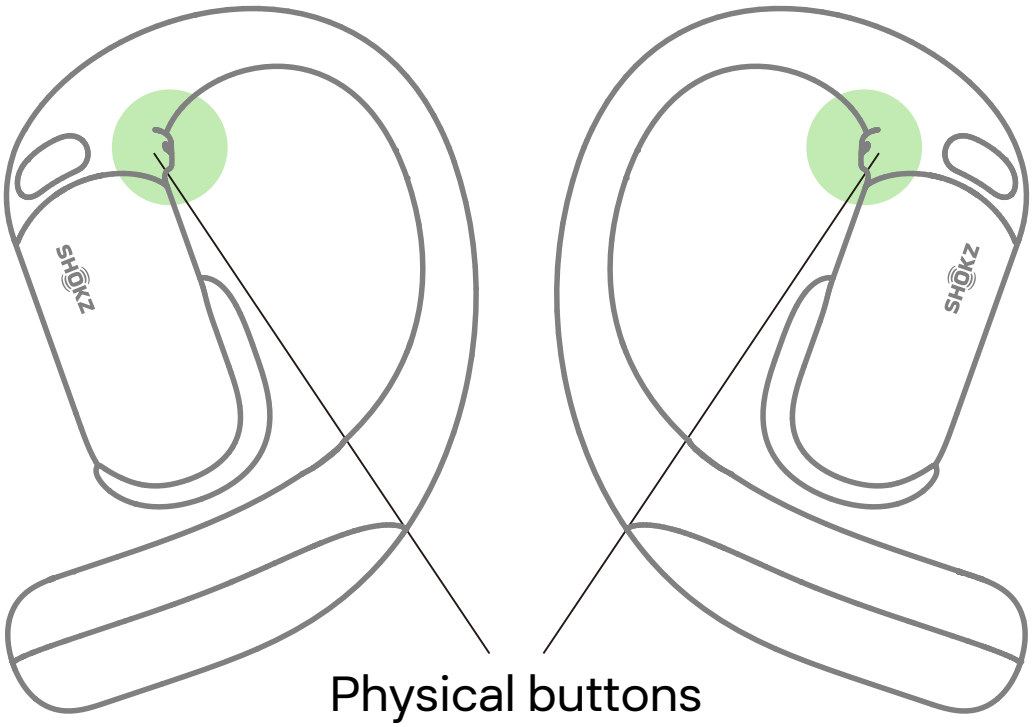
Support Accessories

For a more secure fit, use the included support accessories and attach the ear hook as shown.



Operation and Control

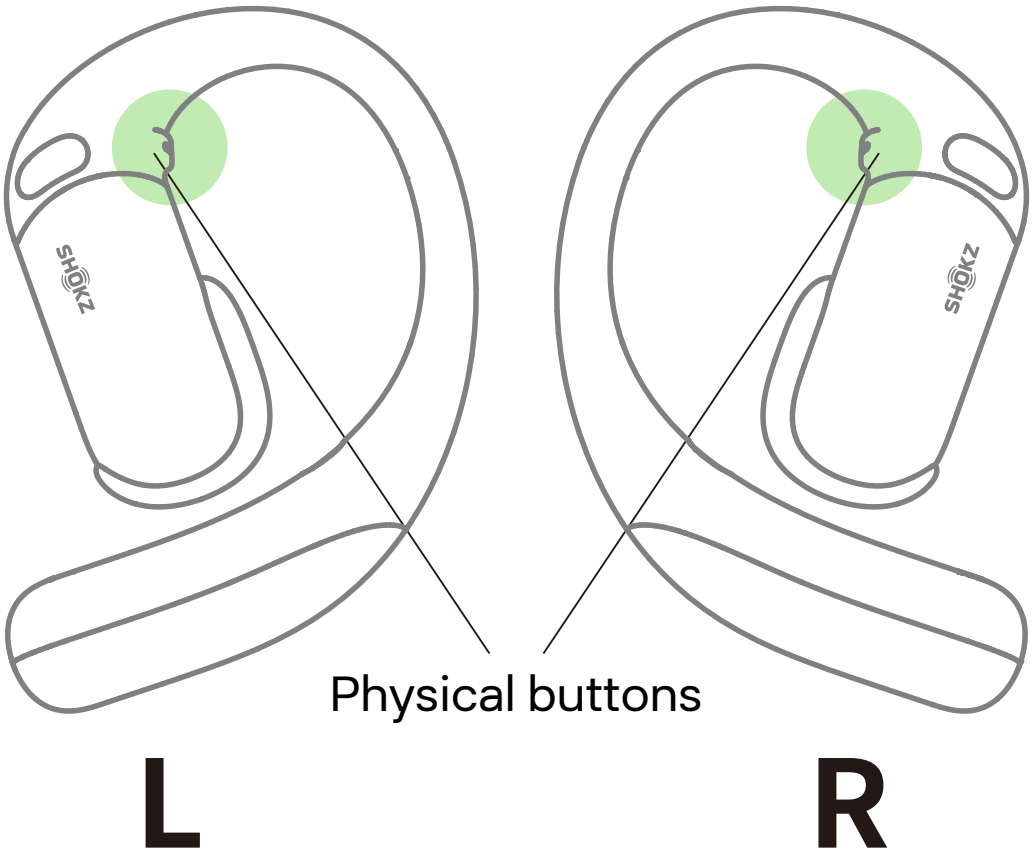
Volume Control



Long press : Noise reduction on/off		
R		**Volume +** Right earbud: Press x1, then long-press (1s)
L		**Volume –** Left earbud: Press x1, then long-press (1s)

*Note: After holding for 1 second, continue pressing to increase or decrease the volume gradually. Each level adjusts every 0.5 seconds.

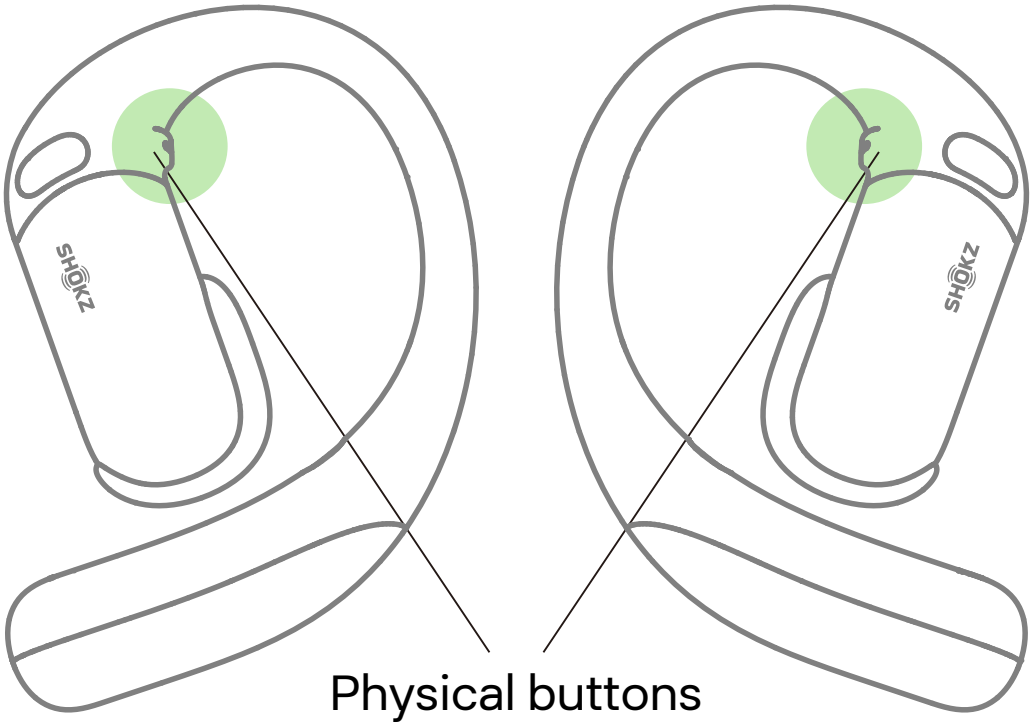
Music Control



L or R	⏯	**Play/Pause** ● Press either button x1
	⏭	**Skip track** ● ● Press either button x2
	⏮	**Previous track** ● ● ● Press either button x3

*Note: Functions may vary depending on the software. Refer to the app or device instructions for details.

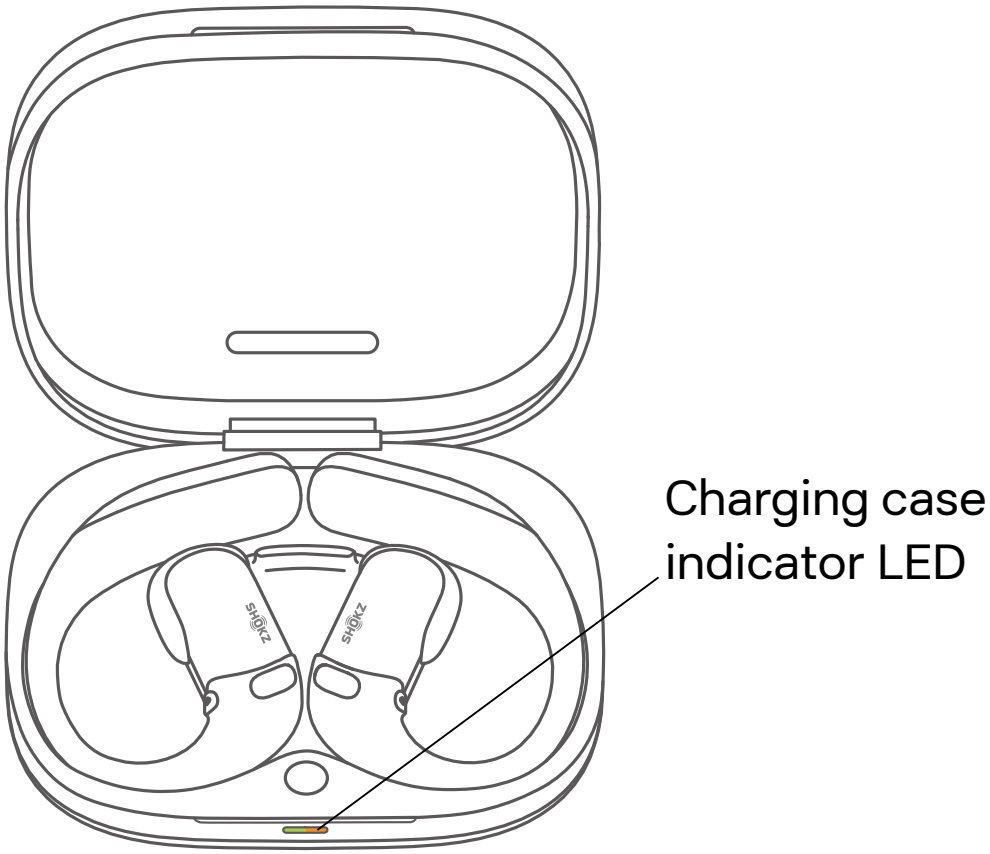
Call Control



L or R		**Answer a call** ● Press either button x1
		Reject a call ● ● Press either button x2
		End a call ● Press either button x1

Indicator LED

Charging Case Indicator LED



1. When the earbuds are placed in the charging case, the indicator shows the earbuds' current battery level.

High battery level	The indicator lights up green when the case is opened.
	The light turns off after 5 seconds.
Low battery level	The indicator lights up orange when the case is opened.
	The light turns off after 5 seconds.

*Note: When both earbuds are in the charging case, the indicator displays the battery level of the earbud with the lower charge.

2. When the earbuds are outside the charging case, the indicator shows the charging case's battery level.

High battery level	The indicator lights up green when the case is opened, closed, or when the charging case button is pressed.
	The light turns off after 5 seconds.
Low battery level	The indicator lights up orange when the case is opened, closed, or when the charging case button is pressed.
	The light turns off after 5 seconds.

3. When connected to an external power supply

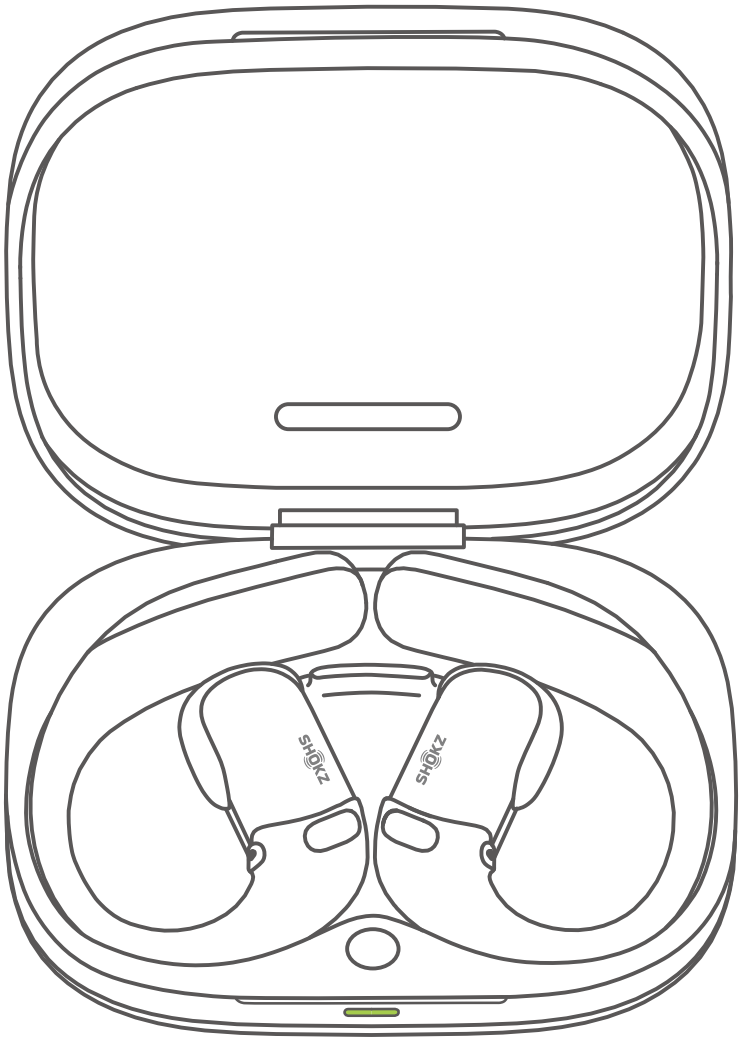
Charging	The indicator turns solid orange.
Charging completed	The indicator turns solid green.

4. Other indicator states

Pairing	The indicator flashes orange and green.
Factory data reset	The indicator flashes orange for 5 seconds.

Power Source

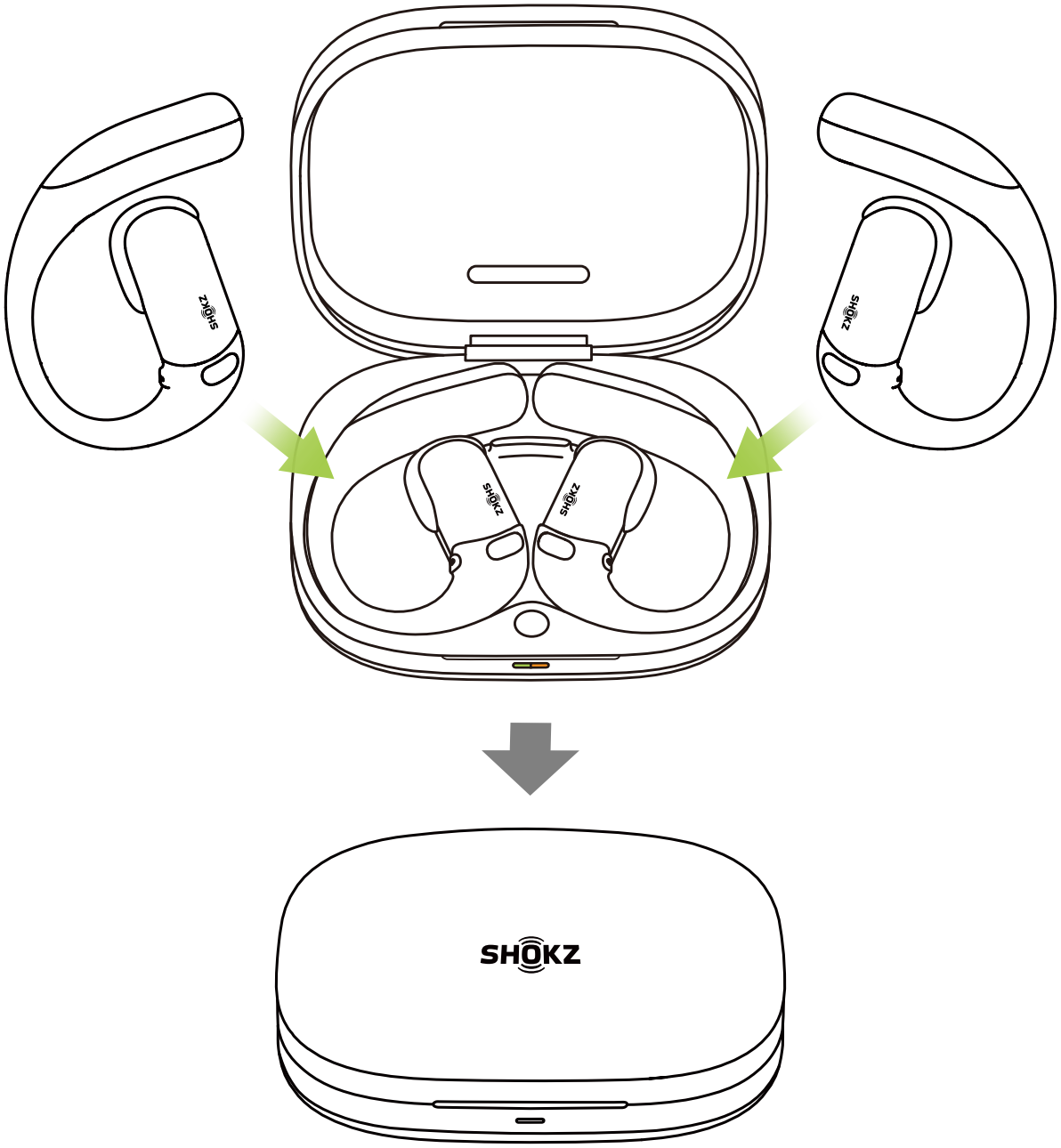
Power On/Off/ Standby



1. Power on

When the earbuds are placed in the charging case, opening the case will activate the indicator light and power on the earbuds.

*Note: Close the charging case after removing the earbuds to preserve battery life and prevent debris from entering the case.



2. Power off

When the charging case is closed with both earbuds inside, the earbuds will automatically power off.

3. Standby mode

When the earbuds are outside the charging case and remain disconnected from Bluetooth devices for 3 minutes, they will enter standby mode to preserve battery life.

Charging the Earbuds

Place the earbuds into the charging case until they magnetically click into place. Once the indicator light turns on, close the case to begin charging.

*Notes:

· The charging case LED shows the earbuds' battery level: green for high battery, orange for low battery. If both earbuds are inside, the LED reflects the lower battery level.

· A fully charged case can recharge the earbuds about 3 times.

· The earbuds reach a full charge in approximately 70 minutes, provided the charging case has enough power.

· At 25±2°C (77±3.6°F), earbuds that have fully drained will recharge to 100% in about 70 minutes when placed in a fully charged case. This time is based on Shokz lab testing; actual charging times may vary with environment, product features, and usage habits.

Charging Case

1. Wired charging

Connect the USB-C to USB-C charging cable to the charging case, then plug the other end into a power supply or certified wall charger. A solid orange indicator means the case is charging. A solid green indicator means the case is fully charged.

*Notes:

· At 25±2°C (77±3.6°F), using a compatible charging cable, it takes about 120 minutes to fully charge a depleted case (or a case with fully drained earbuds). This time is based on Shokz lab testing; actual results may vary with environment, product features, and usage habits.

· The charging case uses a standard 5V±5% USB input. Avoid using high-voltage power sources, as they may cause damage. Third-party cables may increase charging time.

· Ensure the charging port is dry and free of moisture before charging. Wipe away sweat or liquid residue with a soft, dry cloth.

2. Wireless charging

The charging case supports Qi-certified wireless charging. Follow the steps below to charge the case wirelessly:

· Set up the charger
Connect your Qi-certified wireless charger to a power source and confirm it is functioning properly.

· Position the charging case
Place the case in the center of the wireless charger with the logo facing up, making sure it is aligned correctly.

· Check the indicator light
The indicator shows solid orange while charging. When it turns solid green, the case is fully charged.

· Remove and use
Lift the case off the charger and use as usual once charging is complete.

3. Charging time

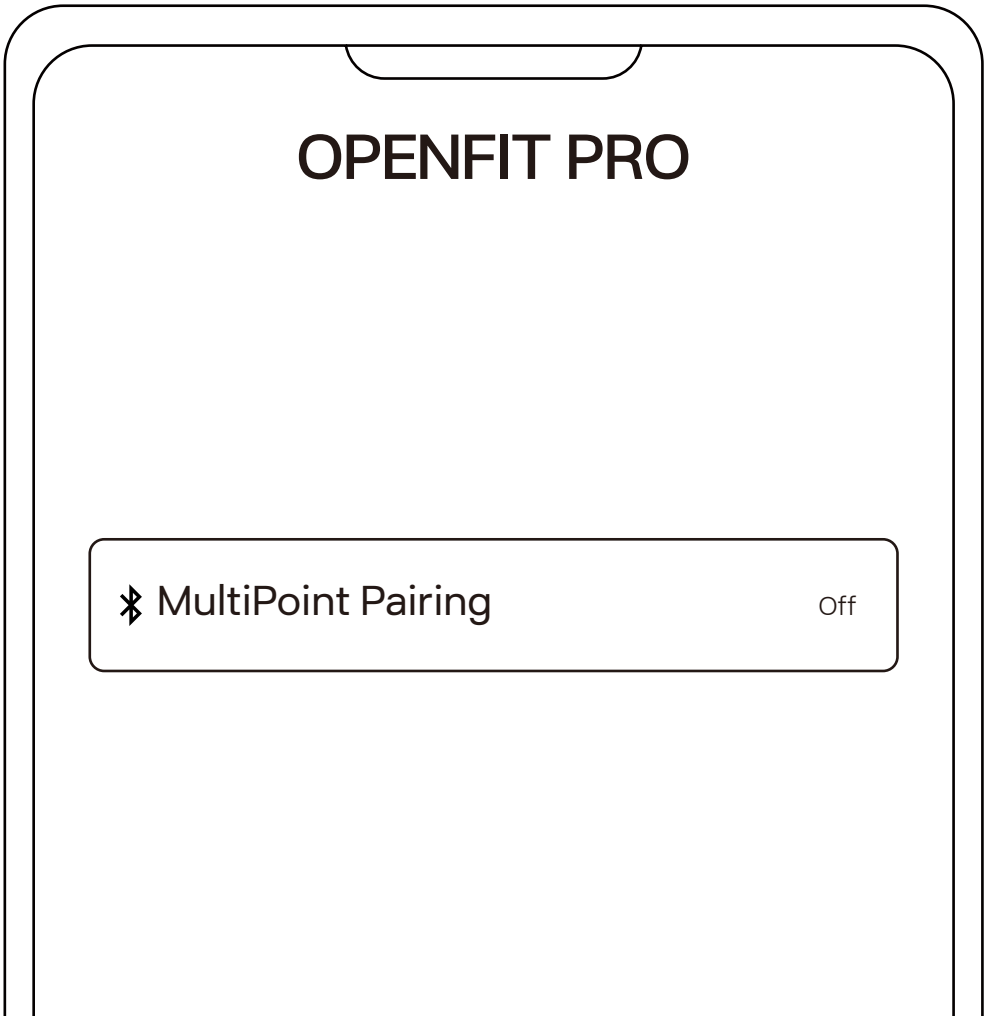
At 25±2°C (77±3.6°F), a fully depleted charging case takes approximately 180 minutes to fully charge using a Qi-certified wireless charger.

Additional Features

MultiPoint Pairing

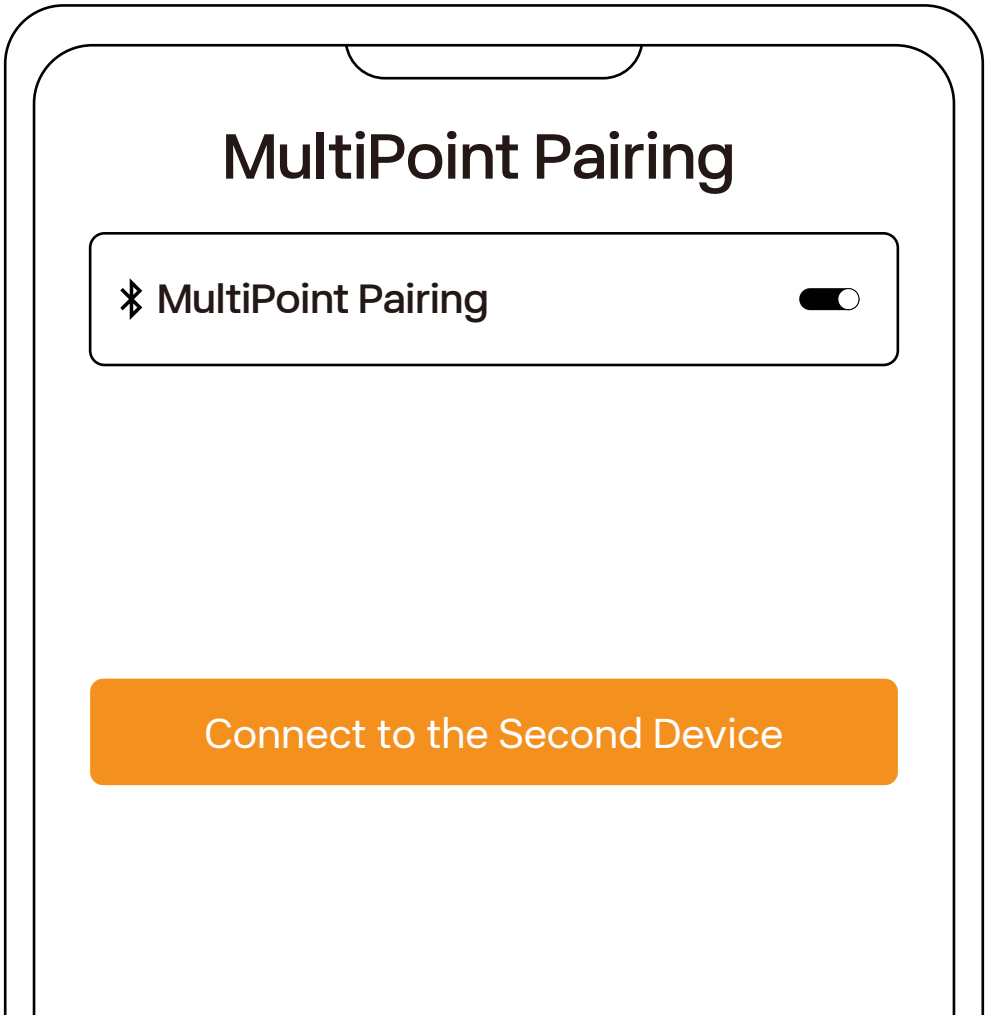
Make sure the Shokz App and your earbuds firmware are updated to the latest version. Turn on Bluetooth on both devices.

1. Connect your earbuds to your phone and select “MultiPoint Pairing” in the Shokz App.



2. In the pop-up window, confirm to enable MultiPoint Pairing.

3. Tap “Connect to the Second Device” and follow the instructions to pair it.



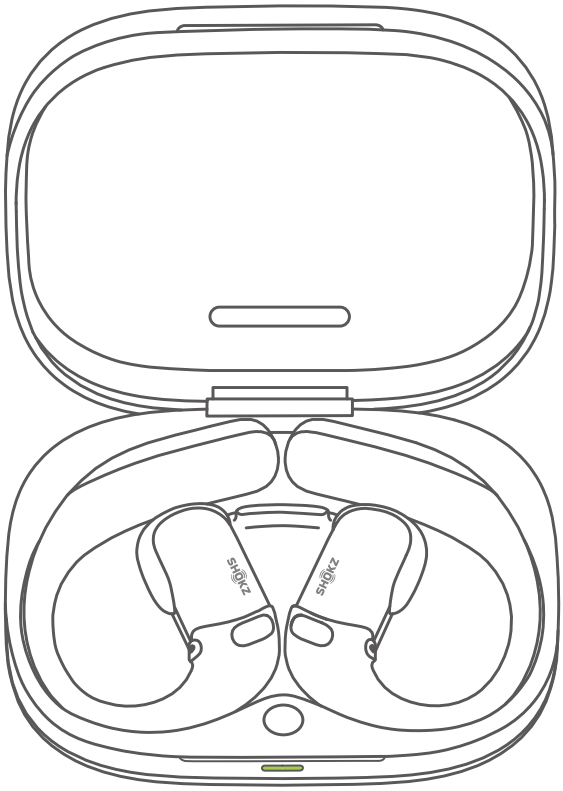
4. Once connected, you can manage both devices’ Bluetooth connections in the Shokz App.

OPTIMIZED FOR

Dolby Atmos

Optimized for Dolby Atmos, this feature delivers immersive, multidimensional sound and can be activated through the Shokz App.

Auto Connect



1. When the earbuds are powered on, they will automatically attempt to connect to the last paired device. A beep indicates a successful connection.

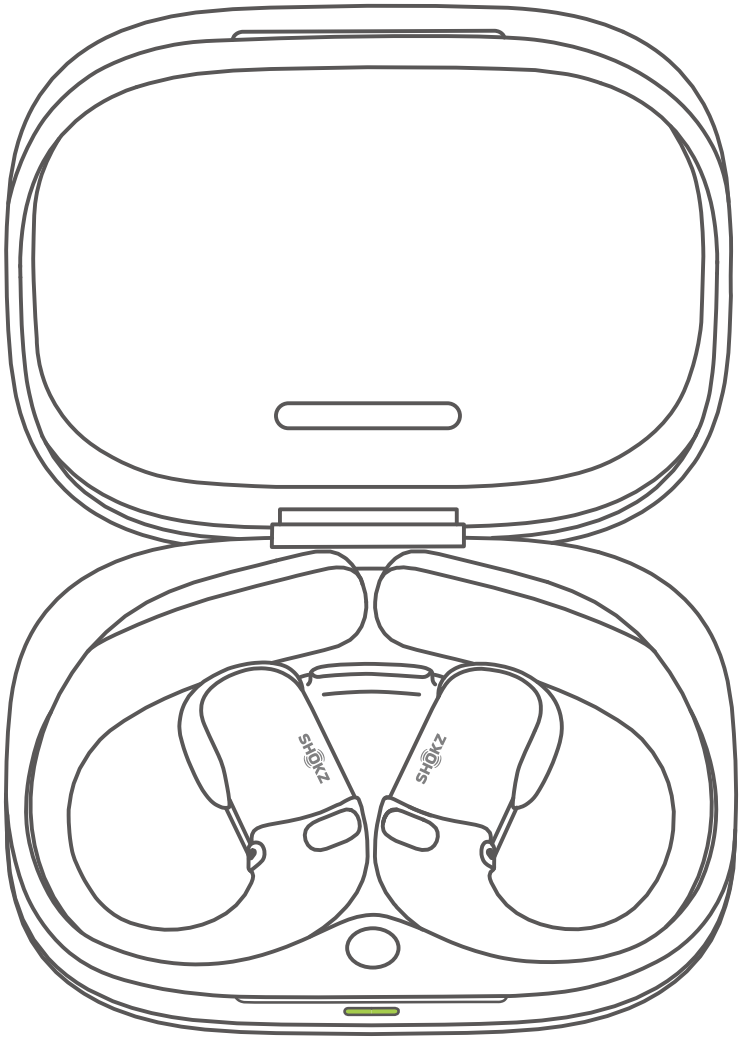
2. If the earbuds disconnect because they move out of range, they will automatically reconnect within 3 minutes when they return to range. A beep indicates successful reconnection.

3. If the earbuds return to range after more than 3 minutes, press either physical button to trigger reconnection to the last paired device.

4. When MultiPoint Pairing is enabled, pressing either physical button will reconnect the earbuds to both devices.

*Note: Ensure that paired devices are within the 10 m (32.8 ft) connection range, powered on, and have Bluetooth enabled.

Find My Earbuds

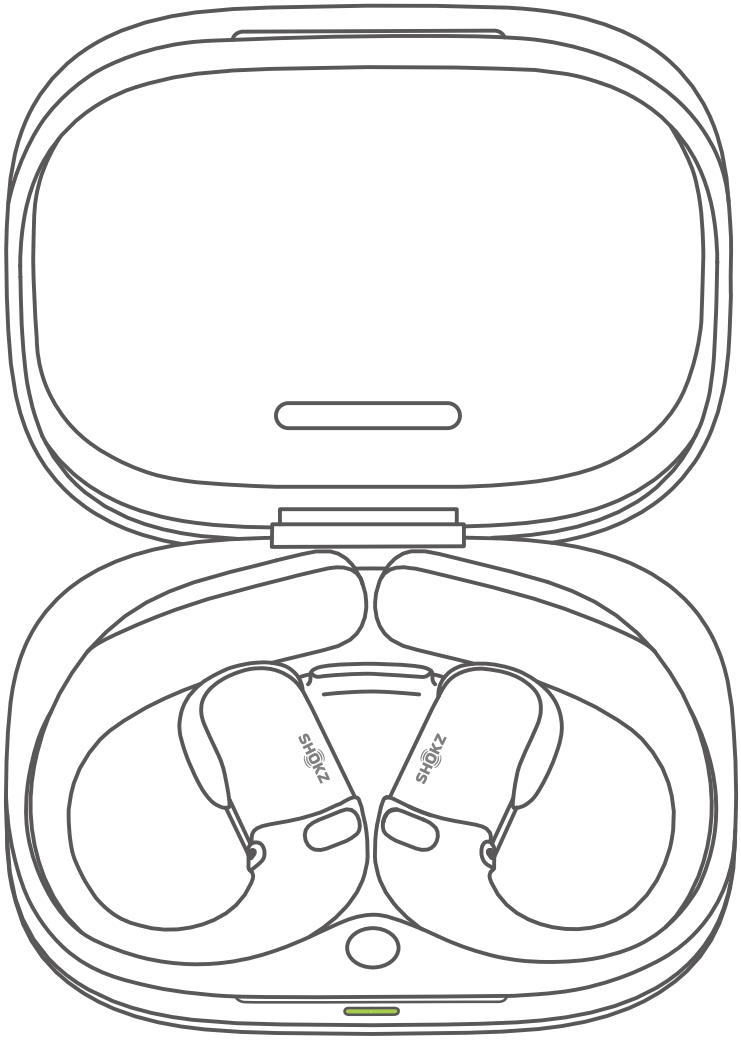


1. Ensure your earbuds are connected to your phone. Open the Shokz App and select “Find My Earbuds.”

2. Choose the earbud you want to locate from the list.

3. Select “Ping Left Earbud” or “Ping Right Earbud.” The selected earbud will emit a loud sound to help you locate it.

Resetting



Resetting the earbuds will clear all paired devices and restore the default settings.

1. Place both earbuds in the charging case.

2. Press and hold the button on the charging case for 15 seconds. The indicator will flash orange for 5 seconds and then turn off, indicating that the reset is complete. Next, the indicator will flash orange and green, indicating that the earbuds have entered pairing mode.

Maintenance

Cleaning

1. Earbuds

· Use a soft, clean, dry cloth to wipe the earbuds.

· When cleaning the earbud mesh, gently brush away dirt or earwax with a dry cotton swab, then wipe with a soft cloth.

*Note:

· Ensure the earbuds are powered off and disconnected from all devices before cleaning.

· Do not wash the earbuds with water or use ultrasonic cleaning.

· Prevent liquid from entering any openings of the earbuds.

· Do not use abrasive cleaners, high-concentration chemicals, alcohol, or acetone, as these may cause damage, deformation, or discoloration.

· Avoid using sharp or abrasive objects.

2. Charging Case

· Use a soft, clean, dry cloth to wipe the exterior of the charging case.

· Use a clean, dry, soft brush to remove debris from the charging interface.

· Gently wipe the charging contact surface inside the charging case using a clean, dry cotton swab.

*Note:

· Ensure the charging case is powered off and disconnected from all devices before cleaning.

· Avoid using abrasive materials to clean the charging case.

IP Rating

Tested under controlled laboratory conditions, the earbud components of this product are dust-, sweat-, and water-resistant at an IP55 level according to the IEC 60529 standard.

*Note:
· The IP55 dust-, sweat-, and water-resistant rating applies only to the earbuds and does not apply to the charging case.

· Dust, sweat, and water resistance may degrade with regular use.

· Do not immerse the product in water, and avoid prolonged exposure to moisture.

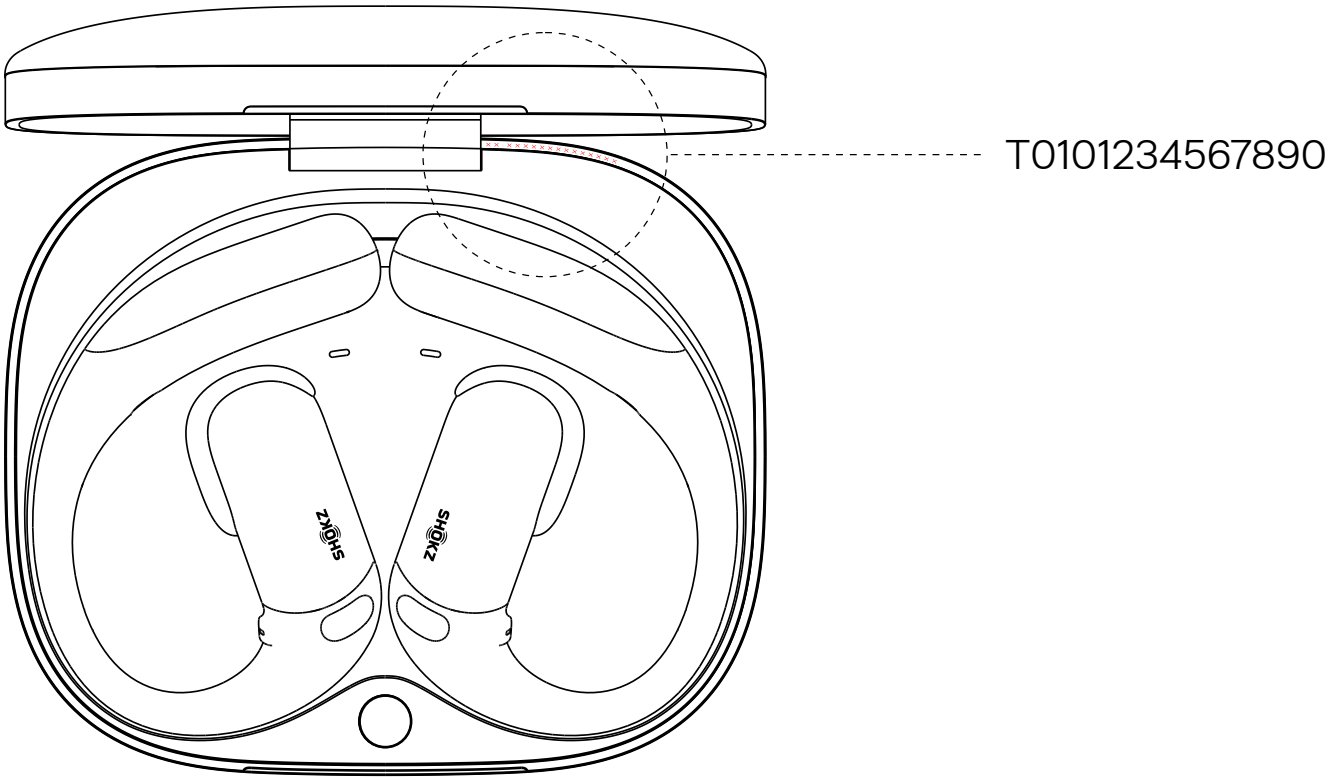
· Do not use the product during activities such as swimming, water skiing, surfing, or other water sports.

· If the product is exposed to water, promptly wipe the earbuds and accessories dry, then allow them to air-dry in a cool, ventilated area. Do not use or charge the product until it is completely dry.

After-Sales Service

Serial Number Location

The product serial number is located on the barcode label of the packaging and on the warranty card. The charging case also has a serial number printed next to the charging port.



Warranty

Your earbuds are covered by a limited warranty. Visit our website at https://shokz.com/pages/warranty-return for full warranty details.

SHOKZ