

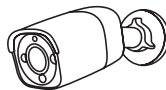
Operational Instruction

Apply to: P320, P330, P340

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What's in the Box



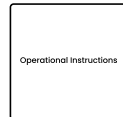
Camera



Waterproof Lid



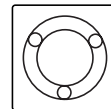
Ethernet Cable



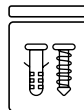
Operational
Instructions



Surveillance Sign



Mounting Hole
Template



Pack of Screws

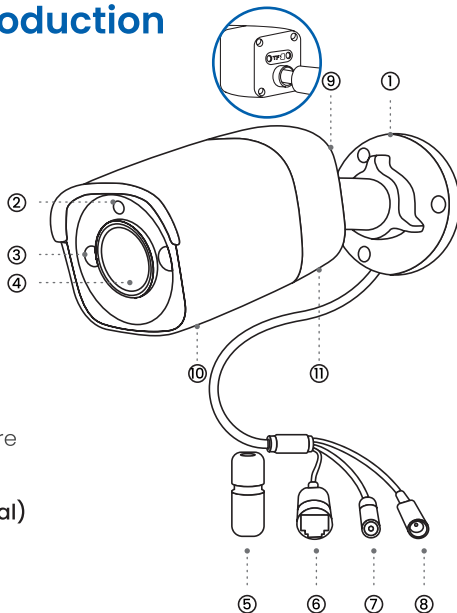
NOTE:

Camera and accessories vary with different camera models that you purchase.

Camera Introduction

P320

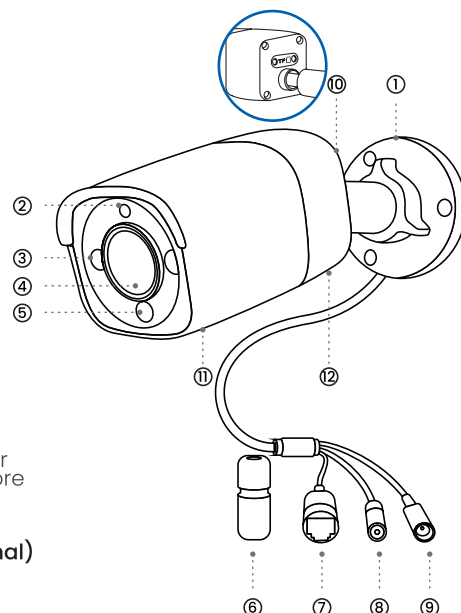
- ① Mount
- ② Daylight Sensor
- ③ Infrared Lights
- ④ Lens
- ⑤ Waterproof Lid
- ⑥ LAN Port
- ⑦ Reset Button
 - * Press and hold for 10 seconds to restore camera to factory settings.
- ⑧ Power Port (Optional)
- ⑨ microSD Card Slot
- ⑩ Built-in Mic
- ⑪ Speaker



NOTE: Quantity of devices and accessories vary by different models that you purchase.

P330/P340

- ① Mount
- ② Daylight Sensor
- ③ Infrared Lights
- ④ Lens
- ⑤ Spotlight
- ⑥ Waterproof Lid
- ⑦ LAN Port
- ⑧ Reset Button
 - * Press and hold for 10 seconds to restore camera to factory settings.
- ⑨ Power Port (Optional)
- ⑩ microSD Card Slot
- ⑪ Built-in Mic
- ⑫ Speaker



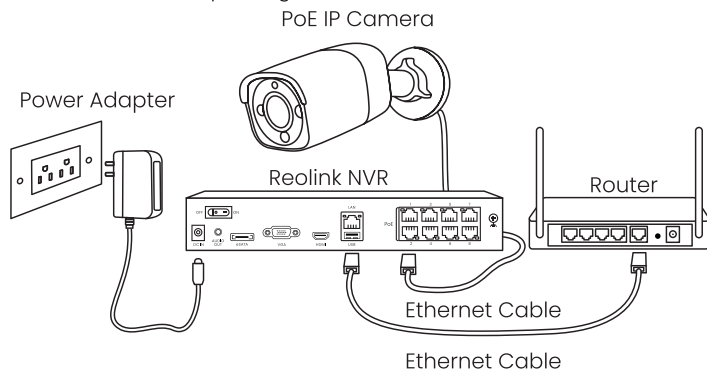
NOTE: Quantity of devices and accessories vary by different models that you purchase.

Connection Diagram

Before using the camera, please connect your camera as instructed below to finish initial setup.

1. Connect the camera to a Reolink NVR (not included) with an Ethernet cable.
2. Connect the NVR to your router, and then power on the NVR.

NOTE: The camera should be powered with a 12V DC adapter or a PoE powering device such as PoE injector, PoE switch or Reolink NVR (not included in the package).



* You may also connect the camera to a PoE switch or PoE injector.

Set up the Camera

Download and Launch the Reolink App or Client software, and follow the onscreen instructions to finish initial setup.

• On Smartphone

Scan to download the Reolink App.



• On PC

Download path of the Reolink Client: Go to <https://reolink.com> > Support > App & Client.

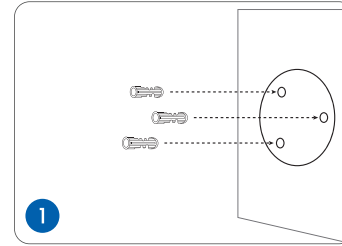
NOTE: If you are connecting the camera to a Reolink PoE NVR, please set up the camera via the NVR interface.

Mount the Camera

Installation Tips

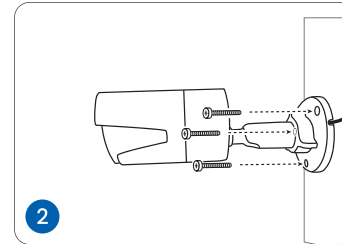
- Do not face the camera towards any light sources.
- Do not point the camera towards a glass window. Or, it may result in poor image quality because of the window glare by infrared LEDs, ambient lights or status lights.
- Do not place the camera in a shaded area and point it towards a well-lit area. Or, it may result in poor image quality. To ensure best image quality, the lighting condition for both the camera and the capture object shall be the same.
- To ensure better image quality, it's recommended to clean the lens with a soft cloth from time to time.
- Make sure the power ports are not directly exposed to water or moisture and not blocked by dirt or other elements.
- With IP waterproof ratings, the camera can work properly under conditions like rain and snow. However, it doesn't mean the camera can work underwater.
- Do not install the camera at places where rain and snow can hit the lens directly.
- The camera may work in extreme cold conditions as low as -25°C . Because when it is powered on, the camera will produce heat. You may power on the camera indoors for a few minutes before installing it outdoors.

Install the Camera



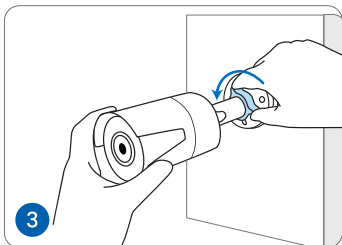
Drill holes in accordance with the mounting hole template.

NOTE: Use the drywall anchors included in the package if needed.

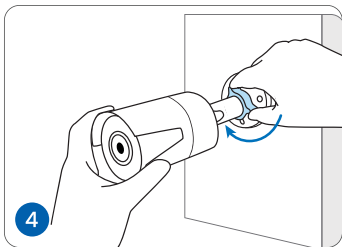


Install the mount base with the mounting screws included in the package.

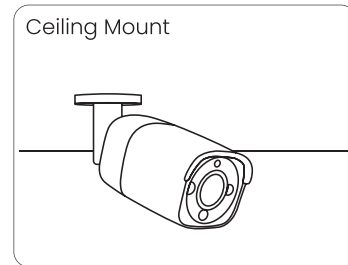
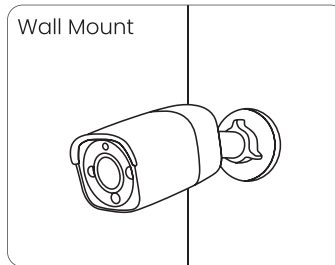
NOTE: Run the cable through the cable notch on the mount base.



To get the best field of view, loosen the adjustment knob on security mount and turn the camera.



Stiffen the adjustment knob to lock the camera.



Troubleshooting

Camera is Not Powering On

If your camera is not powering on, please try the following solutions:

- Make sure your camera is powered properly. The PoE camera should be powered by a PoE switch/injector, the Reolink NVR or a 12V power adapter.
- If the camera is connected to a PoE device as listed above, connect the camera to another PoE port and see if the camera will power on.
- Try again with another Ethernet cable.

If these won't work, contact Reolink Support <https://support.reolink.com/>.

Infrared LEDs Stop Working

If the Infrared LEDs of your camera stop working, please try the following solutions:

- Enable infrared lights on Device Settings page via Reolink App/Client.
- Check if the Day/Night mode is enabled and set up auto infrared lights at night on Live View page via Reolink App/Client.
- Upgrade the firmware of your camera to the latest version.
- Restore the camera to factory settings and check out the infrared light settings again.

If these won't work, contact Reolink Support
<https://support.reolink.com/>.

Failed to Upgrade the Firmware

If you fail to upgrade the firmware for the camera, try the following solutions:

- Check out the current camera firmware and see if it is the latest one.
- Make sure that you download the correct firmware from Download Center.
- Make sure that your PC is working on a stable network.

If these won't work, contact Reolink Support
<https://support.reolink.com/>.

Specifications

Hardware Features

Night Vision: 30 Meters (100ft)

Day/Night Mode: Auto Switchover

General

Operating Temperature: -10°C to 50°C (14°F to 122°F)

Operating Humidity: 10%-90%

For more specifications, visit <https://reolink.com/>.

Important Safety Instructions

Please read the instructions carefully before using the device.

1. Replace only with the same or equivalent type of accessories recommended by Reolink.
2. Do not use the device in an environment that exceeds the recommended temperature range.
3. Do not use the device in an environment that exceeds the recommended humidity range.
4. Do not attempt to disassemble, repair, or alter the device by yourself.
5. Always follow the local safety laws and regulations when using the device.
6. The device contains (or comes with) small components, small plastic elements, and other small parts that may cause choking hazards. Keep the device and its accessories out of reach of children. Consult a physician immediately if small parts are swallowed.
7. The device contains (or comes with) cables or cords that may cause strangulation hazards. Keep the device and its accessories out of reach of children.

Legal Disclaimer

To the maximum extent permitted by applicable law, this document and the product described, with its hardware, software, firmware, and services, are delivered on an “as-is” and “as-available” basis, with all faults and without warranty of any kind. Reolink disclaims all warranties, express or implied, including but not limited to, warranties of merchantability, satisfactory quality, fitness for a particular purpose, accuracy, and non-infringement of third-party rights. In no event will Reolink, its directors, officers, employees, or agents be liable to you for any special, consequential, incidental or indirect damages, including but not limited to damages for loss of business profits, business interruption, or loss of data or documentation, in connection with the use of this product, even if Reolink has been advised of the possibility of such damages.

To the extent permitted by applicable law, your use of the Reolink products and services is at your sole risk and you assume all risks associated with internet access. Reolink does not take any responsibilities for abnormal operation, privacy leakage or other damages

resulting from cyber attacks, hacker attacks, virus inspections, or other internet security risks. However, Reolink will provide timely technical support if required. The laws and regulations related to this product vary by jurisdiction. Please check all relevant laws and regulations in your jurisdiction before using this product to ensure that your use conforms to the applicable law and regulation. During the use of the product, you must comply with relevant local laws and regulations. Reolink is not responsible for any illegal or improper use and its consequences. Reolink is not liable in the event that this product is used with illegitimate purposes, such as third-party rights infringement, medical treatment, safety equipment, or other situations where the product failure could lead to death or personal injury, or for weapons of mass destruction, chemical and biological weapons, nuclear explosion, and any unsafe nuclear energy uses or anti-humanity purposes. In the event of any conflicts between this manual and the applicable law, the latter prevails.

Notification of Compliance

ISED Compliance Statements

This Class B digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.



SIMPLIFIED EU AND UK DECLARATION OF CONFORMITY

Hereby, REOLINK INNOVATION LIMITED declares that the equipment [refer to the cover of the Operational Instructions] is in compliance with Directive 2014/30/EU. The full text of the EU and UK declaration of conformity is available at the following internet address:
<https://support.reolink.com/hc/en-us/articles/36788378727065/>



Correct Disposal of This Product

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health

from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

Limited Warranty

This product comes with a 2-year limited warranty that is valid only if purchased from Reolink Official Store or a Reolink authorized reseller. Learn more: <https://reolink.com/warranty-and-return/>.

NOTE: We hope that you enjoy the new purchase. But if you are not satisfied with the product and plan to return, we strongly suggest that you reset the camera to factory default settings and take out the inserted SD card before returning.

Terms and Privacy

Use of the product is subject to your agreement to the Terms of Service and Privacy Policy at reolink.com

Terms of Service

By using the Product Software that is embedded on the Reolink product, you agree to the terms&conditions between you and Reolink. Learn more: <https://reolink.com/terms-conditions/>

Technical Support

If you need any technical help, please visit our official support site and contact our support team before returning the products, <https://support.reolink.com>.

REOLINK INNOVATION LIMITED
FLAT/RM 705 7/F FA YUEN COMMERCIAL BUILDING 75-77 FA YUEN STREET
MONG KOK KL HONG KONG



WARNING

This product can expose you to the chemical lead, which is known to the state of California to cause cancer.

For more information, go to
www.P65Warnings.ca.gov