

# HP Laptop 14-dk1031dx



## Reliable performance on-the-go

Slim and ultra-portable. With long battery life, you can stay social, productive, and connected. The micro-edge display provides more screen in a smaller frame.

## Product overview

- **Sleek. Slim. Stylish design.** Designed for portability and features a micro-edge HD display with an ultra-narrow bezel for a smaller frame.<sup>(33)</sup>
- **Responsive and reliable performance:** With an AMD processor, Radeon™ graphics and a super responsive precision touch pad – you've got the power to surf, stream, and do more like never before.<sup>(9)</sup>
- **Stay connected and entertained:** Work and play all day with up to 7 hours and 15 minutes battery life.<sup>(75)</sup> Includes a USB-C® port for future connectivity.

## Key specifications

- **Operating system:** Windows 10 Home in S mode<sup>(1b)</sup>
- **Processor:** AMD Ryzen™ 3 3250U<sup>(2a)</sup>
- **Display:** 14.0-inch diagonal, HD (1366 x 768), BrightView<sup>(33)</sup>
- **Memory:** 8 GB DDR4-2400 SDRAM (1 x 8 GB)
- **Internal storage:** 1 TB 5400 rpm SATA HDD<sup>(4b)</sup>
- **Graphics:** AMD Radeon™ Graphics<sup>(14)</sup>
- **Battery life:**
  - Up to 7 hours and 15 minutes (video playback)<sup>(75)</sup>
  - Up to 5 hours and 45 minutes (wireless streaming)<sup>(80)</sup>
- **Camera:** Camera with integrated digital microphone<sup>(89)</sup>
- **Product weight:** 3.33 lb<sup>(76)</sup>

## Product features

- **Windows 10 Home in S mode:** Experience the most secure Windows ever built with fast boot times, increased responsiveness, and added protection against phishing and malware.<sup>(1b)</sup>
- **AMD Ryzen™ Mobile Processor:** Uplift your performance and multitask seamlessly with accelerated power and efficiency, while enjoying stunning HD visuals.
- **Hard drive storage:** Grow your digital collections and still have room left over.
- **HP Fast Charge:** Go from 0 to 50% charge in approximately 45 minutes.<sup>(78)</sup>
- **High-definition display:** Enjoy your entertainment with the great quality and high-definition detail of 1 million pixels.<sup>(33)</sup>
- **AMD Radeon™ graphics:** Whether it's games or movies, experience high performance for all your entertainment.
- **Camera:** With a great camera it's never been easier to stay in touch and get your work done. Video chat with the family while experiencing clear, smooth quality.<sup>(89)</sup>
- **Ethernet port:** Plug in and enjoy a smooth, wired Internet experience.
- **HDMI out:** Plug in and enjoy your favorite content on a bigger screen.

## Additional product features

- **Wi-Fi 5 (1x1) and Bluetooth® 4.2:** Stay connected to Wi-Fi and to Bluetooth® accessories with wireless technology.<sup>(19a)(26)</sup>
- **MU-MIMO supported:** Pair with a MU-MIMO router for a smoother online experience in multi-device homes.
- **Tuned stereo speakers:** HP custom tunes the dual speaker setup in every notebook for exceptional stereo quality.
- **McAfee LiveSafe™:** Protect your operating system with a free 30-day McAfee LiveSafe™ trial.<sup>(8)</sup>

## Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Laptop that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® certified<sup>(62)</sup>
- EPEAT® Silver registered<sup>(27)</sup>
- Low Halogen<sup>(61)</sup>
- Mercury-free display backlights
- Arsenic-free display glass

## Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

### Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **Technical Support:** Complimentary limited technical support including initial setup support, is available from HP via multiple contact methods for 90 (ninety) days from date of purchase.

### Support Options:

- **HP Support Assistant - HPSA:** Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it.<sup>(56)</sup>
- **Online Support:** For technical support with this product, visit HP Customer Support <http://support.hp.com>.<sup>(9)</sup>
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Community at [community.hp.com](http://community.hp.com), on Twitter at [twitter.com/HPSupport](http://twitter.com/HPSupport), and Facebook at [facebook.com/HPSupport](http://facebook.com/HPSupport).<sup>(9)</sup>



## Specifications

<b>Operating system</b>	• <b>Windows 10 Home in S mode<sup>(1b)</sup></b>
<b>Processor</b>	• AMD Ryzen™ 3 3250U <sup>(2a)</sup> • Dual-Core
<b>Processor speed</b>	• 2.6 GHz base clock, up to 3.5 GHz max boost clock <sup>(2d)</sup>
<b>Processor cache</b>	• 4 MB L3 cache
<b>Memory</b>	• 8 GB DDR4-2400 SDRAM (1 x 8 GB)
<b>Accessible memory slots</b>	• Memory slot not user accessible
<b>Video graphics</b>	• AMD Radeon™ Graphics <sup>(14)</sup>
<b>Internal storage</b>	• 1 TB 5400 rpm SATA HDD <sup>(4b)</sup>
<b>Finish and features</b>	• Top cover: Jet black with a mesh knit pattern • Keyboard deck: Jet black with a mesh knit pattern
<b>Camera</b>	• Camera with integrated digital microphone <sup>(69)</sup>
<b>Display</b>	• 14.0-inch diagonal, HD (1366 x 768), BrightView, 220 nits, 45% NTSC <sup>(20)(33)</sup>
<b>Screen to body ratio</b>	• 78% <sup>(40)</sup>
<b>Network card</b>	• Integrated 10/100/1000 GbE LAN <sup>(29)</sup>
<b>Wireless connectivity</b>	• Realtek RTL8821CE 802.11a/b/g/n/ac (1x1) <sup>(19a)</sup> Wi-Fi® and Bluetooth® 4.2 combo <sup>(26)</sup> • MU-MIMO supported
<b>Digital media</b>	• Multi-format SD media card reader
<b>Sound</b>	• HD Audio with stereo speakers
<b>Integrated keyboard</b>	• Full-size, jet black keyboard • Touchpad with multi-touch gesture support
<b>External notebook ports</b>	• 1 SuperSpeed USB Type-C® 5Gbps signaling rate <sup>(42)</sup> • 2 SuperSpeed USB Type-A 5Gbps signaling rate • 1 RJ-45 • 1 Headphone/microphone combo • 1 AC Smart pin • 1 HDMI 1.4b
<b>Dimensions</b>	• <b>Unpackaged:</b> 12.76 in (W) x 8.90 in (D) x 0.78 in (H) • <b>Packaged:</b> 19.02 in (L) x 2.72 in (W) x 12.00 in (H)
<b>Weight</b>	• <b>Unpackaged:</b> 3.33 lb <sup>(76)</sup> • <b>Packaged:</b> 4.78 lb
<b>Security</b>	• Kensington Mini Security Lock slot <sup>(28)</sup>
<b>Power</b>	• 3-cell, 41 Wh Li-ion battery • 45 W Smart AC power adapter
<b>Battery life</b>	• Up to 7 hours and 15 minutes (video playback) <sup>(75)</sup> • Up to 5 hours and 45 minutes (wireless streaming) <sup>(60)</sup>

## Learn more at [hp.com](https://hp.com)

<sup>(1b)</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See [microsoft.com](https://microsoft.com). Windows 10 Home in S mode works exclusively with apps from the Microsoft Store within Windows. Certain default settings, features, and apps cannot be changed. Some accessories and apps compatible with Windows 10 may not work (including some antivirus, PDF Writers, driver utilities and accessibility apps) and performance may vary, even if you switch to Windows 10 Home configuration (fee may apply). You can't switch back to Windows 10 Home in S mode. Learn more at [windows.com/windows10sfaq](https://windows.com/windows10sfaq). <sup>(2a)</sup> Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. AMD's numbering is not a measurement of clock speed. AMD and Radeon are trademarks of Advanced Micro Devices, Inc. <sup>(2d)</sup> Max Boost clock frequency performance varies depending on hardware, software and overall system configuration. GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. <sup>(4b)</sup> For storage drives, TB = 1 trillion bytes. Actual formatted capacity is less. Up to 35GB of drive is reserved for system recovery software. <sup>(69)</sup> Internet access required and not included. Subscription required after 30 days trial period. McAfee, LiveSafe and the McAfee logo are trademarks or registered trademarks of McAfee, Inc. in the United States and other countries. <sup>(9)</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. <sup>(14)</sup> Shared video memory (UMA) uses part of the total system memory for video performance. System memory dedicated to video performance is not available for other use by other programs. <sup>(19a)</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11ac) is backwards compatible with prior Wi-Fi 5 specs. <sup>(20)</sup> All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower. <sup>(22)</sup> New Dropbox users are eligible to get 25 GB of Dropbox space free for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at [dropbox.com](https://dropbox.com). <sup>(23)</sup> Detects BIOS damage and recovers last settings. <sup>(26)</sup> Bluetooth® is a trademark owned by its proprietor and used by Hewlett-Packard Company under license. <sup>(27)</sup> EPEAT® Silver registered where applicable. EPEAT registration varies by country. See [epeat.net](https://epeat.net) for registration status by country. Search keyword generator on HP's 3rd party option store for solar generator accessories at [hp.com/go/options](https://hp.com/go/options). <sup>(28)</sup> Lock sold separately. <sup>(29)</sup> Actual speeds may vary. <sup>(33)</sup> High-definition (HD) content is required to view high definition images. <sup>(40)</sup> Percent of active plus nonactive viewing area to active viewing area plus border. Measure with lid vertical to the desk. <sup>(42)</sup> USB Type-C® and USB-C® are trademarks of USB Implementers Forum. <sup>(53)</sup> Call 1.800.474.6836 or [support.hp.com](https://support.hp.com) for more information on Care Packs available after 90 days. After 90 days, an incident fee may apply. <sup>(56)</sup> For more information visit [hp.com/go/hpsupportassistant](https://hp.com/go/hpsupportassistant). (Link will vary outside of the U.S.) HP Support Assistant is only available on Windows-based PCs. Internet connection required for updating and connecting to HP Support. <sup>(61)</sup> External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen. <sup>(62)</sup> ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency. <sup>(75)</sup> Battery life tested by HP using continuous FHD video playback, 1080p (1920x1080) resolution, 150 nits brightness, system audio level at 17%, player audio level at 100%, played full-screen from local storage, headphone attached, wireless on but not connected. Actual battery life will vary depending on configuration and maximum capacity will naturally decrease with time and usage. <sup>(76)</sup> Weight and system dimensions may fluctuate due to configuration and manufacturing variances. <sup>(78)</sup> Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to system tolerance. <sup>(80)</sup> Battery life tested by HP using continuous Netflix video playback, Windows 10 Netflix app, 150 nits brightness, system audio level 17%, headphone attached, played full-screen, wireless on. Actual battery life will vary depending on configuration and maximum capacity will naturally decrease with time and usage. <sup>(89)</sup> Features may require software or other 3rd party applications to provide the described functionality. Internet service required and not included. Actual product may vary from image shown on datasheet. © Copyright 2020 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. All other trademarks are property of their respective owners. 07/09/2020\_r1 tg

<b>Warranty and support</b>	<ul style="list-style-type: none"> <li>• 1-year limited hardware warranty. Additional information available at <a href="https://www.support.hp.com">www.support.hp.com</a><sup>(9)</sup></li> <li>• 90 days limited technical support for software and initial setup (from date of purchase)<sup>(53)</sup></li> </ul>
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## Software

<b>HP help and support</b>	<ul style="list-style-type: none"> <li>• <b>HP BIOS Protection:</b> Get peace of mind knowing your PC BIOS is protected. HP BIOS Protection automatically checks its health and recovers itself.<sup>(23)</sup></li> <li>• <b>HP Jumpstarts:</b> Get access to great HP solutions and learn about valuable features that come with your new HP PC.</li> <li>• <b>HP Support Assistant:</b> Included with your computer, this free self-help tool makes it easier than ever to get help with your HP PC and printers.<sup>(56)</sup></li> </ul>
<b>Books, music, photos and videos</b>	<ul style="list-style-type: none"> <li>• <b>Netflix:</b> Watch movies and TV on your PC with subscription.<sup>(9)</sup></li> </ul>
<b>Productivity and tools</b>	<ul style="list-style-type: none"> <li>• <b>Dropbox cloud storage:</b> Store and synchronize your content online with Dropbox. Get 25GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access.<sup>(9)(22)</sup></li> </ul>
<b>Security and protection</b>	<ul style="list-style-type: none"> <li>• <b>HP 3D DriveGuard:</b> Your PC's data stays safe from accidental bumps and bruises with HP 3D DriveGuard. It senses motion and locks your spinning hard drive, so a single bump won't delete your entire digital life.</li> </ul>

## Additional Information

<b>Product number</b>	• 1Y8X8UA#ABA
<b>Ad embargo date</b>	• 11/01/2020
<b>UPC Code</b>	
<b>Country of origin</b>	• China
<b>Pallet information</b>	<ul style="list-style-type: none"> <li>• <b>Dimensions:</b> 42.32 in (H) x 39.37 in (W) x 47.24 in (L)</li> <li>• <b>Total weight:</b> 521.50 lb</li> <li>• <b>Layers:</b> 3</li> <li>• <b>Products per layer:</b> 34</li> </ul>
<b>Battery regulatory data</b>	<ul style="list-style-type: none"> <li>• <b>Transportation or storage regulations:</b> Y</li> <li>• <b>UN# and proper shipping name:</b> UN3481 - Lithium ion batteries packed with equipment</li> <li>• <b>Number of batteries:</b> 1</li> <li>• <b>Primary battery regulated material:</b> 210g</li> <li>• <b>Primary battery watt hours:</b> 41</li> <li>• <b>Applicable CPSC regulations:</b> N</li> </ul>

