

Silhouette Warranty Policy

Warranty

Silhouette software support is available for all registered Silhouette users and does not currently have an expiration period.

The Silhouette hardware has a one year limited warranty (which does not extend to consumables, such as the blade and cutting mat). If purchased in the US, Canada, or other US territory (Guam, Northern Mariana Islands, Puerto Rico, and Virgin Islands), this is covered by Silhouette America® directly. If purchased outside of these areas, you may contact the store in question where it was purchased for further warranty coverage information.

Should you experience any issues relating to the hardware of the Silhouette machine within one year of the original purchase, please contact us at support@silhouetteamerica.com.