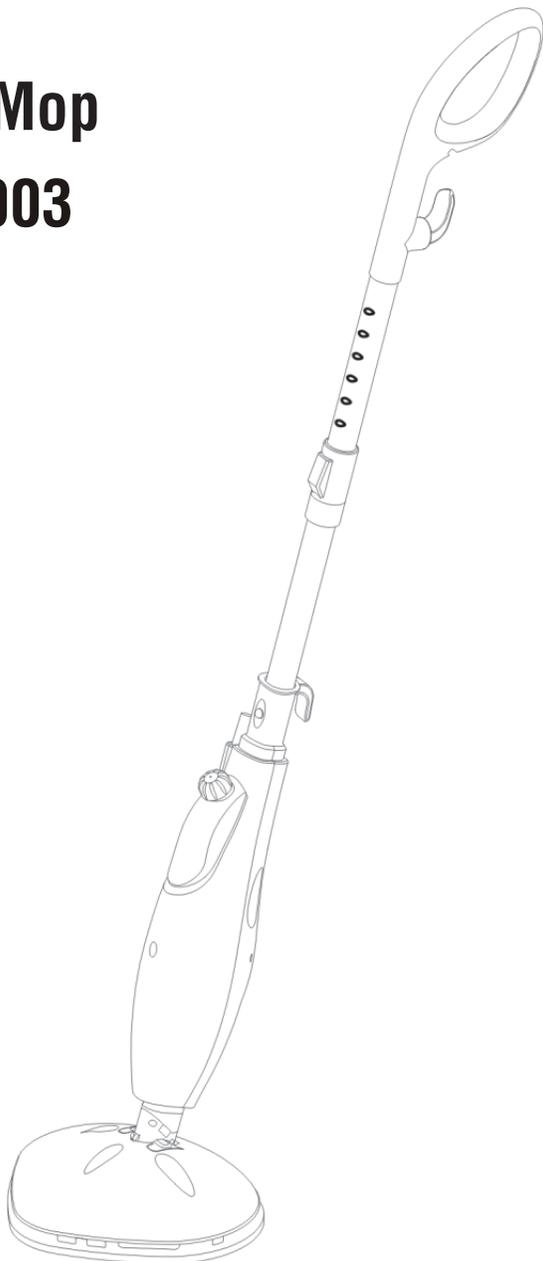


sienna®

Flex

Steam Mop

SSM-4003



INSTRUCTION MANUAL

INTRODUCTION

Thank you for choosing Sienna for your household cleaning needs. Our floor care products use the active power of steam without the use of chemicals; making it a green product that is safe for the ecosystem. You have begun the first step into transforming your house into a green, environmentally safe home. Our Sienna steam products are a modern way of cleaning that is efficient and far more sanitary than conventional methods.

You can achieve a high level of effective cleaning by decreasing cleansing power through steam. When using our microfiber cloth pads to enhance absorbency combined with the power of germ killing steam, dirt and grime can be eliminated in a matter of seconds. The tiny hot vapor molecules penetrate porous surfaces being cleaned, expanding and forcing dirt, debris, and bacteria to the surface. When used correctly, our steam mops can kill dust mites and certain types of bacteria pathogens such as salmonella and E-coli on contact.

Since you do not need chemicals in order to use our products, not only will you see the savings in your wallet, but you have provided a safer place for you and your family to live in. We encourage you to improve your way of life, better the environment, and spend time enjoying your clean chemical free floor.

Flex

The Flex is an innovative product that has an adjustable handle that cleans and sanitizes your home by harnessing the natural cleaning power of hot steam vapor. This unique versatile steam mop is well-suited to clean a variety of floor surfaces. The Flex heats water up to 212° F and produces steam within 2 to 3 seconds. It can be refilled swiftly for practically unlimited steam time. In addition, the included carpet glider ensures that your carpet is deodorized and refreshed. The user-friendly design is intended to tackle the toughest dirt and debris. It features a 1500-Watt heating element, a 260ml/10 fl oz water tank, a swivel head, 2 heavy duty microfiber pads, and much more.

SAFETY GUIDELINES

The Sienna Flex (SSM-4003) Steam Mop is for indoor domestic floor use only. Any commercial use will void warranty. The steamer should not be used upside down or vertically. It is designed for sanitizing and cleaning an array of floor surfaces such as ceramic tile, sealed hardwood, marble, sealed laminate, stone, and vinyl floors.

Safety Instructions:



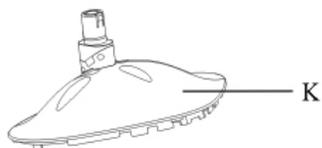
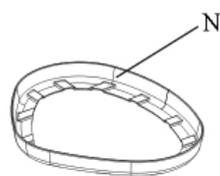
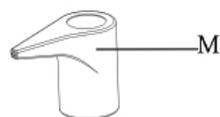
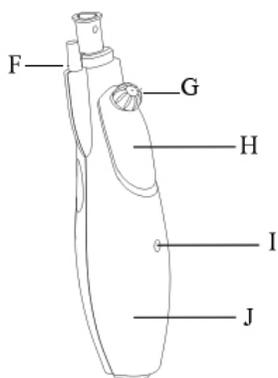
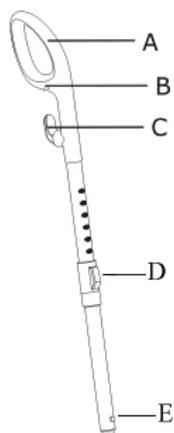
WARNING: DANGER OF SCALDING. BE SURE TO READ AND FOLLOW ALL SAFETY INSTRUCTIONS BEFORE USING YOUR STEAM MOP. PROPER CARE AND MAINTENANCE WILL HELP TO EXPAND THE LIFE OF YOUR STEAMER.

When using an electrical appliance, basic precautions should always be followed. To reduce the risk of fire, electric shock, or injury:

- Be sure to unplug the electrical cord when appliance is not in use and while servicing.
- This steamer is not intended for use by persons (including children) with reduced physical, sensory, mental capabilities or lack of experience and knowledge unless they have been instructed to do so by a person responsible for their safety.
- Children should be supervised and cautioned that the steamer is not a toy and should not be played with.
- Do not direct steam towards people, pets, electrical appliances, or electrical outlets.
- Do not immerse the steamer in water or other liquids. Do not handle steamer with wet hands.
- Do not pull or carry by cord, use cord as a handle, or close a door on the cord.
- Do not pull power cord to disconnect steamer from socket or use cord as a handle.
- Be sure to keep cord away from heat, water, and sharp edges.
- Do not use if cord or plug is damaged. If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not use extension cords or outlets with inadequate current carrying capacity.
- Do not use steamer on any steam sensitive material such as velvet, leather, wax polished furniture or floors, synthetic and other delicate fabrics.
- Do not use on unsealed hardwood floors. By doing so, you may remove the sheen with the steam. It is recommended to test an isolated area with the steam mop before proceeding. As a precaution, you should check the manual made by the floor manufacturer for proper care instructions.
- Never put additives such as cleaning detergents or chemicals into the water tank. It could make the product unsafe and damage the unit.
- Do not use steamer without floor cloth pad in place.
- Use only manufacturer's recommended accessories.
- Stop using steamer if circuit breaker activates. Beware of risk of shock.
- Wear proper shoes when operating your steamer. Open-toed shoes, slippers or bare feet may cause you to slip and fall or cause hot steam on your feet.
- Allow your steamer to cool down before storing in a cool, dry place.

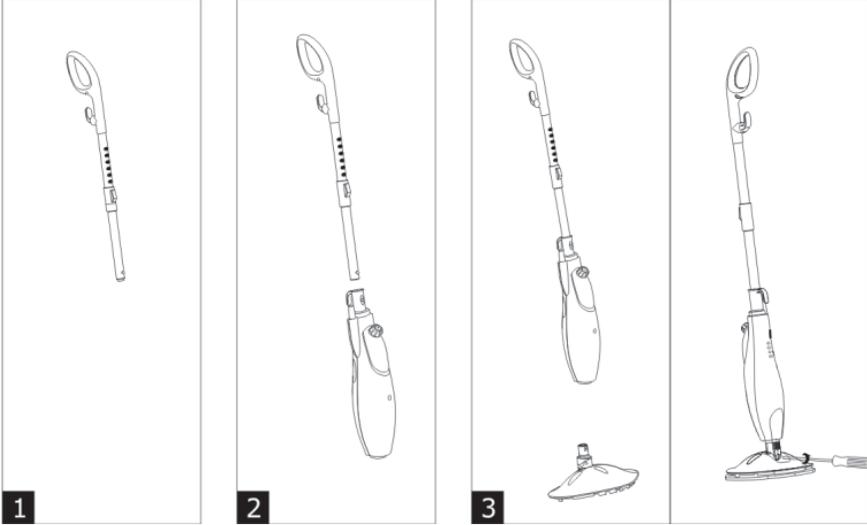
KEY FEATURES

- A. HANDLE
- B. HANDLE CORD WRAP
- C. QUICK RELEASE CORD WRAP
- D. ADJUSTABLE HANDLE LOCKING SWITCH
- E. HANDLE RELEASE BUTTON
- F. LOWER CORD WRAP
- G. WATER TANK CAP
- H. WATER TANK
- I. LED LIGHT
- J. STEAMER BODY
- K. STEAMER HEAD
- L. CLOTH PAD
- M. REFILL CUP
- N. CARPET GLIDER

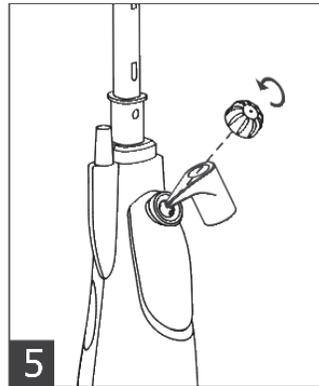
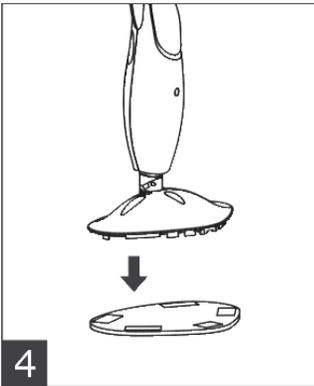


ASSEMBLY AND USE

- 1) Press the adjustable handle locking switch (D) to telescope the handle (A) to desired length.
- 2) Attach handle (A) to steamer body (J).
- 3) Attach steamer body (J) to steamer head (K). Secure steamer head with screw provided until fully tightened. (Use Phillips screwdriver).



- 4) Set cloth pad (L) on the floor with microfiber side down. Align self adhesive strips at the bottom of steamer head (K) with cloth pad (L). Place unit on top of cloth pad (L) and apply pressure to assure hold.
- 5) Unscrew the water tank cap (G) and fill water tank (H) with cool tap water by using refill cup (M) provided.



NOTE: The steamer does not require distilled water. Residents in areas with hard water should use distilled water for better performance.

- 6) Twist the quick release cord wrap (C) clockwise to un-wrap the power cord completely. Hang the cord on the handle cord wrap (B) for better use of the steamer when moving and cleaning. Be sure to plug unit into a grounded outlet.
- 7) The LED (I) will illuminate when the steamer is ready for cleaning.

NOTE: It is recommended that another high wattage appliance is not operated on the same circuit to avoid a circuit overload.

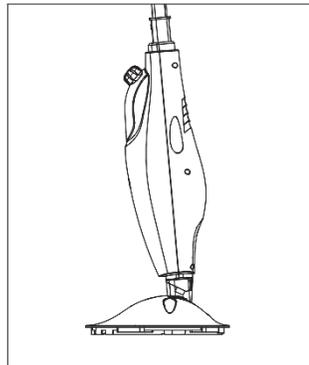
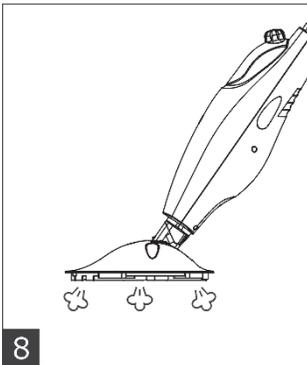


CAUTION: Upon initial use, please allow the water to flow through the system for approximately 30 seconds to prime the unit. The pump will make a louder noise during this process.



WARNING: ON SURFACES THAT HAVE BEEN TREATED WITH WAX, THE WAX MAY BE REMOVED BY THE HEAT AND STEAM ACTION. DO NOT USE ON UNSEALED WOOD FLOORS OR LET UNIT STAND ON ANY WOOD FLOOR FOR AN EXTENDED PERIOD OF TIME. THIS MAY CAUSE THE WOOD GRAIN TO RISE. IT IS RECOMMENDED THAT A SECTION BE TESTED IN AN ISOLATED AREA OF THE FLOOR. IT IS ALSO RECOMMENDED THAT YOU CHECK THE USE AND CARE INSTRUCTIONS FOR CLEANING FROM THE FLOOR MANUFACTURER TO ENSURE STEAM CLEANING IS ACCEPTABLE FOR YOUR FLOOR.

- 8) Pull down on handle (A) to release and unlock steam for use. To stop steam, simply lift handle (A) back to upright and locked position.



- 9) Slowly pass over surface to be cleaned when steam is emitted. It is recommended to sweep or vacuum floor prior to using the steam mop.



CAUTION: To sanitize an area of your floor, leave the steamer over the area for a minimum of 8 seconds, but no longer than 15 seconds. Leaving the steamer in a stationary position for a longer period than recommended may cause build up of pale residue. This residue can be removed by using a decalcifying product or with a few drops of vinegar on a cloth and wiped away.

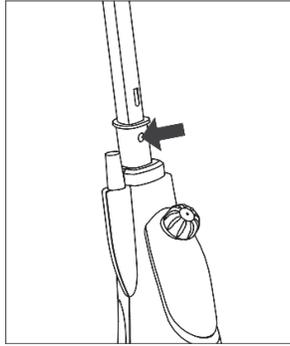
- 10) When steamer stops emitting steam simply refill the water tank (H) and continue cleaning.



WARNING: NEVER RUN THE STEAMER WITHOUT WATER.

- 11) When you finish cleaning, unplug power cord from outlet. Be sure to empty water tank (H) and carefully remove cloth pad (L) from steamer head (K). Store the unit upright in a dry area.

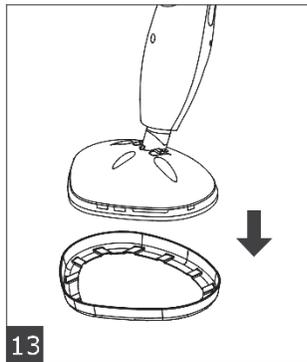
NOTE: For storing your mop in small tight spaces, first release power cord from the quick release cord wrap, then press button in the front of the unit between the lower handle tube and top of steamer body to release the handle. Pull handle upward to remove. This may take some force.



 **CAUTION: The cloth pad may be very hot.**

Carpet Glider

- 12) Lay carpet glider (N) on the floor in an upright position with the triangular flat surface facing downward. Place steamer head (K) on top of glider.



IMPORTANT: The carpet glider is not designed to be fixed to the floor head for safety reasons including preventing burns. It is designed for use on soft carpet areas only, not for hard floor surfaces.

CLEANING AND MAINTENANCE



CAUTION: Prior to cleaning or maintaining your steam mop, isolate the unit by removing the cord from the power socket and avoid immersing the unit in water.

- 1) The cloth pads can be machine washed in hot water. Do not tumble dry. Do not iron. Allow to dry fully before use. Do not use bleach or fabric softener.
- 2) Wipe steamer with soft cloth when/if necessary.

Product Specs:

Voltage supply: 120V, 60 Hz

Output: 1500 W

Water tank capacity: max. 10 fl oz.

Cord: 16.4 ft.

Weight: 3.2 lbs.

Protection class: 1

Pads: SSM-3003-CP 2PK

CUSTOMER SUPPORT

For problems with your Sienna steam mop, please refer to the Troubleshooting guide. Additional inquiries should be directed to our Customer Service department by calling 1-888-574-3662 or by e-mail customerservice@anvidproducts.com.

PURCHASE REPLACEMENT PADS

You may purchase replacement pads and accessories on our website at: www.siennadirect.com.

ONE YEAR LIMITED WARRANTY

Our Sienna product warranty extends only to the original customer purchaser of the product. It is warranted by the manufacturer to be free from all defects in materials or workmanship for a period of one year from the date of original purchase. This warranty is subject to the following conditions, exclusions and exceptions.

Exclusions:

This warranty does not cover normal wear and tear of parts and does not apply to any product that has been tampered with or used for commercial purposes. This warranty does not cover damage caused by misuse, abuse or negligent handling or damage due to mishandling in transit or shipping. This warranty does not cover damage or defects caused by or resulting from repairs, service or alterations to the product or any of its parts, which have been performed by a repair person not authorized by the manufacturer. This warranty is effective only if the product is purchased and operated in the USA, and does not extend to any units which have been used in violation of written instructions furnished by the manufacturer, or to units which have had the serial number removed, altered, defaced or rendered illegible.

Performance:

During the limited warranty period, the manufacturer will, at its option, repair or replace free of charge a defective product or part that is covered by this warranty. As a matter of warranty policy, the manufacturer will not refund the purchase price. A repaired or replacement product will be covered by this warranty for the balance of the initial one year warranty period.

To contact Customer Service:

Write: Anvid Products, Inc.
1401-1499 Greenville Rd.
Livermore, CA 94550

E-mail: customerservice@anvidproducts.com

Call: 1-888-5SIENNA (1-888-574-3662)

Please refer to your product name and model number when contacting Customer Service.

Customer Service will give you further instructions for returning a defective product. When returning a defective product, carefully pack the item to avoid damage in shipping, the manufacturer cannot assume responsibility for loss or damage during incoming shipment. Be sure to include the following items with your product: any accessories related to the product, completed warranty form, and a copy of your sales receipt or other proof of purchase to determine warranty status. C.O.D. shipments cannot be accepted.

Limitations of Remedies: No representative or person is authorized to assume for the manufacturer any other liability in connection with the sale of our products. This limited warranty is not transferable and any sale, transfer or other disposition of the product voids this limited warranty. There shall be no claims for defects or failure of performance or product failure under any theory of tort, contract or commercial law including, but not limited to, negligence, gross negligence, strict liability, breach of warranty and breach of contract.

ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

REPAIR OR REPLACEMENT SHALL BE THE SOLE REMEDY OF THE PURCHASER UNDER THIS LIMITED WARRANTY, AND IN NO EVENT SHALL THE MANUFACTURER BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, LOSSES OR EXPENSES YOU MAY INCUR IN CONNECTION WITH YOUR PURCHASE OR USE OF THE PRODUCT OR FOR ANY BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, WHATSOEVER. Some states do not allow exclusion or limitation of special, incidental, or consequential damages, so the above limitation may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Correct Disposal of this product	
	This marking indicates that this product should not be disposed with other household wastes throughout the US. To prevent possible harm to the environment or human health from uncontrolled waste disposal, we recommend recycling it responsibly to promote the sustainable reuse of material resources. To dispose of your used device, please contact your local city for proper disposal locations.