

FREE SHIPPING ON ALL US ORDERS

Limited Warranty

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Guaranteed To Be Unstoppable!

We've always got your back. So we guarantee every bag to be free from defects in materials and craftsmanship for five years from the date of purchase, and every tablet case for one year from the date of purchase. Sorry, but this doesn't include damage caused by normal wear and tear, misuse, neglect or unauthorized repair. Should you require service to your Solo product, call us in the U.S. at 800.333.6292 during normal business hours Monday – Friday from 9am to 5pm EST, or contact us via our [contact form](#).

All repairs and or replacements will be sent out prepaid to an address within the 48 contiguous United States, state of Hawaii, the District of Columbia, and Puerto Rico via a reasonable shipping method. The determination of whether or not the case will be repaired or replaced will only be made by a qualified Solo technician. Shipping and handling fees are not refundable. The shipping company is solely responsible for any damage to your case incurred while it is in its custody. Solo, at its option, will repair the product or replace it with a comparable model, without charge. This product is not warranted for fitness of use for any purpose other than the ordinary use for which intended. There are no other warranties, express or implied, beyond those expressly contained herein. Any implied warranty shall not last beyond the period of this warranty; some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty specifically excludes any claim for direct, incidental or consequential damages, and does not apply to normal wear and tear, misuse or neglect of the product, or as a result of unauthorized repairs. Liability for breach of warranty shall not exceed the actual purchase price of the product. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty extends only to the original purchaser-owner (or, in the case of a gift by the original purchaser-owner, to the recipient of the gift).

I had a very good experience with Solo whereby they honored my request to replace a bag that I had used briefly but did not last....specifically Debbie was easy to deal with and I appreciate their support because they stand behind their products and it shows their concern for customer satisfaction...way to go with garnering customer loyalty and thanks

Emile

