

# HP Laptop 14-dk1003dx



## Reliable performance on-the-go

Slim and ultra-portable. With long battery life, you can stay social, productive, and connected. The micro-edge display provides more screen in a smaller frame.

## Product overview

- **Sleek. Slim. Stylish design.** Designed for portability and features a micro-edge HD display with an ultra-narrow bezel for a smaller frame.<sup>(33)</sup>
- **Responsive and reliable performance:** With an AMD processor, Radeon™ graphics and a super responsive precision touch pad – you've got the power to surf, stream, and do more like never before.<sup>(9)</sup>

## Key specifications

- **Operating system: Windows 10 Home in S mode<sup>(1b)</sup>**
- **Processor:** AMD Athlon™ Silver 3050U<sup>(2a)</sup>
- **Display:** 14.0-inch diagonal HD, SVA, anti-glare, micro-edge, WLED-backlit<sup>(33)</sup>
- **Memory:** 4 GB DDR4-2400 SDRAM (1 x 4 GB)
- **Internal storage:** 128 GB SATA 3 M.2 SSD<sup>(15)</sup>
- **Graphics:** AMD Radeon™ Graphics<sup>(14)</sup>
- **Camera:** HP Webcam with integrated digital microphone<sup>(69)</sup>
- **Product weight:** 3.33 lb<sup>(76)</sup>

## Product features

- **Windows 10 Home in S mode:** Experience the most secure Windows ever built with fast boot times, increased responsiveness, and added protection against phishing and malware.<sup>(1b)</sup>
- **AMD Athlon™ Mobile Processor with Radeon™ Graphics:** Get more done faster on a reliable laptop that can keep up with your everyday tasks. Stream movies with extra-long battery life in beautiful, crystal-clear detail.<sup>(9)</sup>
- **128 GB Solid-State Drive:** Boot up in seconds, transfer files without waiting hours, and enjoy a snappier experience every time you use your PC
- **HP Fast Charge:** Go from 0 to 50% charge in approximately 45 minutes.<sup>(78)</sup>
- **High-definition display:** Enjoy your entertainment with the great quality and high-definition detail of 1 million pixels.<sup>(33)</sup>
- **Brilliant BrightView panel:** Get the ideal indoor visual experience with a bright, clear picture.
- **Micro-edge display:** See more, do more from anywhere with a less than 7 mm micro-edge bezel display.
- **AMD Radeon™ graphics:** Whether it's games or movies, experience high performance for all your entertainment.
- **Ethernet port:** Plug in and enjoy a smooth, wired Internet experience.
- **HDMI out:** Plug in and enjoy your favorite content on a bigger screen.
- **Wi-Fi 5 (1x1) and Bluetooth® 4.2:** Stay connected to Wi-Fi and to Bluetooth® accessories with wireless technology.<sup>(19a)(26)</sup>
- **MU-MIMO supported:** Pair with a MU-MIMO router for a smoother online experience in multi-device homes.
- **Tuned stereo speakers:** HP custom tunes the dual speaker setup in every notebook for exceptional stereo quality.

## Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Laptop that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® certified<sup>(62)</sup>
- EPEAT® Silver registered<sup>(27)</sup>
- Low Halogen<sup>(61)</sup>
- Mercury-free display backlights
- Arsenic-free display glass

## Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

### Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **Technical Support:** Complimentary limited technical support including initial setup support, is available from HP via multiple contact methods for 90 (ninety) days from date of purchase.

### Support Options:

- **HP Support Assistant - HPSA:** Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it.<sup>(56)</sup>
- **Online Support:** For technical support with this product, visit HP Customer Support <http://support.hp.com>.<sup>(9)</sup>
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Community at [hp.com/go/community](http://hp.com/go/community), on Twitter at [twitter.com/HPSupport](https://twitter.com/HPSupport), and Facebook at [facebook.com/HPSupport](https://facebook.com/HPSupport).<sup>(9)</sup>

### Extend your coverage:

- **SmartFriend, part of HP Care:** Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit [www.hp.com/go/smartfriend](http://www.hp.com/go/smartfriend) to learn more or call toll-free 1-844-814-1800 to get started.<sup>(95)</sup>
- **Care Packs, part of HP Care:** Extend protection beyond the standard limited warranty. For more info, visit [www.hp.com/go/carepack-services](http://www.hp.com/go/carepack-services) or call toll-free at 1-877-232-8009.<sup>(83)</sup>



## Specifications

<b>Operating system</b>	• <b>Windows 10 Home in S mode<sup>(1b)</sup></b>
<b>Processor</b>	• AMD Athlon™ Silver 3050U <sup>(2a)</sup> • Dual-Core
<b>Processor speed</b>	• 2.3 GHz base clock, up to 3.2 GHz max boost clock <sup>(2d)</sup>
<b>Processor cache</b>	• 1 MB cache
<b>Memory</b>	• 4 GB DDR4-2400 SDRAM (1 x 4 GB)
<b>Accessible memory slots</b>	• Memory slot not user accessible
<b>Video graphics</b>	• AMD Radeon™ Graphics <sup>(14)</sup>
<b>Internal storage</b>	• 128 GB SATA 3 M.2 SSD <sup>(15)</sup>
<b>Finish and features</b>	• Top cover: Jet black with a mesh knit pattern • Keyboard deck: Jet black with a mesh knit pattern
<b>Camera</b>	• HP Webcam with integrated digital microphone <sup>(69)</sup>
<b>Display</b>	• 14.0-inch diagonal HD, SVA, anti-glare, micro-edge, WLED-backlit, 220 nits, 45% NTSC (1366 x 768) <sup>(20)(33)</sup>
<b>Screen to body ratio</b>	• 78% <sup>(40)</sup>
<b>Network card</b>	• Integrated 10/100/1000 GbE LAN <sup>(29)</sup>
<b>Wireless connectivity</b>	• Realtek RTL8821CE 802.11b/g/n/ac (1x1) <sup>(19a)</sup> and Bluetooth® 4.2 combo <sup>(26)</sup> • MU-MIMO supported
<b>Digital media</b>	• Multi-format SD media card reader
<b>Sound</b>	• HD Audio with stereo speakers
<b>Integrated keyboard</b>	• Full-size island-style jet black keyboard • Touchpad with multi-touch gesture support
<b>External notebook ports</b>	• 1 SuperSpeed USB Type-C® 5Gbps signaling rate <sup>(42)</sup> • 2 SuperSpeed USB Type-A 5Gbps signaling rate • 1 RJ-45 • 1 Headphone/microphone combo • 1 AC Smart pin • 1 HDMI 1.4b
<b>Dimensions</b>	• <b>Unpackaged:</b> 12.76 in (W) x 8.90 in (D) x 0.78 in (H) • <b>Packaged:</b> 19.02 in (L) x 2.72 in (W) x 12.00 in (H)
<b>Weight</b>	• <b>Unpackaged:</b> 3.33 lb <sup>(76)</sup> • <b>Packaged:</b> 4.78 lb
<b>Security</b>	• Kensington Mini Security lock slot <sup>(28)</sup>
<b>Power</b>	• 3-cell, 41 Wh Li-ion battery • 45 W Smart AC power adapter

## Learn more at [hp.com](http://hp.com)

<sup>(1b)</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.microsoft.com>. Windows 10 Home in S mode works exclusively with apps from the Microsoft Store within Windows. Certain default settings, features, and apps cannot be changed. Some accessories and apps compatible with Windows 10 may not work (including some antivirus, PDF Writers, driver utilities and accessibility apps) and performance may vary, even if you switch to Windows 10 Home configuration (fee may apply). You can't switch back to Windows 10 Home in S mode. Learn more at [Windows.com/Windows10SFAQ](http://Windows.com/Windows10SFAQ). <sup>(2a)</sup> Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. AMD's numbering is not a measurement of clock speed. AMD and Radeon are trademarks of Advanced Micro Devices, Inc. <sup>(2d)</sup> Max Boost clock frequency performance varies depending on hardware, software and overall system configuration. GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. <sup>(9)</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. <sup>(14)</sup> Shared video memory (UMA) uses part of the total system memory for video performance. System memory dedicated to video performance is not available for other use by other programs. <sup>(15)</sup> Actual formatted capacity is less. Portion of internal storage is reserved for preloaded content. <sup>(19a)</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11ac) is backwards compatible with prior Wi-Fi 5 specs. <sup>(20)</sup> All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower. <sup>(22)</sup> New Dropbox users are eligible to get 25 GB of Dropbox space free for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at [www.dropbox.com](http://www.dropbox.com). <sup>(23)</sup> Detects BIOS damage and recovers last settings. <sup>(24)</sup> Bluetooth® is a trademark owned by its proprietor and used by Hewlett-Packard Company under license. <sup>(27)</sup> EPEAT® Silver registered where applicable. EPEAT registration varies by country. See [www.epeat.net](http://www.epeat.net) for registration status by country. Search keyword generator on HP's 3rd party option store for solar generator accessories at [www.hp.com/go/options](http://www.hp.com/go/options). <sup>(29)</sup> Lock sold separately. <sup>(33)</sup> Actual speeds may vary. <sup>(33)</sup> High-definition (HD) content is required to view high definition images. <sup>(40)</sup> Percent of active plus nonactive viewing area to active viewing area plus border. Measure with lid vertical to the desk. <sup>(42)</sup> USB Type-C® and USB-C® are trademarks of USB Implementers Forum. <sup>(53)</sup> Call 1.800.474.6836 or [www.support.hp.com](http://www.support.hp.com) for more information on Care Packs available after 90 days. After 90 days, an incident fee may apply. <sup>(56)</sup> For more information visit <http://www.hp.com/go/hpsupportassistant>. (Link will vary outside of the U.S.) HP Support Assistant is only available on Windows-based PCs. Internet connection required for updating and connecting to HP Support. <sup>(61)</sup> External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen. <sup>(62)</sup> ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency. <sup>(76)</sup> Weight and system dimensions may fluctuate due to configuration and manufacturing variances. <sup>(78)</sup> Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance. <sup>(83)</sup> Service levels and response times for Care Packs may vary depending on your geographic location. Restrictions and limitations apply. Service starts at date of hardware purchase. HP Care Packs are sold separately. For details, visit [www.hp.com/go/carepack-services](http://www.hp.com/go/carepack-services). <sup>(89)</sup> Features may require software or other 3rd party applications to provide the described functionality. Internet service required and not included. <sup>(95)</sup> HP SmartFriend will support any major brand of computer and tablet running Microsoft Windows, OSx, iOS, Android, and Chrome OS. 24x7 support is available in English and in the US & Canada (excluding the Province of Quebec) only. Service availability varies by country/region. Internet connection required for remote support. Remote support not available for tablets. Not all service plans cover support for tablets. HP SmartFriend sold separately or as an add-on feature. Actual product may vary from image shown on datasheet. © Copyright 2020 HP Development Company, L.P. The information contained herein is subject to change without notice. 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## Warranty and support

- 1-year limited hardware warranty. Additional information available at [www.support.hp.com](http://www.support.hp.com)<sup>(9)</sup>
- 90 days limited technical support for software and initial setup (from date of purchase)<sup>(53)</sup>

## Software

### HP help and support

- **HP Support Assistant:** Included with your computer, this free self-help tool makes it easier than ever to get help with your HP PC and printers.<sup>(56)</sup>
- **HP BIOS Protection:** Get peace of mind knowing your PC BIOS is protected. HP BIOS Protection automatically checks its health and recovers itself.<sup>(23)</sup>
- **HP Jumpstarts:** Get access to great HP solutions and learn about valuable features that come with your new HP PC.

### Books, music, photos and videos

- **Netflix:** Watch movies and TV on your PC with subscription.<sup>(9)</sup>

### Productivity and tools

- **Dropbox cloud storage:** Store and synchronize your content online with Dropbox. Get 25GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access.<sup>(9)</sup><sup>(22)</sup>

## Additional Information

### Product number

- 9XM12UA#ABA

### Ad embargo date

- 04/26/2020

### UPC Code

- 194850253911

### Country of origin

- China

### Tariff number

- 8471300000

### Pallet information

- **Dimensions:** 42.32 in (H) x 39.37 in (W) x 47.24 in (L)
- **Total weight:** 521.50 lb
- **Layers:** 3
- **Products per layer:** 34

### Battery regulatory data

- **Transportation or storage regulations:** Y
- **UN# and proper shipping name:** UN3481 - Lithium ion batteries packed with equipment
- **Number of batteries:** 1
- **Primary battery regulated material:** 210g
- **Primary battery watt hours:** 41
- **Applicable CPSC regulations:** N

