HP Laptop 14-dq2020nr

Do more from anywhere. All-day long.

Designed to keep you productive and entertained from anywhere, the HP 14-inch diagonal laptop combines long lasting battery life with a thin and portable, micro-edge bezel design.

Product overview

- **Take it anywhere. See more.** With its thin and light design, 6.5 mm micro-edge bezel display, and 79% screen to body ratio[40] – take this PC anywhere and see and do more.
- **Reliable performance for every day:** Powerful enough for your busiest days, this PC features an Intel® processor and a solid state drive for speedy boot-up and snappier overall experience.
- **Secured, seamless log in. All day long.** With a long battery life and fast-charge technology, this laptop lets you work, watch, and stay connected all day. Integrated precision touchpad with multi-touch support speeds up both navigation and productivity. Fingerprint reader gives you a seamless, secure login.

Key specifications

- **Operating system: Windows 10 Home (S mode)[1b]**
- **Processor:** 11th Generation Intel® Core™ i3-1115G4[2b]
- **Display:** 14.0-inch diagonal, FHD (1920 x 1080), IPS, micro-edge, anti-glare[39]
- **Memory:** 4 GB DDR4-2666 SDRAM (1 x 4 GB)
- **Internal storage:** 128 GB SATA 3 M.2 SSD[15]
- **Graphics:** Intel® UHD Graphics[14]
- **Battery life:**
  Up to 9 hours and 45 minutes (video playback)[75]
  Up to 8 hours and 15 minutes (wireless streaming)[80]
- **Camera:** HP True Vision 720p HD camera with integrated dual array digital microphones[89]
- **Product weight:** 3.24 lb[76]

Product features

- **Windows 10 Home (S mode):** Experience the most secure Windows ever built with fast boot times, increased responsiveness, and added protection against phishing and malware.[1b]
- **Micro-edge display:** With virtually no bezel encircling the display, an ultra-wide viewing experience provides for seamless multi-monitor set-ups.
- **Screen to body ratio:** Revolutionize your display and see more of what you love with this slim bezel design. Enjoy an immersive multimedia experience with a maximized viewing area.
- **Sleek design:** Easily take this thin and light PC from room to room or on the road.
- **11th Generation Intel® Core™ processor:** Brings the perfect combination of features to make you unstoppable. Get things done fast with high performance, instant responsiveness and best-in-class connectivity.
- **Intel® UHD Graphics:** Smoothly stream 4K content and play your favorite games.[9][12]
- **128 GB Solid-State Drive:** Boot up in seconds, transfer files without waiting hours, and enjoy a snappier experience every time you use your PC.
- **HP Fast Charge:** Go from 0 to 50% charge in approximately 45 minutes.[78]
- **Fingerprint reader:** Seamlessly log in to your device in any position with the touch of your finger. Patented 3-D fingerprint technology ensures secure access.

Additional product features

- **Wi-Fi 5 (1x1) (802.11a/b/g/n/ac) Wi-Fi and Bluetooth® 4.2:** Stay connected to Wi-Fi and to Bluetooth® accessories with wireless technology.[19a][26]
- **MU-MIMO supported:** Pair with a MU-MIMO router for a smoother online experience in multi-device homes.
- **Dual array microphones:** With two microphones and advanced noise reduction software, you'll always sound crystal clear when you video chat or record.[9]
- **HP True Vision HD Camera:** Video chat with vibrant clarity, even in low light.[89]

Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Laptop that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® certified[62]
- EPEAT® Silver registered[27]
- Low Halogen[61]
- Mercury-free display backlights
- Arsenic-free display glass

Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

Included with your product:
- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **Technical Support:** Complimentary limited technical support including initial setup support, is available from HP via multiple contact methods for 90 (ninety) days from date of purchase.

Support Options:
- **HP Support Assistant - HPSA:** Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it.[56]
- **Online Support:** For technical support with this product, visit HP Customer Support http://support.hp.com.[9]
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Community at community.hp.com, on Twitter at twitter.com/HPSupport, and Facebook at facebook.com/HPSupport.[9]

Extend your coverage:
- **SmartFriend, part of HP Care:** Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit www.hp.com/go/smartfriend to learn more or call toll-free 1-844-814-1800 to get started.[95]
- **Care Packs, part of HP Care:** Extend protection beyond the standard limited warranty. For more info, visit www.hp.com/go/carepack-services or call toll-free at 1-877-232-8009.[83]

Specifications

Operating system	• **Windows 10 Home (S mode)[1b]**
Processor	• 11th Generation Intel® Core™ i3-1115G4[2b] • Dual-Core
Processor speed	• Up to 4.1 GHz with Intel® Turbo Boost Technology[2g]
Processor cache	• 6 MB L3 Cache
Memory	• 4 GB DDR4-2666 SDRAM (1 x 4 GB)
Accessible memory slots	• Memory slot not user accessible
Video graphics	• Intel® UHD Graphics[14]
Internal storage	• 128 GB SATA 3 M.2 SSD[15]
Finish and features	• Top cover: Natural silver • Keyboard deck: Natural silver with a vertical brushed pattern
Camera	• HP True Vision 720p HD camera with integrated dual array digital microphones[89]
Display	• 14.0-inch diagonal, FHD (1920 x 1080), IPS, micro-edge, anti-glare, 250 nits, 45% NTSC[20][39]
Screen to body ratio	• 79%[40]
Wireless connectivity	• Realtek RTL8821CE 802.11a/b/g/n/ac (1x1)[19a] Wi-Fi® and Bluetooth® 4.2 combo[26] • MU-MIMO supported
Digital media	• Multi-format SD media card reader
Sound	• HD Audio with stereo speakers
Integrated keyboard	• Full-size, natural silver keyboard • HP Imagepad with multi-touch gesture support
External notebook ports	• 1 SuperSpeed USB Type-C® 5Gbps signaling rate[42] • 2 SuperSpeed USB Type-A 5Gbps signaling rate • 1 Headphone/microphone combo • 1 AC Smart pin • 1 HDMI 1.4b
Dimensions	• **Unpackaged:** 12.76 in (W) x 8.86 in (D) x 0.71 in (H) • **Packaged:** 19.02 in (L) x 2.72 in (W) x 12.00 in (H)
Weight	• **Unpackaged:** 3.24 lb[76] • **Packaged:** 4.25 lb
Security	• Fingerprint reader
Power	• 3-cell, 41 Wh Li-ion battery • 45 W Smart AC power adapter
Battery life	• Up to 9 hours and 45 minutes (video playback)[75] • Up to 8 hours and 15 minutes (wireless streaming)[80]

Warranty and support	• 1-year limited hardware warranty. Additional information available at www.support.hp.com[9] • 90 days limited technical support for software and initial setup (from date of purchase)[53]

Software

HP help and support	• **HP BIOS Protection:** Get peace of mind knowing your PC BIOS is protected. HP BIOS Protection automatically checks its health and recovers itself.[23] • **HP Jumpstarts:** Get access to great HP solutions and learn about valuable features that come with your new HP PC. • **HP Support Assistant:** Included with your computer, this free self-help tool makes it easier than ever to get help with your HP PC and printers.[56]
Books, music, photos and videos	• **Netflix:** Watch movies and TV on your PC with subscription.[9]
Productivity and tools	• **Dropbox cloud storage:** Store and synchronize your content online with Dropbox. Get 25GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access.[9][22]
Security and protection	• **Fingerprint reader:** Securely log in with a touch of your finger.

Additional Information

Product number	• 2S4W2UA#ABA
Ad embargo date	• 01/03/2021
UPC Code	• 195161783555
Country of origin	• China
Pallet information	• **Dimensions:** 42.32 in (H) x 39.37 in (W) x 47.24 in (L) • **Total weight:** 476.70 lb • **Layers:** 3 • **Products per layer:** 34
Battery regulatory data	• **Transportation or storage regulations:** Y • **UN# and proper shipping name:** UN3481 - Lithium ion batteries packed with equipment • **Number of batteries:** 1 • **Primary battery regulated material:** 210g • **Primary battery watt hours:** 41 • **Applicable CPSC regulations:** N

Learn more at **hp.com**