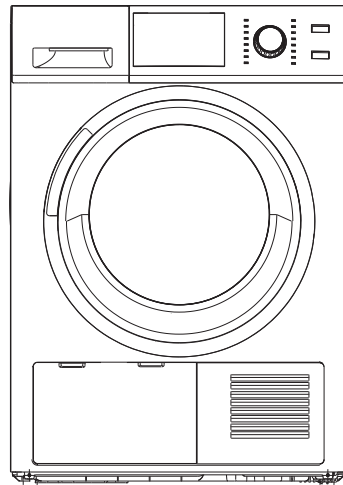


**INSIGNIA™**

# 16-Cycle 4.4 Cu. Ft. Front Load Electric Dryer

**NS-FDRE44W1/NS-FDRE44W1-C**



Before using your new product, please read these instructions to prevent any damage.

# INSIGNIA™

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## Introduction

Congratulations on the purchase of your new Insignia dryer. Insignia dryers feature the latest in design and capabilities and will provide reliable and trouble-free performance.

# SAFETY AND PRECAUTIONS

## WHAT YOU NEED TO KNOW ABOUT SAFETY INSTRUCTIONS

This manual contains important information on the installation, use, and care of your appliance. Please read this manual carefully before installation and operation of this machine to prevent injury and property damage.

Warnings and Important Safety Instructions in this manual DO NOT cover all possible conditions and situations that may occur. You are responsible for using common sense, caution, and care when you install, operate, and maintain your dryer.

## IMPORTANT SAFETY SYMBOLS AND PRECAUTIONS



### WARNING

This indicates that hazards or unsafe practices may cause **serious personal injury or death**. To reduce the risk of fire, explosion, electric shock, or personal injury when using your dryer, these basic safety precautions **SHOULD** be followed.



### CAUTION

This indicates that hazards or unsafe practices may cause **minor personal injury or property damage**.



## WARNING

**For your safety the information in this manual must be followed to minimize the risk of fire or explosion, or to prevent property damage, personal injury, or death.**

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Installation and service must be performed by a qualified installer, service agency, or the gas supplier.

# IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** To reduce the risk of fire, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:

- 1 Read all instructions before using the appliance.
- 2 Use this appliance only for its intended purpose as described in this *User Guide*.
- 3 Before use, the dryer must be properly installed as described in this manual.
- 4 ALWAYS follow the fabric care instructions supplied by the garment manufacturer.
- 5 Do not dry articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable or explosive substances as they give off vapors that could ignite or explode.
- 6 Do not use the dryer to dry clothes which have traces of any flammable substance, such as vegetable oil, cooking oil, machine oil, flammable chemicals, thinner, etc., or anything containing wax or chemicals, such as mops and cleaning cloths. Flammable substances may cause the fabric to catch fire by itself.
- 7 Do not store or use gasoline or other flammable vapors and liquids near this or any other appliance.
- 8 Do not allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.
- 9 Before the appliance is removed from service or discarded, remove the door of the drying compartment.
- 10 Do not reach into the appliance if the drum is moving.
- 11 Do not install or store this appliance where it will be exposed to the weather or freezing temperatures.
- 12 Do not tamper with the controls.
- 13 Do not repair or replace any part of the appliance or attempt any servicing unless it is specifically recommended in the user-maintenance instructions or in published user-repair instructions that you understand and have the skills to carry out.
- 14 Keep the area underneath and around your appliances free of combustible materials (lint, paper, rags, etc.), gasoline, chemicals and other flammable vapors and liquids.
- 15 Do not place items exposed to cooking oils in your dryer. Items contaminated with cooking oils may contribute to a chemical reaction that could cause a load to catch fire. To reduce the risk of fire due to contaminated loads, the final part of a tumble dryer cycle occurs without heat (cool down period). Avoid stopping a tumble dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.



- 16 Packaging material can be dangerous for children. There is a risk of suffocation! Keep all packaging from children.
- 17 Always check the inside of the dryer for foreign objects before loading laundry. Keep the door closed when not in use.
- 18 Do not use fabric softeners or products to eliminate static unless recommended by the manufacturer of the fabric softener or product.
- 19 Clean the lint screen before or after each load.
- 20 Keep the area around the exhaust opening and surrounding areas free from lint, dust, and dirt.
- 21 The interior of the dryer and exhaust duct should be cleaned periodically by qualified service personnel.
- 22 This appliance must be grounded. See [Electric requirements](#) on page 17 and [Grounding requirements](#) in the [INSTALLATION REQUIREMENTS](#) on page 11.
- 23 This appliance must be properly grounded. Never plug the power cord into a receptacle that is not grounded adequately and in accordance with local and national codes. Refer to installation instructions for grounding this appliance.
- 24 Ensure pockets are free from small irregularly shaped hard objects and foreign material, i.e. coins, knives, pins, etc. These objects could damage your dryer.
- 25 Do not use heat to dry articles containing foam rubber or similarly textured rubber-like materials.
- 26 Do not place the items exposed to cooking oils in your dryer. Items contaminated with cooking oils may contribute to a chemical reaction that could cause a load to catch fire.
- 27 To reduce the risk of fire due to contaminated loads, the final part of a tumble dryer cycle occurs without heat (cool down period). Avoid stopping a tumble dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.

## SAVE THESE INSTRUCTIONS



### WARNING

#### To reduce the risk of fire or explosion

- Do not dry items that have been previously cleaned, washed, soaked, or spotted with gasoline, dry cleaning solvents, or other flammable or explosive substances. They emit vapors that could ignite or explode. Any material that has been in contact with a cleaning solvent or flammable liquids or solids should not be placed in the dryer until all traces of these flammable liquids or solids and their fumes have been removed.
- There are many highly flammable items used in homes, such as acetone, denatured alcohol, gasoline, kerosene, some liquid household cleaners, some spot removers, turpentine, waxes, and wax removers.
- Do not dry items containing foam rubber (may be labeled latex foam) or similarly textured rubber-like materials on a heat setting. Heated foam rubber materials can under certain circumstances, produce fire by spontaneous combustion.



## CAUTION

- 1 Do not sit on top of the dryer.
- 2 Because of continuing product improvements, Best Buy reserves the right to change specifications without notice. For complete details, see the Installation Instructions packed with your product before selecting cabinetry, making cutouts, or beginning installation.
- 3 Do not dry clothing with large buckles, buttons, or other heavy metal or solid things.
- 4 Install and use in accordance with the manufacturer's instructions.
- 5 Do not place items in your dryer that have been spotted or soaked with vegetable oil or cooking oil. Even after being washed, these items may contain significant amounts of these oils.
- 6 Residual oil on clothing can ignite spontaneously. The potential for spontaneous combustion increases when items containing vegetable oil or cooking oil are exposed to heat. Heat source such as your dryer can warm these items, allowing an oxidation reaction in the oil to occur.
- 7 Oxidation creates heat. If this heat cannot escape, the items can become hot enough to catch fire. Piling, stacking, or storing these kinds of items may prevent heat from escaping and can create a fire hazard.
- 8 Take care that children's fingers are not caught in door when closing it. This may result in injury.



## WARNING

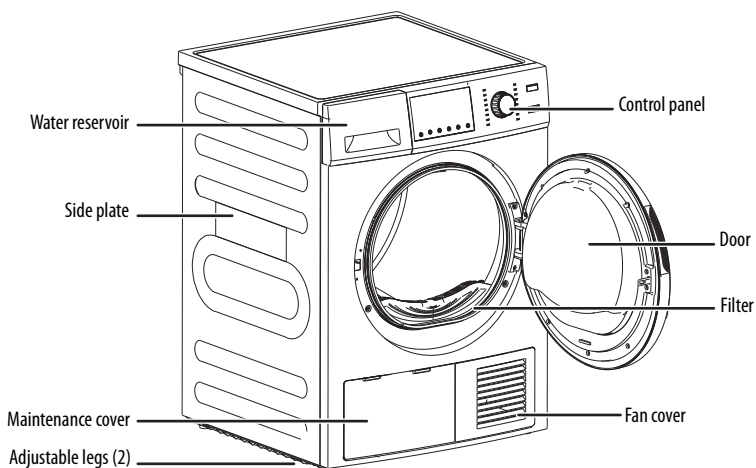
- Clothes dryer installation must be performed by a qualified installer.
- Install the clothes dryer according to the manufacturer's instructions and local codes.
- To reduce the risk of severe injury or death, follow all installation instructions.
- Save these instructions.

## Features

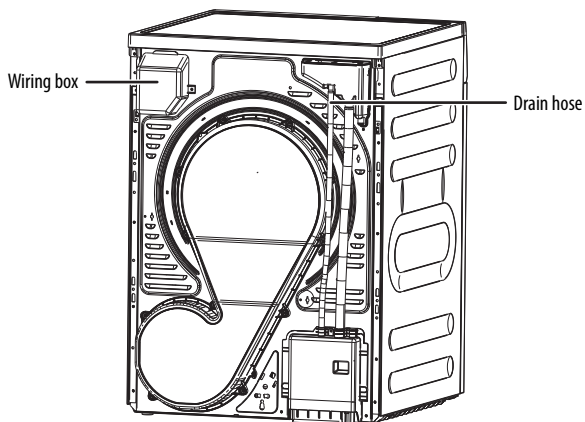
### Package contents

- 16-Cycle Electric Dryer
- Stacking kit (compatible with NS-FWM27W1 washer)
- Drain hose
- *User Guide*

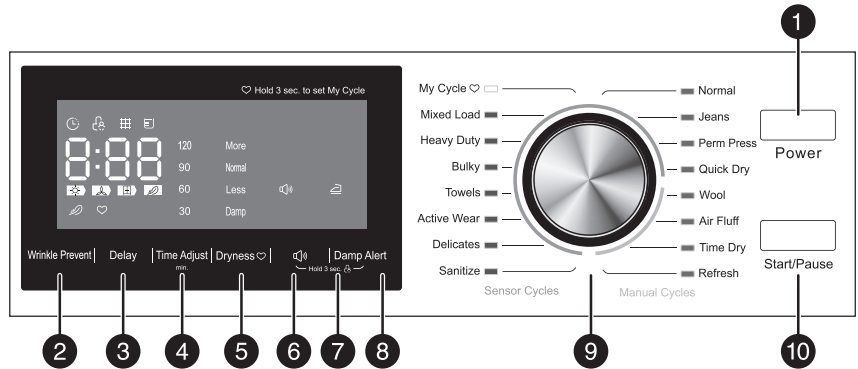
## Front components




## Back components



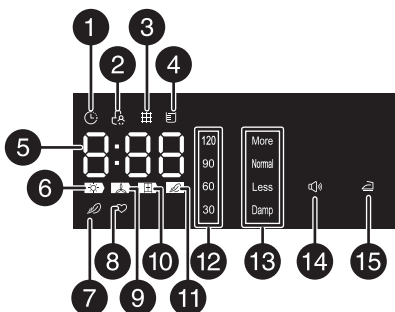
Control panel
















#	ITEM	DESCRIPTION
1	Power	Press to turn your dryer on. If your dryer is on for more than 10 minutes without any buttons being pressed, it automatically goes into stand-by.
2	Wrinkle Prevent	Press once to add the wrinkle prevent step into the operating program. Press again to cancel selection. When active, Wrinkle Prevent provides about 90 minutes of intermittent tumbling in unheated air at the end of the cycle to reduce wrinkling. The load is already dry, and can be removed at any time during the wrinkle care cycle.
3	Delay	Press to delay your clothes drying time within 24 hours. The program starts after the number of hours you have set. When the delay program starts, the time counts down on the display and the ⌚ delay icon blinks.
4	Time Adjust	Press repeatedly to change your cycle's drying time to 120 minutes, 90 minutes, 60 minutes, or 30 minutes. For manual cycles only.
5	Dryness	Press to select the dryness level, including More, Normal, Less, or Damp. Different dry levels have different drying time. For clothes to be ironed manually, select a lower dry level. Press and hold for three seconds to save your favorite drying cycle. This cycle will be "My Cycle."
6	Signal	Press once to turn off the buzzer sound. Press again to turn on the sound. Your selection is saved until the button is pressed again.
7	Child lock	Press and hold 🔊 (signal) and <b>Damp Alert</b> together for three seconds to turn the child lock function on or off. The child lock indicator lights. All buttons except <b>Power</b> are locked when the 🔒 child lock is activated.

#	ITEM	DESCRIPTION
8	Damp Alert	Press to turn the Damp Alert function on or off. An  iron indicator appears on the right side of the display. The dryer beeps for 10 seconds when the moisture in the clothes is ideal for ironing. At this time, you can take those garments out and continue drying the remaining clothes by pressing <b>Start/Pause</b> . <b>Note:</b> The dryer will not stop drying if you don't take garments out.
9	Cycle selector	Turn the knob to select the ideal cycle for your type of load. The cycle you select determines the heat control for the cycle. Normal, Jeans, Perm Press, Quick Dry, My Cycle, Mixed Load, Heavy Duty, Bulky, Towels, Active Wear, Delicates, and Sanitize are Sensor cycles. Your cycle's drying time is determined by the moisture in your clothes. Wool, Air Fluff, Time Dry, and Refresh are Manual cycles.
10	Start/Pause	Press to start or pause the program. You can't change any setting except add a garment.

## Understanding control panel indicators



#	ITEM	DESCRIPTION
1	 Delay start indicator	Displays when your dryer's delay start setting is turned on. The cycle time shows how long until your dryer starts running.
2	 Child lock indicator	Displays when the child lock is turned on. Press  (signal) and <b>Damp Alert</b> together for three seconds to turn the child lock function on or off.
3	 Empty lint filter indicator	Appears when the lint filter needs to be cleaned. See <a href="#">"Cleaning the lint filters"</a> on page 32 for more information.
4	 Empty water reservoir indicator	Displays when the water reservoir needs to be emptied. See <a href="#">"Emptying the water reservoir"</a> on page 34 for more information.

#	ITEM	DESCRIPTION
5	Cycle time	Displays how much time is remaining in your drying cycle. If you're using a Manual cycle (Wool, Air Fluff, Time Dry, or Refresh), press <b>Time Adjust</b> to change the remaining time. <b>Notes:</b> <ul style="list-style-type: none"> <li>You cannot adjust the time when using a Sensor cycle. The dryer automatically adjusts the display time while drying. It is normal for the time to increase suddenly because the dryer senses that the clothes are still too wet and more time is needed to dry your clothes.</li> <li>When the Delay start indicator is lit, it displays how long until your dryer starts running.</li> </ul>
6	 Heating air indicator	Flashes when drying with heated air.
7	 Wrinkle prevent indicator	Flashes when the Wrinkle Prevent function is running.
8	 My Cycle indicator	Lights when you select My Cycle with the cycle selector.
9	 Cooling air indicator	Flashes when drying with cooling (non-heated) air.
10	 Cycle finished indicator	Flashes when the cycle is finished and it is time to open the dryer door.
11	 Wrinkle prevent	Displays when the Wrinkle Prevent function is turned on.
12	Manual drying time selection	Displays your time options (120, 90, 60, or 30 minutes) when using a Manual cycle (Wool, Air Fluff, Time Dry, or Refresh). Press <b>Time Adjust</b> to change the time selection. <b>Note:</b> This function is not available for the Wool cycle.
13	Dryness level selection	Displays the dryness level options (More, Normal, Less, or Damp) for the cycle that you selected. Press <b>Dryness</b> to select a level.
14	 Signal indicator	Displays when the dryer signal is turned on.
15	 Damp alert indicator	Displays when the Damp alert function is turned on.

## Unpacking your dryer

### **WARNING:**

- Packing materials can be dangerous to children. Keep all packing materials (such as plastic bags and polystyrene) out of the reach of children.
- Do not operate your dryer on the styrofoam base. Doing so will result in serious vibration, which could cause equipment damage or result in physical injury.

- Unpack your dryer and inspect it for shipping damage. Make sure that you have received all the items shown in [Package contents](#) on page 6.
- To prevent personal injury or strain, wear protective gloves and use a furniture mover whenever lifting or carrying your dryer.

## Choosing a location

### INSTALLATION REQUIREMENTS

#### IMPORTANT TO THE INSTALLER

**Read the following instructions carefully before installing the dryer. These instructions should be kept for future reference.**



CAUTION

- The dryer is not suitable for installation in a mobile home.
- This may stay in for reference for the dryer being replaced.
- Remove the door from all discarded appliances to avoid the danger of a child being trapped and suffocating. After unplugging, cut off power cord.

#### BASIC REQUIREMENTS

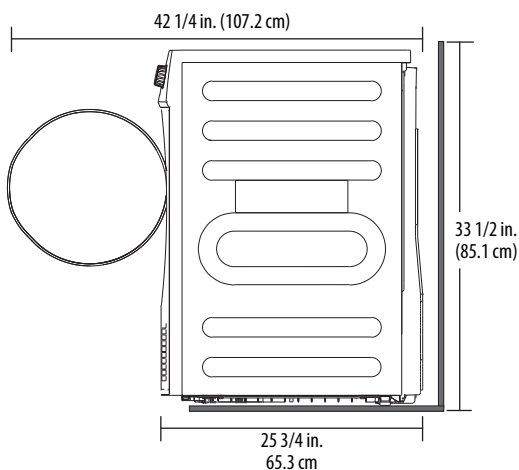
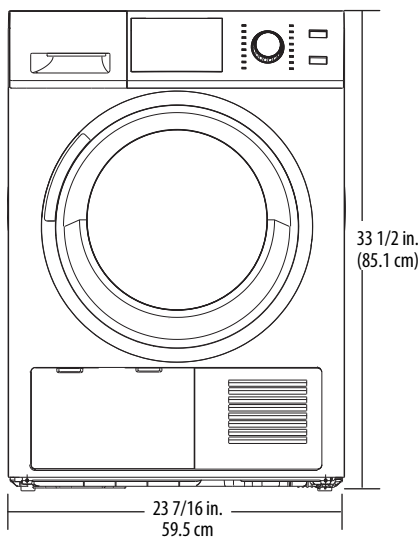
**Make sure you have everything necessary for the proper installation.**

- GROUNDED ELECTRICAL OUTLET is required. Refer to the [Electric requirements](#) on page 17.
- POWER CORD for electric dryer (except for Canada).

#### LOCATION REQUIREMENTS

- The dryer should be located where there is enough space at the front for loading the dryer, and enough space behind for the exhaust system and the drain hose to be used.
- Make sure that the room in which the dryer is located has enough fresh air. The dryer must be located where there are no air-flow obstructions.
- The dryer must not be installed or stored in an area where it will be exposed to water or weather. The dryer area must be kept clear of combustible materials, gasoline, and other flammable vapors and liquids. A dryer produces combustible lint. The area around the dryer should be kept lint-free.
- If your dryer needs to be connected to an external drain hose, find a place for the dryer to drain the water out.

Do not install or store your dryer in an area where it will be exposed to water or weather. Keep the dryer area clear of combustible materials, gasoline, and other flammable vapors and liquids. Your dryer produces combustible lint. Keep the area around the dryer lint-free.





## Installing side-by-side, or in an alcove, closet, or other recessed area

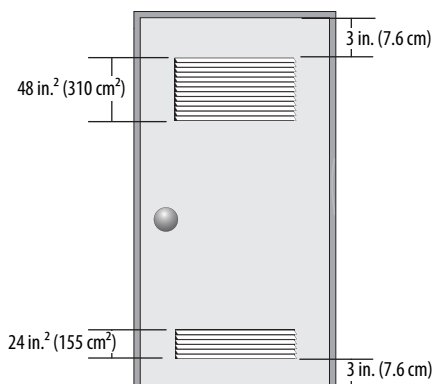
### WARNING:

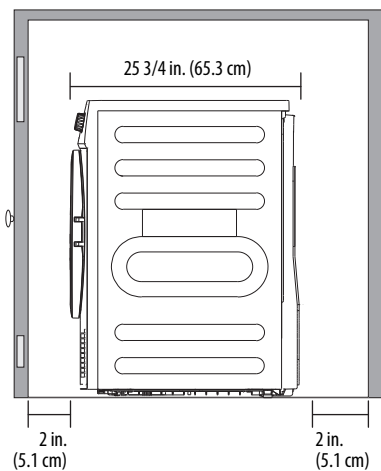
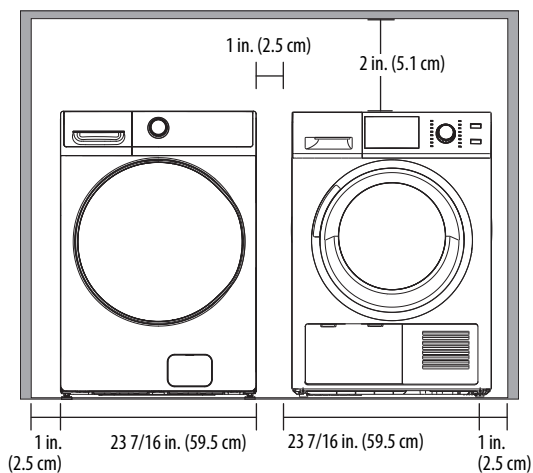
No other fuel-burning appliance should be installed in the same closet as the dryer.

If you install your dryer in an alcove, closet, or wall insert/recessed, the front of the closet must have two unobstructed air openings for a combined minimum total area of 72 sq.in. (465 sq. cm) with a minimum clearance of 3 in. (7.6 cm) at the top and bottom. A slatted door with equivalent space clearance is acceptable.

Minimum clearances between your dryer and adjacent walls or other surfaces are:

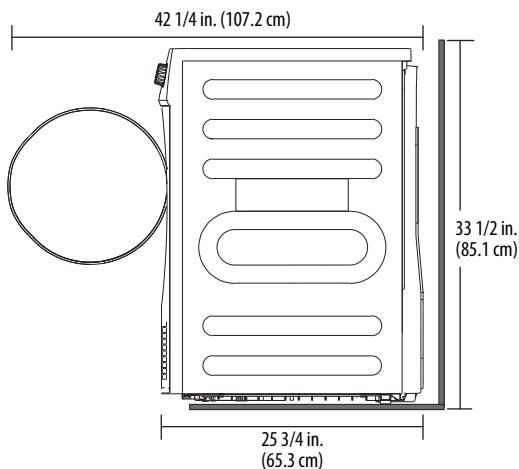
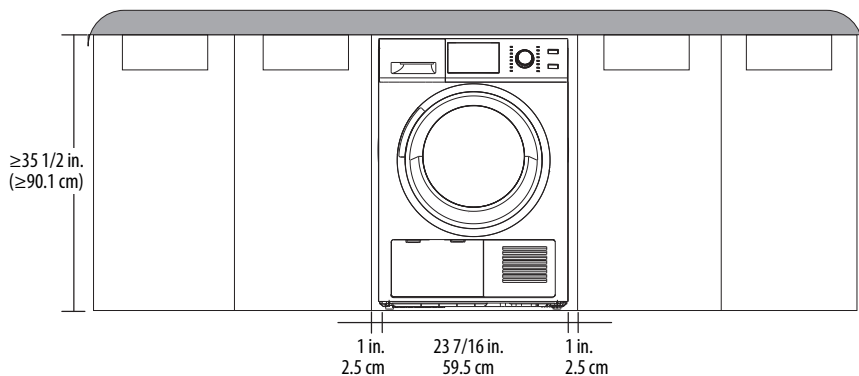
- **Either side:** 1 in. (2.5 cm)
- **Rear:** 2 in. (5.1 cm)
- **Top:** 2 in. (5.1 cm)
- **Front:** 2 in. (5.1 cm)





## Installing under a counter

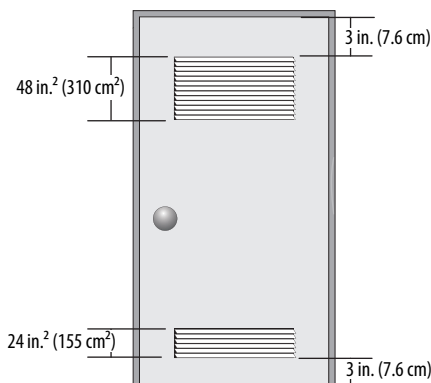
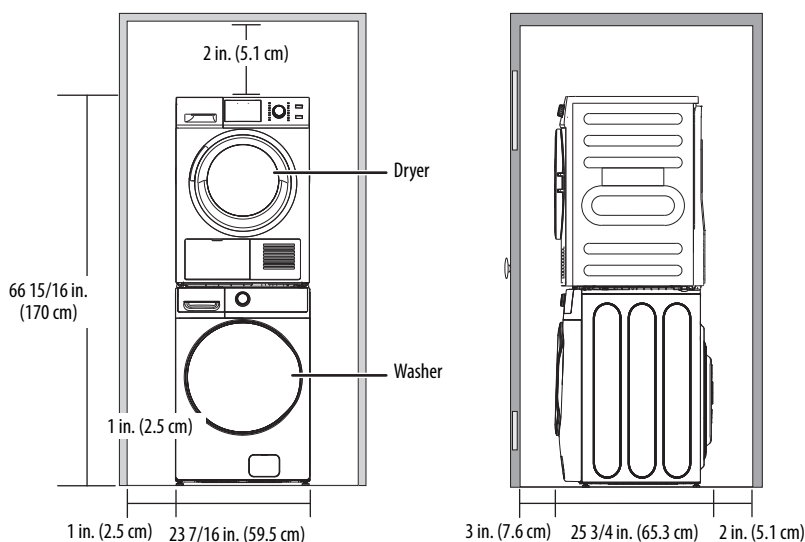
**WARNING:** No other fuel-burning appliance should be installed in the same closet as the dryer.



### Installing your dryer and washer vertically

Your dryer can be stacked on top of the NS-FWM27W1 washing machine, using the included stacking kit. See [“Stacking your washer and dryer \(optional\)”](#) on page 25 for stacking instructions.

Leave at least two inches between your appliances' sides and any surrounding walls. Position the back of your appliances at least 2 in. (5.1 cm) away from the wall. If there's a door in front of your appliances, make sure that it is vented properly and at least 3 in. (7.6 cm) from the front of your appliances.



## Electric requirements

### **WARNING:**

The wiring diagram is located on the back panel of your dryer.

- Incorrectly connecting your dryer's grounding conductor can result in electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether your dryer is correctly grounded. Do not modify the plug provided with your dryer. If the plug does not fit the outlet, have the correct type outlet installed by a qualified electrician.
- To prevent unnecessary risk of fire, electrical shock, or personal injury, all wiring and grounding must be done in accordance with local codes, or in the absence of local codes, with the National Electrical Code, ANSI/NFPA No. 70 - Latest Revision (for the U.S.) or the Canadian Electrical Code CSA C22.1 - Latest Revisions and local codes and ordinances. It is your responsibility to provide adequate electrical services for your dryer.

## Electrical connections

An individual branch (or separate) circuit serving only your dryer is recommended. **DO NOT USE AN EXTENSION CORD.**

## Electric models - U.S. only

The dryers require a 120/240 volt, 60Hz AC approved electrical service. The electric service requirements can be found on the data label located on the back of your dryer.

A 30-ampere fuse or circuit breaker on both sides of the line is required.

- You should plug the power cord into a 30-ampere receptacle.
- A power cord is NOT provided with U.S. electric model dryers.

### **WARNING: RISK OF ELECTRIC SHOCK**

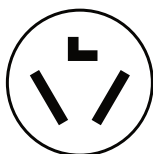
- When local codes allow, the electrical supply of the dryer may be connected by means of a new power supply cord kit, marked for use with a dryer, that is UL listed and rated at a minimum of 120/240 volts, 30-ampere with three No. 10 copper wire conductors terminated with closed loop terminals, open-end spade lugs with turned up ends, or with tinned leads.
- Do not reuse a power supply cord from an old dryer. The power cord electric supply wiring must be retained at the dryer cabinet with a suitable UL-listed strain relief.
- Grounding through the neutral conductor is prohibited for (1) new branch-circuit installations, (2) mobile homes, (3) recreational vehicles, and (4) areas where local codes prohibit grounding through the neutral conductor. (Use a four-prong plug for four-wire receptacles, NEMA type 14-30R.)

## Electric models - Canada only

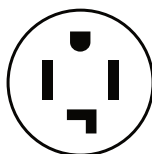
You need a 120/240 volt, 60Hz AC approved electrical service fused through a 30-ampere fuse or circuit breaker on both sides of the line.

All Canadian models are shipped with the power cord attached. The power cord should be plugged into a 30-ampere receptacle.

## Power outlet types



Three-wire outlet (10-30R)



Four-wire outlet (14-30R)

### Using a three-wire outlet

If your outlet is a three-wire (three-prong) outlet, choose a three-wire power supply cord with ring or spade terminals and UL listed strain relief. The three-wire power supply cord must:

- Be at least 4.9 ft. (1.5 m) long.
- Have three 10-gauge solid copper wires.
- Match a three-wire outlet of NEMA Type 10-30R.
- Be rated 120/240V, minimum 10A.

See [Step-by-step instructions](#) on page 20 for instructions on how to connect a power cord to your dryer.

### Using a four-wire outlet

If your outlet is a four-wire (four-prong) outlet, choose a four-wire power supply cord with ring or spade terminals and UL listed strain relief. The four-wire power supply cord must:

- Be at least 4.9 ft. (1.5 m) long.
- Have four 10-gauge solid copper wires.
- Match a four-wire outlet of NEMA Type 14-30R. The ground wire (ground conductor) may be either green or bare. The neutral conductor must be identified by a white color.

See [Step-by-step instructions](#) on page 20 for instructions on how to connect a power cord to your dryer.

## Grounding requirements

Your dryer must be grounded. If a malfunction or breakdown occurs, the grounding reduces the risk of electrical shock by providing a path of least resistance for the electrical current.

- For products sold in the U.S., your dryer has an optional cord with an equipment-grounding conductor and a grounding plug, which is sold separately. For products sold in Canada, your dryer is equipped with a cord having an equipment-grounding conductor and a grounding plug.
- The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.
- Do not modify the plug provided with the appliance: if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

- If a power cord is not used and the electric dryer is to be permanently wired, this appliance must be connected to a grounded metal, permanent wiring system, or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment-grounding terminal or lead on the appliance.

## WARNING:

- Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative or personnel, if you are in doubt as to whether the appliance is properly grounded.
- Certain internal parts are intentionally not grounded and may present a risk of electric shock only during servicing. Service Personnel - Do not contact the following parts while the appliance is energized: main motor and cooling fan (located on blower housing).

## Installing your dryer

**Important:** We recommend that you use a qualified installer to install your dryer.

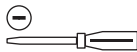
### Tools you will need



Phillips screwdriver



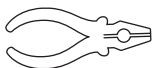
Level



Flat-head screwdriver



Tape measure



Pliers



Adjustable wrench that opens to 1" (2.5 cm)



Cutting knife

### Materials you will need

- 3- or 4-prong (dependent on owner's house) electric power cord

### Before you start

Before you start installing your dryer, make sure that:

- The location you selected has a grounded electrical outlet. See [Grounding requirements](#) on page 18.
- For U.S. models, you have the correct type power cord (not included). See [Electric requirements](#) on page 17.

**Note:** For Canadian models, the power cord comes pre-installed.

## Step-by-step instructions

### Step 1: Move your dryer to the location you selected

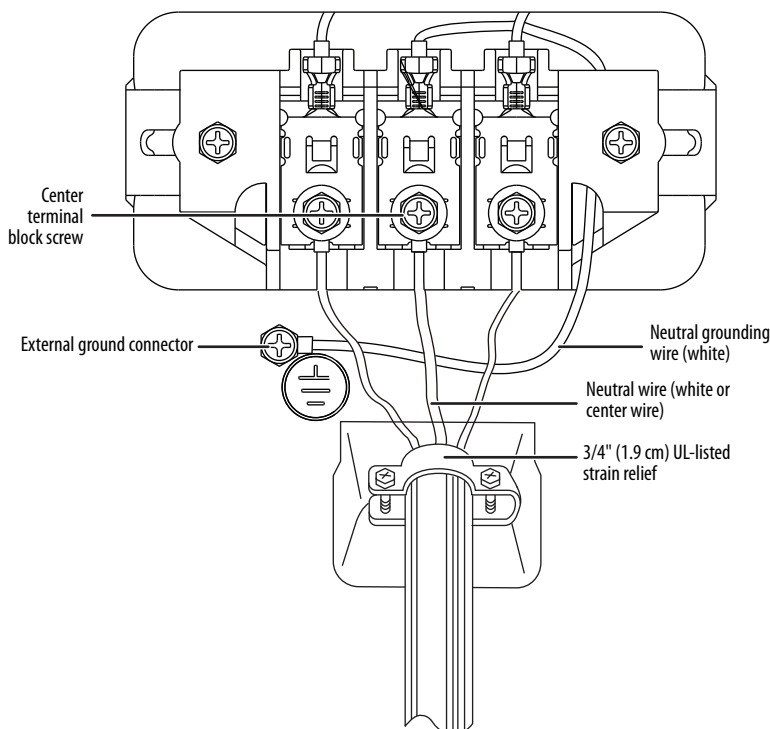
- Move your dryer to the location you selected, but do not push your dryer all the way back into the location. You need to connect the power cord before you move your dryer into its final position.

**Note:** For information about space requirements see "[Choosing a location](#)" on page 11.

### Step 2: Connect the power cord (U.S. models only)

- Determine whether your electric outlet is a three-wire or four-wire outlet. See [Power outlet types](#) on page 18.

#### Three-wire outlet



- 1 Connect the power cord grounding wire to the external screw. If there is no power cord grounding wire, remove the neutral wire from the center terminal block screw on your dryer, then connect it to the external ground conductor screw and connect the neutral wire to the center terminal block.
- 2 Remove the two side terminal block screws, then connect the other wires to the outer terminal screws. Make sure that you cross the screw through the terminal ring, then tighten the screw.



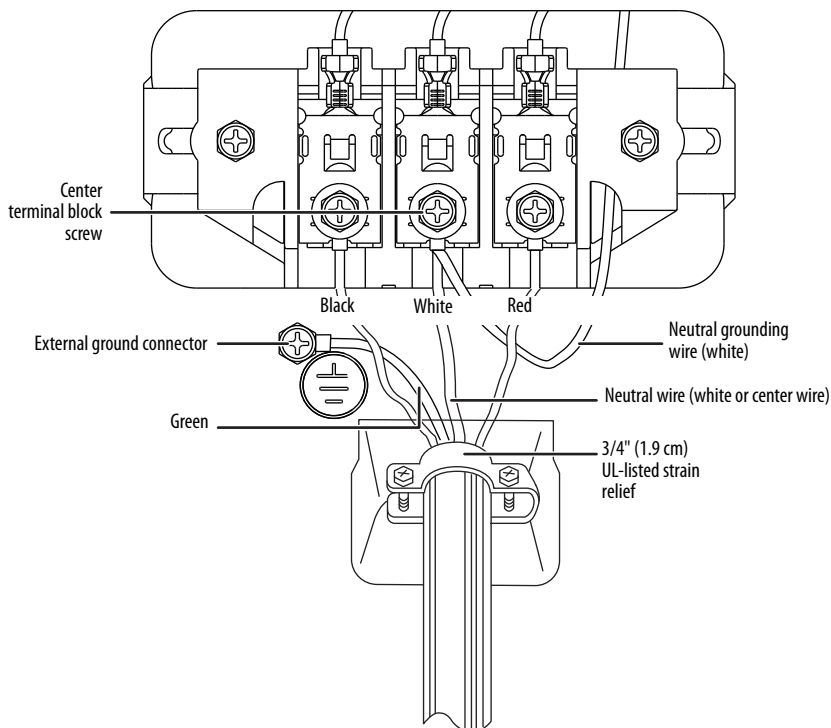
- 3 Tighten the strain relief screws.
- 4 Insert the tab on the terminal block cover into your dryer's rear panel slot, then secure the cover with a screw.

**WARNING:** We recommend ring-type terminals. If using strap terminals, make sure that they are tightened.

## Four-wire outlet

### WARNING:

We recommend using ring-type terminals. If you use strap terminals, make sure that they are tightened.



- 1 Remove the center terminal block screw.
- 2 Connect the power cord ground wire (green or unwrapped) to the external ground conductor screw.
- 3 Connect the power cord neutral wire (white or center wire) and your dryer's ground wire (white) under the center screw on the terminal block. Make sure that you cross the screw through the power cord terminal ring, then tighten the screw.

- 4 Connect the other wires to the outer terminal block screws. Make sure that you cross the screws through the terminal rings, then tighten the screws.
- 5 Tighten the strain relief screws.
- 6 Insert the tab on the terminal block cover into your dryer's rear panel slot, then secure the cover with a screw.

**WARNING:**

We recommend using ring-type terminals. If you use strap terminals, make sure that they are tightened.

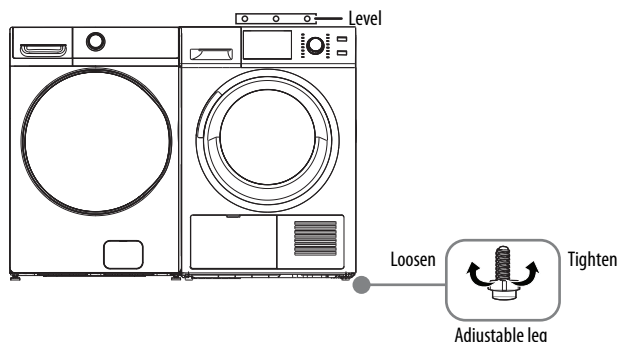
**WARNING:**

- **Risk Of Electric Shock** - All U.S. models are produced for a **3-WIRE SYSTEM CONNECTION**.
- The dryer frame is grounded to the neutral conductor at the terminal block. A **4-WIRE SYSTEM CONNECTION** is required for new or remodeled construction, mobile homes, or if local codes do not permit grounding through neutral conductor.
- If the 4-wire system is used, the dryer frame cannot be grounded to the neutral conductor at the terminal block. See to the ["Electric requirements"](#) on page 17 for 3-wire or 4-wire system connections.
- Remove the terminal block cover plate. Insert the power cord with a UL-listed strain relief through the hose provided in the cabinet near the terminal block. A strain relief must be used. Do not loosen the nuts already installed on the terminal block. Be sure they are tight. Use a 3/8 in. (1 cm) deep well socket.

**Step 3: Level your dryer**

- To minimize vibration, noise, and unwanted movement, the floor must be a level, solid surface.
- If your dryer is not level, carefully tilt your dryer just enough to adjust the leveling feet on the bottom of your dryer. Extend the feet only as much as is necessary. If the feet are extended too much, your dryer may vibrate.

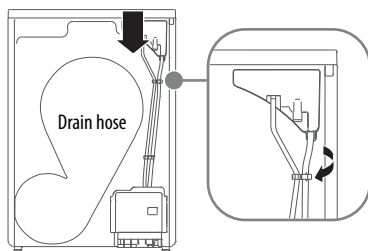
Note: If extending the legs isn't enough to level your dryer, use a flat, wooden board to make your dryer level.



## Step 4: Installing the drain hose (optional)

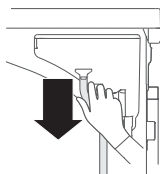
You can set up your dryer to automatically drain water with the included drain hose. If you don't want to connect the drain hose, water will collect in the water reservoir and you'll need to empty it after each use.

- 1 Remove the drain hose from the holder.

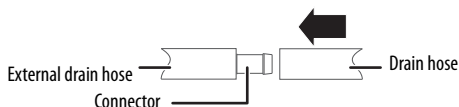


- 2 Disconnect the hose from the water reservoir inflow.

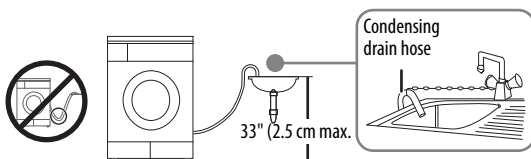
**Note:** To prevent leakage, there is tension between the hose and inflow. You may need to exert force to disconnect the hose.



- 3 Insert the drain hose and the external drain hose into the connector.

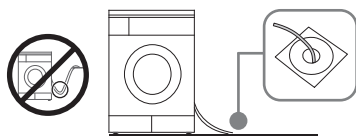


- 4 To drain the water:
  - A Put the hose in a sink.



OR

- B** Put the hose in a floor drain.



**Note:** When you put the hose in the washing basin or floor drain, make sure that the hose is not bent because it can slow the drainage.

### Step 5: Plug in your dryer

**Important:** Before you connect the power cord, review the electric requirements in [Electric requirements](#) on page 17. Before testing or operating your dryer, make sure that your dryer is grounded. See [Grounding requirements](#) on page 18.

Make sure that all exhaust and electrical connections are complete, then plug your dryer into the electrical outlet.

### Step 6: Check the final installation

- Before you use your dryer, make sure that:
  - The dryer is plugged into an electrical outlet and is properly grounded.
  - The dryer is level and sits firmly on the floor.
- Start your dryer to confirm that it runs, heats, and shuts off.

## Stacking your washer and dryer (optional)


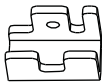



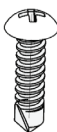
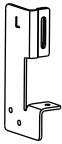
With the included stacking kit, your dryer can be stacked on top of your NS-FWM27W1 2.7 cu. ft. washer. This kit is not approved for stacking with other models.

Before you begin, make sure that you have the correct washer model and a drill.

### WARNING:

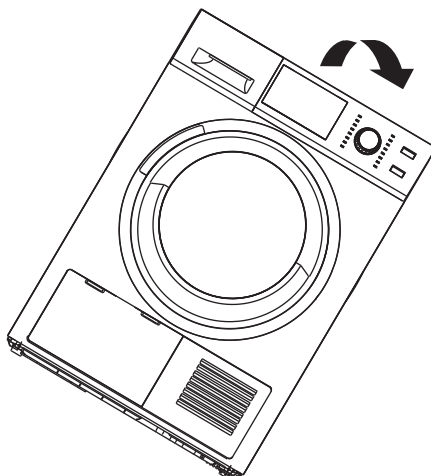
- This stacking kit only works with the Insignia brand washer (NS-FWM27W1) and dryer (NS-FDRE44W1/NS-FDRE44W1-C).
- Installation must be performed by a qualified installer.
- More than two people are required to lift the dryer into position because of its weight and size. Failure to do so could result in personal injury or death.
- **DANGER:** Incorrect installation may lead to a safety accident. Keep kids, the elderly, and pets away from the installation area.
- Both washer and dryer must be powered off during stacking kit installation.
- The dryer must be stacked on top of a washer. Do NOT place a washer on top of your dryer.

## Stacking parts

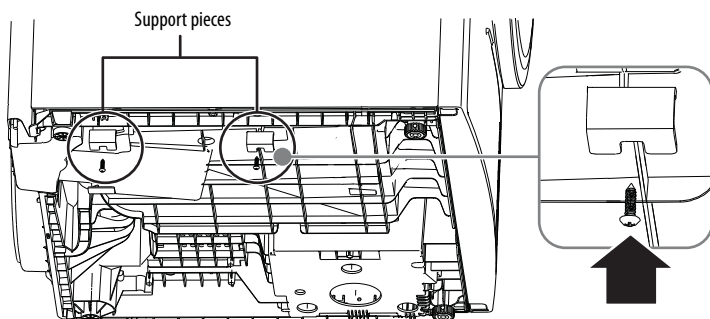
PART	QUANTITY	PART	QUANTITY
 Right-angle rubber pad	2	 Support piece	4
 Connecting bracket rubber pad	2	 Tapping screw	6
 Support piece rubber pad	4	 Self-drilling screw	6
 Connecting bracket	2		

To stack your washer and dryer:

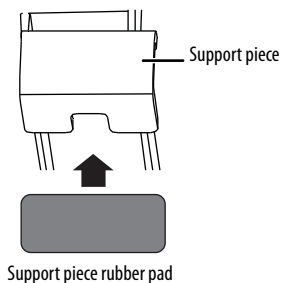
- 1 With two people, tip the dryer to one side.



- 2 Attach two support pieces with two of the provided tapping screws.



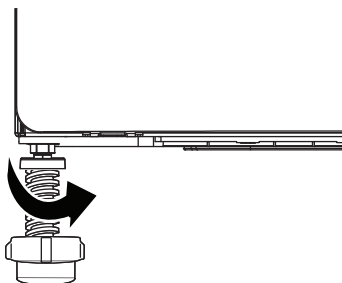
- 3 Peel and stick one support piece rubber pad to each of the support pieces on the surface that will touch the washer top.



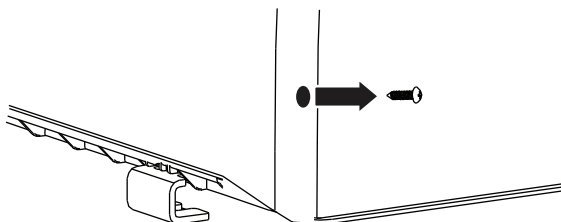
- 4 Tip the dryer to the other side to attach two support pieces and rubber pads.



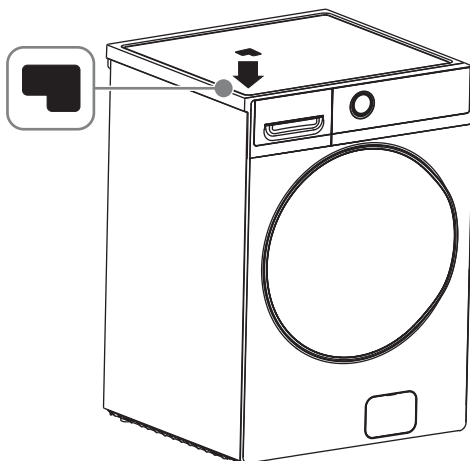
- 5 Turn the dryer feet counter-clockwise to retract them.



- 6 Remove the two screws from the back of your dryer.

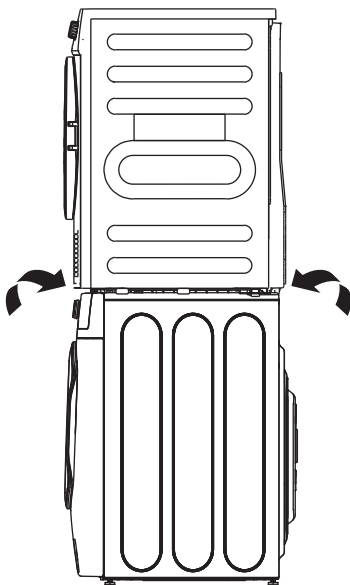


- 7 Attach right angle rubber pads to front of washer where the front feet of the dryer will sit.



- 8 With two people, one on each side, lift the dryer up and place on top of the washer.

**Note:** We recommend that you use a lifting harness (not included).

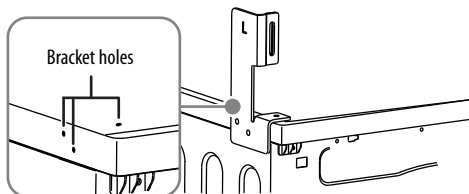




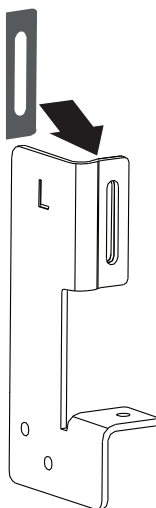
- 9 Using the two connecting brackets as guides, use a 3 mm drill bit to drill holes into the washer to connect the brackets (three holes per bracket). Use the left bracket on the left side and the right bracket on the right side.

**Note:** There are no pilot screw holes in the washer. You must drill directly into the washer cover. Make sure that you use a 3 mm drill bit.

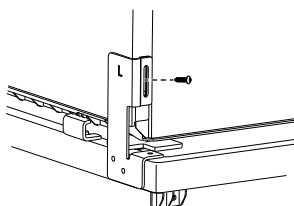
**Note:** The connecting brackets are labeled **L** (left) and **R** (right).



- 10 Attach the connecting bracket rubber pads to the inside face of the two connecting brackets.

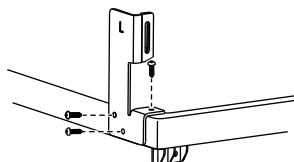


- 11 Use the provided screws (two screws per bracket) to attach the connecting brackets to your dryer. You installed the brackets on the washer in step 9.

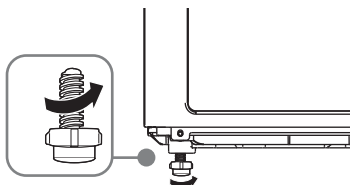


- 12 Mount the connecting brackets to the back of the washer.

**Note:** Hand tighten the self-drilling screws. Don't use an electric screwdriver, and don't over-tighten the screws.



- 13 Turn the dryer feet clockwise to tighten them until the four metal support brackets come in contact with the top of the washer and your dryer is stable in position.




## Using your dryer

**WARNING:** To reduce the risk of fire, electric shock, or injury to persons, read the IMPORTANT SAFETY INSTRUCTIONS before operating this appliance.

### Drying a load of clothes

#### Step 1: Turn on your dryer

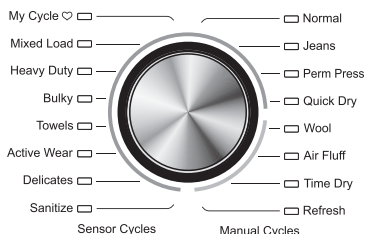
- Press the /POWER button to turn on your dryer. The Clean Filter indicator flashes for 10 seconds to remind you to clean filter.

#### Step 2: Load your dryer

- Place only one wash load in your dryer at a time.
- Heavy and lightweight fabrics take different amounts of time to dry. If you mix heavy and lightweight fabrics in a load, lightweight fabrics may be dry at the end of the cycle while heavy fabrics may still be damp.
- If you only need to dry one or two items, you can improve the tumbling action and drying efficiency by adding a couple of similar items to the load.
- Overloading restricts tumbling action which results in uneven drying and excessive wrinkling of some fabrics.

**Step 3: Select the dryer cycle and options**

- 1 Turn the cycle selector to select a drying cycle. For more information, see [Dryer options and settings](#) on page 36.



- 2 **Optional:** Use the control panel buttons (like **Wrinkle Prevent**) to customize the drying cycle. For descriptions of buttons, see [Control panel](#) on page 8. For information about which buttons are available for each cycle type, see [Dryer options and settings](#) on page 36.
- 3 **Optional:** After you select a drying cycle and customize the cycle, press and hold the **Dryness** (heart icon) button for three seconds to save your settings. The **My Cycle** light flashes three times and your dryer beeps one time to confirm that your settings are saved.  
When you want to use your saved cycle and settings again, select the **My Cycle** option with the cycle selector.

**Step 4: Start your dryer**

- 1 Press **Start/Pause** to start the selected cycle.
- 2 If you need to pause the cycle (for example to add or remove items or adjust the load), press **Start/Pause**, then open the door. Your dryer stops tumbling. When you are ready to start drying again, close the door, then press **Start/Pause**.

**Note:** Opening the door while the dryer is running immediately stops the dryer. You must press **Start/Pause** to resume.

**Unloading your dryer**

- When the drying cycle is done, open the door and remove the items.



**Note:** You should clean the lint filter before or after every load to avoid lint buildup and to make sure that your dryer is running efficiently. See [Cleaning the lint filters](#) on page 32.

**Setting the child lock**



Your dryer has a child lock feature to prevent children from changing the settings on your dryer. When you turn on the child lock, the only button that works is **Power** (and the buttons to deactivate the lock).

**Note:**

- After you set the child lock, it remains active when you turn off the dryer. When the dryer is turned back on, you cannot start it until the child lock is turned off.
- If your dryer loses power, for example if you unplug it or your home's power goes out, the child lock is deactivated.

- 1 Press and hold both the  (volume) and **Damp Alert** buttons for three seconds. The  child lock light turns on.



- 2 To turn off the child lock, press and hold both the  (volume) and **Damp Alert** buttons for three seconds. The  child lock light turns off.

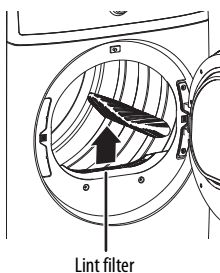
## Cleaning the lint filters

### WARNING:

- Do not operate your dryer without the lint filter in place.
- Do not use a damaged or broken lint filter. This may reduce performance and/or cause a fire.

### Note:

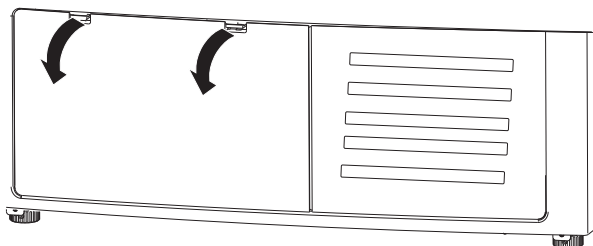
- You should clean the lint filter before or after every load to shorten the drying time and to make sure that your dryer is running efficiently.
  - If the lint is difficult to wipe away, you can gently wash the filter in mild, soapy water. Make sure that you rinse all the soap off the filter and that the filter is dry before you put it back into your dryer.
- Gently pull the lint filter out of the slot at the bottom of the drum. Remove the accumulated lint, then insert the filter back into the slot. Discard the lint.



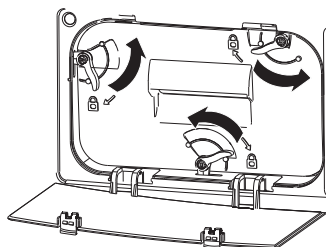
**Note:** When you turn on the power and before you start your dryer, the lint filter indicator automatically flashes for 10 seconds to remind you to check the filter.

**Cleaning the base filter**

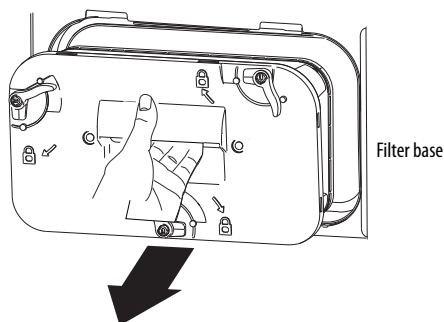
- 1 Push down on both tabs simultaneously, then tilt the base filter cover forward and remove it.



- 2 Unlock three locking levers that hold the filter in place.

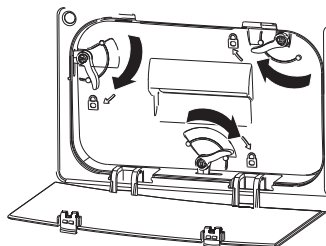


- 3 Pull the handle to remove the base filter.

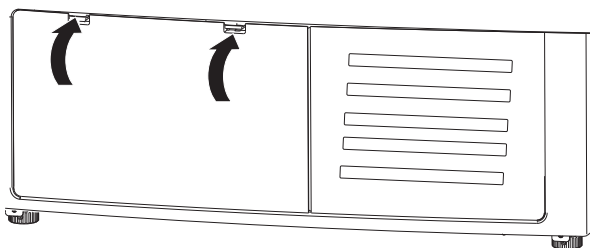


- 4 Clean the base filter. If there is too much lint, clean the filter in water and dry it filter thoroughly before reinstalling. Clean the rubber sealing, both at the filter and handle.

- 5 Replace the base filter and lock the three locking levers.




- 6 Close the cover until you hear a clicking sound.

**Note:**

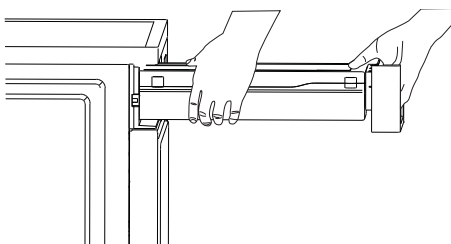
- Clean the base filter at least once every five cycles to prevent lint accumulation inside the dryer.
- Lint accumulated on the base filter blocks the air circulation. If you don't clean the filter regularly, it increases drying time and energy consumption.
- Unplug the power cord before cleaning.
- Do not operate your dryer without the filter.

**Emptying the water reservoir****Notes:**

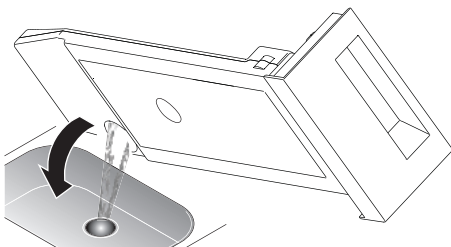
- Empty the water reservoir after each use. Otherwise, the drying cycle pauses and the  empty water reservoir indicator lights up. After the reservoir is emptied, press **Start/Pause** to restart the cycle.
- Do not use the reservoir water for human or animal consumption.
- Do not use the dryer without the water reservoir in place.

- 1 Grasp the water reservoir handle, then pull out and hold the water reservoir with two hands.

**Note:** Pull out the water reservoir horizontally. Make sure not to spill water out of the reservoir. Make sure that you keep the reservoir level to avoid spilling water.




- 2 Tilt the water reservoir and pour out the water into a sink or other drain.















- 3 Reinstall the water reservoir.

**WARNING:**






- Empty the water reservoir after each drying cycle. Otherwise, the program will pause and the  icon light. After the reservoir is emptied, press **Start/Pause** to restart the dryer.
- Do not use the reservoir water for human or animal consumption.
- Do not use the dryer without the water reservoir.

### Dryer options and settings

- Settings in **bold** are initial settings. The • (dot) indicates optional functions you can select.
- For best results, follow the wet load size recommendations noted for each cycle.
  -  **Small load:** Fill the dryer drum with three to four items, not more than 1/4 full.
  -  **Medium load:** Fill the dryer drum up to about 1/2 full.
  -  **Large load:** Fill the dryer drum up to about 3/4 full. Do not overload. Items need to tumble freely.

CYCLE	RECOMMENDED LOAD	DRYNESS	WRINKLE PREVENT	TIME ADJUST	MAX. AMOUNT	DAMP ALERT
Normal	• Cotton	Damp Less <b>Normal</b> More	•			Yes
Jeans	• Denim/Jeans	Damp Less <b>Normal</b> More	•			Yes
Perm Press	• Chemical fiber (easy care)	Damp Less <b>Normal</b> More	•			Yes
Quick Dry	• Small amounts of clothing	Damp Less <b>Normal</b> More	•			Yes
Wool	• Wool	/	•			No
Air Fluff		/	•	•		No
Time Dry		/	•	•		No
Refresh		/	•	•		No
Sanitize	• Cotton	<b>More</b>	•			No
Delicates	• Sensitive items	Damp Less <b>Normal</b> More	•			Yes



CYCLE	RECOMMENDED LOAD	DRYNESS	WRINKLE PREVENT	TIME ADJUST	MAX. AMOUNT	DAMP ALERT
Active Wear	<ul style="list-style-type: none"> <li>• Sports clothes</li> <li>• Chemical fiber</li> </ul>	Damp Less <b>Normal</b> More	●			Yes
Towel	<ul style="list-style-type: none"> <li>• Towels</li> <li>• Heavy cottons</li> </ul>	Damp Less <b>Normal</b> More	●			Yes
Bulky	<ul style="list-style-type: none"> <li>• Blankets</li> <li>• Sheets</li> <li>• Comforters</li> </ul>	Damp Less <b>Normal</b> More	●			Yes
Heavy Duty	<ul style="list-style-type: none"> <li>• Jeans</li> <li>• Corduroys</li> <li>• Work clothes</li> <li>• Sports clothes</li> </ul>	Damp Less <b>Normal</b> More	●			Yes
Mixed Load	<ul style="list-style-type: none"> <li>• Chemical fiber</li> </ul>	Damp Less <b>Normal</b> More	●			Yes
My Cycle	Varies based on your personalized settings.					

**Note:**

- The Wool cycle is not drying cycle. It is normally used to make woollens regain their full shape.
- The Refresh cycle is not a heating cycle. It is normally used to refresh clothing that has become wrinkled.

For the best results, follow these load size recommendations for each cycle:

CYCLE	MAX. LOAD WEIGHT	RECOMMENDED LOAD
Normal	8 lbs. (3.6 kg)	Cotton
Jeans	8 lbs. (3.6 kg)	Jeans
Perm Press	7.5 lbs. (3.4 kg)	Chemical fiber (easy care)
Quick Dry	2 lbs. (.9 kg)	Small amounts of clothing
Wool	3 lbs. (1.4 kg)	Wool
Air Fluff	2 lbs. (.9 kg)	n/a
Time Dry	8 lbs. (3.6 kg)	n/a
Refresh	3 lbs. (1.4 kg)	n/a
Sanitize	5 lbs. (2.3 kg)	Cotton
Delicates	3 lbs. (1.4 kg)	Delicates
Active Wear	5 lbs. (2.3 kg)	Sports clothes, chemical fiber
Towel	8 lbs. (3.6 kg)	Towels
Bulky	4 lbs. (1.8 kg)	Bedsheets, comforters
Heavy Duty	8 lbs. (3.6 kg)	Jeans, skirts, thick clothes
Mixed Load	8 lbs. (3.6 kg)	Chemical fiber

## Special laundry tips

ITEMS	DRYING GUIDE
Bedspreads and comforters	<ul style="list-style-type: none"> <li>Follow the care label instructions or dry using the <b>Bulky</b> cycle.</li> <li>Make sure that the item is thoroughly dry before using or storing.</li> <li>During the drying cycle, you may need to reposition the item to make sure that it is completely dried.</li> </ul>
Blankets	<ul style="list-style-type: none"> <li>Use the <b>Normal</b> cycle and dry only one blanket at a time for best tumbling action.</li> <li>Make sure that the item is thoroughly dry before using or storing.</li> <li>During the drying cycle, you may need to reposition the item to make sure that it is completely dried.</li> </ul>
Curtains and draperies	<ul style="list-style-type: none"> <li>Use the cycle recommend on the care instructions or the <b>Casual</b> cycle and <b>Less</b> dryness level to help minimize wrinkling.</li> <li>Dry these in small loads for best results and remove as soon as possible.</li> </ul>
Cloth diapers	<ul style="list-style-type: none"> <li>Use the <b>Normal</b> cycle.</li> </ul>
Down filled items (like jackets, sleeping bags, or comforters)	<ul style="list-style-type: none"> <li>Use the <b>Bulky</b> cycle on the low temperature.</li> <li>Add a couple of dry towels to absorb moisture and shorten drying time.</li> </ul>
Foam rubber (like rug backs, stuffed toys, or shoulder pads,)	<ul style="list-style-type: none"> <li><b>DO NOT</b> dry on a temperature setting. Use the <b>Air Fluff</b> cycle (no heat).</li> <li><b>WARNING:</b> Drying a rubber item with heat may damage it or create a fire hazard.</li> </ul>
Pillows	<ul style="list-style-type: none"> <li>Use the <b>Normal</b> cycle.</li> <li>Add a couple of dry towels and a pair of clean sneakers to help the tumbling action and to fluff the item. <b>DO NOT</b> dry kapok or foam pillows in the dryer.</li> </ul>
Plastics (like shower curtains or outdoor furniture covers)	<ul style="list-style-type: none"> <li>Use the <b>Air Fluff</b> (no heat) cycle.</li> </ul>

### CAUTION:

Items NOT to dry:

- Fiberglass items (curtains, draperies, etc.)
- Woolens, unless recommended on the label.
- Items spotted or soaked with vegetable or cooking oils.

## Maintaining your dryer

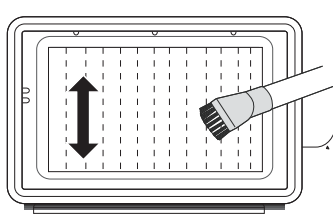
For information about cleaning your lint filters, see [“Cleaning the lint filters”](#) on page 32.

### Cleaning the heat exchanger

**WARNING:** Do not touch the heat exchanger with your hand. This may cause an injury.

- Clean the heat exchanger approximately once every two months.
- Remove the lint from the heat exchanger using a vacuum cleaner with a dusting brush attached.
- Do not apply any pressure or the heat exchanger may be damaged. The dryer will not dry if the cooling fins are damaged or bent.
- Follow the instructions on the label on the heat exchanger cover.

The heat exchanger is behind the base filter. See [Cleaning the base filter](#) on page 33.



### Cleaning the exterior

- Clean with a soft, damp cloth. Do not use abrasive substances.
- Protect the surface from sharp objects.
- Do not place any heavy or sharp objects or a detergent box on the dryer. Keep them in a separate storage area. These items may scratch or damage the top cover of the dryer.
- Because the entire dryer has a high-gloss finish, the surface can be scratched or damaged. Avoid scratching or damaging the surface when using the dryer.

### Cleaning the drum

- Clean with a damp cloth dampened with a mild, non-abrasive cleaner suitable for stainless steel and anodized surfaces.
- Remove the cleaner residue and dry with a clean cloth.

## Cleaning the control panel

- Clean with a soft, damp cloth. Do not use abrasive substances.
- Do not spray cleaners directly on the panel.
- The control panel finish may be damaged by some laundry pre-treatment soil and stain remover products. Apply such products away from your dryer and wipe up any spills or over-spray immediately.



Certain internal parts are intentionally not grounded and may present a risk of electric shock only during servicing. Service Personal: Do not contact the following parts while the appliance is energized: main motor and cooling fan.

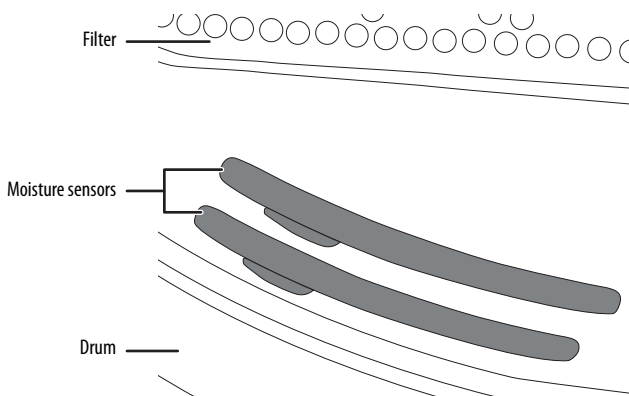
## Cleaning the moisture sensors

The moisture sensors are the two bars located inside the dryer drum. To clean the sensors:

- 1 Scrub the sensors with a fine sandpaper to remove debris that may interfere with the sensor.
- 2 Wipe the sensors with a dry cloth.
- 3 Select a sensor cycle when drying your next load of laundry to test your sensors. If your sensor is working correctly, the cycle ends when your clothes are dry.

### Note:





- If your clothes are not dry, you may need to replace your sensors. Contact Customer Service for more information.
- You should clean the sensors once a month.



## Troubleshooting

**CAUTION:** Do not try to repair your dryer yourself. Doing so invalidates the warranty.

PROBLEM	SOLUTION
Dryer does not start.	<ul style="list-style-type: none"><li>• Make sure that the control (child) lock is not on.</li><li>• Make sure the dryer door is closed completely.</li><li>• If you opened the door during the drying cycle, press the <b>Start/Pause</b> button again.</li><li>• Make sure that the power cord is plugged into a working electrical outlet.</li><li>• Check the circuit breaker and fuses for your dryer's electrical connection.</li></ul>
Dryer does not heat or does not dry.	<ul style="list-style-type: none"><li>• Your dryer may have moved into the cool-down process of the cycle. This is normal.</li><li>• Select a cycle other than <b>Air Fluff</b> and a temperature setting that is not "no heat."</li><li>• Do not overload your dryer. Depending on the size of your washer, one wash load should equal one dry load.</li><li>• Dry heavy items and lightweight items separately.</li><li>• If you are drying large, bulky items, like blankets or comforters, try repositioning the load to ensure even drying. This may need to be done a few times throughout the cycle.</li><li>• The load may be too small to tumble correctly. Add a few towels.</li><li>• Clean the lint filter and exhaust duct.</li><li>• Check the circuit breaker and fuses for your dryer's electrical connection.</li></ul>
Dryer is noisy.	<ul style="list-style-type: none"><li>• It is normal for your dryer to hum due to the high velocity of air moving through the dryer drum and exhaust system.</li><li>• Check the load for objects, like coins, loose buttons, nails, or broken zippers. Remove these items.</li><li>• Make sure that your dryer is level.</li></ul>
Clothes are unevenly dried.	<ul style="list-style-type: none"><li>• Seams, pockets, and other similarly heavy areas may not be completely dry when the rest of the load has reached the selected dryness level. This is normal. Select the <b>More</b> dryness level or <b>Time Dry</b> setting if desired.</li><li>• If you dry one heavy item with a lightweight load (such as one towel with sheets), the heavy item may not be completely dry when the rest of the load has reached the selected dryness level. For best drying results, dry heavy items and lightweight items separately.</li></ul>
The remaining time changes abnormally.	<ul style="list-style-type: none"><li>• The sensor cycle automatically measures the dampness of your clothes and adjusts the remaining time accordingly. This is normal.</li></ul>

PROBLEM	SOLUTION
Dryer shuts off before the clothes are dried.	<ul style="list-style-type: none"> <li>The dryer load is too small. Add more items or a few towels and restart the cycle.</li> <li>The dryer load is too large. Remove some items and restart the cycle.</li> <li>Consider using a Time dry cycle.</li> </ul>
Clothing is still wrinkled after using the <b>Wrinkle Prevent</b> setting.	<ul style="list-style-type: none"> <li>Small loads of one to four items work best.</li> <li>If the dryer load is too large, items cannot tumble freely. Try loading fewer items.</li> <li>Make sure that the items in the dryer load are similar. The <b>Wrinkle Prevent</b> setting works best when the items in the dryer load are similar-type items.</li> </ul>
There is lint on the clothing.	<ul style="list-style-type: none"> <li>Check pockets thoroughly before washing and drying clothes. Things like paper or tissue can break up into small pieces that turn into lint.</li> <li>Clean the lint filter before every cycle. Some loads that produce high amounts of lint can clog the filter.</li> <li>Some fabrics are lint producers (like a fuzzy white cotton towel) and they should be dried separately from clothes that are lint trappers (like a pair of black linen pants).</li> <li>Divide larger loads into smaller loads for drying.</li> </ul>
The  indicator is lighting	<ul style="list-style-type: none"> <li>Clean the lint filter.</li> <li>When you turn on the power and before you start your dryer, the lint filter indicator automatically flashes for 10 seconds to remind you to check the filter.</li> </ul>
The  indicator is lighting	<ul style="list-style-type: none"> <li>When the cycle is finished,  flashes and the dryer beeps for five seconds. Check the water reservoir:               <ul style="list-style-type: none"> <li>If it is full, pour out the condensate water and restart the dryer.</li> <li>If the reservoir is not full, you can restart the dryer.</li> </ul> </li> <li>If the  water full indicator is still on, contact Customer Service.</li> </ul>
Clothing is not dry enough or the drying time is too long	<ul style="list-style-type: none"> <li>Clean the lint filters.</li> <li>Empty the water reservoir.</li> <li>Make sure that the drain hose (if connected) is draining properly.</li> <li>Make sure that your dryer has enough ventilation.</li> <li>Clean the moisture sensors.</li> <li>Make sure that the air inlet is clear and clean.</li> <li>Select a higher drying intensity or time cycle.</li> </ul>

Understanding the error codes

Your dryer is equipped with an automatic error-monitoring system to detect and diagnose problems at an early stage.

ERROR CODE	POSSIBLE CAUSE	SOLUTIONS
E32	Moisture sensor error	Please contact your local service center if the problem occurs.
E33	Temperature sensor error	
E64	Motor communication error	
E82	PCB communication error	

Specifications

Dimensions (H × W × D)	33 1/2 × 23 7/16 × 25 3/4 in. (85.1 × 59.5 × 65.3 cm)
Weight	Gross: 128 lbs. (58.1 kg) Net: 121 lbs. (54.9 kg)
Voltage	120V/240V AC, 60Hz
Max power consumption	800W



# ONE-YEAR LIMITED WARRANTY

## Definitions:

The Distributor\* of Insignia branded products warrants to you, the original purchaser of this new Insignia-branded product ("Product"), that the Product shall be free of defects in the original manufacturer of the material or workmanship for a period of one (1) year from the date of your purchase of the Product ("Warranty Period").

For this warranty to apply, your Product must be purchased in the United States or Canada from a Best Buy branded retail store or online at [www.bestbuy.com](http://www.bestbuy.com) or [www.bestbuy.ca](http://www.bestbuy.ca) and is packaged with this warranty statement.

## How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. Your purchase date is printed on the receipt you received with the Product.

## What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

## How to obtain warranty service?

If you purchased the Product at a Best Buy retail store location or from a Best Buy online website ([www.bestbuy.com](http://www.bestbuy.com) or [www.bestbuy.ca](http://www.bestbuy.ca)), please take your original receipt and the Product to any Best Buy store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

To obtain warranty service, in the United States and Canada call 1-877-467-4289. Call agents may diagnose and correct the issue over the phone.

## Where is the warranty valid?

This warranty is valid only in the United States and Canada at Best Buy branded retail stores or websites to the original purchaser of the product in the country where the original purchase was made.

## What does the warranty not cover?

This warranty does not cover:

- Food, beverage, and/or medicine loss/spoilage.
- Customer instruction/education
- Installation
- Set up adjustments
- Cosmetic damage
- Damage due to weather, lightning, and other acts of God, such as power surges
- Accidental damage
- Misuse
- Abuse
- Negligence
- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.
- Modification of any part of the Product, including the antenna
- Display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).

- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage or power supply
- Attempted repair by any person not authorized by Insignia to service the Product
- Products sold "as is" or "with all faults"
- Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.)
- Products where the factory applied serial number has been altered or removed
- Loss or Theft of this product or any part of the product
- Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally.)
- Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.

REPAIR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY FOR BREACH OF WARRANTY. INSIGNIA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS OR LOST PROFITS. INSIGNIA PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT, ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Contact Insignia:

**1-877-467-4289**

[www.insigniaproducts.com](http://www.insigniaproducts.com)

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