# INSIGNIA™

# **QUICK SETUP GUIDE**

# USB-C to HDMI Multiport Adapter

### **PACKAGE CONTENTS**

- USB-C to HDMI Multiport Adapter
- · Quick Setup Guide

#### **FEATURES**

- Plug and play operation
- Braided cable provides style and durability

Supports USB-C male input and HDMI, USB-A, and USB-C female output:

#### **USB-C Female**

- Supports PD Charging with power up to 100 W (20 V / 5 A)
- For power only, not for data transfer

#### **USB-A**

- Supports a data transmission rate of up to 5 Gbps and charges the connected USB device.
- USB-A port supports BC 1.2 with power up to 7.5 W (5 V / 1.5 A)

#### **HDMI**

• Supports HDMI resolution up to  $4K \times 2K$  @ 30 HZ

**Note**: The USB-C port on your host device must support DP Alt Mode for this adapter to work properly.



#### **COMPATIBILITY**

USB-C equipped Apple MacBooks and iPads, Windows computers, and Chrome OS devices.

### **USING YOUR ADAPTER**

- 1 Connect the USB-C male port of this device to a USB-C supported device.
- **2** Connect the HDMI output of this device to an HDTV with an HDMI cable.

#### OR

Connect the USB 3.0 output of this device to a USB 3.0/2.0 device with a USB cable.

#### OR

Connect the USB-C charging port to a USB-C power adapter so you can charge your device while it's providing a video signal to your monitor.

Before using your new product, please read these instructions to prevent any damage.

#### **TROUBLESHOOTING**

# My computer does not detect my USB device plugged into the USB-A port.

 Make sure that the USB device is not damaged, then plug it in again.

# My computer does not detect the HDMI video output.

- Make sure that the USB-C port on your host device supports DP Alt Mode.
- Make sure that the HDMI monitor is operating normally.
- Make sure that the HDMI slot is not damaged, then plug it in again.

# My display does not show 4K content.

- You need a display that supports 4K resolutions and you need 4K content on your source device.
- Make sure that your USB-C cable is capable of transmitting 4K content.

# My computer is not providing power to the hub.

- Make sure that all cables are connected correctly.
- Make sure that your device is turned on.

#### **SPECIFICATIONS**

# **Input/Output Connector**

- Dimensions (H×W×D): 2 × 2.4 × .5 in.
   (5.3 × 6.3 × 1.4 cm)
- **Weight:** .1 lb (55 g)
- **Cable length:** 3.9 in. (100 mm)
- Input: USB-C male × 1
- Output: HDMI female × 1

USB-C female  $\times$  1 (for charging) USB-A female  $\times$  1

- Resolutions: Up to 4K × 2K @ 30 HZ
- Operating temperature: 32°F~113°F (0°C~45°C)
- Operating humidity: 10% to 85 % RH (no condensation)
- Storage temperature: 14°F~158°F (-10°C~70°C)
- **Storage humidity:** 5% to 90% RH (no condensation)
- USB 3.0 port: The output is max 7.5 W (5 V / 1.5 A)
- **USB-C female:** Up to 100 W (20 / 5 A)

# **LEGAL NOTICES**

#### **FCC Statement**

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**WARNING**: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

# **ONE-YEAR LIMITED WARRANTY**

Visit <u>www.insigniaproducts.com</u> for details.

## **CONTACT INSIGNIA:**

©2020 Best Buy. All rights reserved.

1-877-467-4289 (U.S. and Canada) or 01-800-926-3000 (Mexico) www.insigniaproducts.com

INSIGNIA is a trademark of Best Buy and its affiliated companies
Distributed by Best Buy Purchasing, LLC
7601 Penn Ave South, Richfield, MN 55423 U.S.A.