

WARRANTIES:

RowOne® stands behind its products. We do not have complete control over the conditions to which our merchandise is subjected after it leaves the warehouse. Therefore, we cannot give an unequivocal guarantee. If an item is defective, it should be called to our attention immediately upon arrival. We require photographs of the defect before resolving the problem.

Note: RowOne® is not responsible for shipping damages.

RowOne® product warranties are only to the original retail consumer, and take effect from the date of delivery to the original retail consumer.

Warranty for home theater seating:

- 3 Year Limited Warranty on Mechanisms and Frames
- 1 Year Limited Warranty on Fabric and Leather
- 1 Year Limited Warranty on Springs, Cushioning Foam and Padding
- 1 Year Limited Warranty on electrical and other parts including: power motors for mechanisms, control switches and wands, power cords, converter boxes, shiatsu & heating and massage mechanisms, optional equipment – lighting and attachments.

The above warranties are to the original purchaser under normal residential use. This warranty does not cover:

- 1) Commercial, rental, business, institutional or other non-residential uses,
- 2) Products purchased second-hand or from a non-authorized dealer,
- 3) Products purchased from distressed or liquidation sales,
- 4) Products misused, mishandled, altered, and or abused including weight limitations,
- 5) Any condition resulting from unusual usage,
- 6) Inadequate maintenance, cleaning or care, and
- 7) Light bulbs and batteries **are not** included in our warranties.

Note: RowOne®'s sole liability is limited to parts replacement. RowOne® is not responsible for power cords coming unplug, seating being abused, parts being removed by the customer or product misuse.