

# USER GUIDE & SERVICE MANUAL

SAFETY • INSTALLATION & INTEGRATION • OPERATING INSTRUCTIONS • MAINTENANCE • SERVICE



 **U-LINE**  
RIGHT PRODUCT. RIGHT PLACE. RIGHT TEMPERATURE. SINCE 1962.

1000 Series • 1024R • 24" Refrigerator

**Tip:** Click on any section below to jump directly there

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## WELCOME TO U-LINE

Congratulations on your U-Line purchase. Your product comes from a company with over five decades and three generations of premium modular ice making, refrigeration, and wine preservation experience. U-Line continues to be the American leader, delivering versatility and flexibility for multiple applications including residential, light commercial, outdoor and marine use. U-Line's complete product collection includes modular Wine Captain® Models, Beverage Centers, Clear Ice Machines, Crescent Ice Makers, Glass & Solid Door Refrigerators, Drawer Models, Freezers, and Combo® Models.

U-Line has captivated those with an appreciation for the finer things with exceptional functionality, style, inspired innovations and attention to even the smallest details. We are known and respected for our unwavering dedication to product design, quality and selection. U-Line is headquartered in Milwaukee, Wisconsin and has shipped product to five continents for over two decades and is proud to have the opportunity to ship to you.

## PRODUCT INFORMATION

Looking for additional information on your product? User Guides, Quick Reference Guides, CAD Drawings, Compliance Documentation, and Product Warranty information are all available for reference and download at [u-line.com](http://u-line.com).

## PROPERTY DAMAGE / INJURY CONCERNS

In the unlikely event property damage or personal injury is suspected related to a U-Line product, please take the following steps:

1. U-Line Customer Care must be contacted immediately at +1.800.779.2547.
2. Service or repairs performed on the unit without prior written approval from U-Line is not permitted. If the unit has been altered or repaired in the field without prior written approval from U-Line, claims will not be eligible.

## SERVICE INFORMATION

Answers to Customer Frequently Asked Questions are available at [u-line.com](http://u-line.com) under Customer Care or you may contact our Customer Care group directly, contact information below.

### GENERAL INQUIRIES

U-Line Corporation  
8900 N. 55th Street  
Milwaukee, Wisconsin 53223 USA  
Monday - Friday 8:00 am to 4:30 pm CST  
T: +1.414.354.0300  
F: +1.414.354.7905  
Email: [sales@u-line.com](mailto:sales@u-line.com)  
[u-line.com](http://u-line.com)

### SERVICE & PARTS ASSISTANCE

Monday - Friday 8:00 am to 4:30 pm CST  
T: +1.800.779.2547  
F: +1.414.354.5696  
Service Email: [onlineservice@u-line.com](mailto:onlineservice@u-line.com)  
Parts Email: [onlineparts@u-line.com](mailto:onlineparts@u-line.com)

### CONNECT WITH US



Designed, engineered and assembled in WI, USA

## Safety and Warning

### NOTICE

**Please read all instructions before installing, operating, or servicing the appliance.**

Use this appliance for its intended purpose only and follow these general precautions with those listed throughout this guide:

### SAFETY ALERT DEFINITIONS

Throughout this guide are safety items labeled with a Danger, Warning or Caution based on the risk type:



**Danger means that failure to follow this safety statement will result in severe personal injury or death.**



**Warning means that failure to follow this safety statement could result in serious personal injury or death.**



**Caution means that failure to follow this safety statement may result in minor or moderate personal injury, property or equipment damage.**



**This unit contains R600a (Isobutane) which is a flammable hydrocarbon. It is safe for regular use. Do not use sharp objects to expedite defrosting. Do not service without consulting the “R600a specifications” section included in the User Guide. Do not damage the refrigerant circuit.**



**Service must be done by factory authorized service personnel. Any parts shall be replaced with like components. Failure to comply could increase the risk of possible ignition due to incorrect parts or improper service.**

## Disposal and Recycling

 **DANGER**

**RISK OF CHILD ENTRAPMENT. Before you throw away your old refrigerator or freezer, take off the doors and leave shelves in place so children may not easily climb inside.**

If the unit is being removed from service for disposal, check and obey all federal, state and local regulations regarding the disposal and recycling of refrigeration appliances, and follow these steps completely:

1. Remove all consumable contents from the unit.
2. Unplug the electrical cord from its socket.
3. Remove the door(s)/drawer(s).

## Environmental Requirements

This model is intended for indoor/interior applications only and is not to be used in installations that are open/exposed to natural elements.

This unit is designed to operate between 50°F (10°C) and 100°F (38°C). Higher ambient temperatures may reduce the unit's ability to reach low temperatures and/or reduce ice production on applicable models.

For best performance, keep the unit out of direct sunlight and away from heat generating equipment.

In climates where high humidity and dew points are present, condensation may appear on outside surfaces. This is considered normal. The condensation will evaporate when the humidity drops.



**Damages caused by ambient temperatures of 40°F (4°C) or below are not covered by the warranty.**

## Electrical



**SHOCK HAZARD — Electrical Grounding Required. Never attempt to repair or perform maintenance on the unit until the electricity has been disconnected.**

**Never remove the round grounding prong from the plug and never use a two-prong grounding adapter.**

**Altering, cutting or removing power cord, removing power plug, or direct wiring can cause serious injury, fire, loss of property and/or life, and will void the warranty.**

**Never use an extension cord to connect power to the unit.**

**Always keep your working area dry.**

### NOTICE

**Electrical installation must observe all state and local codes. This unit requires connection to a grounded (three-prong), polarized receptacle that has been placed by a qualified electrician.**

The unit requires a grounded and polarized 115 VAC, 60 Hz, 15A power supply (normal household current). An individual, properly grounded branch circuit or circuit breaker is recommended. A GFCI (ground fault circuit interrupter) is usually not required for fixed location appliances and is not recommended for your unit because it could be prone to nuisance tripping. However, be sure to consult your local codes.

See CUTOUT DIMENSIONS for recommended receptacle location.

## Cutout Dimensions

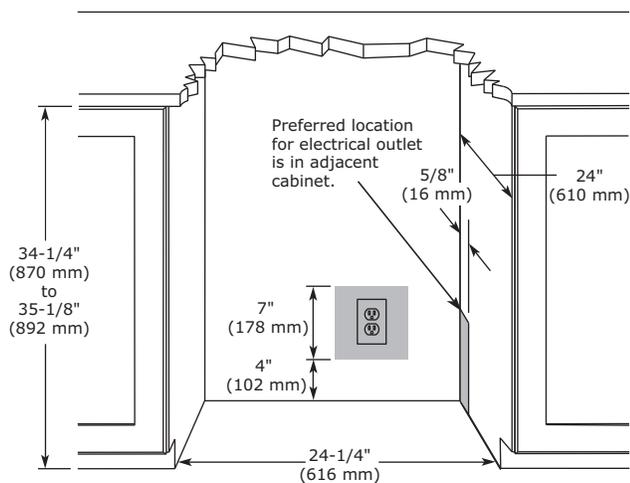
### PREPARE SITE

Your U-Line product has been designed for either free-standing or built-in installation. When built-in, your unit does not require additional air space for top, sides, or rear. However, the front grille must NOT be obstructed, and clearance is required for an electrical connection in the rear.

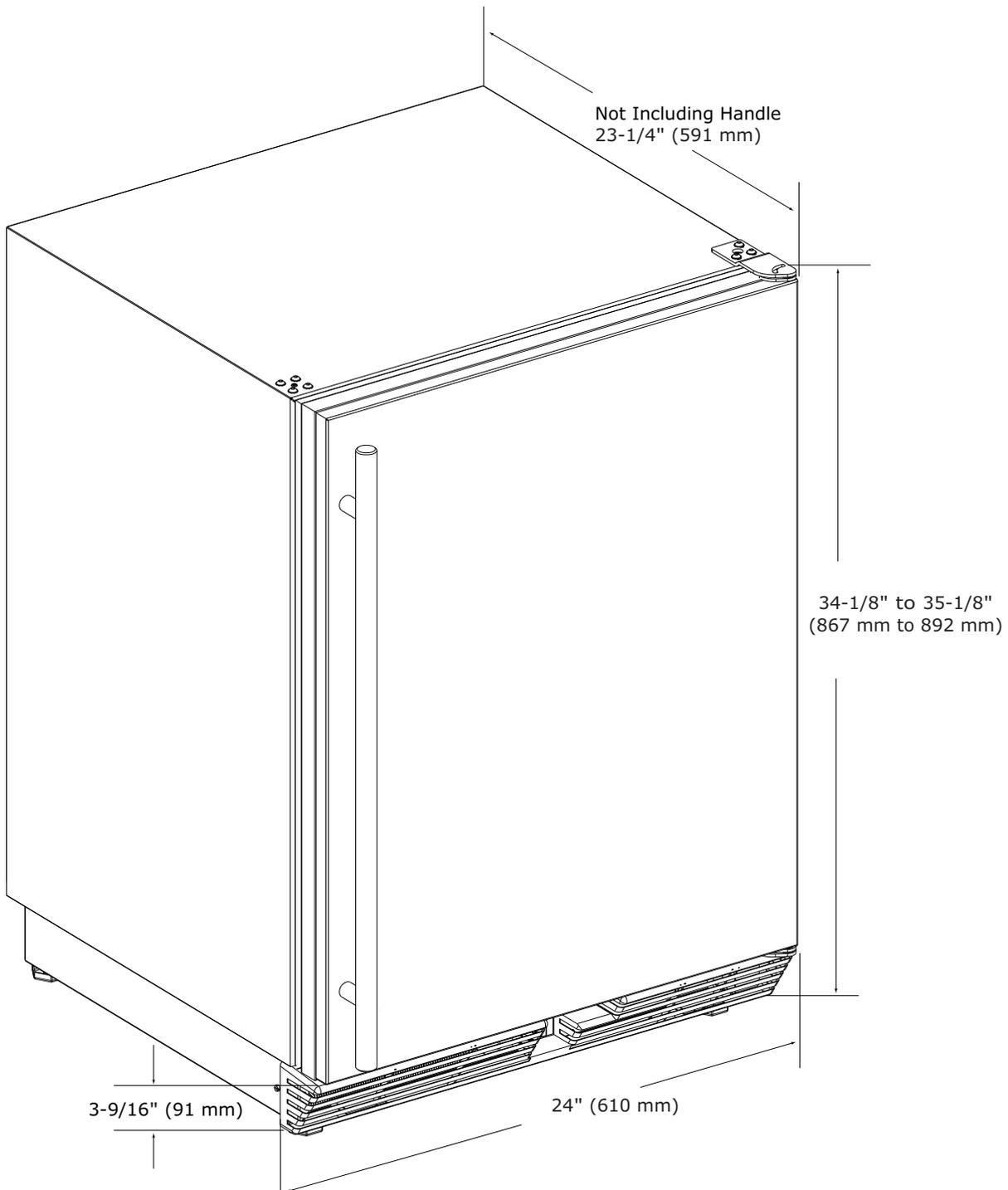


**Unit can NOT be installed behind a closed cabinet door.**

### CUTOUT DIMENSIONS



## Product Dimensions



## Side-by-Side Installation

Two units may be installed side-by-side.

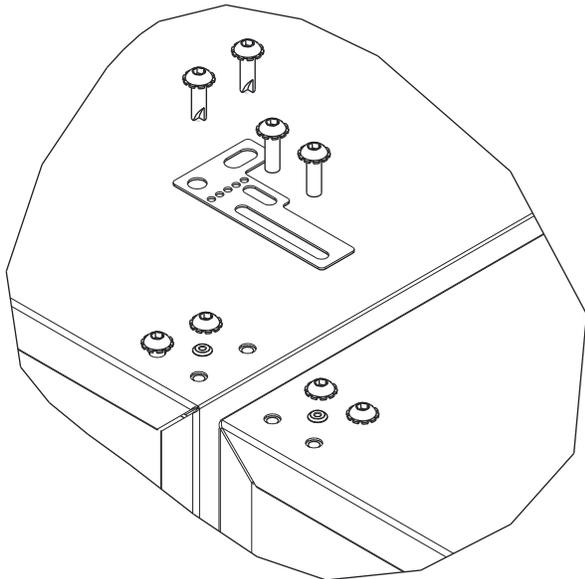
Cutout width for a side-by-side installation is the cutout dimension of a single unit times two.

No trim kit is required. However, 1/4" (6 mm) of space needs to be maintained between the units to ensure unobstructed door swing.

Units must operate from separate, properly grounded electrical receptacles placed according to each unit's electrical specifications requirements.

### Side-by-Side Installation with Bracket

1. Slide both units out so screws on top of units are easily accessible.
2. Remove screws as shown below.

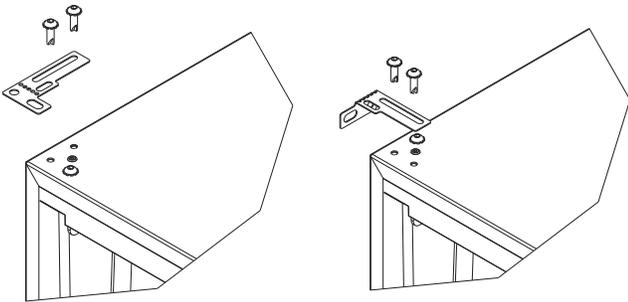


3. Place bracket over holes and attach to unit with two screws removed in step 2 using a T-25 Torx driver. Tighten screws fully.
4. Gently push units into position. Be careful not to entangle the electrical cord or water line, if applicable.
5. Re-check the leveling, from front to back and side to side. Make any necessary adjustments. The unit's top surface should be approximately 1/8" (3 mm) below the countertop.

## Anti-Tip Bracket

1. Slide unit out so screws on top of unit are easily accessible.
2. Remove the two screws from the opposite side of the hinge assembly using a T-25 Torx driver (see below).

NOTE: 1224 models shown with four screw. 1215 models only have three screws, but same screws are used in both applications.

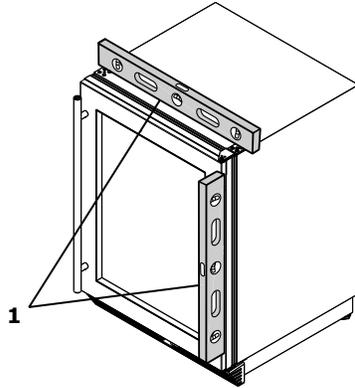


3. Place bracket (part #14154) over holes and attach to unit with two screws removed in step 2 using a T-25 Torx driver. Tighten screws fully.
4. Gently push unit into position. Be careful not to entangle the electrical cord or water line, if applicable.
5. Check to be sure the unit is level from front to back and side to side. Make any necessary adjustments. The unit's top surface should be approximately 1/8" (3 mm) below the countertop.
6. Secure bracket into adjoining surface.

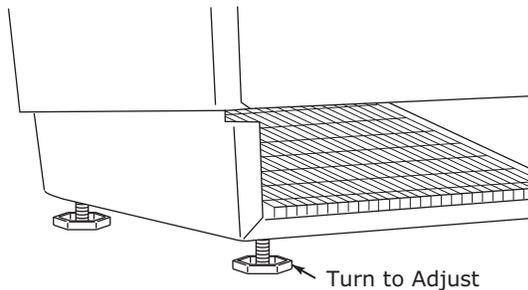
## General Installation

### LEVELING INFORMATION

1. Use a level to confirm the unit is level. Level should be placed along top edge and side edge as shown.



2. If the unit is not level, adjust the legs on the corners of the unit as necessary.



3. Confirm the unit is level after each adjustment and repeat the previous steps until the unit is level.

### INSTALLATION TIP

If the room floor is higher than the floor in the cutout opening, adjust the rear legs to achieve a total unit rear height of 1/8" (3 mm) less than the opening's rear height. Shorten the unit height in the front by adjusting the front legs. This allows the unit to be gently tipped into the opening. Readjust the front legs to level the unit after it is correctly positioned in the opening.

### INSTALLATION

1. Plug in the power/electrical cord.
2. Gently push the unit into position. Be careful not to entangle the cord.
3. Re-check the leveling, from front to back and side to side. Make any necessary adjustments. The unit's top surface should be approximately 1/8" (3 mm) below the countertop.
4. Remove the interior packing material and wipe out the inside of the unit with a clean, water-dampened cloth.

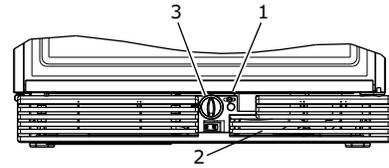
## Grille - Plinth Installation

### REMOVING AND INSTALLING GRILLE



**Disconnect electric power to the unit before removing the grille.**

**When using the unit, the grille (plinth strip/base fascia) must be installed.**



**DO NOT touch the condenser fins. The condenser fins are SHARP and can be easily damaged.**

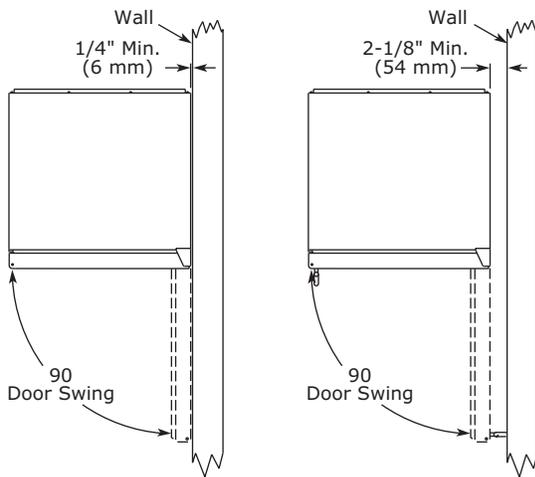
#### Removing the grille

1. Disconnect power to the unit.
2. Remove control knob (3).
3. Loosen the screw (1) in the center.
4. Remove grille (2) from unit.

#### Installing the grille

1. Place the hook-hinge located on the rear bottom side of the grille (2) onto the front lip of the unit base. Swing the grille up into position.
2. Align cabinet and grille hole and secure, but do not over tighten grille screw (1).
3. Install control knob (3).
4. Reconnect power to the unit.

## Door Swing



Units have a zero clearance for the door to open 90°, when installed adjacent to cabinets.

Stainless Steel and black and white models require 2-1/8" (54 mm) door clearance to accommodate the handle if installed next to a wall.

Integrated models require 1/4" (6 mm) clearance if installed next to a wall. Allow for additional space for any knobs or pulls installed on the integrated panel/frame.

## Door Stop

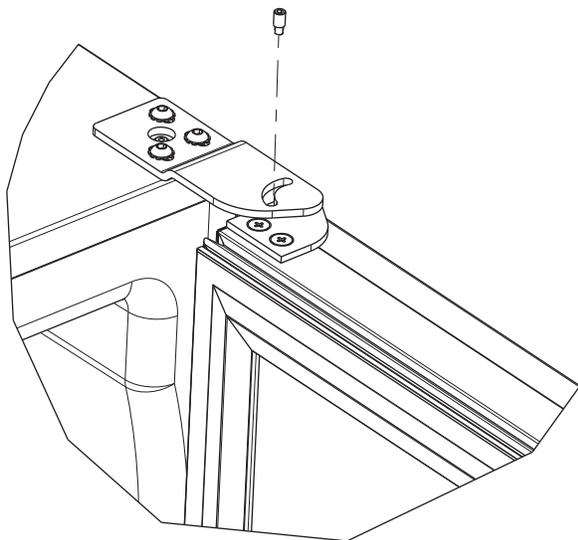
Your U-Line unit was shipped to you with the optional 90° pin(s). (Models that are 15" wide include 1 pin. Models that are 24" wide include 2 pins.) The unit's door will open freely without a fixed opening angle limitation. If you would like the door stop at 90° follow these instructions.

### NOTICE

**The pin is designed to stop the door at 90° under normal operating conditions. It is not designed for excessive force. Do not use the door to move the unit in/out of the cutout during installation.**

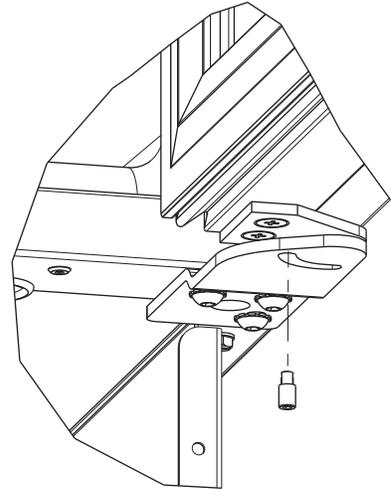
**If your unit is already undercounter, it might need to be moved out/forward to access the hinge.**

1. Locate the threaded pin.
2. With the door between 0° (closed) and 90° and using a 3/32" hex driver, install the threaded pin through the hinge.



3. On 24" models, a second pin is included for the bottom hinge. Repeat steps above for second hinge.

NOTE: Threaded pin will be inserted from the bottom.



4. Carefully slide your unit back in place.

### NOTICE

**The pin can be removed to return the door swing back to its original state by unscrewing the threaded pin.**

## Door Adjustments

### DOOR ALIGNMENT AND ADJUSTMENT

Align and adjust the door if it is not level or is not sealing properly. If the door is not sealed, the unit may not cool properly, or excessive frost may form in the interior.

### NOTICE

**Properly aligned, the door's gasket should be firmly in contact with the cabinet all the way around the door (no gaps). Carefully examine the door's gasket to ensure that it is firmly in contact with the cabinet. Also make sure the door gasket is not pinched on the hinge side of the door.**

### TO ALIGN AND ADJUST THE DOOR

#### Remove grille:

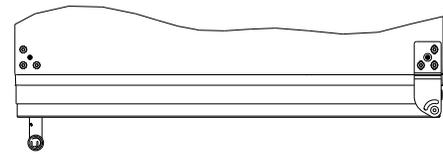
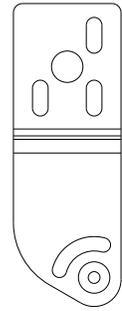
Remove the grille (see GRILLE-PLINTH INSTALLATION section of this guide).

1. Loosen (do not remove) top and bottom hinge screws.
2. Align door squarely with cabinet.
3. Make sure gasket is firmly in contact with cabinet all the way around the door (no gaps).
4. Tighten bottom hinge screws.
5. Tighten top hinge screws.

### REVERSING THE DOOR

Location of the unit may make it desirable to mount the door on the opposite side of the cabinet.

The hinge hardware will be removed and installed on the opposite side of the cabinet.



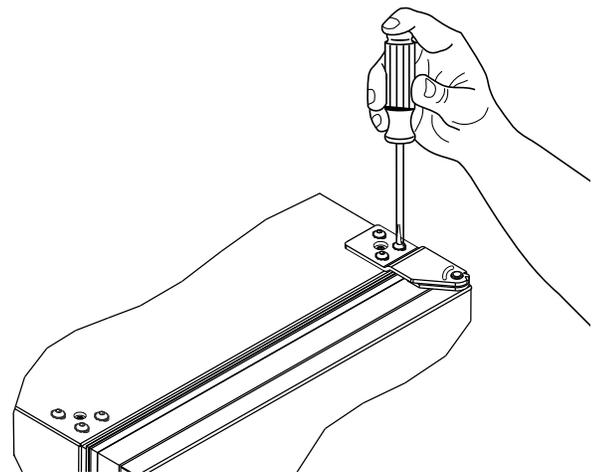
### TO REVERSE THE DOOR

#### Remove grille:

Remove the grille (see GRILLE-PLINTH INSTALLATION section of this guide).

#### Remove top hinge and door:

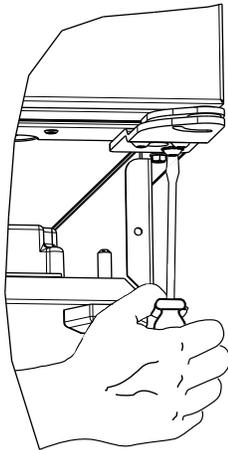
1. Hold door to keep it from falling.
2. Remove top hinge from cabinet by removing three screws. Set aside and save for possible future use.



3. Remove door by tilting forward and lifting door off bottom hinge. Retain shoulder washers; they will be reused.
4. Remove four screws from hinge holes on the opposite side. Reinstall into holes where the hinge was removed. Take care not to scratch cabinet.

### Remove and reinstall bottom hinge:

1. Remove bottom hinge from cabinet by removing three screws.



2. Remove corresponding screws on opposite side of cabinet.
3. Flip hinge plate over and reinstall on opposite side.

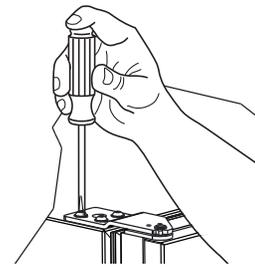
### Prepare door for reinstallation:

1. Remove gasket. This will reveal mounting holes for the magnet assembly
2. Remove plunger bracket from door with T-10 TORX driver. Be sure to only remove the two screws holding the assembly to the door. Reinstall on the opposite end of the door

3. Rotate gasket 180°, aligning notch with plunger bracket and pressing firmly into the gasket channel starting at the corners.
4. Rotate door 180° to reverse.

### Install top hinge and door:

1. Use alternate hinge supplied with unit and reinstall the screws. Do not tighten..



2. Lift the door on to the bottom hinge.
3. Align flat edge of the hinge with the outer edge of the unit.
4. Tighten three screws.

### Align and adjust the door:

Align and adjust the door (see DOOR ALIGNMENT AND ADJUSTMENT).

### Install grille:

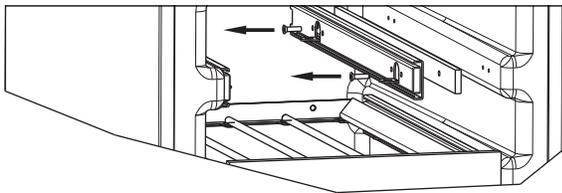
Install the grille.

## SHIFTING WINE RACK SPACERS (OPTIONAL)

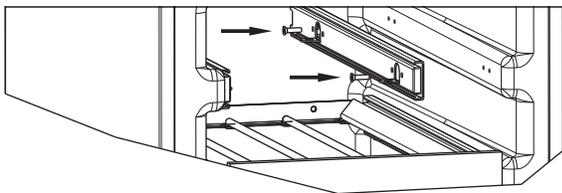
### NOTICE

**Only perform these steps if you require wine rack clearance with a 90° door opening. Doors which are allowed to open past 90° do not require this step.**

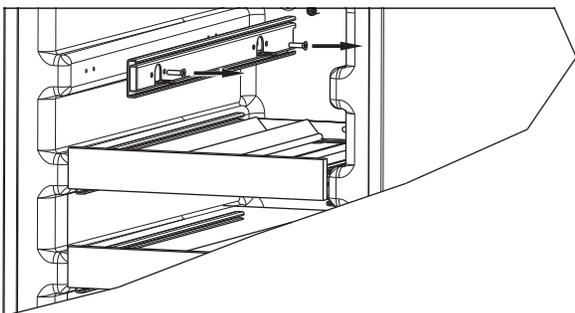
1. Remove wine rack (see WINE RACK INSTALLATION in Maintenance).
2. Starting from the side that has the spacers (previously unaltered units will be on the right hand side from the factory), remove 2 screws, slide and spacer.



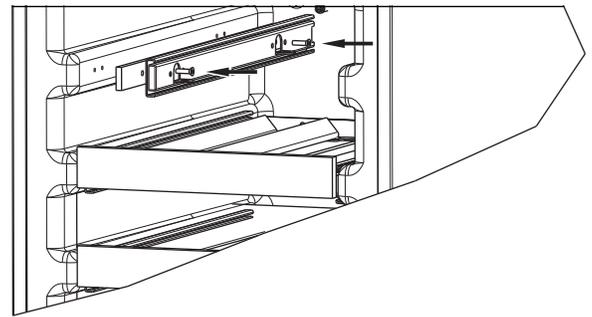
3. Reinstall the slide with the original 2 screws.



4. Remove 2 screws from the other side.



5. Place the spacer in between the liner and slide.



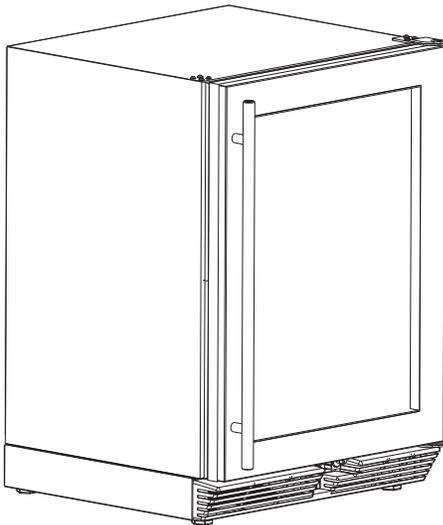
6. Install original hardware.
7. Slide wine rack back into position.

## Free Standing Kit

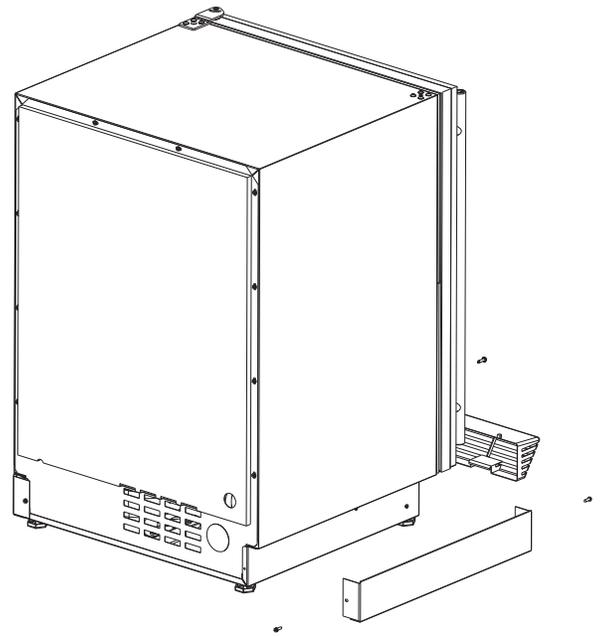
The free standing kit is an optional accessory. It is only used when unit is not installed in surrounding cabinetry.

### To install the kit:

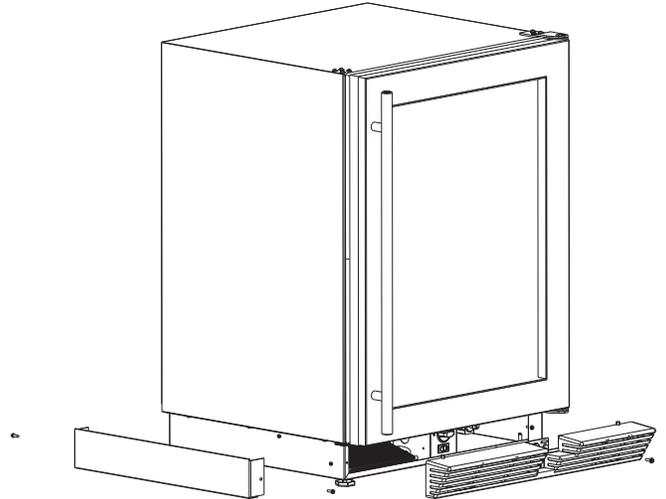
1. Remove grille (see GRILLE-PLINTH INSTALLATION section).



2. Place shell accessory over front and back of cabinet base, aligning holes of shell accessory with the holes on the base. Insert sheet metal screw in back of base.



3. Align front hole with hole in shell accessory, hole in base, and hole in grille. Tighten screw.



## First Use

All U-Line controls are preset at the factory. Initial startup requires no adjustments.

### **NOTICE**

**U-Line recommends allowing the unit to run overnight before loading with product.**

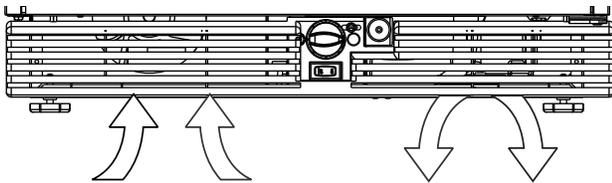
### **MECHANICAL DIAL CONTROL**

The control dial turns unit ON/OFF and sets temperature. This set point temperature is a base setting used by the controller to maintain the temperature zone in the unit. The factory default MID setting, number 4 set point, is approximately 38°F (3°C). The set point temperature is a gauge for further temperature adjustments.

## Airflow and Product Loading

### NOTICE

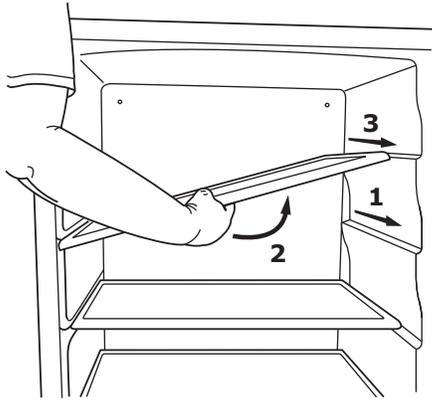
**The unit requires proper airflow to perform at its highest efficiency. Do not block the front grille, or the unit will not perform as expected. Do not install the unit behind a door. When loading your unit, leave space between the evaporator and product loaded. Anything in direct contact with the evaporator is subject to freezing.**



When properly loaded, your U-Line unit will store up to 185 (12 oz. [330 ml]) cans or 123 (12 oz. [330 ml]) bottles.

## Interior Shelves

### REMOVING AND INSTALLING INTERIOR SHELVES



For models equipped with glass shelves having recessed shelf supports, remove the shelves as follows:

1. Pull shelf out about 6" (1), until back of shelf clears the "hump" on the right-hand side.
2. Tilt up right-hand edge of shelf (2).
3. Remove shelf from unit by pulling out (3).

Insert the shelves as follows:

1. To move to a different position in the unit, insert shelf at an angle, approximately 15-20°, over the rib in the side of the unit where you want to place the shelf. Place the shelf into the unit at an angle to clear the door.
2. Continue to slide the shelf into the unit at an angle until it clears the door.

Lower the shelf and push it in completely. Ensure the raised edge strip is toward the rear of the unit.

### NOTICE

**Make sure the shelves are inserted fully into the unit.**

**The edge strip toward the rear prevents cans and bottles from freezing against the cold evaporator.**

## Cleaning

### EXTERIOR CLEANING

#### Vinyl Clad (Black or White)

Clean surfaces with a mild detergent and warm water solution. Do not use solvent-based or abrasive cleaners. Use a soft sponge and rinse with clean water. Wipe with a soft, clean towel to prevent water spotting.

Clean any glass surfaces with a non-chlorine glass cleaner.

#### Stainless Models

Stainless door panels, handles and frames can discolor when exposed to chlorine gas, pool chemicals, saltwater or cleaners with bleach.

Keep your stainless unit looking new by cleaning with a good quality all-in-one stainless steel cleaner and polish monthly. For best results use Claire® Stainless Steel Polish and Cleaner. Comparable products are acceptable. Frequent cleaning will remove surface contamination that could lead to rust. Some installations may require cleaning weekly.

**Do not clean with steel wool pads.**

**Do not use stainless steel cleaners polishes on any glass surfaces.**

Clean any glass surfaces with a non-chlorine glass cleaner.

**Do not use cleaners not specifically intended for stainless steel on stainless surfaces (this includes glass, tile and counter cleaners).**

If any surface discoloring or rusting appears, clean it quickly with Bon-Ami® or Barkeepers Friend Cleanser® and a nonabrasive cloth. Always clean with the grain. Always finish with Claire® Stainless Steel Polish and Cleaner or comparable product to prevent further problems.

**Using abrasive pads such as Scotchbrite™ will cause the graining in the stainless steel to become blurred.**

**Rust not cleaned up promptly can penetrate the surface of the stainless steel and complete removal of the rust may not be possible.**

#### Integrated Models

To clean integrated panels, use household cleaner per the cabinet manufacturer's recommendation.

### INTERIOR CLEANING

Disconnect power to the unit.

Clean the interior and all removed components using a mild nonabrasive detergent and warm water solution applied with a soft sponge or non-abrasive cloth.

Rinse the interior using a soft sponge and clean water.

**Do not use any solvent-based or abrasive cleaners.** These types of cleaners may transfer taste to the interior products and damage or discolor the interior.

### DEFROSTING

Under normal conditions this unit does not require manual defrosting. Minor frost on the rear wall or visible through the evaporator plate vents is normal and will melt during each off cycle.

If there is excessive build-up of 1/4" (6 mm) or more, manually defrost the unit.

Ensure the door is closing and sealing properly.

High ambient temperature and excessive humidity can also produce frost.



**DO NOT use an ice pick or other sharp instrument to help speed up defrosting. These instruments can puncture the inner lining or damage the cooling unit. DO NOT use any type of heater to defrost. Using a heater to speed up defrosting can cause personal injury and damage to the inner lining.**

#### **NOTICE**

**The drain pan was not designed to capture the water created when manually defrosting. To prevent water from overflowing the drain pan, place towels or other absorbent materials over the interior drain trough (under the evaporator) before defrosting.**

#### **To defrost:**

1. Disconnect power to the unit.
2. Remove all products from the interior.
3. Prop the door in an open position (2 in. [50 mm] minimum).
4. Allow the frost to melt naturally.
5. After the frost melts completely clean the interior and all removed components. (See INTERIOR CLEANING).
6. When the interior is dry, reconnect power and turn unit on.

## Cleaning Condenser

### **INTERVAL - EVERY SIX MONTHS**

To maintain operational efficiency, keep the front grille free of dust and lint, and clean the condenser when necessary. Depending on environmental conditions, more or less frequent cleaning may be necessary.



**Disconnect electric power to the unit before cleaning the condenser.**

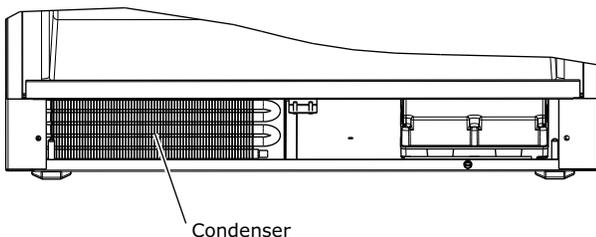


**DO NOT touch the condenser fins. The condenser fins are SHARP and can be easily damaged.**

### **NOTICE**

**DO NOT use any type of cleaner on the condenser unit.**

1. Remove the grille.
2. Clean the condenser coil using a using a soft brush with a “combing” action or vacuum cleaner.
3. Install the grille.



## Light Replacement

To replace the light bulb in your U-Line unit:

### NOTICE

**ALWAYS use a genuine U-Line replacement 120V 10 watt bulb (Part Number 31317) in the light housing. Use of any other bulb within the housing will produce excessive heat, causing damage to the light housing and cabinet interior, and will compromise the precise temperature control of the unit.**

1. Find the light located at the top of the unit. Grasp the edges of the light housing lens (1) opposite the exposed tab and gently push the lens toward the tab (2).
2. Pull the edge of the lens down (1) and swing it out of the light housing.



3. Remove old light bulb and install new light bulb into receptacle.
4. Replace the lens by first inserting the tab side back into the housing at a slight angle.
5. While gently pushing the lens towards the tab end, push the free end into the housing, and release when you hear a snap.

## Extended Non-Use

### **VACATION/HOLIDAY, PROLONGED SHUTDOWN**

The following steps are recommended for periods of extended non-use:

1. Remove all consumable content from the unit.
2. Disconnect the power cord from its outlet/socket and leave it disconnected until the unit is returned to service.
3. If ice is on the evaporator, allow ice to thaw naturally.
4. Clean and dry the interior of the unit. Ensure all water has been removed from the unit.
5. The door must remain open to prevent formation of mold and mildew. Open door a minimum of 2" (50 mm) to provide the necessary ventilation.

### **WINTERIZATION**

If the unit will be exposed to temperatures of 40°F (5°C) or less, the steps above must be followed.

**For questions regarding winterization, please call U-Line at +1.800.779.2547.**



**Damage caused by freezing temperatures is not covered by the warranty.**

## Troubleshooting

### BEFORE CALLING FOR SERVICE

If you think your U-Line product is malfunctioning, read the CONTROL OPERATION section to clearly understand the function of the control.

If the problem persists, read the NORMAL OPERATING SOUNDS and TROUBLESHOOTING GUIDE sections below to help you quickly identify common problems and possible causes and remedies. Most often, this will resolve the problem without the need to call for service.

### IF SERVICE IS REQUIRED

If you do not understand a troubleshooting remedy, or your product needs service, contact U-Line Corporation directly at +1.800.779.2547.

When you call, you will need your product Model and Serial Numbers. This information appears on the Model and Serial number plate located on the upper right or rear wall of the interior of your product.

### NORMAL OPERATING SOUNDS

All models incorporate rigid foam insulated cabinets to provide high thermal efficiency and maximum sound reduction for its internal working components. Despite this technology, your model may make sounds that are unfamiliar.

Normal operating sounds may be more noticeable because of the unit's environment. Hard surfaces such as cabinets, wood, vinyl or tiled floors and paneled walls have a tendency to reflect normal appliance operating noises.

Listed below are common refrigeration components with a brief description of the normal operating sounds they make. NOTE: Your product may not contain all the components listed.

- Compressor: The compressor makes a hum or pulsing sound that may be heard when it operates.

- Evaporator: Refrigerant flowing through an evaporator may sound like boiling liquid.
- Condenser Fan: Air moving through a condenser may be heard.
- Automatic Defrost Drain Pan: Water may be heard dripping or running into the drain pan when the unit is in the defrost cycle.

### TROUBLESHOOTING GUIDE

**⚠ DANGER**

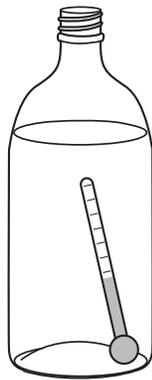
**ELECTROCUTION HAZARD. Never attempt to repair or perform maintenance on the unit before disconnecting the main electrical power.**

Troubleshooting - What to check when problems occur:

| Problem  | Possible Cause and Remedy  |
|--|--|
| Interior Light Does Not Illuminate.              | The light bulb may be defective.<br>If the unit is cooling, it may be in Sabbath mode.   |
| Light Remains on When Door Is Closed.            | For glass door models, press the light icon and close the door.<br>Check light actuator under door.  |
| Unit Develops Frost on Internal Surfaces.        | Frost on the rear wall is normal and will melt during each off cycle.<br>If there is excessive build-up of 1/4" or more, manually defrost the unit.<br>Ensure the door is closing and sealing properly.<br>High ambient temperature and excessive humidity can also produce frost. |
| Unit Develops Condensation on External Surfaces. | The unit is exposed to excessive humidity.<br>Moisture will dissipate as humidity levels decrease.   |
| Product Is Freezing.                             | Because product in contact with the rear wall may freeze, ensure no product is touching the rear wall.<br>Adjust the temperature to a warmer set point.  |

| Problem                     | Possible Cause and Remedy   |
|-----------------------------|---|
| Product Is Not Cold Enough. | Air temperature does not indicate product temperature. See CHECKING PRODUCT TEMPERATURE below.<br>Adjust the temperature to a cooler set point.<br>Ensure unit is not located in excessive ambient temperatures or in direct sunlight.<br>Ensure the door is closing and sealing properly.<br>Ensure the interior light has not remained on too long.<br>Ensure nothing is blocking the front grille, found at the bottom of the unit.<br>Ensure the condenser coil is clean and free of any dirt or lint build-up. |

### CHECKING PRODUCT TEMPERATURE



#### To check the actual product temperature in the unit:

1. Partially fill a plastic (nonbreakable) bottle with water.
2. Insert an accurate thermometer.
3. Tighten the bottle cap securely.
4. Place the bottle in the desired area for 24 hours.
5. Avoid opening the unit during the testing period.
6. After 24 hours, check the temperature of the water. If required, adjust the temperature control in a small increment (see CONTROL OPERATION).

#### Causes which affect the internal temperatures of the cabinet include:

- Temperature setting.
- Ambient temperature where installed.
- Installation in direct sunlight or near a heat source.
- The number of door openings and the time the door is open.
- The time the internal light is illuminated. (This mainly affects product on the top rack or shelf.)
- Obstruction of front grille or condenser.

## U-Line Corporation (U-Line) Limited Warranty

### One Year Limited Warranty

For one year from the date of original purchase, this U-Line product warranty covers all parts and labor to repair or replace any part of the product that proves to be defective in materials or workmanship. For products installed and used for normal residential use, material cosmetic defects are included in this warranty, with coverage limited to 60 days from the date of original purchase. All service provided by U-Line under the above warranty must be performed by U-Line factory authorized service, unless otherwise specified by U-Line. Service provided during normal business hours.

### Available Second Year Limited Warranty

Beyond the standard one year warranty outlined above, U-Line offers an extension of the one year warranty coverage for an additional second year from the date of purchase, free of charge. To take advantage of this second year warranty, you must register your product with U-Line within two months from the date of purchase at u-line.com providing proof of purchase.

### Five Year Sealed System Limited Warranty

For five years from the date of original purchase, U-Line will repair or replace the following parts, labor not included, that prove to be defective in materials or workmanship: compressor, condenser, evaporator, drier, and all connecting tubing. All service provided by U-Line under the above warranty must be performed by U-Line factory authorized service, unless otherwise specified by U-Line. Service provided during normal business hours.

### Terms

These warranties apply only to products installed in any one of the fifty states of the United States, the District of Columbia, or the ten provinces of Canada. The warranties do not cover any parts or labor to correct any defect caused by negligence, accident or improper use, maintenance, installation, service, repair, acts of God, fire, flood or other natural disasters. The product must be installed, operated, and maintained in accordance with the U-Line User Guide.

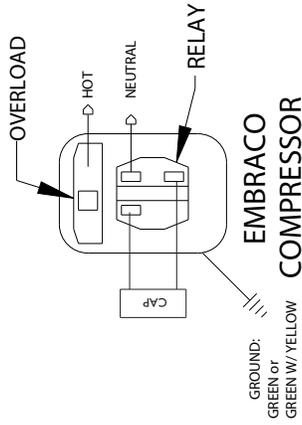
The remedies described above for each warranty are the only ones that U-Line will provide, either under these warranties or under any warranty arising by operation of law. U-Line will not be responsible for any consequential or incidental damages arising from the breach of these warranties or any other warranty, whether express, implied, or statutory. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

Any warranty that may be implied in connection with your purchase or use of the product, including any warranty of *merchantability* or any warranty *fit for a particular purpose* is limited to the duration of these warranties, and only extends to five years in duration for the parts described in the section related to the five year limited warranty above. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

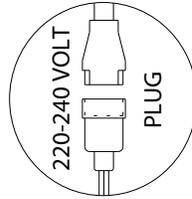
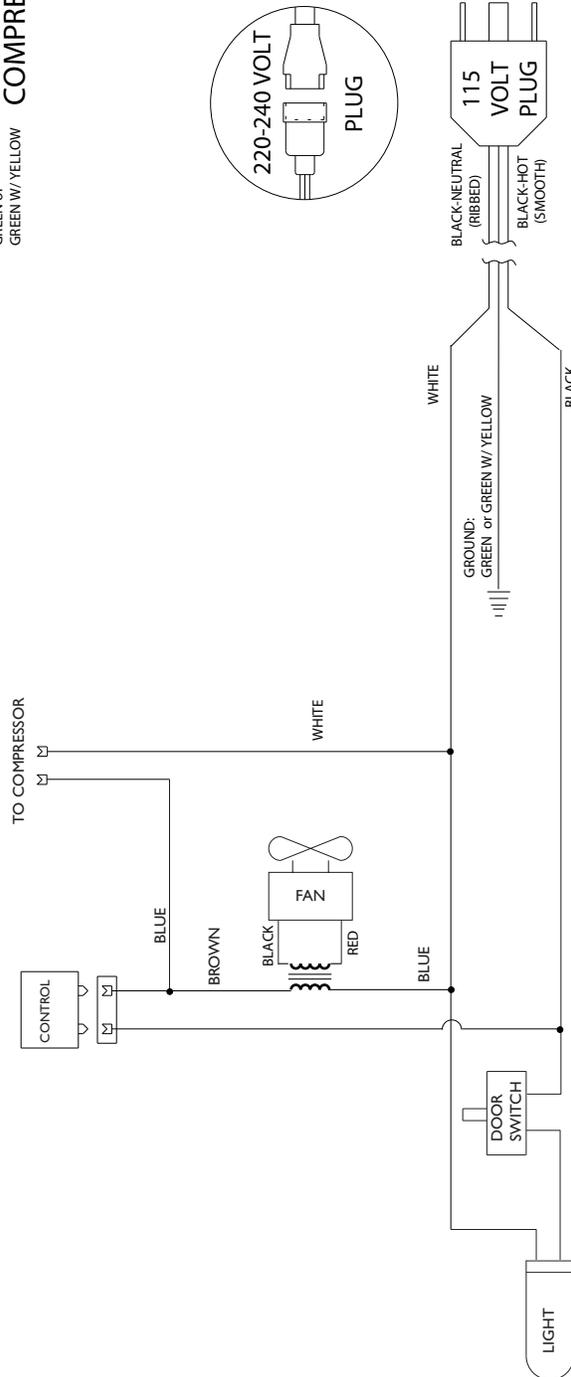
- The warranties only apply to the original purchaser and are non-transferable.
- The second year and five year warranties cover products installed and used for normal residential or designated marine use only.
- The warranties apply to units operated outside only if designed for outdoor use by model and serial number.
- Replacement water filters, light bulbs, and other consumable parts are not covered by these warranties.
- The start of U-Line's obligation is limited to four years after the shipment date from U-Line.
- In-home instruction on how to use your product is not covered by these warranties.
- Food, beverage, and medicine loss are not covered by these warranties.
- If the product is located in an area where U-Line factory authorized service is not available, you may be responsible for a trip charge or you may be required to bring the product to a U-Line factory authorized service location at your own cost and expense.
- Units purchased after use as floor displays are covered by the limited one year warranty only and no coverage is provided for cosmetic defects.
- Signal issues related to Wi-Fi connectivity are not covered by these warranties.

For parts and service assistance, or to find U-Line factory authorized service near you, contact U-Line:  
8900 N. 55th Street, Milwaukee, WI 53223 • u-line.com • onlineservice@u-line.com • +1.800.779.2547

Wire Diagram



42342\_A WIRING DIAGRAM



## Product Liability

Field service technicians are authorized to make an initial assessment in the event of reported damages. If there are any questions about the process involved, the technician should call U-Line for further explanation.

While inspecting for defects or installation issues, photos should be taken to document any damages or issues found.

During the assessment, if the service technician is able to find the source of the damage and it can be resolved by replacement of a part, the servicer is authorized to replace the part in question. The part that caused the damage must be returned to U-Line in its entirety. The part must be clearly labeled with the serial number of the unit it was removed from, the date, and the servicer who removed the part.

If the service technician determines the damage is the result of installation issues (water connection/drain, etc.), the consumer would be notified and the issues shall be resolved at the direction of the consumer.

If damage is evident and the service technician is unable to find the source, U-Line must be contacted at 1-800-799-2547 for further direction

8900 N. 55th Street • Milwaukee, WI 53223  
T: +1.414.354.0300 • F: +1.414.354.354.5696  
Website: [www.u-line.com](http://www.u-line.com)

**Right product. Right place.  
Right temperature Since 1962.**

## Warranty Claims

The following information defines the parameters for filing a warranty claim:

- Valid serial number needed
- Valid model number needed
- Narda (or equivalent) form or submitted online at [www.u-line.com](http://www.u-line.com)
- 60 day submittal deadline from date of completed service
- Only one repair or unit per warranty claim
- Refrigerant should be labeled and included on the labor submittal
- Door and water level adjustments are covered 30 days from install date.

Serial Number Requirements:

**14 30911 12 XXXX**  
Year Month

A typical serial number is shown above. The first two digits of the first segment, 14, represents the production year. The number between the dashes, 12, represents the production month. In most cases, warranty status can be verified by the production date information within the serial number.

- Alternatively, a Proof of Purchase (or equivalent) may be submitted with the warranty claim to document

warranty status. We also accept the following information to verify warranty status:

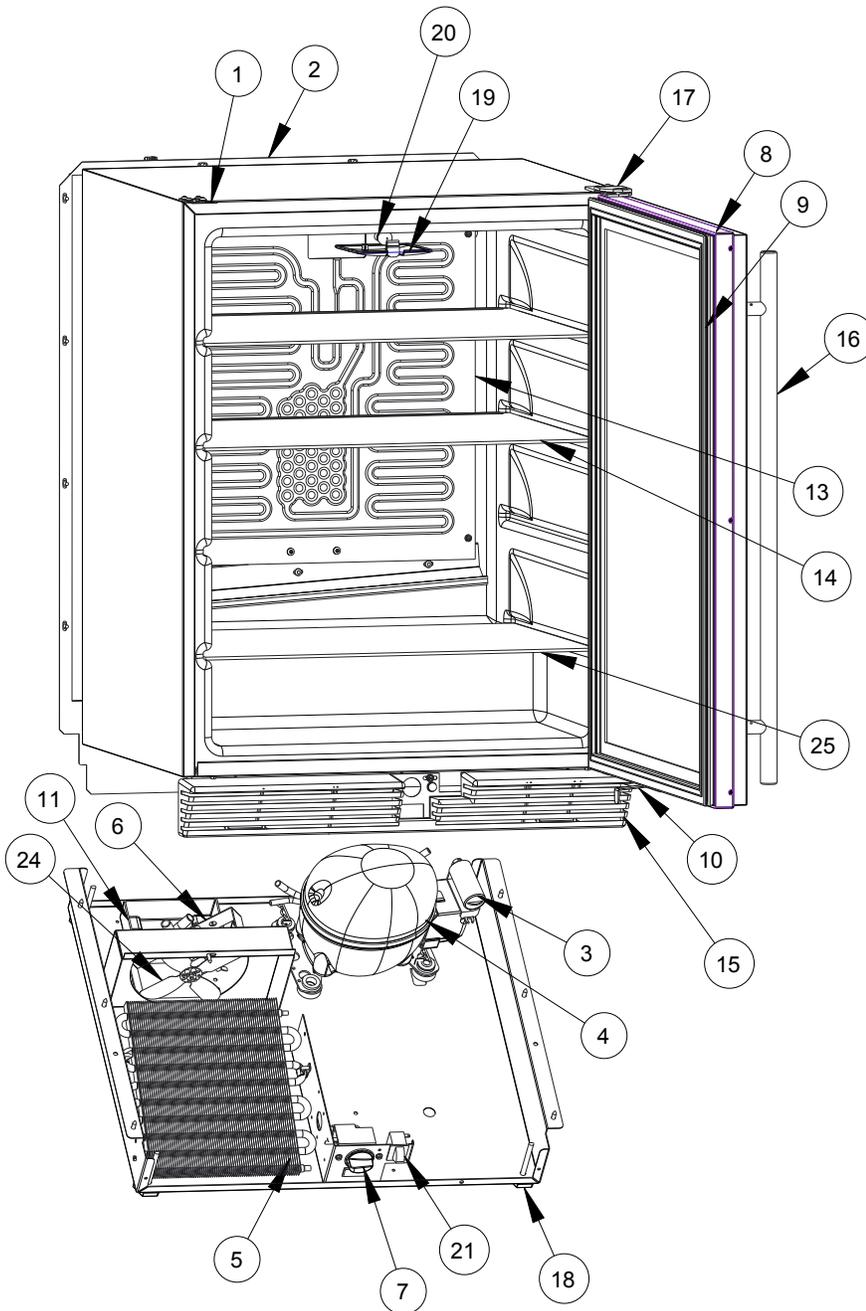
- New Construction Occupancy Documents
- Closing Paperwork
- Final Billing – Remodel

Noting all of the following on the warranty claim will be considered proof of purchase, hard copy will not be required:

- Name of the selling Dealer
- Date of purchase/installation
- Order or Invoice number (if available)
- Description of document reviewed (i.e. store receipt, closing paperwork, etc)

Parts and labor claims are paid separately. Indicate part numbers and description for parts used in the warranty repair. Include the purchase invoice and name of the parts supplier used to procure the parts.

## Parts



| U-1024RS-00A |                               |             |
|--------------|-------------------------------|-------------|
| Item         | Description                   | U-Line P/N  |
| 1            | Anti tip brackets w/screws    | 80-54239-00 |
| 2            | Back panel                    | 80-54204-00 |
| 3            | Compressor eletricals only    | 80-54149-00 |
| 4            | Compressor w/electricals      | 80-54150-00 |
| 5            | Condenser assembly            | 80-54212-00 |
| 6            | Condenser fan                 | 80-54378-00 |
| 7            | Control w/knob                | 80-54202-00 |
| 8            | Door assembly w/hinges        | 80-54792-00 |
| 9            | Gasket, door                  | 80-54213-00 |
| 10           | Door light, bracket           | 80-54215-00 |
| 11           | Drain pan w/double sided tape | 80-54217-00 |
| 12           | Drier                         | 80-54055-00 |
| 13           | Evaporator assembly           | 80-54275-00 |
| 14           | Glass shelf (1) w/edge trim   | 80-54277-00 |
| 15           | Grille w/ screws              | 80-54207-00 |
| 16           | Handle w/logo                 | 80-54214-00 |
| 17           | Hinges (2) w/screws           | 80-54208-00 |
| 18           | Leg Levelers (4)              | 80-54201-00 |
| 19           | Lens cover                    | 80-54206-00 |
| 20           | Light                         | 80-54205-00 |
| 21           | Light switch                  | 80-54216-00 |
| 22           | Packaging                     | 80-54209-00 |
| 23           | Power cord                    | 80-54793-00 |
| 24           | Condenser fan blade           | 80-54379-00 |
| 25           | Glass shelf btm               | 80-54274-00 |
| 26           | Tool, leg leveler             | 80-54794-00 |

## Ordering Replacement Parts

If you have a purchasing account, please utilize our service website to order parts.

Orders may also be placed by Fax or phone. See our contact information below:

[www.U-LineService.com](http://www.U-LineService.com) (with service login)

FAX Number: +1.414.354.5696

Phone Number: +1.800.779.2547

### **NOTICE**

**Use only genuine U-Line replacement parts. The use of non-U-Line parts can reduce speed of ice production, cause water to overflow from ice maker mold, damage the unit, and void the warranty.**

Warranty parts will be shipped at no charge after U-Line confirms warranty status. Please provide the model, serial number, part number and part description. Some parts will require color or voltage information.

If U-Line requires the return of original parts, we will inform you when the parts order is taken. This requirement will be noted on your packing list. A prepaid shipping label will be included with the replacement part. Please enclose a copy of the parts packing list and any labor claims with your return. Please be sure the model and serial numbers are legible on the paperwork. Tag the part with the reported defect.

When ordering a non-warranty part, you will need an open account and tax exemption on file at U-Line. Another option would be to visit [www.u-line.com](http://www.u-line.com) to locate an authorized parts distributor in your area.

## System Diagnosis Guide

### REFRIGERATION SYSTEM DIAGNOSIS GUIDE

| System Condition            | Suction Pressure                  | Suction Line                    | Compressor Discharge    | Condenser   | Capillary Tube                    | Evaporator   | Wattage            |
|-----------------------------|-----------------------------------|---------------------------------|-------------------------|---|-----------------------------------|--|--------------------|
| <b>Normal</b>               | Normal                            | Slightly below room temperature | Very hot                | Very hot  | Warm                              | Cold   | Normal             |
| <b>Overcharge</b>           | Higher than normal                | Very cold may frost heavily     | Slightly warm to hot    | Hot to warm   | Cool                              | Cold   | Higher than normal |
| <b>Undercharge</b>          | Lower than normal                 | Warm-near room temperature      | Hot                     | Warm  | Warm                              | Extremely cold near inlet - Outlet below room temperature            | Lower than normal  |
| <b>Partial Restriction</b>  | Somewhat lower than normal vacuum | Warm - near room temperature    | Very hot                | Top passes warm - Lower passes cool (near room temperature) due to liquid | Room temperature (cool) or colder | Extremely cold near inlet - Outlet below room temperature backing up | Lower than normal  |
| <b>Complete Restriction</b> | In deep vacuum                    | Room temperature (cool)         | Room temperature (cool) | Room temperature (cool)   | Room temperature (cool)           | No refrigeration   | Lower than normal  |
| <b>No Gas</b>               | 0 PSIG to 25"                     | Room temperature (cool)         | Cool to hot             | Room temperature (cool)   | Room temperature (cool)           | No refrigeration   | Lower than normal  |

## Compressor Specifications

**⚠ DANGER**

**Electrocution can cause death or serious injury. Burns from hot or cold surfaces can cause serious injury. Take precautions when servicing this unit.**

**Disconnect the power source.**

**Do not stand in standing water when working around electrical appliances.**

**Make sure the surfaces you touch are not hot or frozen.**

**Do not touch a bare circuit board unless you are wearing an anti-static wrist strap that is grounded to an electrical ground or grounded water pipe.**

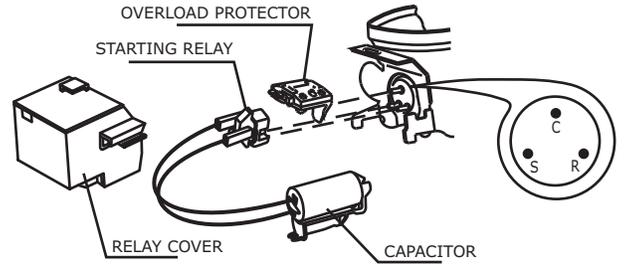
**Handle circuit boards carefully and avoid touching components.**

To measure the start winding resistance, measure across the C and S pins.

To measure the run winding resistance, measure across the C and R pins.

Also check S to R and you should get the sum of the run and start windings.

To ensure the windings are not shorted, check the S and R to ground.



ULIN\_0368\_A

|                 | <b>EMX20CLC</b>  |
|-----------------|------------------|
| Refrigerant     | R600a            |
| Voltage         | 115 - 127 VAC    |
| Frequency       | 60 Hz            |
| Run Cap         | 12µF/165 VAC     |
| Start Winding   | 6.7 Ohm at 77°F  |
| Run Winding     | 12.6 Ohm at 77°F |
| LRA             | 3.7 A            |
| FLA             | 0.5 A            |
| Starting Device | 8EA14C           |
| Overload        | 4TM142RFBYY-53   |

\* All resistance readings are ±10%

## Troubleshooting - Extended

### NORMAL OPERATING SOUNDS

All models incorporate rigid foam insulated cabinets to provide high thermal efficiency and maximum sound reduction for its internal working components. Despite this technology, your model may make sounds that are unfamiliar.

Normal operating sounds may be more noticeable because of the unit's environment. Hard surfaces such as cabinets, wood, vinyl or tiled floors and paneled walls have a tendency to reflect normal appliance operating noises.

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- Evaporator: Refrigerant flowing through an evaporator may sound like boiling liquid.
- Condenser Fan: Air moving through a condenser may be heard.
- Automatic Defrost Drain Pan: Water may be heard dripping or running into the drain pan when the unit is in the defrost cycle.

Specific Errors and Issues



**Never attempt to repair or perform maintenance on the unit until the main electrical power has been disconnected from the unit.**

### TROUBLESHOOTING GUIDE

| Concern                                      | Potential Causes  | Action  |
|--|---|---|
| Not Cooling                                  | Compressor overheating  | Verify proper air flow through condenser. (Refer to Airflow/General information Section of this manual) |
|  |   | Confirm condenser fan operation. (Refer to Airflow/General information Section of this manual)          |
|  | Compressor not operating  | Test overload and relay, replace as needed.   |
|  | Compressor operating - no cooling                                   | Refer to Refrigeration System Diagnosis Guide Section of this manual.                                   |
|  | Evaporator fan not operating, convect cool models only              | Refer to Convection Cooling Section of this manual. convect cool models only                            |
| Frozen Product                               | Control set too cold  | Refer to Adjusting Air Temperature Section of this manual.  |
| Frost Buildup Inside Unit                    | Door ajar or restricted from closing                                | Inspect/Repair door closure, adjust as needed.  |
| Internal Lights Not Working                  | Door switch misaligned or defective                                 | Check light switch, wiring and actuator. Adjust as needed.  |
| Noisy  | Refrigeration tubing touching cabinet                               | Carefully reposition tubing.  |
|  | Fan blade obstruction (wiring, foam insulation, packaging material) | Remove obstruction.   |
| Ice Buildup In Drain Trough or Drain Problem | Obstructed drain cup or tube  | Clear as needed, test flow.   |
|  | Kinked condensate drain line  | Reroute condensate drain line and test flow.  |
|  | Drain trough and cup misaligned                                     | Trough is slotted for adjustment. Loosen retainers and adjust as needed.                                |

## THEORY OF OPERATION

### Cooling process

Refrigerant is pumped from the compressor to the condenser as a high pressure, high temperature vapor.

As the refrigerant cools in the high pressure condenser, the vapor condenses to liquid. During this phase change, a great amount of heat is rejected with the help of the condenser fan.

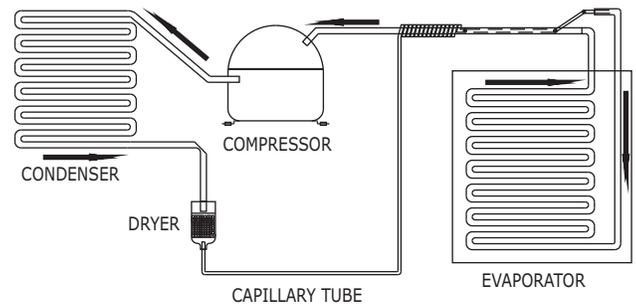
The liquid then flows to the dryer where it is strained and filtered.

From the dryer, the refrigerant flows through the capillary tube which meters the liquid refrigerant to the evaporator.

The pressure of the refrigerant is reduced to the evaporating or low side pressure.

The reduction of pressure on the liquid refrigerant causes it to boil or vaporize until it reaches saturation temperature. As the low temperature refrigerant passes through the evaporator coil, it continues to absorb a lot of heat, causing the boiling action to continue until the refrigerant is completely vaporized. It is during this phase that the most heat is absorbed (the cooling takes place) in the refrigerator.

The refrigerant vapor leaving the evaporator travels through the suction line to the compressor inlet. The compressor takes the low pressure vapor and compresses it, increasing both pressure and temperature. The hot, high pressure gas is pumped out the discharge line and into the condenser. The cycle continues.



## Defrost

These units are automatic (cycle) defrost unit will defrost itself when the control/sensor is satisfied of internal temperatures. Defrost mode ends when control/sensor asks for cooling.