



Warranty Policy

Please note, due to COVID-19, we're experiencing a high volume of incoming requests and may take longer than normal to respond. We're handling requests in the order they were received and doing our best to get back to everyone as soon as possible. Please do not submit multiple requests, as this will result in further delays. We appreciate your patience!

AKRacing America, Inc. promises to repair or replace any AKRacing chair that is found to be defective in material or workmanship within five (5) and years from the date of original purchase so long as you, the original purchaser, still owns it. AKRacing further warrants the steel frame for a period of ten (10) years. The warranty is not transferrable. This is your sole and exclusive remedy. This warranty is subject to the provisions below.

This warranty is effective with purchases made on or after February 15, 2017. Purchases made before that date have a different warranty term, please consult your retailer. This warranty applies only to products sold and used within the United States of America and Canada.

AKRacing desks are warrantied for the period of (2) years from the date of original purchase.

EXCLUSIONS

This warranty does not apply, and no other warranty applies to:

- Normal wear and tear, which are to be expected over the course of ownership.
- Misuse, abuse or excessive use of the product.
- Modifications or attachments to the product that are not approved by AKRacing.
- Products that were not installed, used, or maintained in accordance with product instructions and warnings.
- Products used for rental or commercial purposes.
- Damage caused by the carrier in-transit is handled under separate terms.
- Seating Usage: Normal use for seating is identified as the equivalent of a single shift, forty- (40) hour workweek. To the extent that a seating product is used in a manner exceeding this, the applicable warranty period will be reduced in a pro-rata manner.

Certain AKRacing retailers buy special models direct from our factory. Those models are unique to those retailers and may have different warranty terms. It is retailers' responsibility to provide service and support for those models. Specific retailers that sell special models include Canada Computers, Micro Center and Drop.com. We will be happy to assist you in identifying if you have one of those items and apologize that it is not possible for us to help on those.

A WORD ABOUT COLOR VARIATIONS, FABRICS AND FINISHES

AKRacing does not warrant the colorfastness or matching of colors, grains, or textures of covering materials. AKRacing reserves the right to make minor changes or upgrades to the product that do not affect its performance, quality, or functionality.



TO THE EXTENT ALLOWED BY LAW, AKRACING AMERICA INC. MAKES NO OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. AKRACING WILL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES.

Notice to purchasers for home or personal use: Federal law does not permit the exclusion of certain implied warranties for consumer products. Therefore, if you are purchasing this product for home or personal use, the exclusion of implied warranties noted in the above paragraph does not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Your AKRacing dealer is our mutual partner in supporting your warranty requests. Please contact your place of purchase for initial or out of box warranty issues. After 60 days, please contact us directly at service@akracing.com. Please give us full details, including date and place of purchase, nature of defect and your contact information so that we can follow up with any questions. Please note that proof of purchase and photo/video evidence of the defect is required to assess the warranty claim and service the product.