

LUGGAGE, PACKS & HANDBAG WARRANTY

Nixon offers a limited lifetime warranty of defects in materials and workmanship for bags purchased from an authorized Nixon dealer. The limited lifetime warranty applies only if bags are used under normal conditions for their design purpose and it doesn't apply to normal wear and tear or damage as a result of improper care or misuse. Nixon is not responsible for loss or theft. If Nixon determines a covered defect, the product will be replaced with the same or similar product at Nixon's option. In no event shall Nixon be liable for any consequential damages arising out of the use of the product. This warranty gives you specific legal rights and you may also have other rights which vary from state to state, country to country.

PROBLEMS?

In North America, please call us at (888) 455-9200, 8:00am to 5:00pm PT, Monday to Thursday, 9:00am to 5:00pm PT Friday, to obtain a service order authorization number. Bags sent back to Nixon without an authorization number (RA) and proof of purchase from an authorized Nixon dealer will not receive service.

LEATHER BAG CARE:

- Keep inside the protective bag when not in use.
- Do not get leather or metal hardware wet.
- Do not expose your leather bag to direct and prolonged sunlight.
- Always test conditioning materials on a small, discreet area of the leather.
- Seek professional assistance to clean stains.