

IMPORTANT INFORMATION

Insignia Flex™ Android Tablet



NS-13T001

Important Safety Instructions

- 1 Read these instructions.
- 2 Keep these instructions.
- 3 Heed all warnings.
- 4 Follow all instructions.
- 5 Do not use this apparatus near water. Do not touch your apparatus with wet hands.
- 6 Clean only with dry cloth.
- 7 Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8 Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9 Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 10 Only use attachments/accessories specified by the manufacturer.
- 11 Unplug this apparatus during lightning storms or when unused for long periods of time.
- 12 Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 13 To reduce the risk of fire or electric shock, do not expose this device to rain, moisture, dripping, or splashing, and no objects filled with liquids, such as vases, shall be placed on it.
- 14 Batteries should not be exposed to excessive heat such as sunshine, fire, or the like.
- 15 Do not crush or puncture the apparatus. Avoid exposing the apparatus to high external pressure. Do not operate the apparatus in a very cold or very hot temperature, such as in cold weather or in an un-air-conditioned motor vehicle during intense heat.

Troubleshooting

What should I do if my tablet screen freezes?

- Press and hold the power button for 3 to 5 seconds to turn off your tablet, then turn your tablet back on.
- If your tablet is still not working after you turn it off and back on, use a small tool (like a straightened paperclip) to press the **RESET** button on the back of your tablet.

What should I do if I cannot turn on my tablet?

- Connect the charger and check the battery level on the screen. Make sure the battery is fully charged.
- If your tablet's battery is fully charged and your tablet is still not working, use a small tool (like a straightened paperclip) to press the **RESET** button on the back of your tablet.

Can I open Microsoft Office and PDF files on my tablet?

You can purchase and download third party applications to read these types of files.

Why do I need to update the firmware?

Firmware updates may improve performance, provide new features, and fix software problems. You should update your tablet whenever firmware updates are available.

How do I back up data and apps before updating firmware?

To back up data and apps, download and install a "sync" tool, such as *ASTRO* or *Mybackup*. Follow the instructions provided by the tool to backup data and apps.

How do I update firmware?

Your tablet will receive a new firmware notification when a firmware update is available. Follow the on-screen instructions to complete an update. WiFi connection is required.




Why is there no charge indicator on the tablet screen?

The charge indicator appears on your tablet's screen when the battery is charging except if the battery's charge is at less than 10% of its capacity. When the battery is charging and the battery charge reaches 10% of its capacity, the charge indicator appears on the screen.

Why can't I open Google Maps when my tablet is connected to Wi-Fi?

If your tablet is connect to Wi-Fi and you can't open Google Maps, try opening Google Maps using the Web browser to refresh internet data, then open Google Maps again.

What can I do if my tablet is running too slowly?

- Access the Web browser's settings menu and clear the browser's cache.
- Touch the  (home) icon, touch the  (applications) icon, touch the  (settings) icon, then touch **Apps**. On the *Apps* screen, touch an application to uninstall it or to clear the application's cache.

Specifications

Specifications are subject to change without notice.

Dimensions H × W × D	0.48 × 7.4 × 9.29 inches (1.24 × 18.9 × 23.6 cm)
Weight	1.45 lbs. (0.66 kg)
Screen size	9.7-inch diagonal
Screen resolution	1024 × 768
Pixel-per-inch (PPI)	132
Power supply	5V/2A
Power consumption	Maximum 10W
Internal memory	8 GB
microSD memory card	Up to 32 GB
Camera	Front, 2MP
Maximum video capture resolution	720p
Operating system	Android ICS 4.0
Wi-Fi	802.11 b/g/n
Network	
Bluetooth	4.0
Battery	6800 mAh rechargeable lithium-ion Up to 7.0 hours video playback

Legal notices

FCC WARNING

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Part 15

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE:

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

One-year warranty

Insignia Products ("Insignia") warrants to you, the original purchaser of this new NS-13T001 ("Product"), that the Product shall be free of defects in the original manufacture of the material or workmanship for a period of 1 year from the date of your purchase of the Product ("Warranty Period"). This Product must be purchased from an authorized dealer of Insignia brand products and packaged with this warranty statement. This warranty does not cover refurbished Product. If you notify Insignia during the Warranty Period of a defect covered by this warranty that requires service, terms of this warranty apply.

How long does the coverage last?

- The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. The purchase date is printed on the receipt you received with the Product.

What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

How to obtain warranty service?

If you purchased the Product at a retail store location, take your original receipt and the Product to the store you purchased it from. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased the Product from an online web site, mail your original receipt and the Product to the address listed on the web site. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

Where is the warranty valid?

This warranty is valid only in the United States and Canada at Best Buy or Future Shop branded retail stores or websites to the original purchaser of the product in the county where the original purchase was made.

What does the warranty not cover?

This warranty does not cover:

- Customer instruction
- Installation
- Set up adjustments
- Cosmetic damage
- Damage due to acts of God, such as lightning strikes
- Accident
- Misuse
- Abuse
- Negligence
- Commercial use
- Modification of any part of the Product, including the antenna
- Plasma display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).

This warranty also does not cover:

- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage supply
- Attempted repair by anyone other than a facility authorized by Insignia to service the Product

- Products sold as is or with all faults
- Consumables, such as fuses or batteries
- Products where the factory applied serial number has been altered or removed

REPAIR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY. INSIGNIA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS OR LOST PROFITS. INSIGNIA PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT, ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Contact Insignia:

For customer service please call 1-877-467-4289

www.insigniaproducts.com

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