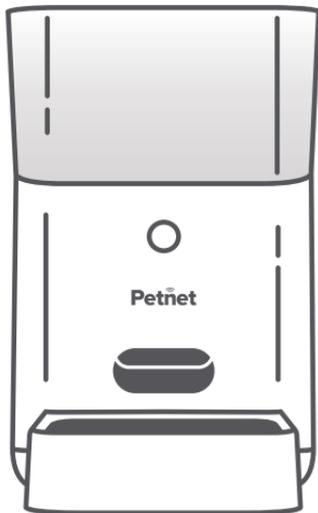


PETNET SMARTFEEDER

User Manual



Petnet



**We believe smarter feeding
improves your pet's health.**

Petnet will guide you to healthier decisions when it comes to feeding your pets — bringing you more joy while keeping your pets healthy and happy.

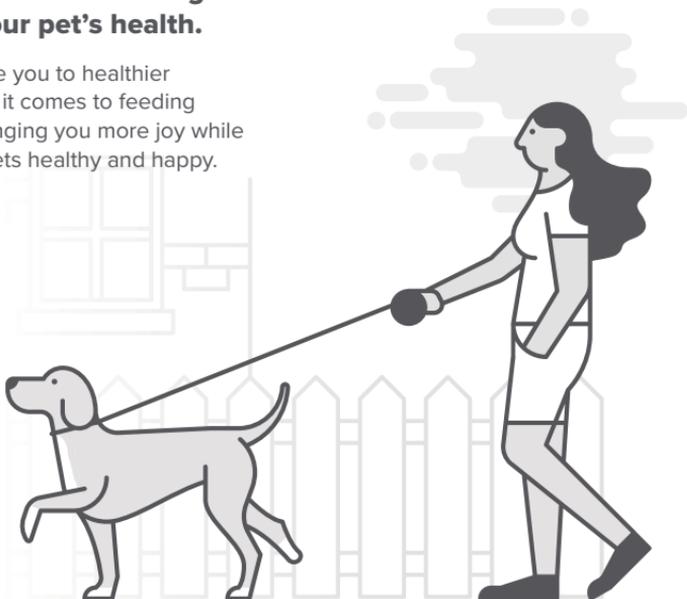


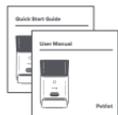
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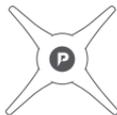
MEET YOUR SMARTFEEDER

The Petnet SmartFeeder is a Wi-Fi connected automatic pet feeder for cats and dogs. Using the Petnet App you can personalize your pet's daily meal times, portion sizes, order pet food for delivery – and even feed your pet from your phone! Comes with a 1-year limited warranty and customer service for the life of the product.

Inside the box you'll find:



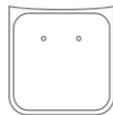
USER MANUALS



CONTAINER INSERT



**METAL
BOWL INSERT**



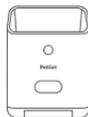
BOWL TRAY



DETACHABLE LID



FOOD CONTAINER



SMARTFEEDER BASE



**USB CABLE &
A/C ADAPTER**

SAFETY AND RECYCLING

Intended Usage

The SmartFeeder was designed to be used by persons 8 years of age or older, assuming they have read and properly understood the instructions contained in this User's Guide. The SmartFeeder is suitable for cats and dogs weighing less than 60 lbs.

Cleaning and Maintenance

The SmartFeeder is not a toy and must be treated as an appliance at all times, especially when cleaning or conducting maintenance. Ensure that the SmartFeeder is unplugged from any A/C power source and is powered off prior to performing maintenance or cleaning the unit.

Disposal and Recycling

For instructions on how to properly dispose or recycle your SmartFeeder, please visit www.petnet.io/recycle. The battery must be removed prior to disposal. To remove the battery, unplug the SmartFeeder from the A/C power source, remove the base bottom-plate by gently pulling on all four corners, remove base bottom using a Torx (TX8) screwdriver and disconnect the battery connector from Mainboard.

SETUP AND INSTALLATION

The Petnet SmartFeeder setup and installation takes 3-5 minutes.
To get started, you'll need the following four items:



SMARTFEEDER



PET FOOD



SMARTPHONE



WI-FI

SmartFeeder setup takes about 5 minutes.

- 1 Install the Petnet App
- 2 Register your SmartFeeder
- 3 Connect to your Wi-Fi

NOTE: The SmartFeeder works with Wi-Fi 802.11 b/g/n (2.4GHz) only.
Visit www.petnet.io/support for more guides and videos.

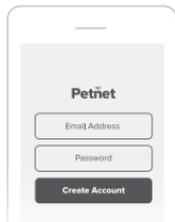
1. Download Petnet App

To configure your SmartFeeder, you'll need to download the Petnet App. Available on the Apple App Store and Google Play.



2. Create your Petnet account

Follow the directions on the Petnet App to create your user account, add your pet's profile and what pet food they eat.



3. Plug in AC adapter and power on the SmartFeeder

The power switch is located on the back of the SmartFeeder Base. The light on the front of the SmartFeeder will illuminate red once powered on.



4. Scan the QR code on the bottom of the SmartFeeder

Locate the QR code underneath the SmartFeeder Base and follow the directions in the Petnet App (see step 5).

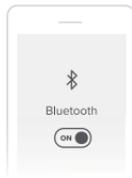


5. Connect the SmartFeeder to your phone

After, scanning the QR code use the Petnet app to choose your Wi-Fi network and enter your Wi-Fi password. Ensure Bluetooth is enabled on your phone and press connect.



Choose Wi-Fi network and enter your password



Ensure Bluetooth is enabled on your phone



Press "Connect" to pair, could take up to 1 minute

6. Set up your SmartFeeder

Find the blue tab on the front of SmartFeeder base and pull out the bowl tray until you reveal the entire blue label. Then, remove the label from the bowl tray and slide the plastic bowl on the tray until it clicks into place.



Pull the tray all the way out and remove sticker



Place metal bowl insert into bowl tray



Slide the plastic bowl onto the tray

7. Add food to hopper

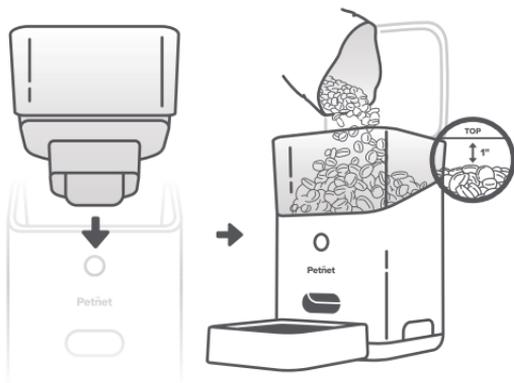
Ensure the Food Container Insert is placed in the food container and locked into base. Pour food into the hopper, leaving a 1 inch clearance at the top.

Kibble Sizes

Dry food 1/8" - 5/8" in diameter

Food Storage

Stores 5lbs - 7lbs of dry food



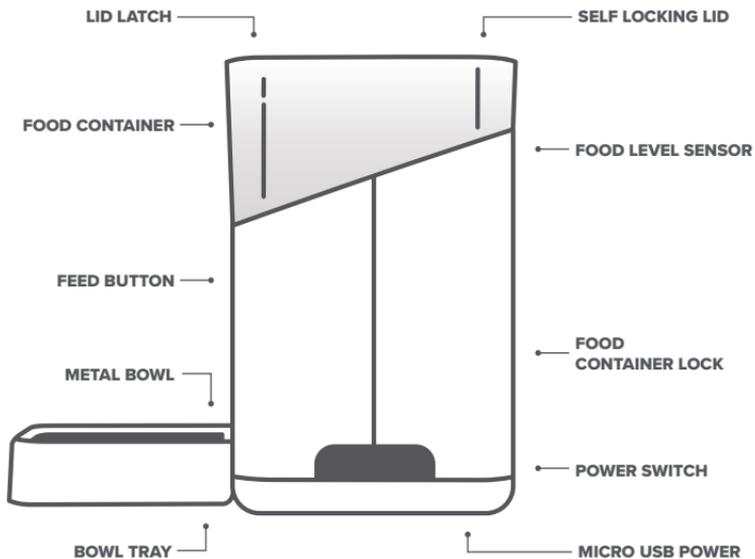
8. Congrats! You're all set up.

Use the Petnet App to set up feeding times and portions sizes.



FEATURES OVERVIEW

A smartphone, Wi-Fi (2.4GHz) and a Petnet account are required for setup, wireless mobile notifications and software updates.



RECOMMENDED PLACEMENT

Place your SmartFeeder on a flat surface in your home.

If you have multiple pets, we recommend you place each SmartFeeder in a separate room to avoid conflict during feedings.

We do not recommend using the SmartFeeder outdoors.



NOTE: For ideal performance, place your SmartFeeder away from direct sunlight and areas of high moisture.

CLEANING YOUR SMARTFEEDER

The detachable lid, food container, food container insert, bowl tray and metal bowl insert are dishwasher safe. All other parts can be cleaned with a wet towel or sponge.

Dishwasher safe



**DETACHABLE
LID**



**FOOD
CONTAINER**



**CONTAINER
INSERT**



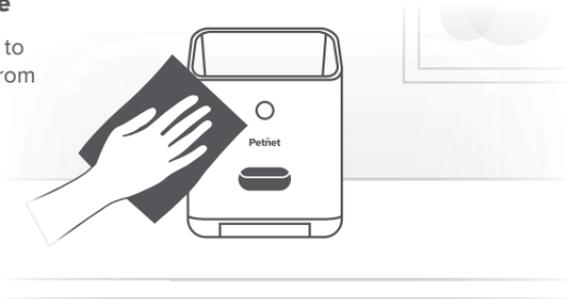
BOWL TRAY



**METAL
BOWL INSERT**

Hand wash feeder base

Use a wet towel or sponge to wipe food oil and residue from the SmartFeeder base.



SUPPORT AND SERVICE

Before sending your SmartFeeder in for service, **visit petnet.io/support** or **@petnetiosupport** on Twitter. We're available to answer your questions by phone, email and chat Mon - Fri 8am to 6pm PT and Saturdays 9am to 6pm PT.



(855) 738-4650



support@petnet.io



[@petnetiosupport](https://twitter.com/petnetiosupport)



LIMITED WARRANTY

1. Introduction. This limited warranty ("Limited Warranty") gives you specific legal rights. You may also have other legal rights that vary by state, province, or jurisdiction. The disclaimers, exclusions, and limitations of liability under this Limited Warranty will not apply to the extent prohibited by applicable law. For a full description of your legal rights you should refer to the laws applicable in your jurisdiction and you may wish to contact a relevant consumer advisory service.

2. Warranty; Period of Coverage. Petnet, Inc. ("Petnet"), a Delaware corporation with its principal place of business located at 1035 S. Grand Ave, 2nd Floor, Los Angeles, CA 90015 warrants to the owner of the SmartFeeder product contained in this box ("Product") that the Product will be free from defects in materials and workmanship for a period of one (1) year from the date of delivery following the original retail purchase (the "Warranty Period"). If the Product fails to conform to this Limited Warranty during the Warranty Period, Petnet will, at its sole discretion, either (i) repair or replace any defective Product or component, or (ii) accept the return of the Product and refund the money actually paid by the original retail purchaser for the Product. Repair or replacement may be made with a new or refurbished product or components, at Petnet's sole discretion. If the Product or a component incorporated within it is no longer available, Petnet may replace the Product with a similar product of similar function, at Petnet's sole discretion. This is your sole and exclusive remedy for breach of this Limited Warranty. Any Product that has either been repaired or replaced under this Limited Warranty will be covered by the terms of this Limited Warranty for the longer of ninety (90) days from the date of delivery or the remaining Warranty Period. This Limited Warranty is transferable from the original purchaser to subsequent owners, but the Warranty Period will not be extended in duration, or expanded in coverage, for any such transfer.

3. Return Policy. If you are the original purchaser of the Product, and you are not satisfied with this Product for any reason, you may return it in its original condition within thirty (30) days of the original purchase and receive a full refund.

4. Warranty Conditions. Before being able to claim under this Limited Warranty, the owner of the Product must (i) notify Petnet of the intention to claim by visiting www.petnet.io/support during the Warranty Period and providing a description of the alleged failure, and (ii) comply with Petnet's return shipping instructions. Petnet will have no warranty obligations with respect to a returned Product if it determines, in its reasonable discretion after examination of the returned Product, that the Product is an Ineligible Product (as defined below). Petnet will bear all costs of return shipping to owner and will reimburse any shipping costs incurred by the owner, except with respect to any Ineligible Product, for which owner will bear all costs.

5. Ineligible Products. This warranty does not cover the following (collectively "Ineligible Products"): (i) Products marked as "sample" or sold "as is"; and (ii) Products that have been subject to (a) modifications, alterations, tampering, or improper maintenance or repairs, (b) handling, storage, installation, testing, or use not in accordance with the instructions provided by Petnet, (c) abuse or misuse of the Product, (d) breakdowns, fluctuations, or interruptions in electric power, telecommunications networks, or the internet; or (e) acts of God, including lightning, flood, tornado, earthquake, or hurricane; (iii) consumable parts, including batteries, unless damage is due to defects in materials or workmanship of the Product, or (iv) software (even if packaged or sold with the product). Petnet recommends that you use only authorized service providers for maintenance or repair. Unauthorized use of the Product or software can impair the Product's performance and may invalidate this Limited Warranty.

6. DISCLAIMER OF WARRANTIES. EXCEPT AS STATED ABOVE IN THIS LIMITED WARRANTY, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, PETNET DISCLAIMS ALL EXPRESS, IMPLIED, AND STATUTORY WARRANTIES AND CONDITIONS WITH RESPECT TO THE PRODUCT, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW,

PETNET ALSO LIMITS THE DURATION OF ANY IMPLIED WARRANTIES OR CONDITIONS TO THE DURATION OF THIS LIMITED WARRANTY.

7. LIMITATION OF DAMAGES. IN ADDITION TO THE ABOVE WARRANTY DISCLAIMERS, IN NO EVENT WILL PETNET BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, EXEMPLARY, OR SPECIAL DAMAGES, INCLUDING ANY DAMAGES FOR LOST DATA OR LOST PROFITS, ARISING FROM OR RELATING TO THIS LIMITED WARRANTY OR THE PRODUCT. PETNET'S TOTAL CUMULATIVE LIABILITY ARISING FROM OR RELATED TO THIS LIMITED WARRANTY OR THE PRODUCT WILL NOT EXCEED THE AMOUNT ACTUALLY PAID FOR THE PRODUCT BY THE ORIGINAL PURCHASER.

8. LIMITATION OF LIABILITY. THE PETNET WEBSITE AND ASSOCIATED ONLINE SERVICES ("SERVICES") PROVIDE YOU INFORMATION REGARDING THE PRODUCT OR OTHER MATERIALS CONNECTED TO THE PRODUCT ("PRODUCT INFORMATION"). WITHOUT LIMITING THE GENERALITY OF THE WARRANTY DISCLAIMERS ABOVE, ALL SERVICES AND PRODUCT INFORMATION ARE PROVIDED FOR YOUR CONVENIENCE "AS IS" AND "AS AVAILABLE". PETNET DOES NOT REPRESENT, WARRANT, OR GUARANTEE THAT SERVICES OR PRODUCT INFORMATION WILL BE AVAILABLE, ACCURATE, OR RELIABLE, OR THAT PRODUCT INFORMATION OR USE OF SERVICES OR THE PRODUCT WILL PROVIDE HEALTH OR SAFETY FOR YOUR PET. YOU USE ALL PRODUCT INFORMATION, SERVICES, AND THE PRODUCT AT YOUR OWN DISCRETION AND RISK, AND AT THE RISK OF YOUR PET. YOU WILL BE SOLELY RESPONSIBLE FOR (AND PETNET DISCLAIMS) ANY AND ALL LOSS, LIABILITY, OR DAMAGES, INCLUDING TO YOU, YOUR PET, OTHER PERSONS, YOUR HOME, AND ALL ITEMS IN YOUR HOME, RESULTING FROM YOUR USE OF THE PRODUCT INFORMATION, SERVICES, OR THE PRODUCT (INCLUDING ANY AND ALL LOSS, LIABILITY, OR DAMAGES, BASED UPON NEGLIGENCE, BREACH OF EXPRESS OR IMPLIED WARRANTIES, MISREPRESENTATIONS, STRICT LIABILITY, UNFAIR OR DECEPTIVE PRACTICES, OR ANY OTHER LEGAL OR EQUITABLE THEORY).

9. Variations. Some jurisdictions do not allow limitations on liability, on how long an implied warranty lasts or exclusions or limitations on incidental or consequential damages, so some of the limitations set out above may not apply to you.

WARNING: CHANGES OR MODIFICATIONS TO THIS UNIT NOT EXPRESSLY APPROVED BY THE PARTY RESPONSIBLE FOR COMPLIANCE COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.



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