

## With any of our plans, our kind and knowledgeable team is just a call away.

Our affordable plans are the perfect solution whether you need a ride, don't feel well or have an emergency. Our caring team can get you the help you need, so you can feel independent and your loved ones can have peace of mind.

#### Available on:

Jitterbug Smart4, Jitterbug Flip2, Lively Mobile2 and SIM Kit.

#### Plans include:

- 24/7 access to our 100% U.S. based caring team
- Flexible plans that you can switch anytime
- Keep your current phone number<sup>2</sup>
- No long-term contracts or cancellation fees



	Home  I now  I test tempor  Connect Prices			=	
	Jitterbug Phones and SIM Kit		Lively Mobile2		
	BASIC \$19.99/mo.	PREFERRED \$39.99/mo.	PREMIUM \$49.99/mo.	BASIC \$24.99/mo."	PREMIUM \$34.99/mo."
Unlimited Talk & Text	<b>✓</b>	<b>✓</b>	~	N/A	N/A
Ask Lively	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
<b>★</b> Urgent Response		<b>~</b>	<b>✓</b>	<b>✓</b>	<b>~</b>
s Lively Link App		<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Nurse On-Call			<b>✓</b>		<b>✓</b>
Care Advocate			<b>✓</b>		<b>✓</b>
Kall Detection	N/A	N/A	N/A	Add \$9.99/mo.	<b>V</b> Add \$9.99/mo.
Lively Rides	pay per ride	pay per ride	pay per ride	N/A	N/A

#### **Data Plans**

1GB Included • 5GB \$5/mo. • 10GB \$15/mo. • Unlimited \$30/mo.

\*Plus \$3.23 admin. fee, variable USF/surcharges & taxes.
Pricing requires paperless billing.

\*\*Plus \$3.43 admin/ regulatory fee & taxes.



## Lively can help you stay connected, safe and healthy with our exclusive services.

From everyday questions to emergencies, you can count on us. With specially trained Care Advisors and certified Urgent Response Agents, our services are provided by caring professionals who genuinely want to help you live life on your terms.



### **Get Connected**

## **Have a question?**ASK LIVELY

Whether you want to learn more about your new device, need help looking up a number or getting directions, we're here for you.



Our team can schedule a Lyft ride for you, without having to download an app. Anytime you need a ride to get to an appointment, the store or to visit friends, we can schedule one for you.

## **Stay Safe**



## Have an emergency? URGENT RESPONSE

At the touch of a button, Urgent Response connects you to Certified Agents who can help in emergencies big or small, 24/7.

# Need to notify family? LIVELY LINK APP

Friends or family can get alerts when you contact Urgent Response through the Lively Link® app.



With Fall Detection available on Lively Mobile2, you'll automatically be connected to an Urgent Response Agent if you fall, even if you're unable to press the button.1

## **Be Healthy**



### Don't feel well? NURSE ON-CALL

Nurses or doctors can provide medical advice and order prescriptions for common medications anytime, even nights and weekends.



## Want additional resources?

Care Advocates can develop a personalized plan to improve your overall health and well-being. We can connect you to community programs, financial resources and more.

"Fall Detection is an optional feature and may not always accurately detect a fall. Users should always push their button when they need help, if possible. Fal detection is available as an "Add On" service to either our Basic or Premium Lively Mobile2 plans. Not all services available on all plans. See plans for details. See livelycomylink for details. Urgent Response, Nurse On-Call and Operator Services available 24/7. For Oustome Service and Care Advocate business hours see livelycom/support/fags. Ungent Response and 911 cals can be made only when celular service is available. Coverage is not available everywhere. Ungent Response tracks approx location of phone when phone is turned on and connected to network. Lively does not quarantee an evact location. Lively is not a healthcare provider. Nurse On-Call provides recistered nurses who evaluate medical urgency, provide symptom mranagement or health information, transfer to a physician if appropriate and schedule appointments. Physician transfer at discretion of nurses. Emergencies will be transferred to a 911 call center, or members may be directed to call 911. In the event physician services are not available, the nurse may suggest that you confact your primary care physician or visit your local Urgent Care. See terms for details. Care Advocates carnot provide legal firancial, or medical advice. Care Advocates a service through which you can request a ride to be arranged through the Lyft Platform. Ride Fares are applied to your monthly Lively phone bill. Consistently rated among top wireless providers as fast and relable by Rootmetrics. Porting is dependent on availability of the phone number requested and subject to approval of the existing carrier. Screen images simulated. Device appearance varies. Lively and litterbug are trademarks of Best Buy Health, linc ©2004 Best Buy All rights reserved.