



DATA TIPS

We recommend connecting to Wi-Fi whenever possible for activities like browsing the Internet, checking email, or using social media. This will preserve cellular data on your Connect plan.

TO TURN ON WI-FI

- Tap and drag the apps button on your home screen to access your apps.
- Tap settings.
- Tap connections.
- To the right of Wi-Fi, slide the off button to the right.
- To change your Wi-Fi Network, tap Wi-Fi from this menu and select your desired connection.

YOU MAY ALSO CHOOSE TO TURN CELLULAR DATA OFF

- Tap and drag the apps button on your home screen to access your apps.
- Tap settings.
- Tap connections.
- Tap data usage.
- Slide the mobile data button to the left.



EMAIL & WEB BROWSING

You can use your smartphone to access your email and browse the Internet.



GOOGLE APPS

Tap this icon to access your Google apps.



GMAIL

Tap this icon from your Google apps (shown above) to open your Gmail app. From here, you will be able to send and receive emails.



SETTING UP OTHER EMAIL

If you use an email platform other than Gmail, tap this icon to access it and follow the setup prompts.



INTERNET

Tap this icon from your home screen to access your Internet browser. (If you prefer using Google Chrome as your browser, access the app via the Google apps icon above.)



USING APPS

If you entered your Google account information during the initial setup process, you can quickly and easily download apps to your phone.



GOOGLE PLAYSTORE

Tap this icon from your home screen to enter the Google Play Store and search for apps.

- Press get started to find apps. On the keyboard that appears, type in what you are searching for.
- Select the app you are looking for from the list.
- From the app page, select install.
- Once the install is complete, an open button will appear.



MY CC APP

We recommend using the My CC app to help manage your Consumer Cellular account. You can track usage on your plans, and even pay your bill. To locate this app in the Play Store, search for 'My CC app.'



OTHER APPS OF INTEREST

Facebook, as well as other social media platforms, offer apps which you can use on your smartphone.

SAMSUNG GALAXY J7 INITIAL SETUP GUIDE



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Consumer Cellular

CALL CUSTOMER SUPPORT
Our award-winning customer support team is trained to help on both service and devices: (800) 686-4460

ONLINE CHAT
You can even reach us using our handy online chat by visiting: ConsumerCellular.com/Contact

FREQUENTLY ASKED QUESTIONS
Service related support can be found by visiting our FAQ site: ConsumerCellular.com/Help

HOW-TO VIDEOS & USER MANUALS
For an online link to your smartphone user manual, or to learn more about your phone with our step-by-step "How-To" videos visit: ConsumerCellular.com/SamsungJ7

We offer additional support to fit your needs:

If you're transferring your phone number from another provider, it can take 2-5 business days to complete activation. You'll receive an email when the process has been completed. We recommend keeping both your old and new phones until the transfer is complete.

TEST YOUR DEVICE
Make a test call to make sure your device is ready to go. Call our test line, free of charge: (888) 460-8781

LOOKING FOR YOUR ACTIVATION NUMBER?
This is located on the back of your phone box next to the UPC code.

If you haven't activated your device yet, just follow the simple instructions on the card enclosed in your welcome kit.

ACTIVATING YOUR SERVICE

POWERING UP



- STEP 1**
Plug in your phone using your enclosed charger.
- STEP 2**
Charge your phone.
- STEP 3**
Press and hold the power button until the screen lights up (see above).

It's a good idea to leave your phone on most of the time. It must be turned on to receive calls and text messages, and to check your battery. When your phone is turned off, incoming calls are automatically sent to voicemail.

YOUR PHONE



REAR FACING CAMERA

POWER BUTTON

FRONT FACING CAMERA

VOLUME BUTTONS

CALENDAR

OTHER EMAIL

PHOTO LIBRARY

PHONE

SIM TRAY

CONTACTS

TEXT MESSAGING

WI-FI SIGNAL

CELLULAR SIGNAL

BATTERY SIGNAL

GOOGLE SEARCH BAR

GOOGLE APPS

PLAY STORE

CAMERA

INTERNET BROWSER

HEADPHONES

CHARGER INPUT

GETTING STARTED

Once your phone is powered up, it will guide you through an initial setup process. Before starting, we recommend having the following information:

WI-FI NETWORK INFORMATION
To connect to your Wi-Fi, you will need the network name and password.

WI-FI NAME

WI-FI PASSWORD

GMAIL INFORMATION
If you have an existing Gmail account, you can enter it during setup to access email on your phone.

EMAIL ADDRESS

GMAIL PASSWORD

GOOGLE ACCOUNT INFORMATION
If you have an existing Google Play account, you can enter it during setup to allow you to download or purchase apps.

EMAIL ADDRESS

GMAIL PASSWORD

If you do not have a Gmail or Google account, you will be able to create one during the setup process.

INITIAL SETUP

Your phone will prompt you through the following items for initial setup. This should take just a few minutes. After you have completed these steps, your phone will be ready to use.

LANGUAGE SELECTION
Select your preferred language before proceeding with the setup.

TRANSFERRING DATA FROM ANOTHER PHONE
You will be able to move information from your old phone or set this up as a new device.

WI-FI SETUP
You will be asked to connect to a Wi-Fi network. We recommend that you do so to make the cellular data on your Connect plan go further.

TERMS AND CONDITIONS
You will have the opportunity to review privacy and other important information.

CONNECTING A GOOGLE ACCOUNT
You will be able to enter your Google account information, or set up a new account, to use Gmail and access the Google Play Store.

INITIAL SETUP CONTINUED

DEVICE SECURITY
For added security, you will be given the option to use a pattern, face recognition, PIN, and/or password for access to your phone.

We recommend choosing one of these options. If you need to remember your choice, you may note it below.

PIN

PASSWORD

SWIPE PATTERN

SIM & MEMORY CARDS
If you need to insert a SIM or memory (microSD) card, follow these steps:

- Use the enclosed tool to eject the SIM card tray, located on the left side of the device.
- Insert the SIM card (gold contacts, facing down) then insert an optional microSD card.
- If you need to remove the SIM card, push the SIM card down from the top of the slot, then pull the card from the bottom to remove it.

SETTING UP VOICEMAIL
Press and hold (1) on your phone. You will be prompted through the steps to activate your voicemail. You will be asked to choose a greeting and select a PIN for access. You may wish to note this below.

VOICEMAIL PIN

MAKING CALLS

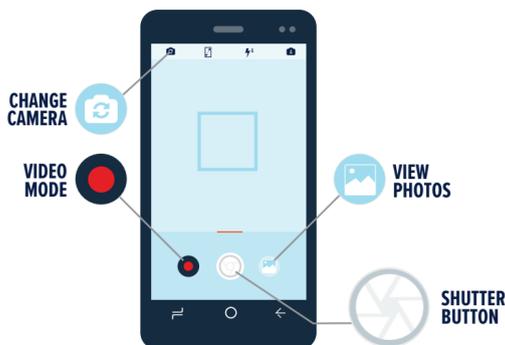


- MAKING VOICE CALLS**
Tap the phone button on your home screen.
- Select the keypad icon to enter a ten-digit number.
 - Or, tap the contact icon, to select from your address book.
 - Tap the call button to dial the number.
 - When you have finished the call, tap the end call button to hang up.

MAKING VIDEO CALLS
Tap the duo app, included with the Google apps on your home screen, to connect with your contacts who also have this app on their smartphones.

You never need to dial a "1" before entering a phone number; however, you do need to enter the complete ten-digit number, including the area code.

USING THE CAMERA

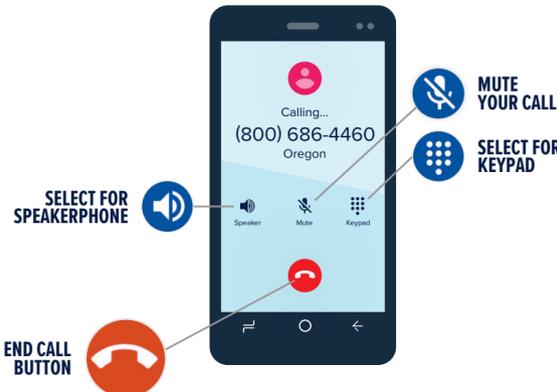


- TO TAKE PHOTOS**
Tap the camera button on your home screen.
- Tap the shutter button to take a photo.
 - Tap the change camera button to switch to the front facing camera to take a selfie.
- TO SHOOT VIDEO**
Tap the camera button on your home screen.
- Tap the red button to start recording.
 - Tap the red button again to stop recording.

TO VIEW PHOTOS & VIDEOS
Tap the photos button on your home screen. This will open your camera roll to view any photos or videos you've taken.

When you open your camera, you will see several icons along the top of the screen which allow you to adjust settings on your photos. You will also find additional options by tapping the menu button.

RECEIVING CALLS & VOICEMAIL



ANSWERING AN INCOMING CALL
Tap and drag the call button to answer a call from your home screen.

If you wish to ignore an incoming call, tap and drag the end call button from your home screen. This will send the caller to voicemail.

When you have finished the call, tap the end call button to hang up.

CHECKING VOICEMAIL
To listen to voicemail messages, dial your own ten-digit phone number. Interrupt your voicemail greeting by tapping the (*) key, then follow the prompts.

View your recent calls by tapping the phone button, then recent. From here, you can add recent callers to your contacts list, or choose to dial the number again.

ADJUSTING SETTINGS

You can customize many of the features and functions on your phone. To do this:

- Tap the apps button on your Home screen.
- Tap settings. You'll be able to personalize many settings, including the ones listed below.

SOUND
Tap sound to control the volume of your phone, and to assign ringtones if you wish to identify specific callers.

DISPLAY
Tap display to adjust your phone's brightness level, and also to personalize the background of your display.

CONNECTING TO BLUETOOTH
Tap connected devices, then tap the slider next to Bluetooth to allow your phone to connect with hands-free Bluetooth devices.

APPS & NOTIFICATIONS
Tap here to view information about applications you have installed, and to set up the types of notifications you may wish to receive from them.

By tapping apps Info, you're able to view how much data each application has used as well as the amount of the phone's memory it consumes.

TEXT MESSAGES

Enjoy the convenience of text messaging by following the steps below.

SENDING A TEXT
Tap the messenger button on your home screen.

- Enter the recipient's ten-digit telephone number, or select one from your contacts list, then enter a message using the on-screen keyboard.
- Tap the send button.

ANSWERING A TEXT
Tap the messenger button on your home screen and select a message from the inbox.

SENDING PICTURE MESSAGES
Tap the attachment button to add a file to your message.

- This will allow you to select photos, emojis, and GIFs to send in messages. Select the file you wish to send.
- Tap the send button.

QUICK ACCESS TOOLBAR



You can customize many of the features and functions on your phone. To do this:

- By swiping down from the top of your home screen, you open the quick access toolbar.
- This allows you to easily view notifications and adjust common settings, as shown above.
- To exit the quick access toolbar, swipe up from the bottom of your home screen.