



Experiences
That Matter

Thank you for purchasing Avaya!



Your new device includes a 1 year manufacturer warranty from time of purchase. If you have questions or need warranty support, please visit our consumer support portal here:

OR

<https://onecare.avaya.com/consumerchannel>

IMPORTANT

AVAYA CONSUMER SALES TERMS AND CONDITIONS

THE AVAYA INC. (“AVAYA”) PRODUCTS YOU (“CUSTOMER”) PURCHASED ARE SOLD AND LICENSED BY AVAYA TO YOU FOR YOUR USE ONLY UNDER THE TERMS AND CONDITIONS PROVIDED BELOW AND CONTAINED IN THE AVAYA CONSUMER SALES TERMS AND CONDITIONS (“SALES TERMS”) WHICH ARE AVAILABLE ON THE FOLLOWING WEBSITE: [HTTPS://ONECARE.AVAYA.COM/CONSUMERCHANNEL](https://onecare.avaya.com/consumerchannel). ACCEPTING AND USING THESE PRODUCTS INDICATES YOUR ACCEPTANCE OF THESE TERMS AND CONDITIONS AND BECOMES A LEGAL AGREEMENT BETWEEN YOU AND AVAYA. THE CAPITALIZED TERMS BELOW ARE DEFINED IN THE SALES TERMS.

1. Limited Software License. Avaya grants Customer a non-exclusive, non-transferable limited right and license to use Software and Documentation solely and exclusively for Customer’s personal use in accordance with the terms and conditions set forth in the Avaya Global Consumer Software License Terms which are available on the website referenced above. Customer is not permitted to copy, edit, modify, alter or create a derivative work of, reverse engineer, decompile or otherwise attempt to extract the source code of the Software (or any part of it). Any resale of Software or Documentation to any person or entity is expressly prohibited. Customer may not sublicense, to any person or entity, any rights to distribute the Software or Documentation.

2. Limited Warranty. Avaya may provide Customer a Limited Warranty for the Products. Avaya’s Limited Warranty is available on the following website: <https://onecare.avaya.com/consumerchannel>.

3.  California Prop. 65 WARNING: The Products can expose you to chemicals including LEAD, which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

4. FCC Part 68 and ACTA

The Products comply with Part 68 of the Federal Communications Commission (“FCC”) Rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of each Product contains, among other things, a product identifier. This identifier must be provided to your telephone service provider upon request. The plug and jack used to connect the Products to premises wiring and the telephone networks must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with the Products.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your telephone service provider.

If the Products are causing harm to the telephone network, your telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of the Products. The telephone service provider is required to notify you if such changes are planned.

5. FCC Part 15. The Products have been tested and found to comply with the requirements for a Class B digital device under Part 15 of the FCC Rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. The Products generate, use and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

The Products comply with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) The products may not cause harmful interference, and (2) the Products must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using the Products.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. The Products have been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user’s body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

6. Industry Canada. The Products comply with Industry Canada License-Exempt Radio Standards Specification(s) (RSS). Operation is subject to the following two conditions: (1) Products may not cause harmful interference, and (2) Products must accept any interference received, including interference that may cause undesired operation. The term “IC” before the certification/registration number signifies that the Products meet Industry Canada technical specifications.