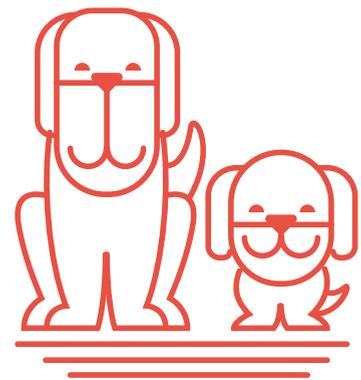


# Getting Started

Instruction Manual

# Let's get started.



In this document:

## Prepare you LINK AKC

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# Understanding your packaging contents

Getting started checklist



**STEP 1**  
**Prepare Your LINK AKC**

- + Understand the packaging contents
- + Place the Base Station in your home
- + Assemble your Smart Collar
- + Turn on your LINK AKC
- + Put your Tracking Unit in the Collar Carrier



**STEP 2**  
**Download the APP**



**STEP 3**  
**Create Your Account**



**STEP 4**  
**Activate Your Service Plan**



**STEP 5**  
**Sync Your Tracking Unit**



**STEP 6**  
**Create Your Dog's Profile**



**STEP 7**  
**Sync Your Base Station**

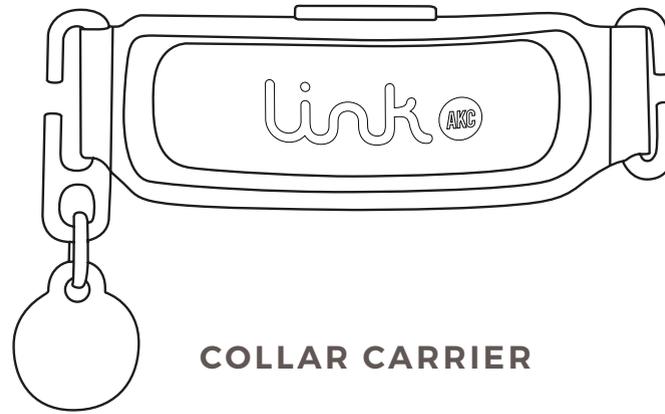
**GETTING STARTED TIP**

The Tracking Unit will arrive ~30% charged. Charge it before or after setup, but make sure it has a full charge before putting it on your dog.

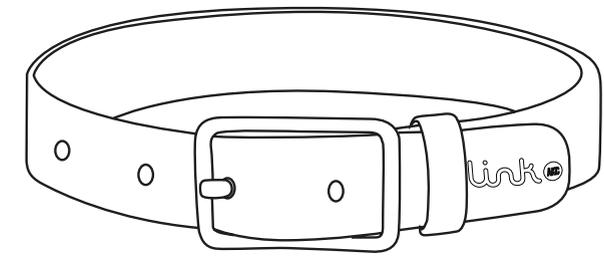
# Packaging contents



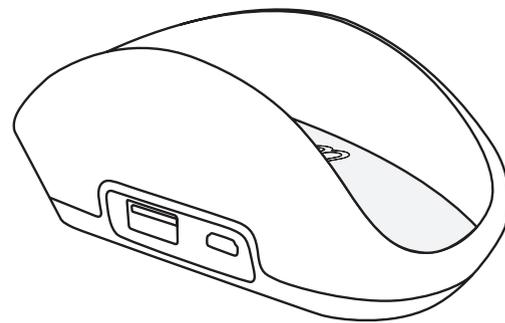
**TRACKING UNIT**



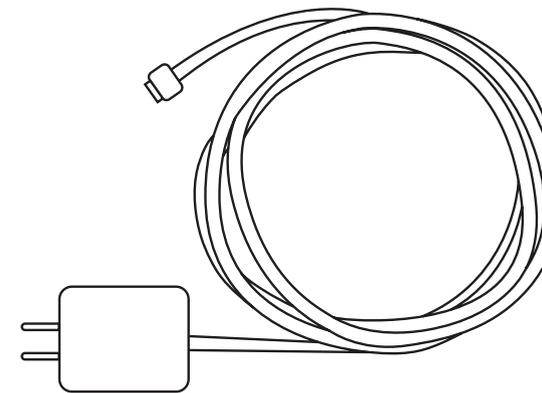
**COLLAR CARRIER**



**COLLAR**



**BASE STATION**



**POWER CORD**

# Place the Base Station to create your home Safe Zone

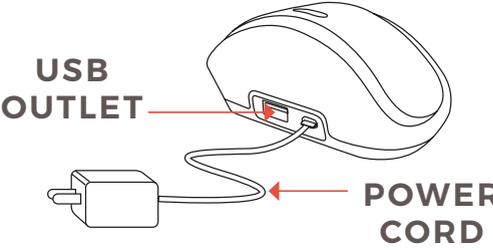
Plug it in central to where your dog spends the most time at home

The Base Station creates your home safe zone via a Bluetooth connection.

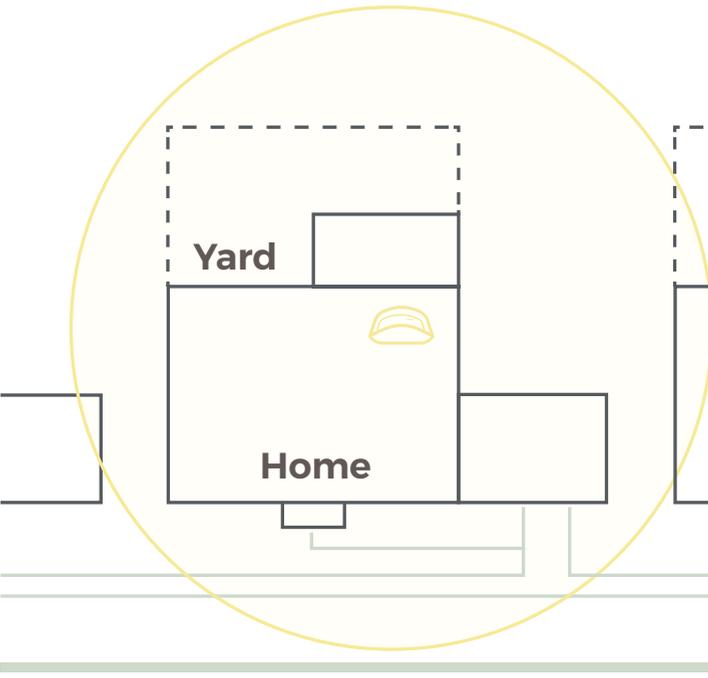
The range is 50-150 meters. Range is lessened by obstructions like concrete, appliances, etc.

### TIP

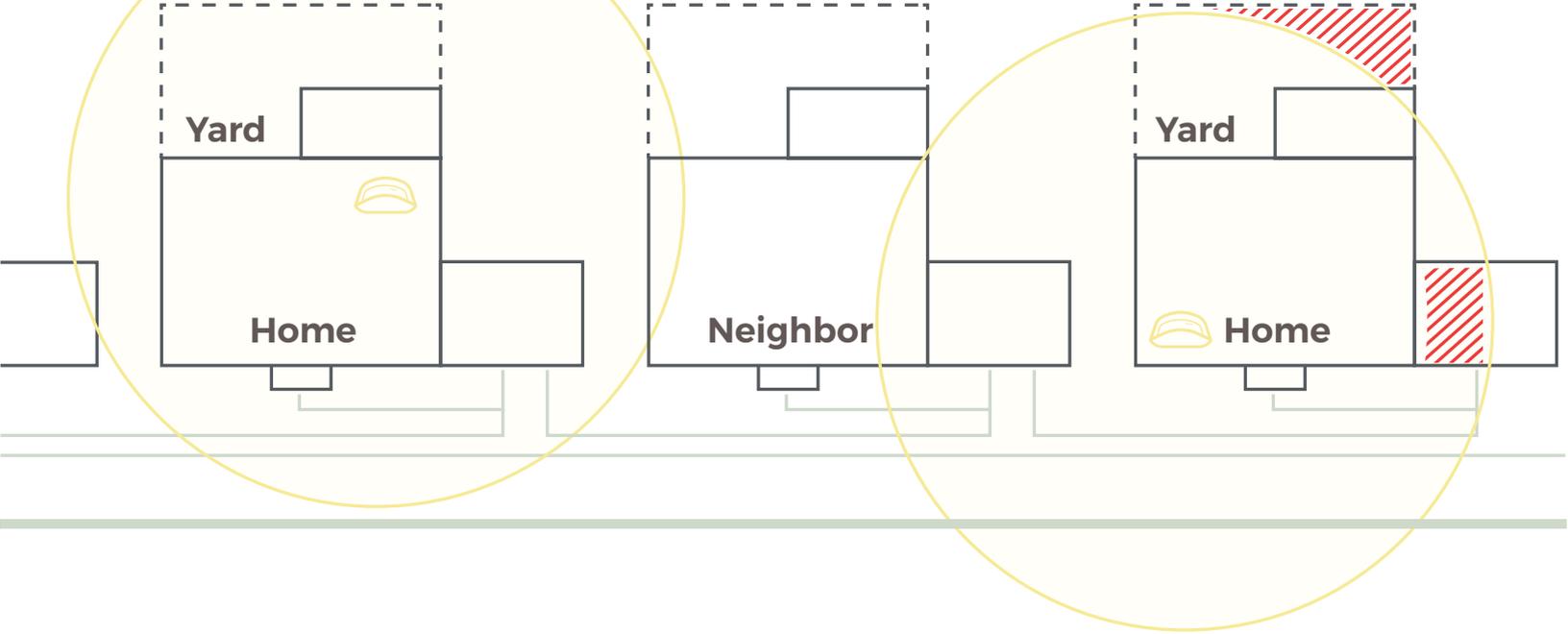
- 1. Remember to keep it plugged in, otherwise after you leave home your dog will become "Away".
- 2. Note that a USB port is on the back for your convenience.



Example 1  
**BEST COVERAGE**



Example 2  
**LESS THAN IDEAL**



- Area covered by Base Station
- Area not covered by Base Station

# Assemble your smart collar

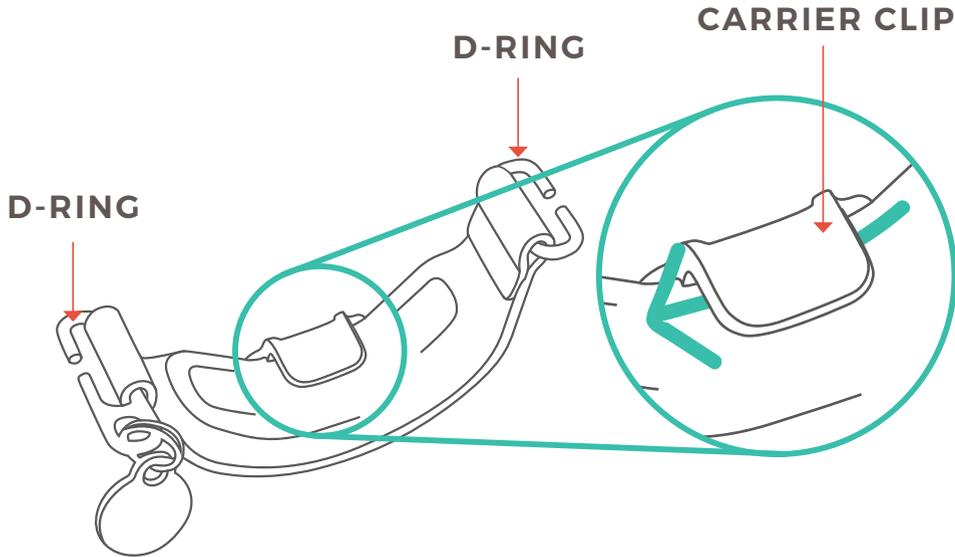
**TIP**

If you prefer to use your own collar, the Collar Carrier can glide onto any standard 1" width collar.

**1**

**Thread the Collar Carrier onto the Collar**

Thread your collar through the D-Rings on the carrier and use the Carrier Clip to secure it in place.



**2**

**Place the Collar on Your Dog**

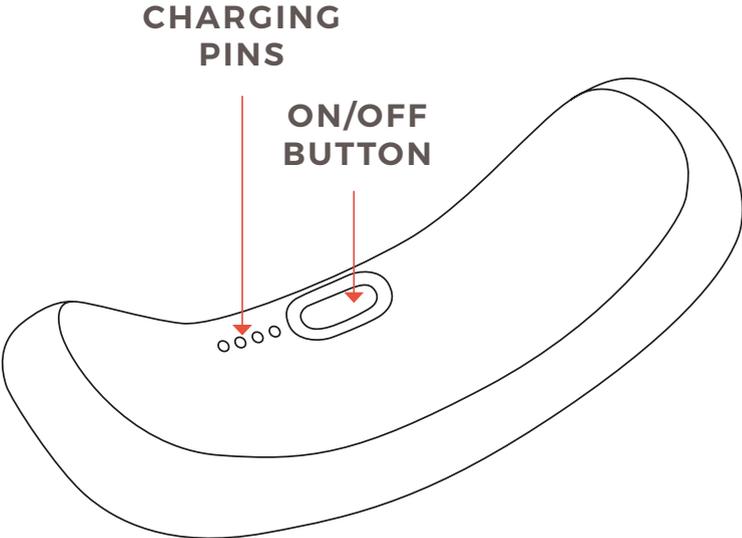
Make sure that the collar isn't too loose or too tight when placed on your dog. You should be able to place two fingers between the dog and collar.



# Turn on your Tracking Unit

1

Look on the back of the Tracking Unit to identify the On/Off button.



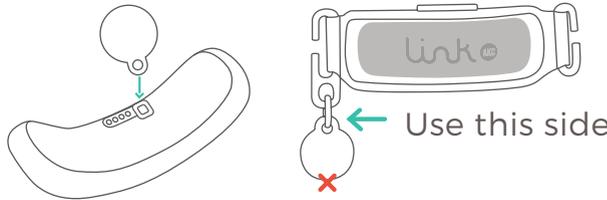
2

Push the On/Off button until you feel a click. Hold the button down for a few seconds, and release when you see a green light flash and hear a series of beeps.



### TIP: HAVING A HARD TIME TURNING IT ON/OFF?

This button was designed to not be accidentally turned off; if you need help turning it on, use the top of the Collar's hang tag.

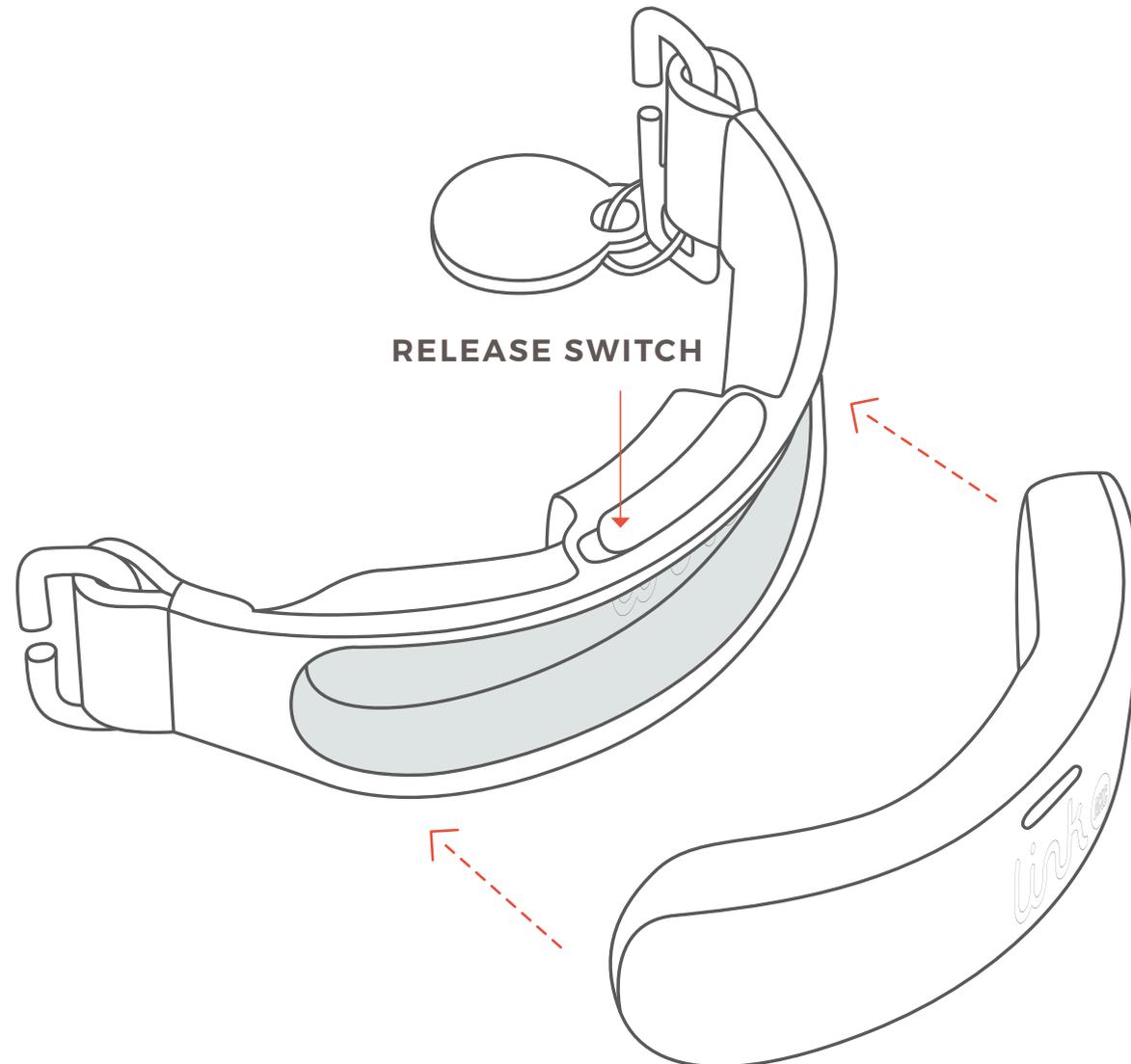


**WARNING:** Do not use a pen or other sharp object as you may damage your tracking unit.



## Insert your Tracking Unit in the Collar Carrier

Feel and hear it click to know that it is properly in place.



### TIP

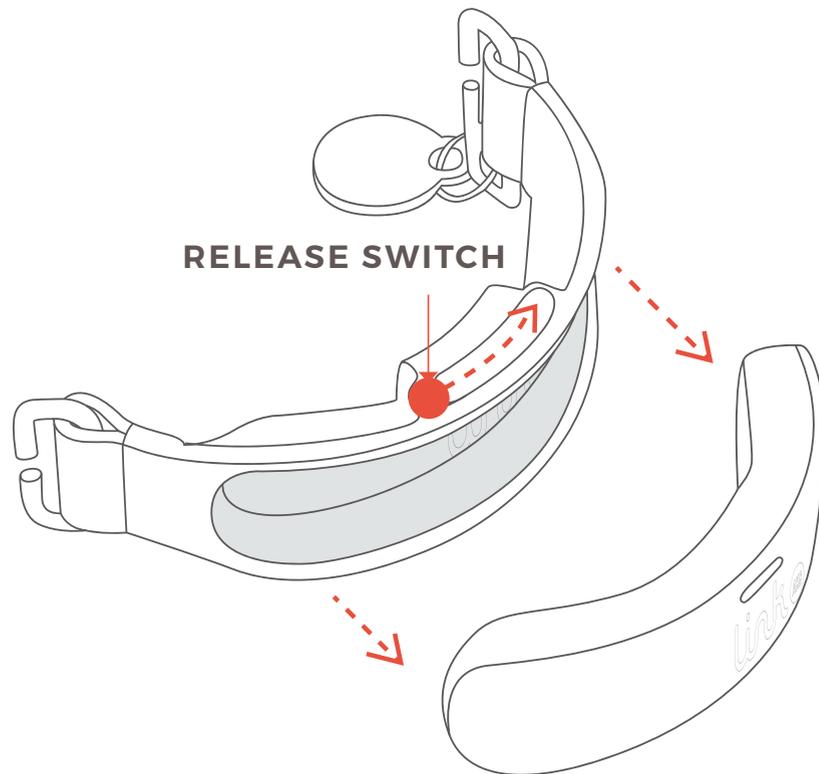
You don't need to use force—the switch is spring-loaded so it should easily glide out when released.

If your dog has long fur, it may be helpful to remove the Collar when doing this step; that way you can be sure it properly clicks into place.

# Charge your Tracking Unit

1

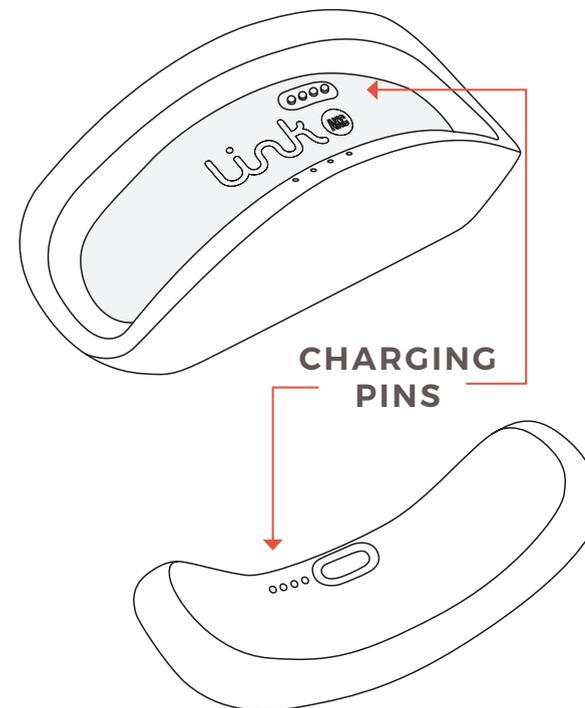
Remove the Tracking Unit from the Collar Carrier by sliding the release switch.



2

**Place the Tracking Unit in the Base Station.**

The charging pins on the Tracking Unit should align to the pins on the Base Station.



## BATTERY TIPS

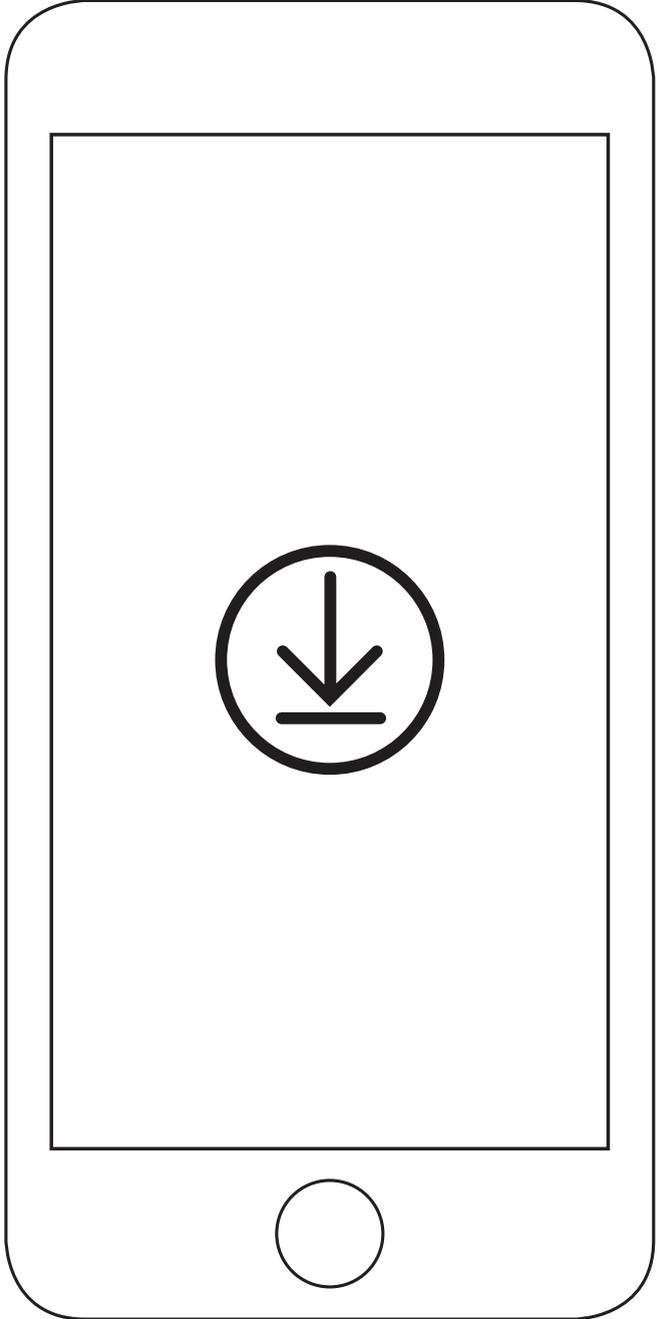
Battery life is approximately 1-2 days, depending on usage.

It takes 4 hours to charge a fully drained battery.

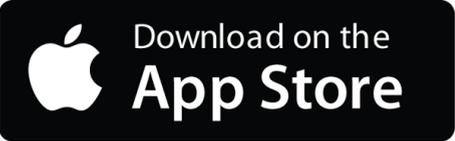
Your battery is fully charged once all 4 lights are solid on the base station.



# Download the App



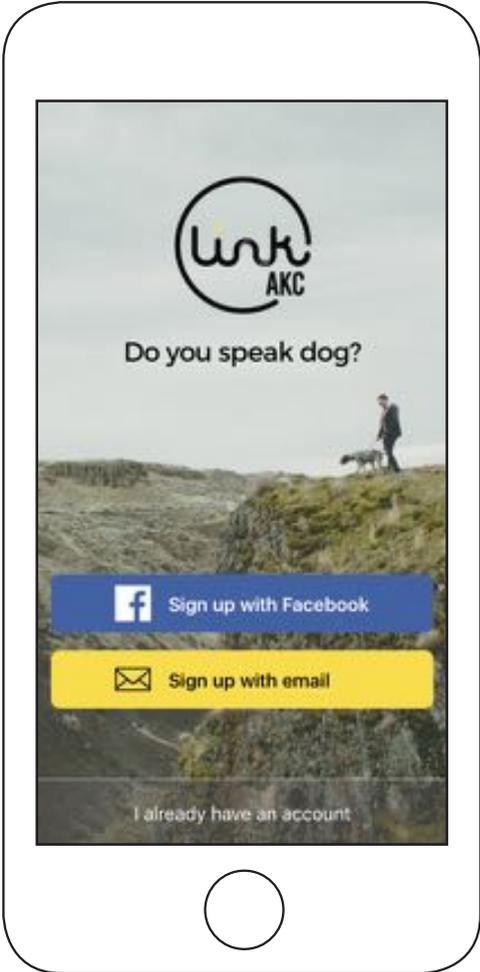
Download From:

A yellow-bordered box containing the Link AKC logo (a yellow rounded square with 'link' in a script font and 'AKC' in a sans-serif font below it). Below the logo is the text 'Download From:'. Underneath are two black buttons with white text: 'Download on the App Store' (with the Apple logo) and 'GET IT ON Google Play' (with the Google Play logo).

# Create your account

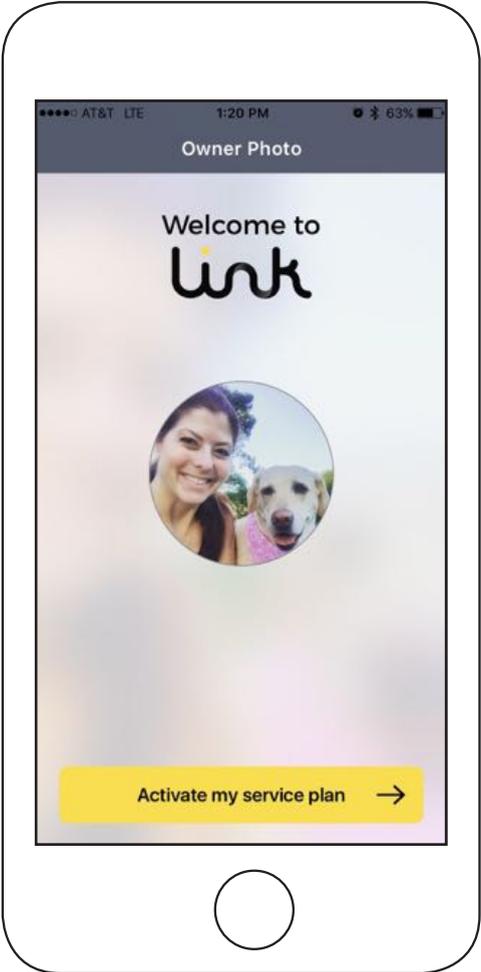
1

Create a login using an email address or through Facebook



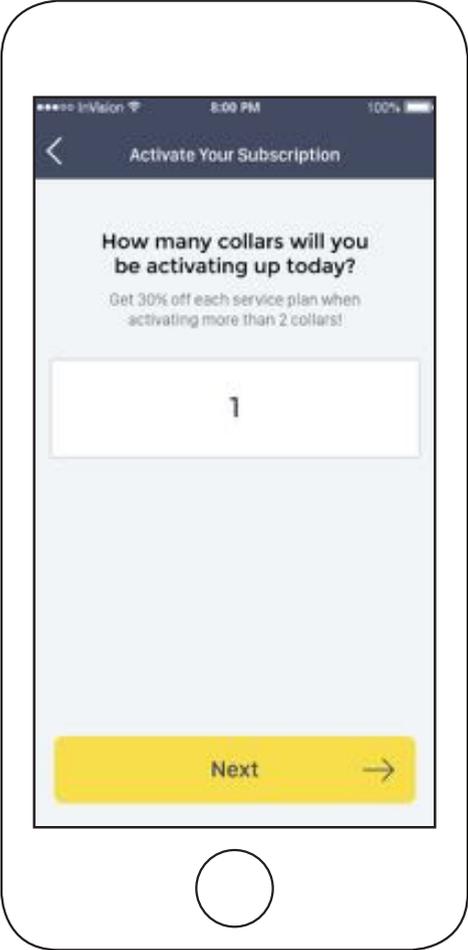
2

Add a personalized profile photo



**TIP**  
If you intend to share your login, we recommend using an email login instead of Facebook.

# Activate your service plan

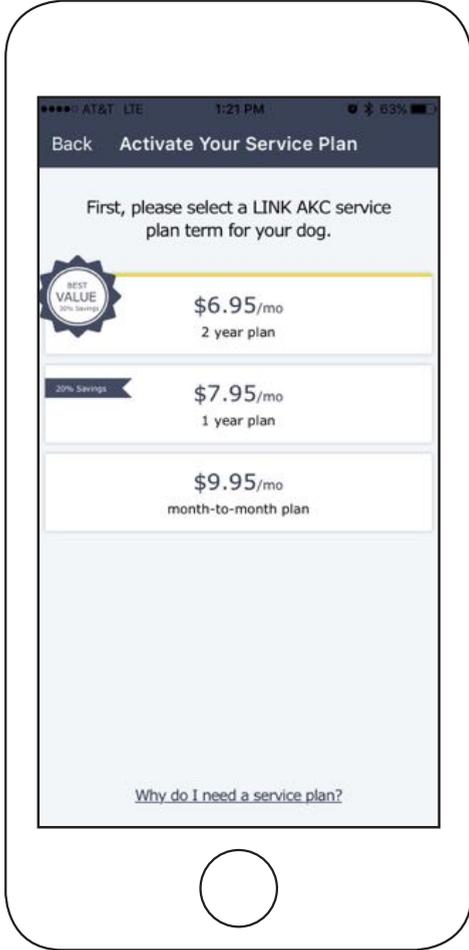


1

## Enter the number of LINK AKC Smart Collars you are activating

Each tracking unit requires its own LINK AKC service plan.

Just like your smart phone, LINK AKC requires a service plan for connectivity. Connectivity allows you to know your dog's location, activity and so much more, all through your app.



2

## Select your service plan term

1 year and 2 year plans offer a discounted monthly rate and are prepaid at the start of the term.

On the next screen you will be prompted to enter payment information.

# Sync your Tracking Unit

1

Make sure the tracking unit and phone's Bluetooth is ON.

Place the Tracking Unit near your phone.

Tap "find your collar."



2

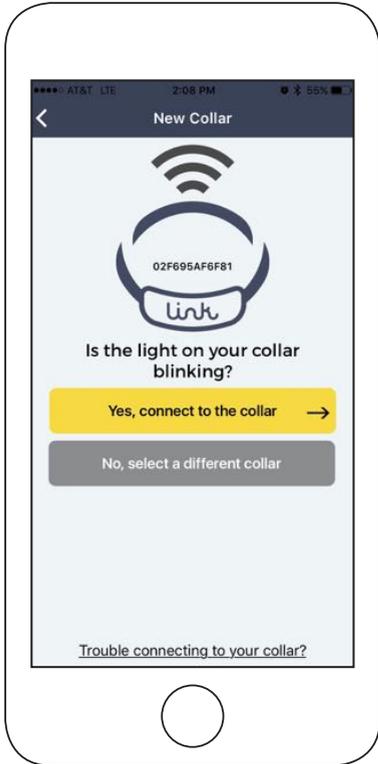
Tap your collar ID.

Your collar ID is on the bottom of the tracking unit and starts with "02".



3

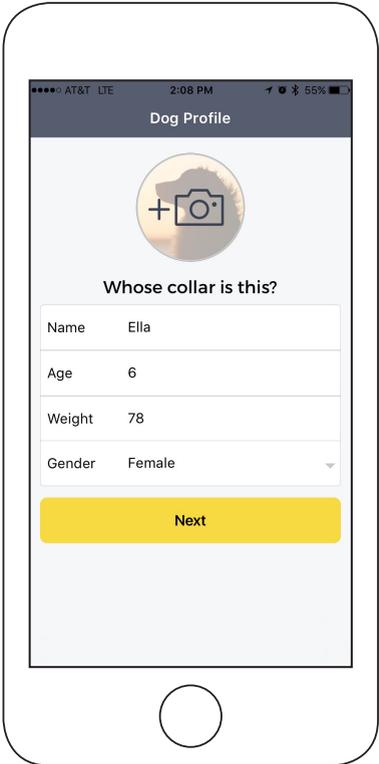
Once the Tracking Unit LED light blinks, tap "Connect to the collar."



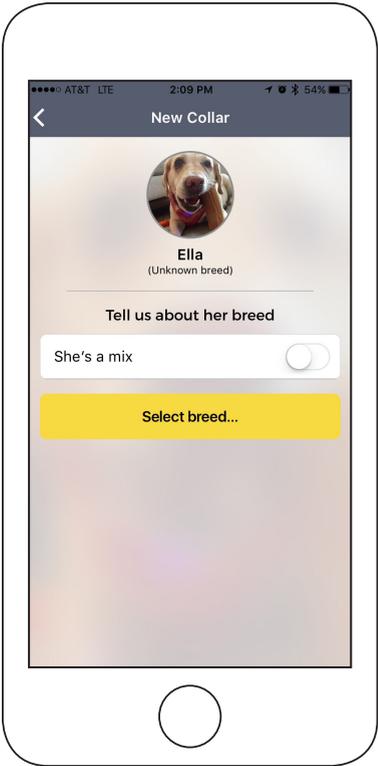
# Create your dog's profile

1

Enter your dog's name, age, weight, and gender. Then select a profile picture.



**BREED TIP**  
Enter up to three breeds. If you do not know your dog's breed, just tap "MIX."



2

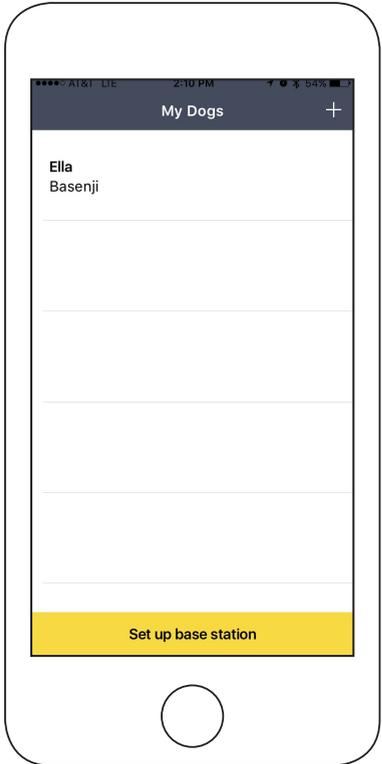
Enter your dogs breed.

Breed selections help LINK AKC recommend an activity goal customized to your dog's breed and age.

If your dog is a mixed breed, we will ask you questions later in the App to provide an insightful recommendation.

3

Activating more than one collar?  
If NO: Tap **Set Up Base Station**  
If YES: Tap +



# Sync your Base Station

1

## Find your Base Station

Place your phone near your Base Station.  
Tap your Base Station's ID.  
The ID number is on the bottom of the Base Station.



2

## Name your Base Station

Name it something that will help you know where is dog is, i.e. "home" or "family room"  
Remember to always keep the Base Station plugged in.



3

Activating more than one collar?  
If NO: Tap **Next**  
If YES: Tap **+**

# You're now ready to go out and explore!



**FCC ID's:** 2AJPY-MDLTN00  
2AJPY-BASGY00

The Link AKC devices comply with FCC Rules.

Additional information regarding the FCC Rules for the devices can be found on the Internet. The full FCC compliance statements to include RF Exposure, Part 15 Class B compliance, and Part 15 general operation can be found at the following website: [www.linkakc.com/fcc-statement](http://www.linkakc.com/fcc-statement)



For questions or concerns, please check our Help Center on [LinkAKC.com](http://LinkAKC.com) or contact us at:

[wespeakdog@linkakc.com](mailto:wespeakdog@linkakc.com)

1 (888) 300-6608