

# INSIGNIA™



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## QUICK SETUP GUIDE

# Chat Headset for PlayStation®5 & PlayStation®4 **NS-PSMCHAT / NS-PSMCHAT-C**

## PACKAGE CONTENTS

- Chat Headset
- Quick Setup Guide



Before using your new product, please read these instructions to prevent any damage.

## FEATURES

- Compatible with PS4 DualShock and PS5 DualSense controllers with a 3.5mm headset jack
- Mono 30mm High-definition driver
- Cushions made of breathable mesh
- Compatible for use on the left or right ear
- Noise reducing “flip to mute” microphone
- On ear volume control dial on ear cup
- Optimized for voice chat audio only

## SAFETY INFORMATION



- To prevent possible hearing damage, do not listen at high volume levels for long periods, do not use the headphones while driving or cycling, or in any situation where you should be able to hear other sounds.
- As a guide to setting the volume level, check that you can still hear your own voice when speaking normally while listening with the headphones.

## SETTING UP YOUR CHAT HEADSET

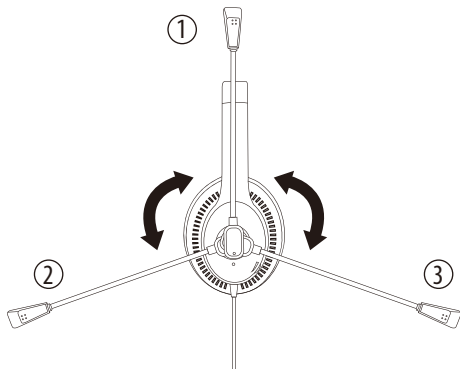


- 1** Insert the Chat headset's 3.5mm audio plug into the PS4/PS5 controller audio output jack.
- 2** Navigate to Settings>> Devices>>Audio Devices.
- 3** Set Input & Output devices to headset connected to controller.
- 4** Set Output to headphones to chat audio.
- 5** Select Adjust microphone level and follow the on-screen instructions to calibrate your microphone.

**WARNING:** Extended exposure to high volumes when using your headset may result in permanent hearing loss.

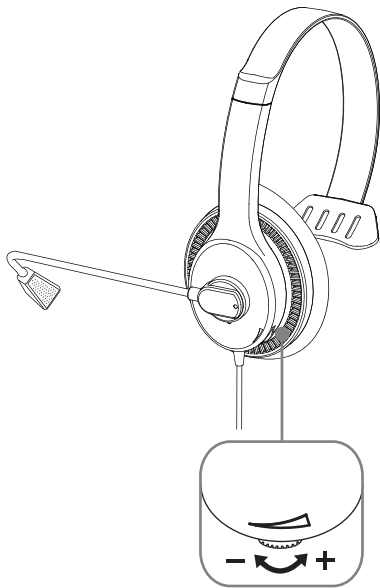
## MIC MUTE

- 1 Mic Boom up to mute.
- 2 Mic Boom down to unmute.
- 3 Mic can rotate 180 degrees for left or right ear placement.



## ADJUST VOLUME

- 1 Turn volume dial on ear cup to preferred audio level.



## **TROUBLESHOOTING**

This is a mono headset and not intended for stereo sound.

If you encounter problems, try the solutions below:

### **No sound from your headset.**

- Check that 3.5mm plug is securely connected to the controller audio output jack .
- Check your audio settings to ensure your headset is selected as the assigned audio device.
- Check that the volume dial is not turned to minimum.

### **Your Mic is not transmitting sound.**

- Check your audio settings to ensure your headset is selected as the assigned audio device.
- Move mic down from vertical (mute) position
- Move your microphone closer to your mouth.

# LEGAL NOTICES

## FCC Information

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Warning:** : Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Increase the separation between the equipment and receiver. Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## **ICES-003 Statement**

This Class B digital apparatus complies with Canadian ICES-3(B) / NMB-3(B) standard.

## **ONE-YEAR LIMITED WARRANTY**

Visit [www.insigniaproducts.com](http://www.insigniaproducts.com) for details.

## **CONTACT INSIGNIA:**

For customer service, call 1-877-467-4289 (U.S. and Canada)  
[www.insigniaproducts.com](http://www.insigniaproducts.com)

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