ION®

GLOW STONE™ LINK

User Guide

English

Tap or click
for technical
support.

ionaudio.com/support

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INTRODUCTION

Thank you for purchasing the Glow Stone™ Link. At ION, your entertainment is as important to us as it is to you. That's why we design our products with one thing in mind—to make your life more fun and more convenient.

Note: Before you first use the product, please fully charge the batteries. Your unit was purposely shipped with a reduced battery charge to ensure safe transit. For optimal charging, power off the speaker while charging.

Use the included USB-A to USB-C® charging cable to connect the unit to a 5V, 2A power adapter (not included) connected to a power outlet and let it charge for up to 3 hours (depending on the specifications of your adapter). This helps ensure the longest life for your battery.

Box Contents

Glow Stone™ Link

USB-A to USB-C® Charging Cable (3.28 ft / 1 m)

Quickstart Guide

Support

For the latest information about this product (documentation, technical specifications, system requirements, compatibility information, etc.) and product registration, visit ionaudio.com.

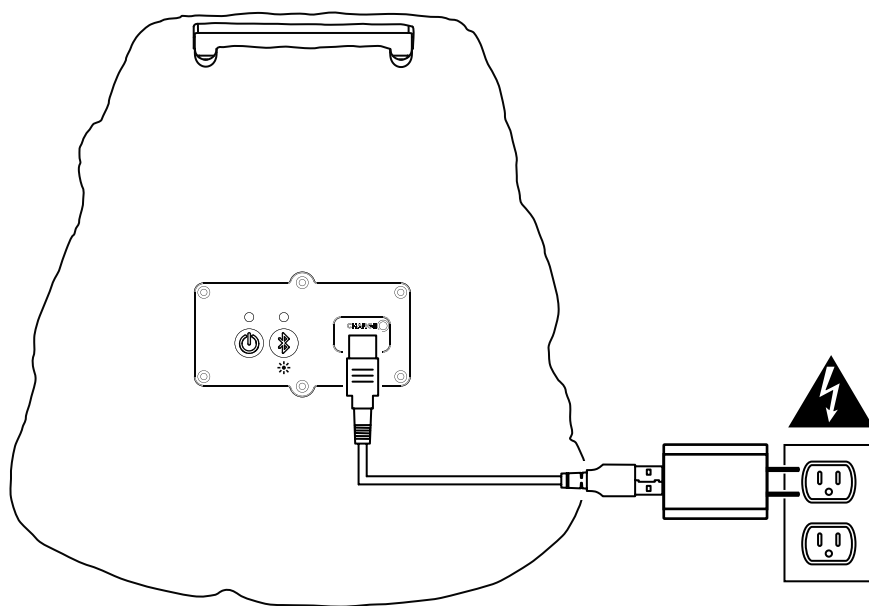For additional product support, visit ionaudio.com/support.

SETUP

Use and Care

Though Glow Stone™ Link is water-resistant and able to tolerate splashing water, please review the tips below to get the best performance from your Glow Stone™ Link:

- Bring Glow Stone™ Link indoors during extreme cold, heavy rain, or melting snow.

- Please do not place Glow Stone™ Link in standing water or puddles.

- Please do not attempt to charge Glow Stone™ Link in a wet environment. Make sure the power input, charging cable, power adapter, and power outlet are all completely dry before making any connections.

- **WARNING:** Keep any non-water-resistant devices (phones, music players, etc.) in a dry place where they will not be affected by water and cause a risk of electric shock.

Charging & Battery Information

For the quickest charging time, power off Glow Stone™ Link and use the included USB-A to USB-C® charging cable to connect the USB-C® charging port on the rear panel of the speaker to a USB power adapter (DC 5V, 2A; not included) connected to a power outlet, or your computer (powered on). A full charge can take up to 3 hours, depending on the specifications of your 5V, 2A adapter.
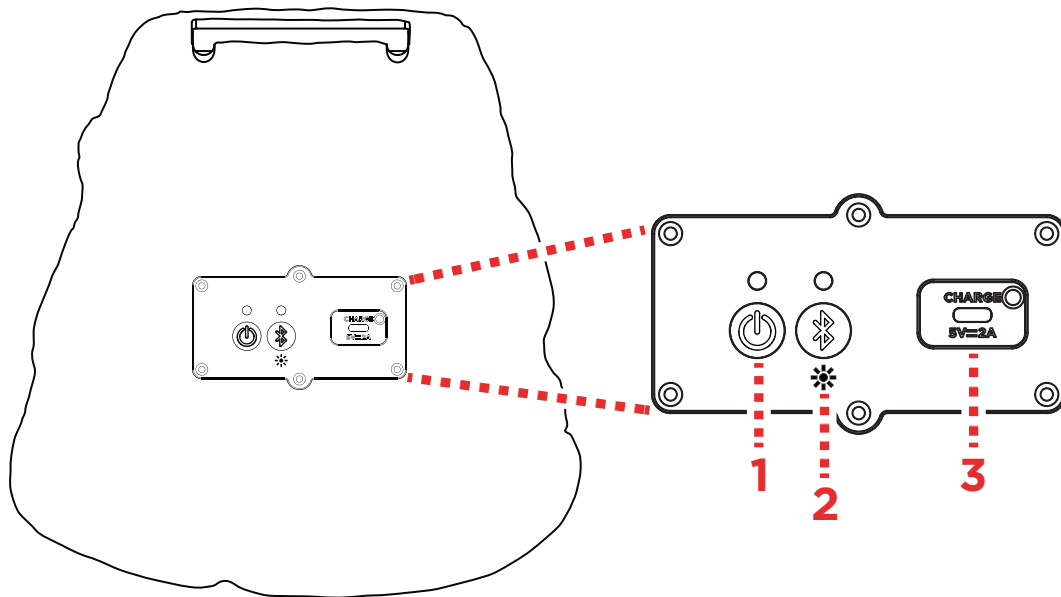
Glow Stone™ Link's battery life can also be prolonged between charges using the solar panel on the top of the speaker. For best results, place Glow Stone™ Link in an area that receives at least 3 hours of direct sunlight a day. The rate of charging depends on the amount of sunlight the solar panel receives. The unit will charge slower when receiving indirect sunlight.

You can also put Glow Stone™ Link in Standby Mode to save battery by quickly pressing and releasing the **Power** button. To wake the unit, quickly press and release the **Power** button again, or use the the **ION Sound Control™** app.

Here are some other recommendations for getting the longest life from the internal battery.

General Usage   Fully charge the battery before using it.

Avoid full discharge of the battery if possible. Li-Ion batteries are maintenance-free, and the battery will last longest when operating between 30–80% charged.

Do not use the product while charging the battery.

Do not charge the battery in exceedingly hot (greater than 90°F/32°C) or exceedingly cold (less than 32°F/0°C) temperatures.

Storage   For best product longevity, do not store at exceedingly hot (greater than 90°F/32°C) or exceedingly cold (less than 32°F/0°C) temperatures.

For best product longevity, store with a 50% battery charge.

If you leave the battery level low and do not charge it for 6 months, it may permanently lose capacity.

Repair   If the battery fails to charge, contact ION Audio at ionaudio.com.

Disposal   Bring the unit to a recycling center or dispose of in accordance with local ordinances.

FEATURES

1. **Power Button**

   Press and hold this button to power Glow Stone™ Link on and off. The LED next to this button will change based on the current status of Glow Stone™ Link:

   - **White:** Power on.
   - **Red:** Low battery. You will also hear "Battery Low" if voice prompts are enabled.
   - **Pink:** Charging. If the unit is powered off, the LED will turn off once charging is complete. Battery status can also be seen from the **ION Sound Control™** app.

   Quickly press and release this button to enter or exit Standby Mode.

2. **Bluetooth Button**

   Press and hold this button to disconnect a Bluetooth device and re-enter pairing mode. See *Operation > Pairing a Bluetooth® Device* to learn more.

   Double-press this button to enter Multi-Sync™ mode. See *Operation > Multi-Sync™* to learn more.

   Quickly press and release this button to cycle between light modes. See *Operation > Light Modes* to learn more.
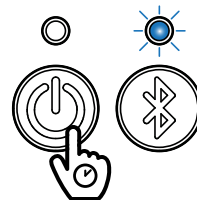
3. **USB-C® Port**

   To charge Glow Stone™ Link, connect the included USB-A to USB-C® charging cable from this port to a USB power adapter (DC 5V, 2A; not included) connected to a power outlet.
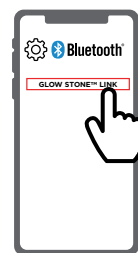
OPERATION

Pairing a Bluetooth® Device

1. Turn on Glow Stone™ Link by pressing and holding the **Power** button.

   Upon powering on, the Bluetooth LED will flash blue to indicate Glow Stone™ Link is available to pair, so make sure your Bluetooth device is within range of the speaker, no more than 100 ft. (30.5 m).

2. Navigate to your device's Bluetooth setup screen, find **GLOW STONE LINK**, and connect.

   Note: Do not connect to **iSP183_BLE**; this is reserved exclusively for connecting to the ION Sound Control™ app. If you experience trouble in connecting, select "Forget this Device" on your Bluetooth device and try to connect again.

3. Once paired, you will hear "Connected" (if voice prompts are enabled), and the LED next to the **Bluetooth** button will become solid blue.

   "Connected"

4. You can now press play in your music player app of choice on your device.

To disconnect a paired device, press and hold the **Bluetooth** button, or turn off Bluetooth from your device's Bluetooth settings. The speaker will enter Bluetooth pairing mode to make it available for another device. When you disconnect a Bluetooth device, you will hear "Disconnected" if voice prompts are enabled.

"Disconnected"

Multi-Sync™

To sync one or more secondary speakers together:

1. Turn on one Glow Stone™ Link by pressing and holding the **Power** button. This speaker will be your "primary" speaker.

2. Navigate to your device's Bluetooth setup screen, find **GLOW STONE LINK**, and connect to the primary speaker. The **Bluetooth LED** will be lit solid blue.

3. Double-press the **Bluetooth** button on the primary speaker to enter Multi-Sync™ mode. The **Bluetooth LED** will change from blue to solid white, and you will hear "Multi-Sync™ primary speaker" if voice prompts are enabled, or two tones if voice prompts are disabled.

4. Power on any secondary Glow Stone™ Link or other Multi-Sync™ compatible speakers. Visit **ionaudio.com** to learn more about the full range of Multi-Sync™ speakers.

5. Double-press the **Bluetooth** button on the secondary speaker to enter Multi-Sync™ mode and initiate syncing. The **Bluetooth LEDs** on both speakers will begin flashing green, and you will hear "Multi-Sync™ secondary speaker" if voice prompts are enabled, or two tones if voice prompts are disabled.

   Note: For best results, keep speakers within 33 ft. (10 m) with a clear line of sight while syncing. It may take up to 1 minute to make the connection.

6. When the speakers have synced, the **Bluetooth LEDs** on both speakers will be lit green, and you will hear "Synced" if voice prompts are enabled.

"Synced"

To disconnect, double-press the **Bluetooth** button on one of the two speakers.

Tips:
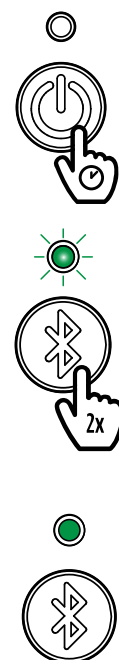
The Bluetooth range will be determined by the distance that your Bluetooth device is to the primary speaker. See *Technical Specifications* for Bluetooth and Multi-Sync™ ranges.

It is recommended when using multiple speakers of the same type to rename the speakers in your device's Bluetooth list. This will allow easy identification between the primary and secondary speakers when connecting through Bluetooth or the **ION Sound Control™** app.

Light Modes

Quickly press and release the **BLUETOOTH** button to cycle between the available light modes:

1. Warm Yellow

2. Red

3. Neon Green

4. Static Color: When this mode is selected, you can use the ION Sound Control™ App to select a static color (default: Magenta). Selecting a color from the App while in any other light mode will automatically switch to this mode.

5. Color Cycle: When this mode is selected, the lights will slowly glow and fade through colors.

6. Off

App Control

IMPORTANT: To ensure the best possible experience with the app, use the most current Android OS or iOS on your device.

Follow these steps to download the free app on your device:

1. Open the Apple App Store or Google Play on your device. Then, search for the **ION Sound Control™** app.

2. Follow the on-screen instructions to download and install the app. Once downloaded, the **ION Sound Control™** app will appear on your device's home screen.

3. Connect your device to Glow Stone™ Link via Bluetooth. See *Operation > Pairing a Bluetooth® Device* to learn how to do this.

4. Open the ION Sound Control™ app. If prompted, allow the app to access your device's Bluetooth and Location Services.

5. Follow the steps on screen to find and connect to your Glow Stone™ Link. Once connected, you can control various functions of the speaker, such as:

    *   **Volume:** Adjust the speaker's volume.

    *   **Voice Prompts:** Enable or disable the voice prompts (on by default).

    *   **EQ:** Adjust the speaker's equalization.

    *   **Lights:** Cycle between light modes and select light mode colors.

    *   **Battery Life:** Check the speaker's battery life status.

    *   **Standby Mode:** Wake the speaker from standby mode.

    *   **Multi-Sync™:** Sync two or more Multi-Sync™ compatible speakers.

    *   **Support:** Visit ionaudio.com, contact Technical Support, and view Warranty information and Frequently Asked Questions.

TROUBLESHOOTING

If the unit is not charging: Make sure the USB-A to USB-C® charging cable is properly connected to the power input, the power adapter, and the power outlet.

If the sound is distorted: Try lowering the volume control of your sound source.

If there is too much bass: Try adjusting the tone or EQ control on your sound source or on Glow Stone™ Link via the ION Sound Control™ App to lower the bass level. This will allow you to play the music louder before clipping (distortion) occurs.

If you cannot connect your audio device to Glow Stone™ Link via Bluetooth:

- Have your audio device (e.g., smartphone or tablet) and Glow Stone™ Link as close together as possible while trying to connect. Make sure both the audio device and Glow Stone™ Link are unobstructed by walls, furniture, etc.

- Double-press the Bluetooth button to disconnect Glow Stone™ Link from any other audio device and restart the search process. If this does not work right away, power off Glow Stone™ Link and then power it back on. See *Operation > Pairing a Bluetooth® Device* for more information.

- Reset the Bluetooth connection on your audio device by turning Bluetooth off and back on. You can find this under the Bluetooth menu in the Settings for your phone or other audio device.

  If this does not work, and you have connected to Glow Stone™ Link before, find Glow Stone™ Link in the list of available or previously connected devices in your audio device's Bluetooth menu, tap the "gear" or "i" icon located next to it and then select **Unpair** or **Forget**. Turn Glow Stone™ Link off and back on and try pairing again once it reappears in your available devices list.

  Note: If Glow Stone™ Link has been paired to another audio device recently that is still within range, you may need to repeat this process with that audio device to fully disconnect.

If you experience audio dropouts while playing music from a Bluetooth device, this may be happening because your unit is trying to link to another speaker. This can occur if you power off a speaker that was linked to your unit or if you have just turned on your unit and it is in Multi-Sync™ mode. To stop the audio dropouts, exit Multi-Sync™ mode by double-pressing the **Bluetooth** button. Alternatively, you can wait for your unit to link to another speaker if there is one within range.

If there is a delay in the audio signal between the left and right speakers when linked, break the link by double-pressing the **Bluetooth** button, and pair them again following the instructions in the *Operation > Multi-Sync™* section.

APPENDIX

Technical Specifications

Frequency Response	90 Hz – 12 kHz (-10 dB)
Driver	5" (127 mm)
Wireless Technology	Bluetooth® - Classic Audio
Wireless Range *	**Bluetooth:** Up to 100 feet (30.5 m) **Multi-Sync™:** Up to 33 ft. (10 m) between speakers
Water Resistance Class	IPX5
Battery	**Battery life**: Up to 10 hours ** **Charge Time**: Up to 3 Hours (using 5V, 2A USB power adapter)
Dimensions (width x depth x height)	9.02 x 9.96 x 10.67 229 x 253 x 271 mm
Weight	5.75 lbs. 2.6 kg

Specifications are subject to change without notice.

* Bluetooth and wireless reception and range are affected by walls, obstructions, and movement. For optimal performance, place the product so it is unobstructed by walls or furniture and is raised off the ground.

** Battery life may vary based on temperature, age, and volume usage of product.

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