

HP Chromebook 11a-na0020nr



Take it all in on the go

The HP Chromebook 11a laptop lets you keep up from anywhere with a compact size, long battery life, the familiarity of Chrome OS and all your favorite Android apps.

Product overview

- **Freedom to be you, everywhere:** Light and compact enough to take anywhere with freedom from the outlet. A long battery life lets you disconnect from the cord while you stay connected to the world.
- **Geared up and ready to roll:** Made for what you do, not what you don't. The Chromebook 11a gives you just the right mix of a powerful mobile processor, a full-size keyboard and the perfect 11-inch diagonal screen size.
- **Your digital life, connected:** That feeling when it all comes together. Get the best of Chrome OS and Android apps with a fast, simple, and secure experience.

Key specifications

- **Operating system:** Chrome
- **Processor:** MediaTek MT8183^(2f)
- **Display:** 11.6-inch diagonal, HD (1366 x 768), anti-glare⁽³³⁾
- **Memory:** 4 GB LPDDR4x-3200 SDRAM (onboard)
- **Internal storage:** 32 GB eMMC^(4c)
- **Graphics:** MediaTek Integrated Graphics⁽¹⁴⁾
- **Wireless:** Qualcomm® Atheros QCA6174A-3 802.11a/b/g/n/ac (2x2) Wi-Fi®^(19a) and Bluetooth® 4.2 combo⁽²⁶⁾
- **Camera:** HP True Vision 720p HD camera with integrated dual array digital microphones⁽⁸⁹⁾
- **Product weight:** 2.36 lb⁽⁷⁶⁾

Product features

- **Chrome:** This easy-to-use operating system was designed to be fast in every possible way, while keeping you safe and more secure on the web.
- **MediaTek MT8183 processor with integrated graphics:** Built to perform without draining the battery. The brilliant design of the Octa-core CPU and GPU graphics processors and a multimedia engine – working together – ensures a premium content experience with the longest battery life possible.
- **High-definition display:** Enjoy your entertainment with the great quality and high-definition detail of 1 million pixels.⁽³³⁾
- **Anti-glare panel:** Non-reflective and low gloss means you'll get less glare while you're outside.
- **32 GB eMMC storage:** An embedded multimedia card provides reliable flash-based storage.
- **Rock-solid connections:** With a Wi-Fi 5 (2x2) (802.11a/b/g/n/ac) WLAN adapter and Bluetooth® 4.2, all your connections are rock solid.^{(19a)(26)}
- **Tuned stereo speakers:** HP custom-tunes the dual speaker setup in every notebook for exceptional stereo quality.

Additional product features

- **DDR4 RAM:** With higher bandwidth, you get more of a boost in performance.
- **HP Imagepad with multi-touch gesture:** This true multi-touch touchpad supports four finger gestures and lets you scroll, zoom, and navigate with a simple touch.

Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Chromebook that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® certified⁽⁶²⁾
- EPEAT® Silver registered⁽²⁷⁾
- Low Halogen⁽⁶¹⁾
- Mercury-free display backlights
- Arsenic-free display glass

Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **Technical Support:** Complimentary limited technical support including initial setup support, is available from HP via multiple contact methods for 90 days from date of purchase.

Support Options:

- **Online Support:** For technical support with this product, visit HP Customer Support <http://support.hp.com>.⁽⁹⁾
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Community at community.hp.com, on Twitter at twitter.com/HPSupport, and Facebook at facebook.com/HPSupport.⁽⁹⁾

Extend your coverage:

- **SmartFriend, part of HP Care:** Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit www.hp.com/go/smartfriend to learn more or call toll-free 1-844-814-1800 to get started.⁽⁹⁵⁾
- **Care Packs, part of HP Care:** Extend protection beyond the standard limited warranty. For more info, visit www.hp.com/go/carepack-services or call toll-free at 1-877-232-8009.⁽⁸³⁾



Specifications

Operating system	• Chrome
Processor	• MediaTek MT8183 ^(2f) • 8-Core
Processor speed	• 2.0 GHz ^(2h)
Processor cache	• 2MB L2 cache
Memory	• 4 GB LPDDR4x-3200 SDRAM (onboard)
Accessible memory slots	• Memory slot not user accessible
Video graphics	• MediaTek Integrated Graphics ⁽¹⁴⁾
Internal storage	• 32 GB eMMC ^(4c)
Finish and features	• Top cover: Snow white • Keyboard deck: Snow white with a matte finish
Camera	• HP True Vision 720p HD camera with integrated dual array digital microphones ⁽⁸⁹⁾
Display	• 11.6-inch diagonal, HD (1366 x 768), anti-glare, 220 nits, 45% NTSC ⁽²⁰⁾⁽³³⁾
Screen to body ratio	• 73% ⁽⁴⁰⁾
Wireless connectivity	• Qualcomm® Atheros QCA6174A-3 802.11a/b/g/n/ac (2x2) Wi-Fi ^{®(19a)} and Bluetooth® 4.2 combo ⁽²⁶⁾ • MU-MIMO supported
Digital media	• Micro SD media card reader
Sound	• HD Audio with stereo speakers
Integrated keyboard	• Full-size, snow white keyboard • HP Imagepad with multi-touch gesture support
External notebook ports	• 1 USB 2.0 Type-C® (USB Power Delivery, DisplayPort™ 1.1) ⁽⁴²⁾⁽⁵⁰⁾ • 1 USB 2.0 Type-A • 1 Headphone/microphone combo
Dimensions	• Unpackaged: 11.22 in (W) x 7.59 in (D) x 0.66 in (H) • Packaged: 17.13 in (L) x 2.64 in (W) x 10.24 in (H)
Weight	• Unpackaged: 2.36 lb ⁽⁷⁶⁾ • Packaged: 3.59 lb
Security	• H1 Secure Microcontroller
Power	• 2-cell, 37 Wh Li-ion polymer • 45 W USB Type-C® power adapter ⁽⁴²⁾
Warranty and support	• 1-year limited hardware warranty. Additional information available at www.support.hp.com ⁽⁹⁾ • 90 days limited technical support for software and initial setup (from date of purchase) ⁽⁵³⁾

Learn more at hp.com

Software

Productivity and tools	• Google Instant Tethering: Get online easier when you're away from Wi-Fi. Your Chromebook will automatically share an Android phone's cellular connection. With a quick, one-step pairing, your Chromebook can be unlocked by your mobile device when nearby or send and receive messages through the web.⁽⁹⁾ • Google Assistant: Work faster and smarter with Google Assistant. Seamlessly multitask, ask questions and control your Chromebook entertainment – all hands-free with a simple voice command.⁽⁹³⁾ • Google One: Get access to Google One for one year, which includes 100 GB of cloud storage, support from Google experts, and unique member benefits – all in one shareable plan.⁽⁸⁷⁾ • Google Play Store: The millions of Android apps you know and love on your phone and tablet can now run on your Chrome device without compromising their speed, simplicity, or security.⁽⁹⁾⁽⁸⁶⁾
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Additional Information

Product number	• 1F6F6UA#ABA
Ad embargo date	• 11/01/2020
UPC Code	• 195122313807
Country of origin	• China
Pallet information	• Dimensions: 46.14 in (L) x 38.23 in (W) x 35.82 in (H) • Total weight: 579.70 lb • Layers: 4 • Products per layer: 38
Battery regulatory data	• Transportation or storage regulations: Y • UN# and proper shipping name: UN3481 – Lithium ion batteries packed with equipment • Number of batteries: 1 • Primary battery regulated material: 164g • Primary battery watt hours: 37 • Applicable CPSC regulations: N

^(2f) Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. MediaTek's numbering is not a measurement of clock speed. ^(2h) GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. ^(4c) For storage drives, GB = 1 billion bytes. Actual formatted capacity is less. Portion of internal system storage is reserved and not user accessible. ⁽⁹⁾ Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. ⁽¹⁴⁾ Shared video memory (UMA) uses part of the total system memory for video performance. System memory dedicated to video performance is not available for other use by other programs. ^(19a) Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11ac) is backwards compatible with prior Wi-Fi 5 specs. ⁽²⁶⁾ All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower. ⁽²⁶⁾ Bluetooth® is a trademark owned by its proprietor and used by Hewlett-Packard Company under license. ⁽²⁷⁾ Based on U.S. EPEAT® registration according to IEEE 1680.1-2018 EPEAT®. EPEAT® status varies by country. Visit www.epeat.net for more information. ⁽³³⁾ High-definition (HD) content is required to view high definition images. ⁽⁴⁰⁾ Percent of active plus nonactive viewing area to active viewing area plus border. Measure with lid vertical to the desk. ⁽⁴²⁾ USB Type-C® and USB-C® are trademarks of USB Implementers Forum. ⁽⁵⁰⁾ DisplayPort™ and the DisplayPort™ logo are trademarks owned by the Video Electronics Standards Association (VESA®) in the United States and other countries. ⁽⁵³⁾ Call 1.800.474.6836 or support.hp.com for more information on Care Packs available after 90 days. After 90 days, an incident fee may apply. ⁽⁶¹⁾ External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen. ⁽⁶²⁾ ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency. ⁽⁷⁶⁾ Weight and system dimensions may fluctuate due to configuration and manufacturing variances. ⁽⁸³⁾ Service levels and response times for Care Packs may vary depending on your geographic location. Restrictions and limitations apply. Service starts at date of hardware purchase. HP Care Packs are sold separately. For details, visit hp.com/go/carepack-services. ⁽⁸⁶⁾ Access to the Google Play Store and related apps will be provided as part of a regular OS update. This feature might not be available at time of purchase; for an update on the Play Store release timing, go to Google.com. ©2020 Google Inc. All rights reserved. Android, Google and the Google Logo are registered trademarks of Google Inc. ⁽⁸⁷⁾ This Google One membership offer (Offer) provides you with subscription benefits at no charge for a period of twelve months from the day you redeem the offer. After you redeem the offer, you can confirm the Offer period end date in your Subscriptions page in the Google Play Store. The Offer requires a Google Payments account. Offer expires and must be redeemed by January 31, 2021. This Offer is limited to new users of Google One in Canada (excluding Quebec) and the US who purchased a new Chromebook device on or after May 1, 2019. See google.com/chromebook/offers/ for details. ⁽⁸⁹⁾ Features may require software or other 3rd party applications to provide the described functionality. Internet service required and not included. ⁽⁹³⁾ For more information, visit google.com/chromebook/chrome-os/. ⁽⁹⁵⁾ HP SmartFriend will support any major brand of computer and tablet running Microsoft Windows, OSX, iOS, Android, and Chrome OS. 24x7 support is available in English and in the US & Canada (excluding the Province of Quebec) only. Service availability varies by country/region. Internet connection required for remote support. Remote support not available for tablets. Not all service plans cover support for tablets. HP SmartFriend sold separately or as an add-on feature. Actual product may vary from image shown. © Copyright 2020 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. ©2020 Google Inc. All rights reserved. Google and the Google Logo are registered trademarks of Google Inc. 08/13/2020_r2 kc

